

STATE OF MAINE Department of Public Safety Gambling Control Board

87 State House Station Augusta, Maine 04333-0087

JANET T. MILLS
GOVERNOR
MICHAEL SAUSCHUCK
COMMISSIONER

STEVEN SILVER
CHAIRMAN
MILTON CHAMPION
EXECUTIVE DIRECTOR

Gambling Control Board
Minutes of December 20, 2022, Board Meeting
Held online via Zoom application.

CALL TO ORDER

Chair Steven Silver called the meeting to order at 9:04 am via Zoom application online due to the current coronavirus pandemic.

MEMBERS PRESENT ONLINE

Steven Silver, Board Chair Chief Noel March Sari Greene Joseph Hanslip

STAFF PRESENT ONLINE

Milton Champion, Executive Director Mallory Reilly, Office Specialist I Det. Don Armstrong Amanda Spencer, Auditor Alex Joutov, Auditor Vicki Gardner, Inspector Supervisor Philip Mantis, Assistant Attorney General Jennifer Willis, Assistant Attorney General Cami Hippler, Office Assistant II

MINUTES REVIEW AND APPROVAL

November 15, 2022 Meeting Minutes approval

Board member Sari Greene moved to approve the November 2022 meeting minutes. Board member Joseph Hanslip seconded the motion. Moved to roll call.

Members

Sari Greene: Yea
Joseph Hanslip: Yea
Steven Silver: Yea
Noel March: Yea

The motion passed 4 in favor.

OPERATIONS REPORT – Vicki Gardner

In November 2022 there were 11 shipments of machines and/or associated equipment shipped to or from licensed facilities. On-site inspectors completed 632 observations and 26 checklists. There were 7 self-exclusions. The Unit investigated 3 minor violations that will continue to be monitored from the Unit's activity log. There were 0 patron complaints and 1 formal complaint of potential violation placed on the complaint dashboard.

Oxford Casino had 41 calls for service to Oxford PD, 14 in the parking lot, 3 in the hotel, and 24 were casino-related, including 10 escorts out, 2 theft, violation of condition of release, a medical call, and 3 ID issues upon entry. unwanted subject, intoxication and/or drug use, and medical calls. Hollywood Casino had 16 calls for service to Bangor PD, 5 in the parking garage or outside premises, 4 in the hotel or hotel lobby, and 9 in the casino, including wanted out, information, thefts, and attempt to locate.

FINANCIAL REPORT – Alex Joutov

For the month of November 2022, the Unit has identified an increase of 0.02% in total tax revenue for both facilities versus November 2021 and an increase of 12.7% in total tax revenue for both facilities versus November 2019. Year to date the Unit has identified an increase of 12.5% versus last year at the same time and 16.7% versus 2019. Total revenue collected year to date is \$63,168,267.45.

Oxford reported a 7.87% win for the month of November from slots and 24.79% win from table games. Oxford's payback percentage was 92.13%. Average gross win per machine was \$232.64. Hollywood reported an 8.21% average win for the month of November from slots and 20.39% win from table games. Hollywood's payback percentage was 91.79%. Average gross win per machine was \$187.45

In the area of advance deposit wagering for the month of November 2022, the Unit has identified an increase of 26.2% for total in-state and out-of-state tax revenue collected. Year to date the Unit has identified an increase of 15.6% for total in-state and out-of-state tax revenue collected versus last year at the same time. Total revenue collected year to date is \$246,234.95

EXECUTIVE DIRECTOR REPORT – Milton Champion

Director Champion gave a status update regarding online applications in the areas of Casino gaming employee licenses. The goal is to use Live Scan electronic fingerprinting and while there have been obstacles, Maine Revenue and the Unit are going to keep working together and with other agencies to resolve those issues to allow this system to be used for employee license applicants.

As of January 1^{st,} 2023, the fingerprinting fee will increase from \$49 to \$52, making the total for an Employee Gaming License Application \$302. Applications will be updated on the website.

LICENSE APPLICATIONS FOR REVIEW

None

UNFINISHED BUSINESS

None

NEW BUSINESS

Self-Exclusion Policies – Philip Mantis, AAG.

AAG Mantis gave a slide presentation to bring to the Board's attention a point of confusion regarding the enforcement of a Board rule regarding self-exclusions, Chapter 13, section 6(B). The rule requires casinos to create systems and procedures within the casinos' responsible gaming programs designed to refuse access to the premises for self-excluded individuals. AAG Mantis advised that the responsible gaming programs currently do not contain such systems or procedures. AAG Mantis further advised that the Board could direct the casinos to resubmit their responsible gaming programs so the Board can assess whether they are compliant with Chapter 13 and also engage in rule making if the Board finds it necessary. The Board discussed the section and the casino's responsible gaming programs.

Director Champion indicated that individuals on the self-exclusion list will shortly be able to seek reinstatement as permitted by the Board's rules. Reinstatement and individuals who are seeking to be added to the self-exclusion list will also soon be able to request self-exclusion via a virtual process. The Unit is working closely with Lori Manson, of Adcare to perform the reinstatement interviews and create a workable reinstatement process.

Per Chair Silver's request, Director Champion agreed to send a letter to those individuals who are only on the Casinos' internal self-exclusion lists (the lists that existed to prior to the State's list) that will provide direction on how to apply to be on the State's list.

The Board decided to request that the casinos resubmit the portion of their responsible gaming programs that address self-exclusion and compliance with Chapter 13, and to subsequently hold a hearing during the March meeting to discuss whether the policies in the resubmitted responsible gaming programs and whether they fulfil the requirements in Chapter 13.

Board member Noel March moved to send a letter to the "legacy list" individuals as proposed by the draft. Board member Sari Greene seconded the motion. Motion moves to roll call.

Members

Sari Greene: Yea Joseph Hanslip: Yea Noel March: Yea Steven Silver: Yea

The motion passed 4 in favor.

Board member Sari Greene moved to permit the Director and staff to set up virtual signups for the self-exclusion list as well as reinstatements. Board member Noel March seconded the motion. Motion moves to roll call.

Members

Sari Greene: Yea
Joseph Hanslip: Yea
Noel March: Yea
Steven Silver: Yea

The motion passed 4 in favor.

Board member Noel March moved to delegate the authority to Chair Silver to sign a letter sent to each Casino, inviting them to resubmit the self-exclusion portion of their Responsible Gaming Policies for review at an upcoming public hearing in March 2023. Board member Joseph Hanslip seconded the motion. Motion moves to roll call.

Members

Sari Greene: Yea
Joseph Hanslip: Yea
Noel March: Yea
Steven Silver: Yea

The motion passed 4 in favor.

Board Meeting Schedule for 2023

Board member Joseph Hanslip moved to proceed with the Board meeting schedule to be every other month starting with January 2023, with the understanding that a meeting can be added to any "off" month if necessary. Board member Sari Greene seconded the motion. Motion moves to roll call.

Members

Sari Greene: Yea
Joseph Hanslip: Yea
Noel March: Yea
Steven Silver: Yea

The motion passed 4 in favor.

<u>PUBLIC COMMENT – </u>

N/A

ADJOURNMENT

Board member Noel March moved to adjourn the Gambling Control Board meeting. Board member Joseph Hanslip seconded the motion. Motion moves to roll call.

Members

Sari Greene: Yea Joseph Hanslip: Yea Noel March: Yea Steven Silver: Yea

The motion passed 4 in favor.

The meeting was adjourned at 10:19 AM. The next Board meeting will be held on January 17, 2023, at 9:00am.

Respectfully submitted by: Mallory Reilly Office Specialist I Board approved: 1/17/2023