



MEMORANDUM

To: Maine EMS Board
From: Licensing Staff
Subject: “Routinely Responding” to Calls for Service
Date: November 30, 2023

In October, the Board received a request from Frisbee Memorial Hospital EMS for an opinion on whether or not the agency must be licensed as an EMS Service in Maine to continue their current operations. AAG Morgan reviewed the document regarding the request and advised the Board would need to interpret the meaning of “routinely” in the guiding statute, 32 MRS §82 (2)¹. The Board voted to table the decision, requesting guidance from the Office.

The Office recommends utilizing service response data from MEFIRS for the previous year to identify a threshold for the number of calls for service that an agency may respond to before their response is considered “routine.” The definition of “routinely” shall be **the median annual call volume for the lowest 10% of all Maine EMS licensed ground ambulance and non-transporting services for the preceding year, calculated and applied separately as it pertains to those defined service and ambulance licensure with the least of the median figures applied as it relates to other defined services, emergency medical services persons, or persons licensed by this Board.**

In 2022, Maine EMS licensed 95 non-transporting services. The average annual call volume for the lowest 10% of those services was 5, **the median was 7**, and the maximum number of responses was 8.

In 2022, Maine EMS licensed 169 ground ambulance services. The average annual call volume for the lowest 10% of those services was 42, **the median was 58**, and the maximum number of responses was 145.

The Office received call response data from New Hampshire EMS which shows Frisbee Memorial Hospital EMS responded to 87 incidents originating in Maine in 2022. The letter from Frisbee Memorial Hospital EMS states they performed 60 ALS intercepts with Maine agencies

¹ A Maine license shall not be required for ambulance services and ambulances licensed in another state or province, provided that they do not have a base of operation in Maine and do not routinely pick up patients from the scene of their illness or injury in Maine and do not routinely carry patients between points both of which are in Maine.



in 2022. Both values exceed the proposed threshold of 58, and so, the response would be considered “routinely” if the Board adopts this definition.

At the advice of AAG Morgan, the Board should consider adding any definition used to provide guidance into the Board’s Rules for clarity and enforceability. As Chapter 2: Definitions is open for revision, and although the Board voted to make it available for public comment at their regular meeting in November, it is not yet published and so, the Board may add a definition of “Routinely” as Chapter 2 §44 and revise all subsequent section numbers in this chapter to accommodate the addition.

Attachments

1. Request from Frisbee Memorial Hospital
2. Service Response Data from NH EMS
3. Service Response Data from MEFIRS
4. Maine EMS Rules, Chapter 2 with Proposed Revisions

Malachi M. Fisher

Market Director of Trauma and Neurosciences, and serving as the Interim Director of Market EMS Relations

HCA Healthcare – New England

333 Borthwick Ave Portsmouth

N.H. 03801

Malachi.Fisher@HCAHealthcare.com

06-12-2023

State of Maine Bureau of EMS

Board of Directors

Attn: Director Sam Hurley

45 Commerce Drive, Suite 1

152 State House Station

Augusta, ME 04333

Subject: Request for Opinion on Frisbie EMS Licensing Requirement in the State of Maine

Dear Board of Directors,

I hope this letter finds you in good health and high spirits. I am writing on behalf of Frisbie EMS, an ambulance service based in the state of New Hampshire, seeking clarification on the licensing requirement for providing Advanced Life Support (ALS) intercepts to Maine EMS agencies. As per the Maine EMS statutes (32 MRS §82(2)), a Maine license is not required for ambulance services licensed in another state or province if certain conditions are met.

Frisbie EMS has been providing ALS intercepts for Maine EMS agencies, and we want to ensure that we are in compliance with all legal and regulatory standards. In the year 2022, Frisbie EMS performed 60 ALS intercepts, and as of the present year, we have already completed 24 ALS intercepts. However, it has come to our attention that we now need to consider fair market value of intercepts and comply with legal and compliance standards in our contractual agreements with Maine EMS agencies.

It is important for us to clarify whether Frisbie EMS, as an out-of-state provider, requires a license in the state of Maine or if our current arrangement would still be considered mutual aid, despite our contractual agreements with Maine EMS agencies for ALS intercepts. The specific language of the Maine EMS statutes (32 MRS §82(2)) states that a license is not required for out-of-state ambulance services if they do not have a base of operation in Maine, do not routinely pick up patients from the scene of their illness or injury in Maine, and do not routinely carry patients between points both of which are in Maine.

Frisbie EMS meets the first requirement, as we do not have a base of operation in Maine. However, we are seeking clarity regarding the interpretation of the second and third requirements. While we do not routinely pick up patients from the scene of their illness or injury in Maine, we do provide ALS intercepts for Maine EMS agencies, which may involve picking up patients during the course of the intercept. Additionally, while our primary service area is in New Hampshire, we do occasionally carry patients between points that may both be within the state of Maine during the course of an ALS intercept.

Therefore, we kindly request the opinion of the State of Maine Bureau of EMS Board of Directors on whether Frisbie EMS needs to obtain a license in the state of Maine to continue providing ALS intercepts under our contractual agreements with Maine EMS agencies. We value compliance with all applicable regulations and want to ensure that we meet the necessary licensing requirements while continuing to provide our vital services to the people of Maine.

We appreciate your attention to this matter and look forward to receiving your guidance on this issue. Should you require any additional information or documentation, please do not hesitate to contact us. Thank you for your time and consideration.

Respectfully,

Malachi Fisher, MBA-HCAD, NRP

Market Director of Trauma and Neurosciences

HCA Healthcare | New England

333 Borthwick Avenue, Portsmouth, NH 03801

P 603.433.4951 | **M** 716.560.5635 | **F** 603.433.4967

portsmouthhospital.com | [Connect with Us](#)

Hurley, J Sam

From: Fisher Malachi <Malachi.Fisher@hcahealthcare.com>
Sent: Sunday, August 27, 2023 11:11 AM
To: Morgan, Samantha
Cc: Hurley, J Sam
Subject: Re: Request for Opinion on Frisbie EMS Licensing Requirement in the State of Maine

EXTERNAL: This email originated from outside of the State of Maine Mail System. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

Please see below answers. Be advised, due to acquisition is 2020, and change over to a different EMS charting system, we are unable to look past Spring of 2020.

At your earliest convenience, would you please submit information, if known, that's responsive to the following:

1. The year Frisbie first started providing EMS services in Maine and the number of ALS intercepts in each year
Frisbie EMS has been providing mutual aide to Maine for approximately 43 years.
2. The number of times in each year Frisbie picked up patients from the scene of illness or injury in Maine
Below are what we were able to pull since 2020:

Lebanon Responses				
	2020 Q3&Q4	2021	2022	2023 (1/1-7/1)
Mutual Aid	9	58	19	12
Intercept	59	78	51	23
Berwick Responses				
	2020 Q3&Q4	2021	2022	2023 (1/1-7/1)
Mutual Aid	3	1	2	4
Intercept	0	2	0	4
North Berwick Responses				
	2020 Q3&Q4	2021	2022	2023 (1/1-7/1)
Mutual Aid	1	0	0	0
Intercept	0	0	0	0
Acton Responses				
	2020 Q3&Q4	2021	2022	2023 (1/1-7/1)
Mutual Aid	0	0	0	0
Intercept	0	0	0	0
Sanford Responses				
	2020 Q3&Q4	2021	2022	2023 (1/1-7/1)
Mutual Aid	0	0	1	0
Intercept	0	0	0	0

3. The number of times in each year Frisbie carried patients between points both of which are in Maine
The majority of patients, are transported to NH hospitals

Main Points Transports	
2020 (Q1&Q4)	0
2021	5
2022	4
2023 (1/1-7/1)	2

4. A statement as to whether Frisbie provides any services other than ALS intercepts in Maine and if so which services and how frequently

Currently Frisbie EMS provides:

1. ALS Intercept request
2. Ambulance request, if no ambulances are available in requesting Maine towns

Please refer to above charts

5. The number of Maine EMS agencies with which Frisbie contracts

Currently there are no contracts in place

6. The number of calls Frisbie responds to outside Maine

Frisbie EMS in 2022 responded to 7135 911 calls outside the State of Maine, in New Hampshire

7. Any other information that's relevant to provide context to your responses to the above

Not at this time

Please reach out, if you have any other questions for the September meeting.

Regards

Malachi Fisher, MBA-HCAD, NRP

Market Director of Trauma, Neurosciences, and Medical Transport
HCA Healthcare | New England

333 Borthwick Avenue, Portsmouth, NH 03801
 P 603.433.4951 | M 716.560.5635 | F 603.433.4967

portsmouthhospital.com | [Connect with Us](#)

From: Morgan, Samantha <Samantha.Morgan@maine.gov>
Sent: Tuesday, August 15, 2023 3:37 PM
To: Fisher Malachi <Malachi.Fisher@hcahealthcare.com>
Cc: Hurley, J Sam <J.Sam.Hurley@maine.gov>
Subject: {EXTERNAL} Request for Opinion on Frisbie EMS Licensing Requirement in the State of Maine

CAUTION! This email originated from outside of our organization. **DO NOT CLICK** links or open attachments unless you recognize the sender and know the content is safe.

Malachi,

Thanks for taking my call earlier today regarding the letter you submitted to Maine EMS staff on June 12, 2023, which seeks the Emergency Medical Services' Board's opinion as to whether Frisbie EMS, an entity licensed in New Hampshire but not in Maine, requires a Maine license from the Board.

