

JANET T. MILLS GOVERNOR STATE OF MAINE DEPARTMENT OF PUBLIC SAFETY MAINE EMERGENCY MEDICAL SERVICES 152 STATE HOUSE STATION AUGUSTA, MAINE 04333



MICHAEL SAUSCHUCK COMMISSIONER

> J. SAM HURLEY DIRECTOR

EMD Committee Meeting Thursday; January 21, 2021 Zoom Meeting ID: 8756 9618 203

MINUTES

- i. Call to order 09:30
- ii. Introductions
 - Committee Members: Stephanie Gibbs, Cindy Moore-Rossi, Dakota Turnbull, Dan Mayotte, Laura Downing, Tim Hall, Tracey Erickson, Melinda Dyer, Tara Doe, Brian Gregoire, Adam Clement
 - i. Welcome Tim Hall, L/A 911, as the new PSAP Manager representative
 - b. Stakeholders & Guests: Amanda Simoneau, Blake Miller, Brodie Hinckley, Chris Lavoie, Donald Durrah, Katherine Gilbert, Martin Fournier, Tammy Barker, Greg Hamilton, Tracey Erickson, Josh Lilly, Cory Golob, Melissa Adams

iii. Maine EMS Mission Statement

The mission of Maine EMS is to promote and provide for a comprehensive and effective Emergency Medical Services system to ensure optimum patient care with standards for all providers. All members of this committee should strive to promote the core values of excellence, support, collaboration, and integrity. In serving on this committee, we commit to serve the respective providers, communities, and residents of the jurisdictions that we represent.

iv. Previous Meeting Minutes – October 2020 *MOTION to approve as written (Downing, second by Gregoire; passed unanimously).*

- v. EMS Office Update
 - a. Maine EMS rules changes
 - b. Legislation (http://legislature.maine.gov/LawMakerWeb/search.asp)
 - LR305 An act to create a registry to improve access to AEDs. This was taken up as LD1169 in the 129th Legislature; it passed through the committee with amendments, but was not presented on the floor during that session.
 - ii. LR1636 A proposal to have social workers available at dispatch centers to process through mental/behavioral health calls.
 - iii. LR1279 A proposal to have crisis stabilization units respond for mental/behavioral health calls.
- vi. ESCB Update

•	Excellence	•	Support	•	Collaboration	•	Integrity	•
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With offices located at the Central Maine Commerce Center, 45 Commerce Drive, Suite 1, Augusta, ME 04330

- a. OUTEC The course covers universal material from EMD/EFD and is required for anyone who has not taken ETC or took it more than 6 months prior to starting EMD/EFD. It is a three hour, self-paced online module, that can be completed before or after the EMD/EFD course. The EMD/EFD student will not receive certification until ETC or OUTEC is completed. There is no additional cost for the OUTEC module when it is taken with an EMD/EFD protocol course. It is \$149 when taken as stand alone module.
- vii. Old Business
 - a. QA/QI
 - i. Focused review requirements for EMD
 - We discussed this as a goal in our annual report and a sup-group will take this up during review of the EMDPRS over the next year.
 - ii. QI Newsletter

The current newsletter in production is on Mental and Behavioral Health Calls. The EMD portion will focus on discipline selection and encourage communication with multi-disciplinary agencies for policy development.

- b. Policy Templates
 - i. We discussed this as a goal in our annual report and a sub-group will take up the guidance statements or policy templates over the next year, to include Protocol 37 use and 9-B-1 response standards.
- viii. New Business
 - a. Calls from Ski Patrol/Ski Areas (Policy Template)

There have been several questions about best practice for handling these calls specifically, because of variables between locations (including 2nd/3rd/4th party callers, level of training and oversight, and EMS agency response variables) it is difficult to identify one way to handle these calls. Feedback from attendees who have experience processing these calls included: Cumberland (Chief Complaint), Oxford (P37 policy), Franklin (Chief Complaint), Knox (Chief Complaint), L/A (Chief Complaint). It was suggested that because P37 has been approved for use by medical direction in specific circumstances (evaluation by a nurse or doctor), we seek expansion to include qualified ski patrol personnel. It was also suggested that medical miranda (SEND protocol) may be appropriate for processing calls received by a first responder such as a ski-patroller in a 1st or 2nd party situation. Some participants advised that they encourage ski-patrol to call on the business line so calls can be processed without the restrictions defined by EMD protocols. The EMS Office will seek input from the Academy on this and it will be added to the goals of the sub-group looking at guidance statements/policy templates.

b. 2020 Annual Report

MOTION to accept as formatted, with revisions to data numbers and addition of current versions of MPDS and AQUA; the final version may be approved by the Committee Chairperson to avoid delay (Downing, Gregoire; passed unanimously).

- c. Sub-groups to work on goals identified in the Annual Report
 - i. E.M.D.P.R.S. review/revisions (Addition of focused review): Stephanie Gibbs
 - ii. EMD guidance statements (9-B-1 response, P37 use, calls from medically trained personnel): Laura Downing
 - iii. Education (EMD response assignments, EMD refresher course): Tim Hall
- ix. Adjourn at 11:05. Next meeting is April 15th at 09:30