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DEPARTMENT OF PUBLIC SAFETY
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DIRECTOR

EMD Committee Meeting

Thursday, July 18, 2024, 09:30

Zoom Meeting: <https://mainestate.zoom.us/j/87569618203>

MINUTES

- i. Called to Order by Chairperson Tim Hall at 09:30
- ii. Attendance
 - a. Committee Members: Tim Hall, Jen Michaud, Cindy Rossi, Melinda Fairbrother-Dyer, Monique Pomeroy, Dan Mayotte, Laura Downing, Dakota Turnbull
 - b. MEMS Staff: Melissa Adams, Jason Oko
 - c. Stakeholders & Guests: Kyle Ellis, Misty Lewis, David King, Sarah Batteese, Scott Ruff, Brad Timberlake, Jace Poulin, Rebecca Werts, Rob McGraw
- iii. Chairperson Hall read the Maine EMS Mission Statement
The mission of Maine EMS is to promote and provide for a comprehensive and effective Emergency Medical Services system to ensure optimum patient care with standards for all providers. All members of this committee should strive to promote the core values of excellence, support, collaboration, and integrity. In serving on this committee, we commit to serve the respective providers, communities, and residents of the jurisdictions that we represent.
- iv. Public Comment - None
- v. Modifications to the Agenda
 - a. Jason Oko was invited to speak about grant funds received from Maine CDC to support PSAP (only) CAD integration with MEFIRS. Penobscot, Piscataquis, and Portland are PSAPs that already have at least some of their agencies participating in a CAD integration. The implementation team will work with these three centers first to complete their full EMS agency integration and then move to the next most impactful centers by EMS agency/call volume. We will be the first state with ImageTrend to have a “state-wide” CAD integration.
- vi. Previous Meeting Minutes – April 25, 2024
MOTION to accept the minutes as written. (Rossi, second by Downing)
Approved Unanimously
- vii. EMS Office Update
 - a. Staffing—Our Education Coordinator and Office Administrator recently left for other opportunities. We have closed the application process for the Substance Use Disorder Manager position, this is a short term, grant funded position. We have

● **Excellence**

● **Support**

● **Collaboration**

● **Integrity**



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offered an extended contract to our current Regional Coordinator partners (APEMS, Tri County, Aroostook County) for short-term ongoing support at the region level while we transition to a 4-Region model and hire permanent, full-time staff for those roles.

- b. AED Registry

The licensing issue has been resolved with Priority Dispatch Company (PDC), and the implementation guide is being piloted with one of our PSAP's IT departments, but I am still working with Pulse Point on the geographic territory visibility for individual PSAPs. Mike Labbe helped me see a major flaw in the system during the NENA Conference in May, and we have been working with the program since then. We have resolved some of the issues with the Augusta Fire Department taking on their sub-registry.
- c. Maine's Crisis Response Policy and MPDS Protocol 41
 - There are 10 confirmed PSAP implementations of the policy, 90 recorded transfers, 22 user survey responses, and 0 calls transferred back to 911.
 - We are working with OBH to determine if a large grant they have to support 911-988 interoperability can be used to fund the training for P41 as an optional implementation for EMD Centers (including non-PSAPs) so we don't have to wait for a new contract with Priority Dispatch to include this training at \$99/pp.
 - When all staff are trained at a center with the online 4-hour course, the center submits a roster to PDC, and they will activate the license to turn on P41 at no further cost.
 - 911 Institute with Jim Marshall—An additional one-day training course is available for call takers, as well as a three-day Lifebridges-EMHD course recommended for EMD trainers/mentors and first-line supervisors.
 - There is a live webinar on P41 with PDC and the 911 Institute at 1:00 p.m. today.
 - At the group's request, Melissa & Kyle will coordinate a P41 demonstration and live Q&A for all of Maine's EMD Centers with PDC.
- viii. ESCB Update
 - EMD Session 4 – August 12-14, 2024
 - EMD Refresher – Oct 10, 8:00 - 4:30 in the Bangor area
 - ED-Q Review – Oct 11, 9:00 – 4:00 (hybrid) 45 Commerce Dr. Augusta
- ix. Old Business
 - a. MPDS Version 14 Medical Director Authorization
 - Dr. Sholl was interested in learning more about the change recommendations but hesitant to implement changes with anecdotal feedback and would like to design smaller studies with willing EMD Centers to measure the perceived problem and the impact of any changes.
 - Cumberland & Franklin PSAPs offered to participate in this study. They will work with Melissa to identify the purpose, goals, actions, measurements, and timeline.

- He recommended maintaining consistency with the protocols from center to center to measure our system fairly, but he is open to reviewing evidence-based proposals from an individual Center if something were a barrier for them.
 - He advised that the stroke treatment time window shall remain consistent with the Pre-Hospital EMS Protocols at 3 hours.
 - Crisis Team/Alternate Response Criteria will be based on local resources and policy, particularly in the short term while the mental health system is undergoing so many changes. We will continue to evaluate this with the help of a licensed Mental Health Clinician representative to this committee.
 - Many midwives are nurses, but not all. We need more information from the licensing body to determine if it is reasonable to include “midwife” in the definition of nurse or doctor. Melissa and the EMS-C Coordinator will work on this and make a recommendation to the committee and Dr. Sholl.
- b. Membership Vacancies
- Physician Rep
 - Licensed Mental Health Clinician
 - EMD Director – Non-PSAP
- x. New Business
- a. IAED Recertification Policy and EMD Licensing
- i. On July 1, 2024, the IAED eliminated their lapsed certification policy, requiring a full training program for anyone who fails to renew by their expiration date, recognizing that CDEs are widely available and free on their College site. The committee discussed our current 90-day licensing accommodation for the old, lapsed certification policy, identifying that there are sometimes challenges with the IAED site that cause frustration at renewal time but that 90 days is also a long period of time, and licensees may forget to renew their license after renewing their certificate given the length of time.
 - ii. **MOTION** to change Maine EMS EMD Licensing to expire 30 days after the licensee’s IAED EMD Certification, effective October 1. (Hall, seconded by Downing)
Approved Unanimously.
- b. EMD Service Renewal Application
- i. The committee discussed the upcoming bi-annual EMD Center renewal application as an opportunity to collect information about our system that may not be readily available to understand and support system needs.
 1. Peer Support & CISM Programs – Does your center have a program, and if so, what does it look like?
 2. Alternative Response—Does your center directly dispatch mental health resources in addition to or in place of a traditional public safety response?

3. Birthing Centers – Are you aware of non-hospital-based birthing facilities in your jurisdiction? If so, please provide the name & address of known locations.

a. Marc knows of three – Bridgton, Bangor, and Bath

c. Phoenix Awards

i. The committee discussed establishing very basic review criteria to consistently recognize EMDs who participate in a successful cardiac arrest event according to CARES data and metrics annually.

1. EMD is attempted, or in the case of a disconnect, the call-taker recognized an emergency and did not delay dispatch. AND,

2. The call/call taker was NOT non-compliant, even if the only measurable thing is customer service standards.

xi. Adjourn

a. Next meeting is October 17, 2024, at 09:30

MOTION to adjourn. (Downing, seconded by Turnbull)

Approved unanimously.