As we discussed, I think the Board will need additional factual information regarding Frisbie EMS's services in Maine on which to base a decision as to whether Frisbie EMS meets the exception under 32 M.R.S. § 82(2)(A), which provides:

2. Licenses not required. A Maine license shall not be required for:

A. Ambulance services and ambulances licensed in another state or province, provided that they do not have a base of operation in Maine and do not routinely pick up patients from the scene of their illness or injury in Maine and do not routinely carry patients between points both of which are in Maine;

At your earliest convenience, would you please submit information, if known, that's responsive to the following:

1. The year Frisbie first started providing EMS services in Maine and the number of ALS intercepts in each year
2. The number of times in each year Frisbie picked up patients from the scene of illness or injury in Maine
3. The number of times in each year Frisbie carried patients between points both of which are in Maine
4. A statement as to whether Frisbie provides any services other than ALS intercepts in Maine and if so which services and how frequently
5. The number of Maine EMS agencies with which Frisbie contracts
6. The number of calls Frisbie responds to outside Maine
7. Any other information that's relevant to provide context to your responses to the above

The Board's next meeting is September 6. If you could provide this information (via email to me is fine) by August 23, 2023, that would be helpful.

Thanks,



SAMANTHA MORGAN | ASSISTANT ATTORNEY GENERAL
PROFESSIONAL & FINANCIAL REGULATION DIVISION
OFFICE OF THE MAINE ATTORNEY GENERAL
6 STATE HOUSE STATION | AUGUSTA, ME 04333
(207) 626-8562 (DIRECT DIAL) | (207) 626-8800 (MAIN OFFICE)
samantha.morgan@maine.gov | www.maine.gov/ag

New Hampshire EMS Calls for Service Record

Scene Incident City	Response EMS Agency	2022-Jan	2022-Feb	2022-Mar	2022-Apr	2022-May	2022-Jun
Plantation of Magalloway	45TH PARALLEL EMS						1
Upton	45TH PARALLEL EMS						
Lebanon	Action Ambulance Service, Inc.						
Fryeburg Census Designated Place	Center Conway Fire						
Brownfield	CONWAY FIRE DEPARTMENT						
Fryeburg	CONWAY FIRE DEPARTMENT		1		1		
Fryeburg Census Designated Place	CONWAY FIRE DEPARTMENT	1				2	2
Fryeburg Center	CONWAY FIRE DEPARTMENT						
Berwick	Dover Fire & Rescue				1		
South Berwick	Dover Fire & Rescue	1	1	4	3	2	3
Parsonsfield	Effingham Fire Rescue						1
Plantation of Lincoln	Errol Rescue			1			
Plantation of Magalloway	Errol Rescue					1	
Town of Upton	Errol Rescue					1	
Upton	Errol Rescue			1	1		1
Wilsons Mills	Errol Rescue		1			1	1
Berwick	FRISBIE MEMORIAL HOSPITAL EMS						
East Lebanon	FRISBIE MEMORIAL HOSPITAL EMS						
Lebanon	FRISBIE MEMORIAL HOSPITAL EMS	8	3	3	5	6	4
Sanford Census Designated Place	FRISBIE MEMORIAL HOSPITAL EMS					1	
Town of Berwick	FRISBIE MEMORIAL HOSPITAL EMS	1		1	2		2
Acton	Milton Fire-Rescue	1				1	1
Lebanon	Milton Fire-Rescue		1		1		2
Town of Berwick	Milton Fire-Rescue						1
Not Reported	Milton Fire-Rescue						
Berwick Census Designated Place	Newington Fire						
Eliot	Portsmouth Fire Department						1
Kittery	Portsmouth Fire Department	1	1			1	6
Kittery Census Designated Place	Portsmouth Fire Department						
Kittery Point	Portsmouth Fire Department						1
South Eliot Census Designated Place	Portsmouth Fire Department						1
Admiralty Village	PORTSMOUTH NAVAL SHIPYARD FD				1		

Kittery	PORTSMOUTH NAVAL SHIPYARD FD	6	5	3	8	8	8
Kittery Point	PORTSMOUTH NAVAL SHIPYARD FD	1	3			1	
South Eliot Census Designated Place	PORTSMOUTH NAVAL SHIPYARD FD	4	4		3	3	3
South Side	PORTSMOUTH NAVAL SHIPYARD FD						1
Berwick	Stewarts Ambulance						
Berwick Census Designated Place	Stewarts Ambulance	1			1		
Eliot	Stewarts Ambulance						
Town of North Berwick	Stewarts Ambulance						
Acton	Wakefield Fire Department	2				1	2
Parsonsfield	Wakefield Fire Department						
Grand Total		27	20	13	27	30	41

2022 Total Incident Count by Agency

45TH PARALLEL EMS	2
Action Ambulance Service, Inc.	1
Center Conway Fire	1
CONWAY FIRE DEPARTMENT	18
Dover Fire & Rescue	42
Effingham Fire Rescue	1
Errol Rescue	17
FRISBIE MEMORIAL HOSPITAL EMS	87
Milton Fire-Rescue	18
Newington Fire	1
Portsmouth Fire Department	37
PORTSMOUTH NAVAL SHIPYARD FD	103
Stewarts Ambulance	15
Wakefield Fire Department	6

2	10	4	6	9	2	71
	1					6
	3		1	3		24
		2	2	2	1	1
3	1					7
					1	6
			1			1
						1
				1		5
						1
31	46	21	23	30	40	349

Agency Primary Type Of Service (dAgency.09)	Incident Year	2022
911 Response (Scene) with Transport Capability	Agency Name (dAgency.03)	Count of Incidents
911 Response (Scene) with Transport Capability	United Ambulance Service	18,564
911 Response (Scene) with Transport Capability	Portland Fire Department	15,764
911 Response (Scene) with Transport Capability	Northern Light Medical Transport	15,020
911 Response (Scene) with Transport Capability	Delta Ambulance	14,055
911 Response (Scene) with Transport Capability	Northeast Mobile Health Services	13,151
911 Response (Scene) with Transport Capability	Bangor Fire Department	8,752
911 Response (Scene) with Transport Capability	Stewarts Ambulance	8,658
911 Response (Scene) with Transport Capability	NorthStar	7,562
911 Response (Scene) with Transport Capability	Augusta Fire Department	6,372
911 Response (Scene) with Transport Capability	Northern Light Mayo Hospital	5,758
911 Response (Scene) with Transport Capability	Auburn Fire Department	5,096
911 Response (Scene) with Transport Capability	South Portland Fire Rescue	4,794
911 Response (Scene) with Transport Capability	Waterville Fire Department	4,770
911 Response (Scene) with Transport Capability	Redington Fairview EMS	4,762
911 Response (Scene) with Transport Capability	PACE Paramedic Service	4,731
911 Response (Scene) with Transport Capability	Biddeford Ambulance Service	4,578
911 Response (Scene) with Transport Capability	Med-Care Ambulance Service	4,285
911 Response (Scene) with Transport Capability	Brunswick Fire Department EMS	3,770
911 Response (Scene) with Transport Capability	Westbrook Fire Rescue	3,753
911 Response (Scene) with Transport Capability	Gardiner Fire & Ambulance Department	3,332
911 Response (Scene) with Transport Capability	Saco Fire Department	3,302
911 Response (Scene) with Transport Capability	Scarborough Fire Department	3,247
911 Response (Scene) with Transport Capability	Sanford Fire Dept Ambulance Service	3,235
911 Response (Scene) with Transport Capability	Presque Isle Fire Department	3,049
911 Response (Scene) with Transport Capability	Caribou Fire - Ambulance	2,509
911 Response (Scene) with Transport Capability	Kennebunk Fire Rescue	2,481
911 Response (Scene) with Transport Capability	Belfast Ambulance & Rescue Service	2,390
911 Response (Scene) with Transport Capability	York Ambulance Association Inc	2,387
911 Response (Scene) with Transport Capability	Central Lincoln County Ambulance	2,326
911 Response (Scene) with Transport Capability	Windham Fire Rescue	2,250
911 Response (Scene) with Transport Capability	Winthrop Ambulance Service	2,235
911 Response (Scene) with Transport Capability	Wells Emergency Medical Services	2,181

