



STATE OF MAINE  
Department of Public Safety  
Gambling Control Board  
87 State House Station  
Augusta, Maine  
04333-0087

JANET T. MILLS  
GOVERNOR  
MICHAEL SAUSCHUCK  
COMMISSIONER

TIMOTHY S. DOYLE  
CHAIRMAN  
MILTON CHAMPION  
EXECUTIVE DIRECTOR

Gambling Control Board  
Minutes of July 30, 2020 Board Meeting  
Held online via Zoom application.

**CALL TO ORDER**

Chairman Tim Doyle called the meeting to order at 9:00 am via Zoom application online due to the current Coronavirus pandemic.

**MEMBERS PRESENT ONLINE**

Timothy Doyle, Board Chair  
Alfred Skolfield  
Greg McNeal

Robert Harmon  
Barbara Dresser

**STAFF PRESENT ONLINE**

Milton Champion, Executive Director  
Vicki Gardner, Inspector Supervisor  
Mallory Reilly, Office Specialist I  
James Horr, Auditor  
Det. Don Armstrong

Katie Johnson, Assistant Attorney General  
Ron Guay, Assistant Attorney General  
Michael Sauschuck, DPS Commissioner  
Kendra Coates, Assistant to the  
Commissioner

**MINUTES REVIEW AND APPROVAL**

**May 2020 Meeting Minutes**

*Mr. Robert Harmon moves to approve the May 2020 Board minutes as printed. The motion is seconded by Ms. Barbara Dresser.*

**Members**

**Tim Doyle:** YEA  
**Barbara Dresser:** YEA  
**Bob Harmon:** YEA  
**Al Skolfield:** YEA  
**Greg McNeal:** YEA

*The motion passed 5 in favor, 0 opposed.*

## **EXECUTIVE DIRECTOR'S REPORT**

Executive Director Milton Champion provides his report to the Board. In Operations for the month of May 2020 there were no activities reported due to the Covid 19 closings of both facilities. State inspectors, with their supervision did a comprehensive review, word for word, of the Board rules and minimum internal controls for possible rulemaking in the near future.

Financially with the closings, May 2020 year to date the Unit has identified a decrease of 50.6 % versus last year at the same time.

In Operations for the month of June 2020 there were no activities reported due to the Covid 19 closings of both facilities. State inspectors, with their supervision reviewed report writing contents and policies and procedures of the state offices at the facilities.

Financially with the closings, June 2020 year to date the Unit has identified a decrease of 59.4 % versus last year at the same time.

## **STATE POLICE REPORT**

Detective Don Armstrong presents his report to the Board. While the facilities were closed, all background investigations for new licenses were put on hold, he will put his focus in this area to get caught up. Since reopening Oxford Police Department received 1 call for service. Hollywood Police Department received 7 calls for service, 4 of which were in the Hotel.

## **UNFINISHED BUSINESS**

### **Reopening Process and Update – Commissioner Sauschuck-**

Commissioner Michael Sauschuck updated the Board on the Casino reopening process for both facilities. He informed the Board that early on it was assumed that the Casinos would fall under Stage 3 in the Governor's plans to reopen the State. As Stage 3 opened the casinos still did not have a checklist to go by. With the cooperation of the two general managers and their teams, Maine CDC, Maine DECD, The Executive Director of the Gambling Control Unit, and the State Fire Marshall, the facilities were able to up the capacity from 50 patrons at a time to 200 patrons with 4 separate zones of 50 people; with certain restrictions.

Austin Muchemore, GM from Hollywood Casino and Jack Sours, GM from Oxford Casino both expressed their experiences reopening their facilities. Both felt it was a smooth process and collaborative, commentary from their guests have been very positive on their efforts to keep staff and guests safe. Mr. Sours informed the Board that they were able to bring back 175 furloughed team members, while 287 remain on furlough. Their hopes are to work with the State on bringing back all remaining furloughed team members as safely as possible by expanding operations when the time is right. Mr. Muchemore assures Board members that Harness Racing will resume 2 days a week on August 19<sup>th</sup> without spectators initially.

### **Complaint Process Presentation – Commissioner Sauschuck**

Commissioner Sauschuck presented to the Board via Power point the status on the Complaint Investigation Process. He highlighted the process in which complaints will be handled going forward and showed what future Board Reporting will look like in the form of a Complaint Dashboard and how it would be updated to show a real time status for a complaint. Both Facilities appreciated the Commissioners time and efforts to facilitate this process.

Commissioner Sauschuck informed the Board that the new Members of the Board will be going in front of the VLA tomorrow morning at 9:00am. He is unaware if the Legislature will be coming back into session or not. He thanked the current Board for the above and beyond work they have done and staying on later than expected.

### **NEW BUSINESS**

#### **Request for Approval – Match Play Internal Controls – Hollywood Casino**

Ronnie Little, Director of Finance, presented to the Board the request to issue match play or free bet to their table games players, similar to what has been offered to the slot players. Match play is an offer that is loaded on a patron's card, at a kiosk they can print off a coupon which can then be used at the table games as part of their bet.

Katie Johnson, A.A.G, reviewed the controls submitted based on Chapter 29, Promotional Credits. Her recommendation is for the Casino to make certain amendments to keep everything consistent with the existing rules. She informed the Board that the request can be approved today with the acknowledgment that the Casino will make the addition of the changes, or to table the discussion and work with the Casino to make the changes.

*Ms. Barbara Dresser moves to approve the internal controls on promotional credits proposed by Hollywood Casino to be amended as needed to include the following:*

#### *Promotional Credits:*

- a) The levels of patron play required for the issuance of promotional credits to include no play;*
- b) Employee titles authorized to issue promotional credits at each level; and*
- c) Any expiration dates for promotional credits*

#### *Table game player incentives:*

- a) The levels of patron play required for the issuance of vouchers to include no play;*

#### *Promotional and marketing materials:*

*The facility shall hold copies of all promotional and advertising material, records, or complimentary distributions for the slot machine facility or casino for at least one year.*

*The motion is seconded by Mr. Robert Harmon.*

**Members**

**Tim Doyle:** YEA

**Barbara Dresser:** YEA

**Bob Harmon:** YEA

**Al Skolfield:** YEA

**Greg McNeal:** YEA

*The motion passed 5 in favor, 0 opposed.*

**PUBLIC COMMENT**

N/A

Director Champion thanked the Board Members for their many years of hard work and service.

Chairman Doyle thanked the many that make these Board meetings happen including the staff and other Board members. He wished the new Board Members that will be taking over the best of luck.

**ADJOURNMENT**

*Mr. Alfred Skolfield moves to adjourn. The motion is seconded by Mr. Greg McNeal. The motion carries unanimously.*

The meeting adjourns at 10:38 AM. The next Board meeting will be held on September 15, 2020 at 9:00am.

*Respectfully submitted by:*

*Mallory Reilly*

*Office Specialist I*

*Board approved: 10/20/2020*