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GOVERNOR

STATE OF MAINE
DEPARTMENT OF PUBLIC SAFETY
MAINE EMERGENCY MEDICAL SERVICES
152 STATE HOUSE STATION
AUGUSTA, MAINE 04333



MICHAEL SAUSCHUCK
COMMISSIONER

J. SAM HURLEY
DIRECTOR

EMD Committee Meeting
Thursday, May 18, 2023, 09:30
Zoom Meeting ID: 8756 9618 203

MINUTES

- i. Call to order 09:35 by Chairperson Hall (L/A)
- ii. Introductions
 - a. Committee Members Present: Tim Hall (L/A), Jennifer Michaud, Cindy Moore-Rossi, Melinda Fairbrother-Dyer, Tim Hall (Penobscot), Dakota Turnbull, Laura Downing, Monique Pomeroy, Tara Doe, Dan Mayotte
 - b. MEMS Staff: Melissa Adams
 - c. Stakeholders & Guests: Kyle Ellis, Aaron Steward, Brodie Hinckley, Martin Fournier, Misty Lewis, Melissa Bisson, Polly Wood, Sang Pham
- iii. Chairperson Hall read the Maine EMS Mission Statement

The mission of Maine EMS is to promote and provide for a comprehensive and effective Emergency Medical Services system to ensure optimum patient care with standards for all providers. All members of this committee should strive to promote the core values of excellence, support, collaboration, and integrity. In serving on this committee, we commit to serve the respective providers, communities, and residents of the jurisdictions that we represent.
- iv. Public Comment - None
- v. Modifications to the Agenda - None
- vi. Previous Meeting Minutes – February 8, 2023

MOTION to accept the minutes as presented. (Doe, seconded by Downing)
Vote yes: Hall (L/A), Michaud, Moore-Rossi, Fairbrother-Dyer, Hall (Penobscot), Turnbull, Downing, Pomeroy, Doe
Vote no: None
Abstain: None
PASSED

● **Excellence** ● **Support** ● **Collaboration** ● **Integrity** ●

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vii. EMS Office Update

a. EIDS Guidance

Melissa Adams advised that on 5-9-23 Maine EMS published a MEMO authorizing the cessation of the EIDS tool on all medical calls. It was sent out to licensed EMDs, EMD Center leadership, and EMS clinicians. I have answered questions about disabling the EIDS tool, which is not necessary or even possible; updating the symptoms list in the Medical Director Authorized free-text lines of the EIDS tool so EMDs can check a box when one of the three situations is discovered during regular use of the protocols, which is acceptable and makes good sense; and how to do quality assurance on calls to ensure that information is recorded and passed on to responders, which would look the same as existing quality assurance for scene safety information.

The Maine EMS website has been modified, so the quick-link for the COVID-19 resource page was removed from the banner on the home page. The page is still available under *Policies, Rules, and Resources*. The EIDS Tool Cessation Memo is on this page as well as on the *EMD Operations* page.

b. AED Rules

Melissa Adams advised Maine EMS is still working through the legal and procurement departments to sign a \$0, 5-year contract with Pulse Point AED Registry. Once we overcome this hurdle, Maine EMS will work to validate existing data in the registry and provide guidance to EMD centers and IT personnel for linking the registry with ProQA for use in Cardiac Arrest and potential Cardiac Arrest situations as identified within the existing protocols. Hancock County has already linked Pulse Point with their ProQA, and we encourage any other EMD Centers who wish to be an early adopter of this program to do the same. Melissa will connect interested parties with resources already available through Priority Dispatch to help with this process.