911 Response (Scene) with Transport Capability	Sebasticook Valley Hospital Ambulance	2,120
911 Response (Scene) with Transport Capability	Bath Fire Department	2,038
911 Response (Scene) with Transport Capability	Anson Madison Starks Ambulance Service	2,015
911 Response (Scene) with Transport Capability	Old Orchard Beach EMS	2,009
911 Response (Scene) with Transport Capability	Gorham Fire Department	1,889
911 Response (Scene) with Transport Capability	Old Town Fire Dept	1,827
911 Response (Scene) with Transport Capability	Rockland Fire & EMS	1,826
911 Response (Scene) with Transport Capability	WCEMSA dba Downeast EMS	1,800
911 Response (Scene) with Transport Capability	Waldoboro Emergency Medical Services	1,709
911 Response (Scene) with Transport Capability	Peninsula Ambulance Corps	1,644
911 Response (Scene) with Transport Capability	Topsham Fire - EMS	1,636
911 Response (Scene) with Transport Capability	Howland Fire & EMS	1,613
911 Response (Scene) with Transport Capability	Houlton Ambulance Service	1,593
911 Response (Scene) with Transport Capability	Orono Fire - Rescue	1,556
911 Response (Scene) with Transport Capability	Falmouth Fire - EMS	1,548
911 Response (Scene) with Transport Capability	G & H Ambulance Service	1,487
911 Response (Scene) with Transport Capability	Boothbay Region Ambulance	1,442
911 Response (Scene) with Transport Capability	Lisbon Emergency Inc.	1,439
911 Response (Scene) with Transport Capability	Lincoln Fire Department	1,430
911 Response (Scene) with Transport Capability	Memorial Ambulance Corps	1,373
911 Response (Scene) with Transport Capability	Standish Fire - EMS	1,356
911 Response (Scene) with Transport Capability	Freeport Fire Department	1,353
911 Response (Scene) with Transport Capability	Calais Fire-EMS	1,352
911 Response (Scene) without Transport Capability	Fairfield Fire Rescue	1,290
911 Response (Scene) with Transport Capability	Bar Harbor Fire Dept	1,255
911 Response (Scene) with Transport Capability	Turner Rescue	1,228
911 Response (Scene) with Transport Capability	Yarmouth Fire Rescue	1,173
911 Response (Scene) with Transport Capability	American Medical Response FEMA	1,102
911 Response (Scene) with Transport Capability	Ambulance Service Inc	1,084
911 Response (Scene) with Transport Capability	Madawaska Ambulance Service	1,080
911 Response (Scene) with Transport Capability	Fryeburg Rescue	1,075
911 Response (Scene) with Transport Capability	Bucksport Fire Department	1,064
911 Response (Scene) with Transport Capability	Winslow Fire Department Rescue	1,037
911 Response (Scene) with Transport Capability	East Millinocket Fire Department	1,036

911 Response (Scene) with Transport Capability	Crown Ambulance	1,015
911 Response (Scene) with Transport Capability	Millinocket Fire Department Ambulance Service	1,003
911 Response (Scene) with Transport Capability	Oxford Fire Rescue	995
911 Response (Scene) with Transport Capability	Buxton Fire & Rescue	930
911 Response (Scene) with Transport Capability	Gray Fire - Rescue	925
911 Response (Scene) with Transport Capability	Sacopee Rescue Inc	889
911 Response (Scene) with Transport Capability	Machias Ambulance Service	867
911 Response (Scene) with Transport Capability	Southern Aroostook EMS	867
911 Response (Scene) with Transport Capability	Poland Fire Rescue	853
911 Response (Scene) with Transport Capability	Hampden Fire Department	816
911 Response (Scene) with Transport Capability	Ellsworth Fire Department	808
911 Response (Scene) with Transport Capability	Wiscasset Ambulance Service	807
911 Response (Scene) without Transport Capability	Oakland Fire - Rescue	787
911 Response (Scene) with Transport Capability	Cape Elizabeth Fire Rescue	769
911 Response (Scene) without Transport Capability	Brewer Fire Department	733
911 Response (Scene) without Transport Capability	Mid Coast Hospital Interceptor	730
911 Response (Scene) with Transport Capability	Union Fire-Rescue	728
911 Response (Scene) with Transport Capability	Van Buren Ambulance Service	716
911 Response (Scene) with Transport Capability	Waterboro Fire Dept Rescue	715
911 Response (Scene) with Transport Capability	Three Rivers Ambulance Service	707
911 Response (Scene) with Transport Capability	Fort Fairfield Fire Rescue	695
911 Response (Scene) without Transport Capability	Berwick Fire Department	682
911 Response (Scene) with Transport Capability	Clinton Fire Dept Ambulance Service	668
911 Response (Scene) with Transport Capability	Hermon Volunteer Rescue	662
911 Response (Scene) without Transport Capability	Wells Fire Department Rescue	661
911 Response (Scene) with Transport Capability	LifeFlight of Maine Ground	625
911 Response (Scene) with Transport Capability	Cumberland Fire Department	619
911 Response (Scene) without Transport Capability	York Village Fire Department	603
911 Response (Scene) with Transport Capability	Town of Dayton DBA / Goodwins Mills Fire-Rescue	589
911 Response (Scene) with Transport Capability	Ogunquit Fire Rescue	588
911 Response (Scene) with Transport Capability	Pleasant River Ambulance Service	582
911 Response (Scene) with Transport Capability	Unity Volunteer Ambulance Corps	557
911 Response (Scene) with Transport Capability	Lebanon Fire-EMS	554
911 Response (Scene) with Transport Capability	University Volunteer Ambulance Corps	551

911 Response (Scene) with Transport Capability	Winterport Volunteer Ambulance Service	544
911 Response (Scene) with Transport Capability	Petit Manan Ambulance	538
911 Response (Scene) with Transport Capability	Bath Iron Works Rescue	535
911 Response (Scene) with Transport Capability	Southwest Harbor / Tremont Ambulance Service Inc	531
911 Response (Scene) with Transport Capability	Hollis Fire - Rescue	523
911 Response (Scene) with Transport Capability	Bethel Ambulance Service	518
911 Response (Scene) with Transport Capability	North Berwick Rescue Squad Inc	514
911 Response (Scene) with Transport Capability	Warren Rescue	512
911 Response (Scene) with Transport Capability	Raymond Rescue	510
911 Response (Scene) with Transport Capability	Thomaston Ambulance	491
911 Response (Scene) with Transport Capability	Limington Fire and EMS	486
911 Response (Scene) with Transport Capability	Buckfield Rescue Dept.	482
911 Response (Scene) with Transport Capability	Casco Fire & Rescue	482
911 Response (Scene) with Transport Capability	Charles A Dean Ambulance Service	476
911 Response (Scene) with Transport Capability	Naples Fire Department	474
911 Response (Scene) with Transport Capability	Kennebunkport EMS	467
911 Response (Scene) with Transport Capability	Stockton Springs Ambulance Service	465
911 Response (Scene) with Transport Capability	Arundel Fire - Rescue	461
911 Response (Scene) with Transport Capability	Upper Kennebec Valley Ambulance	459
911 Response (Scene) with Transport Capability	Orrington Fire Dept.	457
911 Response (Scene) with Transport Capability	Central Aroostook Ambulance Service	456
911 Response (Scene) with Transport Capability	New Gloucester Fire & Rescue	455
911 Response (Scene) with Transport Capability	St George Ambulance	430
911 Response (Scene) with Transport Capability	Newport Fire Department	429
911 Response (Scene) with Transport Capability	Searsport Ambulance Service	422
911 Response (Scene) with Transport Capability	Alfred Rescue Squad	413
911 Response (Scene) without Transport Capability	Holden Fire Rescue	398
911 Response (Scene) without Transport Capability	York Beach Volunteer Fire Department	397
911 Response (Scene) with Transport Capability	Liberty Fire & Rescue	383
911 Response (Scene) with Transport Capability	Limerick Rescue	378
911 Response (Scene) with Transport Capability	Mount Desert Fire-Rescue Department	370
911 Response (Scene) with Transport Capability	Milford Fire Department	367
911 Response (Scene) with Transport Capability	Gouldsboro Fire Department	350
911 Response (Scene) with Transport Capability	Woolwich Fire Department	350

911 Response (Scene) with Transport Capability	Passamaquoddy Fire & Rescue	349
911 Response (Scene) without Transport Capability	Eddington Fire Dept	328
911 Response (Scene) with Transport Capability	Carmel Fire & Rescue	326
911 Response (Scene) without Transport Capability	Bristol Fire and Rescue	322
911 Response (Scene) without Transport Capability	Belgrade Fire Department	319
911 Response (Scene) with Transport Capability	Newfield Rescue Squad	313
911 Response (Scene) without Transport Capability	Glenburn Fire Department	311
911 Response (Scene) without Transport Capability	Hancock Vol Fire Department	310
911 Response (Scene) without Transport Capability	Rumford Fire Department	306
911 Response (Scene) with Transport Capability	South Thomaston Ambulance Service	297
911 Response (Scene) with Transport Capability	Brooks Ambulance Inc.	296
911 Response (Scene) with Transport Capability	Acton Fire - Rescue	285
911 Response (Scene) with Transport Capability	Phippsburg Fire & Rescue Department	273
911 Response (Scene) with Transport Capability	Maine Medical Center	268
911 Response (Scene) with Transport Capability	Shapleigh Rescue Squad	268
911 Response (Scene) with Transport Capability	Harpswell Neck Fire & Rescue	259
911 Response (Scene) with Transport Capability	Moosabec Ambulance	250
911 Response (Scene) with Transport Capability	North Yarmouth Fire Rescue	242
911 Response (Scene) with Transport Capability	Ashland Ambulance Service	240
911 Response (Scene) with Transport Capability	Stoneham Rescue Service	237
911 Response (Scene) with Transport Capability	Durham Fire & Rescue	235
911 Response (Scene) with Transport Capability	Sebago EMS	214
911 Response (Scene) with Transport Capability	Cherryfield Ambulance Service	212
911 Response (Scene) without Transport Capability	Skowhegan Fire Department	212
911 Response (Scene) with Transport Capability	Vinalhaven Ambulance	191
911 Response (Scene) with Transport Capability	Patten Ambulance Service	189
911 Response (Scene) with Transport Capability	Harmony Regional Ambulance Service	188
911 Response (Scene) without Transport Capability	Mount Vernon Rescue	186
911 Response (Scene) with Transport Capability	Orrs/Bailey Island Fire Department	183
911 Response (Scene) without Transport Capability	Vassalboro First Responders	183
911 Response (Scene) with Transport Capability	Medway Fire Department	181
911 Response (Scene) without Transport Capability	Veazie Fire Department	179
911 Response (Scene) without Transport Capability	China Rescue Squad	178
911 Response (Scene) with Transport Capability	Denny River Volunteer Fire & Ambulance	173

