

STATE OF MAINE Department of Public Safety Gambling Control Board 87 State House Station Augusta, Maine 04333-0087

JANET T. MILLS GOVERNOR MICHAEL SAUSCHUCK COMMISSIONER STEVEN SILVER CHAIRMAN MILTON CHAMPION EXECUTIVE DIRECTOR

Gambling Control Board Minutes of November 15, 2022, Board Meeting Held online via Zoom application.

## CALL TO ORDER

Chair Steven Silver called the meeting to order at 9:02 am via Zoom application online due to the current coronavirus pandemic.

### **MEMBERS PRESENT ONLINE**

Steven Silver, Board Chair Chief Noel March Sari Greene Dr. Charmaine Brown Joseph Hanslip (joined at 9:36 am)

## **STAFF PRESENT ONLINE**

Milton Champion, Executive Director Mallory Reilly, Office Specialist I Det. Don Armstrong Amanda Spencer, Auditor Alex Joutov, Auditor Philip Mantis, Assistant Attorney General Jennifer Willis, Assistant Attorney General Cami Hippler, Office Assistant II

## MINUTES REVIEW AND APPROVAL

### **October 18, 2022 Meeting Minutes approval**

Board member Sari Greene moved to approve the October 2022 meeting minutes. Board member Charmaine Brown seconded the motion. Moved to roll call.

MembersSari Greene:YeaDr. Charmaine Brown:YeaSteven Silver:YeaNoel March:abstainThe motion passed 3 in favor, motion passes.

## **OPERATIONS REPORT**

Director Champion delivered Inspector Supervisor Gardiner's report.

In October 2022 there were 11 Shipments of machines and/or associated equipment shipped to or from licensed facilities. On-site inspectors completed 713 observations and 35 checklists. There were 18 self-exclusions. There were 5 minor violations that will continue to be monitored from the Unit's activity log. There was 1 patron complaint and 1 formal complaint of potential violation placed on the complaint dashboard.

Oxford Casino had 18 calls for service, 3 in the parking lot and 15 were casino-related, including, unwanted subject, intoxication and/or drug use, and medical calls. Hollywood Casino had 13 calls for service to Bangor PD, 2 in the parking garage, 6 in the lobby and 5 in the casino, including 911 hang-ups, welfare checks, 2 people wanted out and some general information requests.

## FINANCIAL REPORT – Alex Joutov

For the month of October 2022, the Unit has identified a decrease of 2.5% in total tax revenue for both facilities versus October 2021. Year to date, the unit has identified an increase of 13.7% versus last year at the same time. Total revenue collected year to date is \$58,036,945.84. Oxford reported an 7.88 % win for the month of October from slots and 25.02% win from table games. Oxford's payback percentage was 92.12%. Average gross win per machine was \$249.30. Hollywood reported an 8.88% average win for the month of October from slots and 23.30% win from table games. Hollywood's payback percentage was 91.12%. Average gross win per machine was \$206.64. In the area of advance deposit wagering for the month of October 2022, we have identified an increase of 26.1% for total in state and out of state tax revenue collected. Year to date we have identified an increase of 14.6% for total in state and out of state tax revenue collected versus last year at the same time. Total revenue collected year to date is \$224,585.37.

Board member Greene asked regarding the decline in tax revenue whether that was a seasonal issue or if it was impacted by inflation.

*Chair Silver asked Director Champion about revenue projections which Director Champion indicated were handled by other State entities.* 

*Chair Silver requested 2019 numbers be added to the reports to include pre-COVID data. Director Champion confirmed that 2019 data will be included in the reports.* 

## **EXECUTIVE DIRECTOR REPORT**

Director Champion wished everyone a Happy Thanksgiving and thanked everyone for the service and business relationships with the State of Maine.

Director Champion introduced new Auditor, Amanda Spencer, who will handle oversight of Oxford Casino and Charitable Gaming financial transactions.

Director Champion reported that Appendix A will need one final publication for comment prior to final adoption by the Board.

Director Champion requested the Board consider meeting every other month rather than monthly to allow staff to appropriately meet the demands on their time.

# LICENSE APPLICATIONS FOR REVIEW None

### **UNFINISHED BUSINESS**

None

### NEW BUSINESS

### Consent Agreement GCB 2021-063 – AAG Philip Mantis

Licensee allowed a self-excluded person to game

- Received a cash advance of \$1,500
- 10/16/2021 gamed for 4 hours
- Person was allowed to game due to misspelled name
- Offering to resolve with the consent agreement including a fine of \$1,000.

*Chief Noel March moves to approve consent agreement. Ms. Sari Greene seconded the motion. Motion moves to roll call.* 

Members	
Sari Greene:	Yea
Dr. Charmaine Brown:	Yea
Steven Silver:	Yea
Noel March:	Yea
The motion passed 4 in favo	or, motion passes.

## Chapter 13 Self-Exclusion and Chapter 18 Responsible Gaming Program – Director Champion

Director Champion raised concerns about shortcomings in these rules. Director Champion suggested a committee to discuss the rules. Chair Silver expressed interest in further discussing the issue via an appropriate means. Chair Silver suggested another letter be sent to exclusions who remain on the casino's lists only to try to alleviate confusion. Director Champion confirmed a new letter could be sent if the Board wanted to do that. Board member Greene stated that there are multiple issues that a committee might discuss to develop a comprehensive response instead of a piecemeal response.

Chair Silver requested that the specific options for this process be presented and discussed at the next meeting.

### **Everi Enrollment Kiosk Presentation**

Everi staff presented how their enrollment kiosks work to verify a patron's identity and selfexclusion status and allows where a patron is not on a watchlist or already enrolled the issuance of a unique player card.

Board members asked questions and Oxford Casino staff provided answers.

### PUBLIC COMMENT -

N/A

## **ADJOURNMENT**

Board member Joseph Hanslip moved to adjourn the Gambling Control Board meeting. Board member Sari Greene seconded the motion. Motion moves to roll call.

Members	
Sari Greene:	Yea
Dr. Charmaine Brown:	Yea
Joseph Hanslip:	Yea
Noel March:	Yea
Steven Silver:	Yea
The motion passed 5 in favor	, motion passes.

The meeting was adjourned at 10:02 AM. The next Board meeting will be held on December 20, 2022, at 9:00am.

Respectfully submitted by: Cami Hippler Office Assistant II Board approved: 12/20/2022