Dan Mayotte joined the meeting.

c. Annual EMS Education Conference

Melissa Adams spoke about the Education Conference from November 10-12 at the Samoset Resort in Rockport, ME. There will be two days of pre-conference courses on November 8 & 9. I am working with the coordinators to include a dispatch/EMD track throughout the regular conference, and dispatch/EMD offerings for both days of the pre-conference, including a one-day Resuscitation Academy. In June, we will advertise and start outreach seeking instructors who have an idea for a class or are willing to take one of our training topics and teach at least one 45–50-minute course during the conference.

d. Data and QI Committee Updates

Melinda Fairbrother-Dyer advised that the QI and Data committees are working on a summary of progress of items accomplished over the last few years and coming up with short- and long- term goals for the next few years.

viii. ESCB Update

Kyle Ellis stressed to PSAP representatives that there is a maximum of 25 students in EMD classes, after that, the success rate drops when students don't get enough individual attention and practice with the protocols. Tim Hall (Penobscot) asked if there is something that the EMD Center can do to help students going into the class to impact success rates. Kyle offered that introducing protocols to students may be helpful, he sees that students tend to be more successful with EFD because they have already been exposed to EMD. He has not seen a difference in success rate with in-person versus remote, but he agreed with Laura Downing's report that she has heard from students that they prefer the in-person session. Ryan Caizzo will do the QA review on September 22, 2023, at DPS in Augusta with a remote option. Laura asked for access to the video from the last QA review class; Kyle will try to put it onto the ESCB website.

ix. Old Business

a. 9-8-8 Update

Melissa Adams advised Maine EMS and the ESCB are working with the contracted vendor, Mission Critical Partners, to finalize the training for the Mental Health call taking, processing, and transfer policy. We should have a final product by the beginning of June and will be able to roll out the policy and training. Adoption will be optional as we continue to work through legislation for funding and additional training and protocol options. The current legislation proposed will likely be continued to another session, but it is intended to add a representative from the mental health field to this committee. We do not need legislation to make this happen, we can pro-actively seek approval from the Maine EMS Board.

MOTION to seek approval from the Maine EMS Board to add a position to the EMD Committee for a licensed mental health professional representative. (Hall, seconded by Michaud)

Vote yes: Hall (L/A), Michaud, Moore-Rossi, Fairbrother-Dyer, Hall (Penobscot), Turnbull, Downing, Pomeroy, Doe, Mayotte

Vote no: None

Abstain: None

PASSED

b. Quality Assurance

Melissa Adams advised there has been an overall improvement in timeliness and quantity of quality assurance reporting with some focused outreach. At least two agencies are using QPR through PDC for their random call reviews (Somerset & Lincoln).

x. New Business

a. MPDS Protocols

Melissa Adams advised V.13.3 saw changes to P25 for mental health callers/patients, these were further modified with V.14.0 released on April 12, 2023. The most significant change with V.14.0 is a Carbyne video interface in the admin settings to allow caller media within ProQA during protocol use (so the user don't have to manage this in another application). Somerset County is using Carbyne and has video access, but Melissa is not sure if they have enabled the video interface within ProQA.

V.14.0 also has an update to the stroke diagnostic tool for use with first party callers, the ability to select different infectious diseases in the single EIDS tool (COVID-19, monkeypox, Ebola). There are several other minor changes outlined in the release notes. It may be helpful for leadership to share the release notes with staff when they perform updates.

Dan Mayotte left the meeting.

b. Maine EMS Vision Statement & Committee Report

Melissa Adams advised that through the strategic planning process, the Maine EMS Board developed and adopted a Vision document to guide them through 2035. Board Chair, Brent Libby, has directed each Committee to establish short- and long-term goals based on the Maine EMS Vision. This document is supposed to be published today. Once it is publicly available, Melissa will share the Vision document and an outline of any published roles and responsibilities of this Committee with members. The Committee agreed to meet on June 1, 2023, at 08:00 to complete the task as directed using these materials.

MOTION to table this item to the June 1, 2023, meeting. (Doe, seconded by Turnbull)

Vote yes: Hall (L/A), Michaud, Moore-Rossi, Fairbrother-Dyer, Hall (Penobscot), Turnbull, Downing, Pomeroy, Doe

Vote no: None

Abstain: None

PASSED

xi. Adjourned at 10:24

a. Next meeting (off-cycle) is June 1, 2023, at 08:00.