911 Response (Scene) with Transport Capability	Cundy's Harbor Fire Dept	163
911 Response (Scene) with Transport Capability	Levant Fire Department	162
911 Response (Scene) without Transport Capability	Dedham Fire Department	162
911 Response (Scene) with Transport Capability	Cushing Rescue Squad	156
911 Response (Scene) with Transport Capability	Island Falls Ambulance Service	156
911 Response (Scene) without Transport Capability	Jefferson Fire and Rescue	156
911 Response (Scene) without Transport Capability	Sidney Rescue	148
911 Response (Scene) with Transport Capability	Jackman-Moose River Fire & Rescue Department	145
911 Response (Scene) without Transport Capability	Windsor Fire & Rescue	145
911 Response (Scene) without Transport Capability	Smithfield Fire Department	143
911 Response (Scene) without Transport Capability	Palermo Volunteer Fire Department Inc.	139
911 Response (Scene) without Transport Capability	Sabattus Fire Rescue	137
911 Response (Scene) with Transport Capability	Lee Fire Rescue	131
911 Response (Scene) without Transport Capability	Richmond Fire Department	127
911 Response (Scene) without Transport Capability	Town of Lisbon Fire Service	127
911 Response (Scene) with Transport Capability	Albion Fire - Rescue	124
911 Response (Scene) with Transport Capability	Searsmont Rescue	120
911 Response (Scene) with Transport Capability	Georgetown Fire Department & Ambulance	117
911 Response (Scene) without Transport Capability	Bates EMS	109
911 Response (Scene) without Transport Capability	Dixmont Fire Rescue	108
911 Response (Scene) without Transport Capability	New Sharon Fire Rescue	108
911 Response (Scene) without Transport Capability	Hermon Fire Department	107
911 Response (Scene) without Transport Capability	Brownville Fire Department	106
911 Response (Scene) without Transport Capability	Nobleboro Fire Rescue	106
911 Response (Scene) without Transport Capability	Greenbush Fire Dept	102
911 Response (Scene) without Transport Capability	Litchfield Fire & Rescue	95
911 Response (Scene) without Transport Capability	Northport First Responders	89
911 Response (Scene) without Transport Capability	Bowdoinham Fire & Rescue	87
911 Response (Scene) with Transport Capability	Northeast Harbor Ambulance Service, Inc.	86
911 Response (Scene) with Transport Capability	Islesboro Ambulance Service	83
911 Response (Scene) without Transport Capability	Mechanic Falls Fire Department	82
911 Response (Scene) without Transport Capability	Pownal Fire Dept First Responders	81
911 Response (Scene) without Transport Capability	Rome Fire & Rescue	81
911 Response (Scene) with Transport Capability	Sullivan Fire Rescue	80

911 Response (Scene) without Transport Capability	Newburgh Rescue	76
911 Response (Scene) without Transport Capability	Plymouth Fire Department	75
911 Response (Scene) without Transport Capability	University of New England	70
911 Response (Scene) without Transport Capability	Wales Rescue	70
911 Response (Scene) with Transport Capability	Chebeague Island Rescue	68
911 Response (Scene) without Transport Capability	Bremen Rescue First Responders	66
911 Response (Scene) without Transport Capability	Mariaville Volunteer Fire Department	66
911 Response (Scene) without Transport Capability	Greenwood First Responders	64
911 Response (Scene) without Transport Capability	Castine Fire and Rescue	63
911 Response (Scene) without Transport Capability	Canaan Municipal Fire & Rescue	62
911 Response (Scene) without Transport Capability	Dover-Foxcroft Fire Department	59
911 Response (Scene) with Transport Capability	North Haven EMS	58
911 Response (Scene) without Transport Capability	Greene Fire Dept Rescue	55
911 Response (Scene) without Transport Capability	Andover Fire Dept	53
911 Response (Scene) with Transport Capability	Swan's Island Ambulance	52
911 Response (Scene) without Transport Capability	Edgecomb Fire Department	50
911 Response (Scene) without Transport Capability	Rockwood Fire - EMS	48
911 Response (Scene) without Transport Capability	Alexander VFD First Responder Unit	45
911 Response (Scene) without Transport Capability	Whitefield Fire Department Rescue	44
911 Response (Scene) without Transport Capability	Cutler Fire Dept NCTAMS LANT Detachment Cutler	42
911 Response (Scene) without Transport Capability	Eustis Fire Department	42
911 Response (Scene) without Transport Capability	Harrison Fire - Rescue First Responder Service	42
911 Response (Scene) with Transport Capability	Corinth Fire Department	41
911 Response (Scene) without Transport Capability	Milo Fire Department	41
911 Response (Scene) without Transport Capability	South Bristol Volunteer Fire Department	38
911 Response (Scene) without Transport Capability	Bradford Fire Department	37
911 Response (Scene) without Transport Capability	Bowdoin First Responders	36
911 Response (Scene) without Transport Capability	Brooklin Volunteer Fire Dept Inc	35
911 Response (Scene) without Transport Capability	Detroit Fire & Rescue	33
911 Response (Scene) with Transport Capability	Lowell Fire and Rescue Department	31
911 Response (Scene) without Transport Capability	Aurora Volunteer Fire Dept.	30
911 Response (Scene) without Transport Capability	Kenduskeag Fire - Rescue	28
911 Response (Scene) without Transport Capability	Hudson Fire Department	26
911 Response (Scene) with Transport Capability	Long Island Volunteer Rescue	25

911 Response (Scene) without Transport Capability	Etna Volunteer Fire and Rescue	22	
911 Response (Scene) with Transport Capability	Frye Island Rescue Service	21	Max
911 Response (Scene) without Transport Capability	Farmington Fire Rescue	20	
911 Response (Scene) without Transport Capability	Livermore Fire Rescue	19	
911 Response (Scene) without Transport Capability	Monson Fire Dept First Responders	19	
911 Response (Scene) without Transport Capability	Cranberry Isles Rescue	18	
911 Response (Scene) without Transport Capability	Town of Mercer Rescue	17	
911 Response (Scene) without Transport Capability	Jay Fire and Rescue	16	
911 Response (Scene) without Transport Capability	Otisfield Fire Department	16	
911 Response (Scene) with Transport Capability	Trackside Ambulance Service	15	
911 Response (Scene) without Transport Capability	Eastbrook First Responder	15	
911 Response (Scene) with Transport Capability	Sipayik Ambulance Corps	14	
911 Response (Scene) without Transport Capability	Norridgewock Fire Department	14	
911 Response (Scene) without Transport Capability	Oakfield Fire Department	13	
911 Response (Scene) without Transport Capability	Westport Volunteer Fire Dept First Responders	11	Median
911 Response (Scene) without Transport Capability	Osborn Municipal Vol Fire Dept	10	
911 Response (Scene) without Transport Capability	Industry Fire Department	9	
911 Response (Scene) without Transport Capability	Southwest Harbor Fire Dept	8	
911 Response (Scene) without Transport Capability	U.S. Border Patrol Medical Response Team	8	
911 Response (Scene) without Transport Capability	Waltham Municipal Vol Fire Dept	8	
911 Response (Scene) without Transport Capability	West Bath Fire Dept	8	
911 Response (Scene) without Transport Capability	West Forks Volunteer Fire Department	8	
911 Response (Scene) without Transport Capability	Kingfield Fire - Rescue	7	
911 Response (Scene) without Transport Capability	Paris Fire Department	7	
911 Response (Scene) without Transport Capability	Guilford Fire First Responders	3	
911 Response (Scene) without Transport Capability	Minot Fire Department	2	
911 Response (Scene) without Transport Capability	Livermore Falls Fire Dept.	1	
911 Response (Scene) without Transport Capability	Wilton Fire and Rescue	1	
		11.08928571	Mean

264 services, exludes air medical

	Incident Year	2022
911 Response (Scene) with Transport Capability	United Ambulance Service	18,564
911 Response (Scene) with Transport Capability	Portland Fire Department	15,764
911 Response (Scene) with Transport Capability	Northern Light Medical Transport	15,020
911 Response (Scene) with Transport Capability	Delta Ambulance	14,055
911 Response (Scene) with Transport Capability	Northeast Mobile Health Services	13,151
911 Response (Scene) with Transport Capability	Bangor Fire Department	8,752
911 Response (Scene) with Transport Capability	Stewarts Ambulance	8,658
911 Response (Scene) with Transport Capability	NorthStar	7,562
911 Response (Scene) with Transport Capability	Augusta Fire Department	6,372
911 Response (Scene) with Transport Capability	Northern Light Mayo Hospital	5,758
911 Response (Scene) with Transport Capability	Auburn Fire Department	5,096
911 Response (Scene) with Transport Capability	South Portland Fire Rescue	4,794
911 Response (Scene) with Transport Capability	Waterville Fire Department	4,770
911 Response (Scene) with Transport Capability	Redington Fairview EMS	4,762
911 Response (Scene) with Transport Capability	PACE Paramedic Service	4,731
911 Response (Scene) with Transport Capability	Biddeford Ambulance Service	4,578
911 Response (Scene) with Transport Capability	Med-Care Ambulance Service	4,285
911 Response (Scene) with Transport Capability	Brunswick Fire Department EMS	3,770
911 Response (Scene) with Transport Capability	Westbrook Fire Rescue	3,753
911 Response (Scene) with Transport Capability	Gardiner Fire & Ambulance Department	3,332
911 Response (Scene) with Transport Capability	Saco Fire Department	3,302
911 Response (Scene) with Transport Capability	Scarborough Fire Department	3,247
911 Response (Scene) with Transport Capability	Sanford Fire Dept Ambulance Service	3,235
911 Response (Scene) with Transport Capability	Presque Isle Fire Department	3,049
911 Response (Scene) with Transport Capability	Caribou Fire - Ambulance	2,509
911 Response (Scene) with Transport Capability	Kennebunk Fire Rescue	2,481
911 Response (Scene) with Transport Capability	Belfast Ambulance & Rescue Service	2,390
911 Response (Scene) with Transport Capability	York Ambulance Association Inc	2,387
911 Response (Scene) with Transport Capability	Central Lincoln County Ambulance	2,326
911 Response (Scene) with Transport Capability	Windham Fire Rescue	2,250
911 Response (Scene) with Transport Capability	Winthrop Ambulance Service	2,235
911 Response (Scene) with Transport Capability	Wells Emergency Medical Services	2,181
911 Response (Scene) with Transport Capability	Sebasticook Valley Hospital Ambulance	2,120

911 Response (Scene) with Transport Capability	Bath Fire Department	2,038
911 Response (Scene) with Transport Capability	Anson Madison Starks Ambulance Service	2,015
911 Response (Scene) with Transport Capability	Old Orchard Beach EMS	2,009
911 Response (Scene) with Transport Capability	Gorham Fire Department	1,889
911 Response (Scene) with Transport Capability	Old Town Fire Dept	1,827
911 Response (Scene) with Transport Capability	Rockland Fire & EMS	1,826
911 Response (Scene) with Transport Capability	WCEMSA dba Downeast EMS	1,800
911 Response (Scene) with Transport Capability	Waldoboro Emergency Medical Services	1,709
911 Response (Scene) with Transport Capability	Peninsula Ambulance Corps	1,644
911 Response (Scene) with Transport Capability	Topsham Fire - EMS	1,636
911 Response (Scene) with Transport Capability	Howland Fire & EMS	1,613
911 Response (Scene) with Transport Capability	Houlton Ambulance Service	1,593
911 Response (Scene) with Transport Capability	Orono Fire - Rescue	1,556
911 Response (Scene) with Transport Capability	Falmouth Fire - EMS	1,548
911 Response (Scene) with Transport Capability	G & H Ambulance Service	1,487
911 Response (Scene) with Transport Capability	Boothbay Region Ambulance	1,442
911 Response (Scene) with Transport Capability	Lisbon Emergency Inc.	1,439
911 Response (Scene) with Transport Capability	Lincoln Fire Department	1,430
911 Response (Scene) with Transport Capability	Memorial Ambulance Corps	1,373
911 Response (Scene) with Transport Capability	Standish Fire - EMS	1,356
911 Response (Scene) with Transport Capability	Freeport Fire Department	1,353
911 Response (Scene) with Transport Capability	Calais Fire-EMS	1,352
911 Response (Scene) with Transport Capability	Bar Harbor Fire Dept	1,255
911 Response (Scene) with Transport Capability	Turner Rescue	1,228
911 Response (Scene) with Transport Capability	Yarmouth Fire Rescue	1,173
911 Response (Scene) with Transport Capability	American Medical Response FEMA	1,102
911 Response (Scene) with Transport Capability	Ambulance Service Inc	1,084
911 Response (Scene) with Transport Capability	Madawaska Ambulance Service	1,080
911 Response (Scene) with Transport Capability	Fryeburg Rescue	1,075
911 Response (Scene) with Transport Capability	Bucksport Fire Department	1,064
911 Response (Scene) with Transport Capability	Winslow Fire Department Rescue	1,037
911 Response (Scene) with Transport Capability	East Millinocket Fire Department	1,036
911 Response (Scene) with Transport Capability	Crown Ambulance	1,015
911 Response (Scene) with Transport Capability	Millinocket Fire Department Ambulance Service	1,003

911 Response (Scene) with Transport Capability	Oxford Fire Rescue	995
911 Response (Scene) with Transport Capability	Buxton Fire & Rescue	930
911 Response (Scene) with Transport Capability	Gray Fire - Rescue	925
911 Response (Scene) with Transport Capability	Sacopee Rescue Inc	889
911 Response (Scene) with Transport Capability	Machias Ambulance Service	867
911 Response (Scene) with Transport Capability	Southern Aroostook EMS	867
911 Response (Scene) with Transport Capability	Poland Fire Rescue	853
911 Response (Scene) with Transport Capability	Hampden Fire Department	816
911 Response (Scene) with Transport Capability	Ellsworth Fire Department	808
911 Response (Scene) with Transport Capability	Wiscasset Ambulance Service	807
911 Response (Scene) with Transport Capability	Cape Elizabeth Fire Rescue	769
911 Response (Scene) with Transport Capability	Union Fire-Rescue	728
911 Response (Scene) with Transport Capability	Van Buren Ambulance Service	716
911 Response (Scene) with Transport Capability	Waterboro Fire Dept Rescue	715
911 Response (Scene) with Transport Capability	Three Rivers Ambulance Service	707
911 Response (Scene) with Transport Capability	Fort Fairfield Fire Rescue	695
911 Response (Scene) with Transport Capability	Clinton Fire Dept Ambulance Service	668
911 Response (Scene) with Transport Capability	Hermon Volunteer Rescue	662
911 Response (Scene) with Transport Capability	LifeFlight of Maine Ground	625
911 Response (Scene) with Transport Capability	Cumberland Fire Department	619
911 Response (Scene) with Transport Capability	Town of Dayton DBA / Goodwins Mills Fire-Rescue	589
911 Response (Scene) with Transport Capability	Ogunquit Fire Rescue	588
911 Response (Scene) with Transport Capability	Pleasant River Ambulance Service	582
911 Response (Scene) with Transport Capability	Unity Volunteer Ambulance Corps	557
911 Response (Scene) with Transport Capability	Lebanon Fire-EMS	554
911 Response (Scene) with Transport Capability	University Volunteer Ambulance Corps	551
911 Response (Scene) with Transport Capability	Winterport Volunteer Ambulance Service	544
911 Response (Scene) with Transport Capability	Petit Manan Ambulance	538
911 Response (Scene) with Transport Capability	Bath Iron Works Rescue	535
911 Response (Scene) with Transport Capability	Southwest Harbor / Tremont Ambulance Service Inc	531
911 Response (Scene) with Transport Capability	Hollis Fire - Rescue	523
911 Response (Scene) with Transport Capability	Bethel Ambulance Service	518
911 Response (Scene) with Transport Capability	North Berwick Rescue Squad Inc	514
911 Response (Scene) with Transport Capability	Warren Rescue	512

911 Response (Scene) with Transport Capability	Raymond Rescue	510
911 Response (Scene) with Transport Capability	Thomaston Ambulance	491
911 Response (Scene) with Transport Capability	Limington Fire and EMS	486
911 Response (Scene) with Transport Capability	Buckfield Rescue Dept.	482
911 Response (Scene) with Transport Capability	Casco Fire & Rescue	482
911 Response (Scene) with Transport Capability	Charles A Dean Ambulance Service	476
911 Response (Scene) with Transport Capability	Naples Fire Department	474
911 Response (Scene) with Transport Capability	Kennebunkport EMS	467
911 Response (Scene) with Transport Capability	Stockton Springs Ambulance Service	465
911 Response (Scene) with Transport Capability	Arundel Fire - Rescue	461
911 Response (Scene) with Transport Capability	Upper Kennebec Valley Ambulance	459
911 Response (Scene) with Transport Capability	Orrington Fire Dept.	457
911 Response (Scene) with Transport Capability	Central Aroostook Ambulance Service	456
911 Response (Scene) with Transport Capability	New Gloucester Fire & Rescue	455
911 Response (Scene) with Transport Capability	St George Ambulance	430
911 Response (Scene) with Transport Capability	Newport Fire Department	429
911 Response (Scene) with Transport Capability	Searsport Ambulance Service	422
911 Response (Scene) with Transport Capability	Alfred Rescue Squad	413
911 Response (Scene) with Transport Capability	Liberty Fire & Rescue	383
911 Response (Scene) with Transport Capability	Limerick Rescue	378
911 Response (Scene) with Transport Capability	Mount Desert Fire-Rescue Department	370
911 Response (Scene) with Transport Capability	Milford Fire Department	367
911 Response (Scene) with Transport Capability	Gouldsboro Fire Department	350
911 Response (Scene) with Transport Capability	Woolwich Fire Department	350
911 Response (Scene) with Transport Capability	Passamaquoddy Fire & Rescue	349
911 Response (Scene) with Transport Capability	Carmel Fire & Rescue	326
911 Response (Scene) with Transport Capability	Newfield Rescue Squad	313
911 Response (Scene) with Transport Capability	South Thomaston Ambulance Service	297
911 Response (Scene) with Transport Capability	Brooks Ambulance Inc.	296
911 Response (Scene) with Transport Capability	Acton Fire - Rescue	285
911 Response (Scene) with Transport Capability	Phippsburg Fire & Rescue Department	273
911 Response (Scene) with Transport Capability	Maine Medical Center	268
911 Response (Scene) with Transport Capability	Shapleigh Rescue Squad	268
911 Response (Scene) with Transport Capability	Harpswell Neck Fire & Rescue	259

911 Response (Scene) with Transport Capability	Moosabec Ambulance	250
911 Response (Scene) with Transport Capability	North Yarmouth Fire Rescue	242
911 Response (Scene) with Transport Capability	Ashland Ambulance Service	240
911 Response (Scene) with Transport Capability	Stoneham Rescue Service	237
911 Response (Scene) with Transport Capability	Durham Fire & Rescue	235
911 Response (Scene) with Transport Capability	Sebago EMS	214
911 Response (Scene) with Transport Capability	Cherryfield Ambulance Service	212
911 Response (Scene) with Transport Capability	Vinalhaven Ambulance	191
911 Response (Scene) with Transport Capability	Patten Ambulance Service	189
911 Response (Scene) with Transport Capability	Harmony Regional Ambulance Service	188
911 Response (Scene) with Transport Capability	Orrs/Bailey Island Fire Department	183
911 Response (Scene) with Transport Capability	Medway Fire Department	181
911 Response (Scene) with Transport Capability	Denny River Volunteer Fire & Ambulance	173
911 Response (Scene) with Transport Capability	Cundy's Harbor Fire Dept	163
911 Response (Scene) with Transport Capability	Levant Fire Department	162
911 Response (Scene) with Transport Capability	Cushing Rescue Squad	156
911 Response (Scene) with Transport Capability	Island Falls Ambulance Service	156
911 Response (Scene) with Transport Capability	Jackman-Moose River Fire & Rescue Department	145 Max
911 Response (Scene) with Transport Capability	Lee Fire Rescue	131
911 Response (Scene) with Transport Capability	Albion Fire - Rescue	124
911 Response (Scene) with Transport Capability	Searsmont Rescue	120
911 Response (Scene) with Transport Capability	Georgetown Fire Department & Ambulance	117
911 Response (Scene) with Transport Capability	Northeast Harbor Ambulance Service, Inc.	86
911 Response (Scene) with Transport Capability	Islesboro Ambulance Service	83
911 Response (Scene) with Transport Capability	Sullivan Fire Rescue	80
911 Response (Scene) with Transport Capability	Chebeague Island Rescue	68
911 Response (Scene) with Transport Capability	North Haven EMS	58 Median
911 Response (Scene) with Transport Capability	Swan's Island Ambulance	52
911 Response (Scene) with Transport Capability	Corinth Fire Department	41
911 Response (Scene) with Transport Capability	Lowell Fire and Rescue Department	31
911 Response (Scene) with Transport Capability	Long Island Volunteer Rescue	25
911 Response (Scene) with Transport Capability	Frye Island Rescue Service	21
911 Response (Scene) with Transport Capability	Trackside Ambulance Service	15
911 Response (Scene) with Transport Capability	Sipayik Ambulance Corps	14

41.45736434 Mean

169 services, excludes air medical

	Incident Year	2022
911 Response (Scene) without Transport Capability	Fairfield Fire Rescue	1,290
911 Response (Scene) without Transport Capability	Oakland Fire - Rescue	787
911 Response (Scene) without Transport Capability	Brewer Fire Department	733
911 Response (Scene) without Transport Capability	Mid Coast Hospital Interceptor	730
911 Response (Scene) without Transport Capability	Berwick Fire Department	682
911 Response (Scene) without Transport Capability	Wells Fire Department Rescue	661
911 Response (Scene) without Transport Capability	York Village Fire Department	603
911 Response (Scene) without Transport Capability	Holden Fire Rescue	398
911 Response (Scene) without Transport Capability	York Beach Volunteer Fire Department	397
911 Response (Scene) without Transport Capability	Eddington Fire Dept	328
911 Response (Scene) without Transport Capability	Bristol Fire and Rescue	322
911 Response (Scene) without Transport Capability	Belgrade Fire Department	319
911 Response (Scene) without Transport Capability	Glenburn Fire Department	311
911 Response (Scene) without Transport Capability	Hancock Vol Fire Department	310
911 Response (Scene) without Transport Capability	Rumford Fire Department	306
911 Response (Scene) without Transport Capability	Skowhegan Fire Department	212
911 Response (Scene) without Transport Capability	Mount Vernon Rescue	186
911 Response (Scene) without Transport Capability	Vassalboro First Responders	183
911 Response (Scene) without Transport Capability	Veazie Fire Department	179
911 Response (Scene) without Transport Capability	China Rescue Squad	178
911 Response (Scene) without Transport Capability	Dedham Fire Department	162
911 Response (Scene) without Transport Capability	Jefferson Fire and Rescue	156
911 Response (Scene) without Transport Capability	Sidney Rescue	148
911 Response (Scene) without Transport Capability	Windsor Fire & Rescue	145
911 Response (Scene) without Transport Capability	Smithfield Fire Department	143
911 Response (Scene) without Transport Capability	Palermo Volunteer Fire Department Inc.	139
911 Response (Scene) without Transport Capability	Sabattus Fire Rescue	137
911 Response (Scene) without Transport Capability	Richmond Fire Department	127
911 Response (Scene) without Transport Capability	Town of Lisbon Fire Service	127
911 Response (Scene) without Transport Capability	Bates EMS	109
911 Response (Scene) without Transport Capability	Dixmont Fire Rescue	108
911 Response (Scene) without Transport Capability	New Sharon Fire Rescue	108
911 Response (Scene) without Transport Capability	Hermon Fire Department	107

911 Response (Scene) without Transport Capability	Brownville Fire Department	106
911 Response (Scene) without Transport Capability	Nobleboro Fire Rescue	106
911 Response (Scene) without Transport Capability	Greenbush Fire Dept	102
911 Response (Scene) without Transport Capability	Litchfield Fire & Rescue	95
911 Response (Scene) without Transport Capability	Northport First Responders	89
911 Response (Scene) without Transport Capability	Bowdoinham Fire & Rescue	87
911 Response (Scene) without Transport Capability	Mechanic Falls Fire Department	82
911 Response (Scene) without Transport Capability	Pownal Fire Dept First Responders	81
911 Response (Scene) without Transport Capability	Rome Fire & Rescue	81
911 Response (Scene) without Transport Capability	Newburgh Rescue	76
911 Response (Scene) without Transport Capability	Plymouth Fire Department	75
911 Response (Scene) without Transport Capability	University of New England	70
911 Response (Scene) without Transport Capability	Wales Rescue	70
911 Response (Scene) without Transport Capability	Bremen Rescue First Responders	66
911 Response (Scene) without Transport Capability	Mariaville Volunteer Fire Department	66
911 Response (Scene) without Transport Capability	Greenwood First Responders	64
911 Response (Scene) without Transport Capability	Castine Fire and Rescue	63
911 Response (Scene) without Transport Capability	Canaan Municipal Fire & Rescue	62
911 Response (Scene) without Transport Capability	Dover-Foxcroft Fire Department	59
911 Response (Scene) without Transport Capability	Greene Fire Dept Rescue	55
911 Response (Scene) without Transport Capability	Andover Fire Dept	53
911 Response (Scene) without Transport Capability	Edgecomb Fire Department	50
911 Response (Scene) without Transport Capability	Rockwood Fire - EMS	48
911 Response (Scene) without Transport Capability	Alexander VFD First Responder Unit	45
911 Response (Scene) without Transport Capability	Whitefield Fire Department Rescue	44
911 Response (Scene) without Transport Capability	Cutler Fire Dept NCTAMS LANT Detachment Cutler	42
911 Response (Scene) without Transport Capability	Eustis Fire Department	42
911 Response (Scene) without Transport Capability	Harrison Fire - Rescue First Responder Service	42
911 Response (Scene) without Transport Capability	Milo Fire Department	41
911 Response (Scene) without Transport Capability	South Bristol Volunteer Fire Department	38
911 Response (Scene) without Transport Capability	Bradford Fire Department	37
911 Response (Scene) without Transport Capability	Bowdoin First Responders	36
911 Response (Scene) without Transport Capability	Brooklin Volunteer Fire Dept Inc	35
911 Response (Scene) without Transport Capability	Detroit Fire & Rescue	33

1
2 **16 DEPARTMENT OF PUBLIC SAFETY**

3
4 **163 BUREAU OF EMERGENCY MEDICAL SERVICES (MAINE EMS)**

5
6 **CHAPTER 2: DEFINITIONS**

7
8 As used in these Rules, unless the context indicates otherwise, the following terms have the
9 following meanings:

10
11 **§1. ADVANCED EMERGENCY MEDICAL TREATMENT** means those portions of
12 emergency medical treatment:

- 13
14 1. Defined by the board to be advanced; and
15
16 2. That the board determines may be performed by persons licensed under this chapter
17 within a system of emergency care approved by the board when acting under the
18 supervision of:
19
20 A. An appropriate physician; or
21
22 B. A physician assistant or nurse practitioner, licensed by the State, and
23 authorized by a hospital to supervise and direct the actions of an emergency
24 medical services person.

25
26 **§2. AMBULANCE** means any vehicle, whether an air, ground or water vehicle, that is designed,
27 constructed, or routinely used or intended to be used for the transportation of ill or injured
28 persons. The licensing of these vehicles is in addition to any registration required by any other
29 authorities. For the purposes of these Rules, vehicles operated by the Maine Army National
30 Guard, Maine Air National Guard or the United States armed forces are not considered
31 ambulances.

32
33 **§3. AMBULANCE SERVICE** means any person, persons, or organization, which holds itself
34 out to be a provider of transportation for ill or injured persons or which routinely provides
35 transportation for ill or injured persons. For the purposes of these Rules, the Maine Army
36 National Guard, Maine Air National Guard, and the United States armed forces are not
37 considered ambulance services. It does not mean a person, persons, or an organization which
38 transports ill or injured persons for reasons not connected with their illness or injury. It does not
39 mean a nursing home licensed under 22 M.R.S. chapter 405, a children's home licensed under 22
40 M.R.S. chapter 1669, a boarding home licensed under 22 M.R.S. chapter 1663, or similar
41 residential facility when transporting its own residents or those of another similarly licensed
42 facility when those residents do not require emergency medical treatment. The types of
43 Ambulance Services licensed by Maine EMS are listed below:

- 44
45 1. **Ground Ambulance Services** are those services licensed by the Board that treat
46 patients and transport them in ambulance vehicles that are licensed by the Board and
47 are designed to be operated on the roads and highways of the State.
48

49 2. **Scene Response Air Ambulance Services** are those services licensed by the Board
50 that transport patients, utilizing aircraft licensed by the Board, from the scene of the
51 patient's illness or injury to the hospital or provide air transfer of patients being
52 transferred from a hospital or health care facility to another place.

53
54 3. **Transfer Air Ambulance Services** are those services licensed by the Board that
55 transport patients utilizing aircraft licensed by the Board and that may only provide
56 air transfer of patients being transferred from a hospital or health care facility to
57 another place.

58
59 4. **Restricted Response Air Ambulance Services (RRAAS)** are those services
60 licensed by the Board and that utilize aircraft licensed by the Board to provide
61 limited air ambulance services in order to meet a need within the State not otherwise
62 fulfilled by a Scene Response Air Ambulance Service or a Transfer Air Ambulance
63 Service.

64
65 **§4. BASE LOCATION** has the following meanings dependent upon the type of service license
66 held:

67 1. For services licensed as Ground Ambulance Services, Scene Response Air
68 Ambulance Services or Restricted Response Air Ambulance Services, Base Location
69 means the physical location within a municipality, designated by the service, and
70 approved by the Board, from which a service responds its ambulances.

71
72 Ground Ambulance Services may position ambulances within municipalities abutting the
73 municipality in which the Base Location is situated, for the purpose of enhancing
74 emergency response.

75
76 2. For Non-Transporting Services or Transfer Air Ambulance Services, Base Location
77 means that the service maintains a single phone listing for public access.

78
79 **§5. BASIC EMERGENCY MEDICAL TREATMENT** means those portions of emergency
80 medical treatment:

81 1. Defined by the board to be basic; and
82
83 2. That the board determines may be performed by persons licensed under 32 M.R.S.
84 Chapter 2-B within a system of emergency care approved by the board when acting
85 under the supervision of:

86
87 A. An appropriate physician; or
88
89 B. A physician assistant or nurse practitioner, licensed by the State, and
90 authorized by a hospital to supervise and direct the actions of an emergency
91 medical services person.
92

93
94 **§6. BOARD** means the Emergency Medical Services Board established pursuant to 32 M.R.S.
95 Chapter 2-B, §88.
96

97 **§7. BOARD APPROVAL.** When no other method of gaining Board approval is specified, the
98 person who seeks the approval shall apply in writing to the chairperson of the Board in care of
99 the office of Maine Emergency Medical Services, stating the action to be considered, the section
100 in the Rules under which approval is sought and the grounds in support of the request.

101
102 **§8. CERTIFICATE** means a document issued as evidence that a person has completed a course
103 of training or a particular test or recertification.

104
105 **§9. CPR TRAINING** means completion of a Cardio-Pulmonary Resuscitation (CPR) program.
106 This is interpreted to include semiautomatic defibrillation when that module is successfully
107 completed.

108
109 **§10. DEPARTMENT** means the Maine Department of Public Safety.

110
111 **§11. EMERGENCY MEDICAL CALL** means any event which is perceived to threaten the
112 life, limb, or well-being of an individual in such a manner that a need for emergency medical
113 treatment is created.

114
115 **§12. EMERGENCY MEDICAL DISPATCH PRIORITY REFERENCE SYSTEM** means a
116 system approved by the Emergency Services Communications Bureau and the board that
117 includes:

- 118
119 1. A protocol for emergency medical dispatcher response to calls.
- 120
121 2. A continuous quality improvement program that measures compliance with the
122 protocol through ongoing random case review of each emergency medical
123 dispatcher; and
- 124
125 3. A training curriculum and testing process consistent with the protocol.

126
127 **§13. EMERGENCY MEDICAL DISPATCH CENTER** means any entity that holds itself out
128 to be a provider of emergency medical dispatch services.

129
130 **§14. EMERGENCY MEDICAL DISPATCH SERVICES** means any of the following
131 services provided in the context of an emergency call made to the E-9-1-1 system:

- 132
133 1. Reception, evaluation, or processing of calls.
 - 134
135 2. Provision of dispatch life support.
 - 136
137 3. Management of requests for emergency medical assistance; and
 - 138
139 4. Evaluation or improvement of the emergency medical dispatch process, including
140 identifying the nature of an emergency request, prioritizing the urgency of a request,
141 dispatching necessary resources, providing medical aid and safety instructions to the
142 caller, and coordinating the responding resources as needed.
- 143

144 **§15. EMERGENCY MEDICAL DISPATCHER** means a person licensed by the Board who
145 provides emergency medical dispatch services as a member of an emergency medical dispatch
146 center licensed by the Board.

147
148 **§16. EMERGENCY MEDICAL SERVICES AMBULANCE OPERATOR** means a person
149 associated with a licensed ground ambulance service who operates an ambulance in emergency
150 mode or transports patients and is not licensed under 32 M.R.S. §85.

151
152 **§17. EMERGENCY MEDICAL SERVICES PERSON** means any person who routinely
153 provides emergency medical treatment to the sick or injured. The following persons are not
154 considered to be routinely providing emergency medical treatment for the purpose of these Rules
155 and may provide emergency medical treatment only as specified below when called upon:

- 156
157 1. Those persons as specified in 32 M.R.S. §82(2) subject to any restrictions stated in
158 that section.
- 159
160 2. Any person having CPR or hemorrhage control training, for the purpose of providing
161 those skills within the scope of that training.
- 162
163 3. Any person who provides automatic external defibrillation in accordance with 22
164 M.R.S. §2150-C;
- 165
166 4. Any person who administers Naloxone Hydrochloride in accordance with 22 M.R.S.
167 §2353 and is not licensed in 32 M.R.S. §85
- 168
169 5. Any student currently enrolled in a course leading to licensure may practice
170 procedures learned in that course when that student:
 - 171
172 A. Has received permission to practice those procedures from the Maine EMS
173 authorized Training Center conducting the course.
 - 174
175 B. Is participating in a scheduled field internship session approved by the
176 course's clinical coordinator.
 - 177
178 C. Is practicing those procedures with a Maine EMS-licensed service that
179 complies with guidelines as developed by Maine EMS to conduct field
180 internship sessions; and,
 - 181
182 D. Is supervised by a preceptor licensed to perform those procedures and who is
183 acting in accordance with any requirements or guidelines as approved and
184 published by Maine EMS.
 - 185
186 E. If such a person is also licensed under these Rules, any emergency medical
187 treatment he/she provides that is within the scope of his/her license will be
188 considered as routine and not subject to such supervision.

189
190 **§18. EMERGENCY MEDICAL SERVICES VEHICLE** means a vehicle, authorized by
191 Maine EMS pursuant to 29-A M.R.S. §2054, for the purpose of transporting personnel and/or

192 equipment to the scene of a medical emergency that is not otherwise licensed as an ambulance or
193 registered as a fire department vehicle. An emergency medical services vehicle must be
194 exclusively leased or owned and operated by a service licensed by Maine EMS or by an agency
195 designated by Maine EMS.

196
197 **§19. EMERGENCY MEDICAL TREATMENT** means those skills, techniques and
198 judgments, as defined by the Board, which are directed to maintaining, improving or preventing
199 deterioration of the medical condition of the patient and which are appropriate to be delivered by
200 trained persons at the scene of a patient's illness or injury outside the hospital and during
201 transportation to the hospital.

202
203 **§20. EMERGENCY RESPONSE MODE** means the operation of the ambulances or
204 emergency medical services vehicle's warning lights and siren in accordance with the Maine
205 Motor Vehicle Statutes, 29-A M.R.S.

206
207 **§21. EMERGENCY SERVICES COMMUNICATIONS BUREAU** means the Emergency
208 Services Communication Bureau within the Public Utilities Commission.

209
210 **§22. FAA** means Federal Aviation Administration.

211
212 **§23. FAR** means Federal Aviation Regulations

213
214 **§24. FULL TIME DISPATCH** means a communications center that:

- 215
216 1. Operates twenty-four hours per day.
217
218 2. Records telephone and radio transmissions regarding calls for medical assistance.
219
220 3. Communicates with emergency medical services providers via two-way radio and
221 other methods.

222
223 **§25. LICENSE** means a full, temporary, provisional, or conditional license issued under these
224 Rules.

225
226 **§26. LOCATED OUTSIDE THE STATE OF MAINE.** An ambulance service is located
227 outside the State of Maine provided that it is licensed in another state or territory, does not
228 maintain a base of operations in Maine, and does not routinely carry patients between points,
229 both of which are in Maine.

230
231 **§27. MAINE EMERGENCY MEDICAL SERVICES, or MAINE EMS** means the Board, the
232 emergency medical services director, and staff within the Department of Public Safety
233 responsible for carrying out the responsibilities of 32 M.R.S. §81 et seq. and these Rules.

234
235 **§28. MEDICAL CONTROL** is physician supervision of pre-hospital emergency medical care.
236 More specifically, it is those actions taken to ensure that care provided on behalf of ill or injured
237 patients is medically appropriate. Medical Control includes:

- 238
239 1. Online Medical Control:

240
241
242
243
244
245
246
247
248
249
250
251
252
253
254
255
256
257
258
259
260
261
262
263
264
265
266
267
268
269
270
271
272
273
274
275
276
277
278
279
280
281
282
283
284
285
286

- A. The contemporaneous physician direction of a field provider utilizing telecommunications, or in-person contact.

- B. This physician direction may be provided by a Physician Assistant or Advanced Practice Registered Nurse delegated by the physician(s) charged with medical oversight, pursuant to 32 M.R.S. §83(17-A).

2. Medical Direction:

- A. The administrative medical direction of EMS personnel by a physician as designated in these Rules. Medical Direction includes interaction with operational and administrative aspects of EMS (for example, education and training, quality improvement, ambulance staffing, dispatch issues, and hospital destination).

§29. MEDICAL DIRECTION AND PRACTICES BOARD means the board consisting of each regional medical director, an emergency physician representing the Maine Chapter of the American College of Emergency Medicine Physicians, an at-large member, a toxicologist or licensed pharmacist, a person licensed under 32 M.R.S. §85 to provide basic emergency medical treatment, a person licensed under 32 M.R.S. §85 to provide advanced emergency medical treatment, a pediatric physician, the statewide associate emergency medical services medical director and the statewide emergency medical services medical director. The Medical Direction and Practices Board is responsible for creation, adoption and maintenance of Maine Emergency Medical Services protocols.

§30. NON-EMERGENCY MEDICAL CALL means a situation in which an immediate response to a scene, hospital, health care facility or other place is not required to prevent life-or limb-threatening medical deterioration of a person.

§31. NON-EMERGENCY RESPONSE MODE means operation of the ambulance or emergency medical services vehicle in a non-emergency mode obeying all traffic laws.

§32. NON-TRANSPORTING SERVICE means any organization, person or persons who hold themselves out as providers of emergency medical treatment and who do not routinely provide transportation to ill or injured persons, and who routinely offer or provide services to the general public beyond the boundaries of a single recreational site, business, school or other facility. For the purposes of these Rules, a physician making house calls as a part of ordinary medical practice is not considered to be a non-transporting service. For the purposes of this definition, “routinely” means regularly, as part of the usual way of doing things.

§33. OFFICE OR OFFICE OF EMERGENCY MEDICAL SERVICES means the administrative unit within the Department of Public Safety to which the Board assigns responsibility for carrying out the purposes of 32 M.R.S. §81, et seq. Responsibility for implementation, enforcement and administration of these Rules is delegated to the Director of the Office.

287 §34. **PATIENT CARE REPORT** means the report generated and filed by Ambulance Services
288 and Non-Transporting Services documenting each request for service or for each patient when
289 more than one patient is involved.

290
291 §35. **PARAMEDIC INTER-FACILITY TRANSFER (PIFT)** means a transfer of a patient
292 after initial assessment and stabilization from and to a health care facility, or other location
293 designated by medical control or a primary patient care physician, conducted in accordance with
294 the Maine EMS PIFT guidelines.

295
296 §36. **PARAMEDIC INTER-FACILITY TRANSFER (PIFT) SERVICE** means a Maine
297 EMS licensed Ambulance Service that has been approved as a PIFT Service by Maine EMS after
298 fulfilling the PIFT Service eligibility requirements.

299
300 §37. **PARAMEDIC INTER-FACILITY TRANSFER (PIFT) PROVIDER** means a Maine
301 EMS Paramedic who has completed the Maine EMS PIFT Training Program.

302
303 §38. **PROTOCOL OR MAINE EMERGENCY MEDICAL SERVICES PROTOCOL**
304 means the written statement approved by the Medical Direction and Practices Board and filed
305 with the Board, specifying the conditions under which some form of emergency medical care is
306 to be given by emergency medical services persons. These protocols are coordinated and
307 published through Maine EMS as a single, statewide common set of protocols.

308
309 §39. **PROVIDER** of emergency medical dispatch services means an Emergency Medical
310 Dispatcher or Emergency Medical Dispatch Center licensed by the Board.

311
312 §40. **PUBLIC SAFETY ANSWERING POINT (PSAP)** has the same meaning as in 25 M.R.S.
313 §2921.

314
315 §41. **REGIONAL COUNCILS** mean those business entities recognized by the Board that
316 represent the various geographical areas of the state, as designated by the Board, with respect to
317 matters subject to 32 M.R.S., §81 et seq. and these Rules.

318 §42. **REGIONAL MEDICAL DIRECTOR** means the physician designated in each EMS
319 region by the regional council, subject to approval by the Board, to oversee all matters of
320 medical control and to advise the regional council on medical matters. In approving the regional
321 medical director, the Board will be advised by the regional council for the region.

322
323 §43. **RESPONSE ASSIGNMENT PLAN** means a Maine EMS approved plan developed by a
324 Maine licensed service and its service medical director that establishes the service's response in
325 accordance with Maine EMS Emergency Medical Dispatch (EMD) protocol determinant codes.

326
327 §44. **ROUTINELY** means the median annual call volume for the lowest 10% of all Maine
328 EMS-licensed ground ambulance and non-transporting services for the preceding year,
329 calculated and applied separately as it pertains to those defined services and ambulance licensure
330 with the least of the median figures applied as it relates to other defined services, emergency
331 medical services persons, or persons licensed by the Board.

332
333 §45. **SERVICE-LEVEL MEDICAL DIRECTOR** means a physician, or a nurse practitioner
334 who has completed the required clinical experience pursuant to 32 M.R.S. §2102(2-A), who

335 assumes primary responsibility to ensure quality medical care for the service. A physician
336 assistant may assist in this role under the direct supervision of a physician; however, the
337 supervising physician must be identified to Maine EMS as the medical director.
338

339 **§46. STATE LICENSURE EXAMINATIONS** mean the written (cognitive) tests and practical
340 (psychomotor) evaluations approved by the Board and used to determine the minimum
341 competency of a person seeking licensure as an EMS provider.
342

343 **§47. TRAINING CENTER** means an entity that meets the requirements of the Maine EMS
344 Training Center Standards and is authorized by Maine EMS to conduct Maine EMS-approved
345 EMS educational courses and training programs leading to EMS provider licensure.
346

347 **§48. TRAUMA** means a single or multisystem life-threatening or limb-threatening injury
348 requiring immediate medical or surgical intervention or treatment to prevent death or permanent
349 disability.
350

351 **§49. WILDERNESS EMERGENCY MEDICAL TECHNICIAN (WEMT)** means the
352 graduate of any wilderness emergency medical technician course who may apply the principles
353 of care taught in that course as defined. This is not a Maine EMS licensure level in itself but is a
354 certification of skills and knowledge that may be employed by those licensed by Maine EMS.
355

356 **§50. 9-1-1 PRIMARY RESPONSE AREA** means the geopolitical subdivision(s) where the
357 agency provides response to a scene location for an Emergency Medical Call.
358

359 AUTHORITY: 32 M.R.S., §§ 84, 85-A, 88
360

361 EFFECTIVE DATE: July 3, 1978 (EMERGENCY)
362

363 AMENDED: April 1, 1982
364 December 25, 1982 - Sec. 2.31, 3131, 6.311, 6.63 and 6.73
365 January 1, 1984 - Sec. 1, 2, 3, 5, 6, 8.32, 10.2, 10.3, 11.1066, 11.1067
366 April 30, 1985 - Sec. 1, 2.846.222, 6.332, 9.313, 8.3216 and 9.11
367 January 1, 1986 - Sec. 1, 6. 8.15, 8.2, 8.3, 8.4 and 11.103
368 September 1, 1986
369 August 25, 1987 - Sec. 5, 6.011 and 12 (added)
370 July 1, 1988
371 March 4, 1992
372 September 1, 1996
373 December 24, 2022
374

375 EFFECTIVE DATE (ELECTRONIC CONVERSION):
376 July 1, 2000
377

378 REPEALED AND REPLACED:
379 July 1, 2000
380 July 1, 2003
381 September 1, 2006
382 October 1, 2009

383
384

May 1, 2013
January 10, 2021

PROPOSED

PROPOSED