

# MIDCOAST PUBLIC TRANSPORTATION

## MDOT REGION 5

### Structure & Services overview

10/09/24

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**Mid-Coast Public Transportation (MCPT)** is a rural coordinated transit system partnership partially funded through and reports to the Federal Transit Administration 5310, 5311 & 5339, the Maine Department of Health & Human services, several other state agencies and private grants. MCPT since 2014 has also operated a Medicaid (MaineCare) NEMT brokerage named MidCoast Connector.

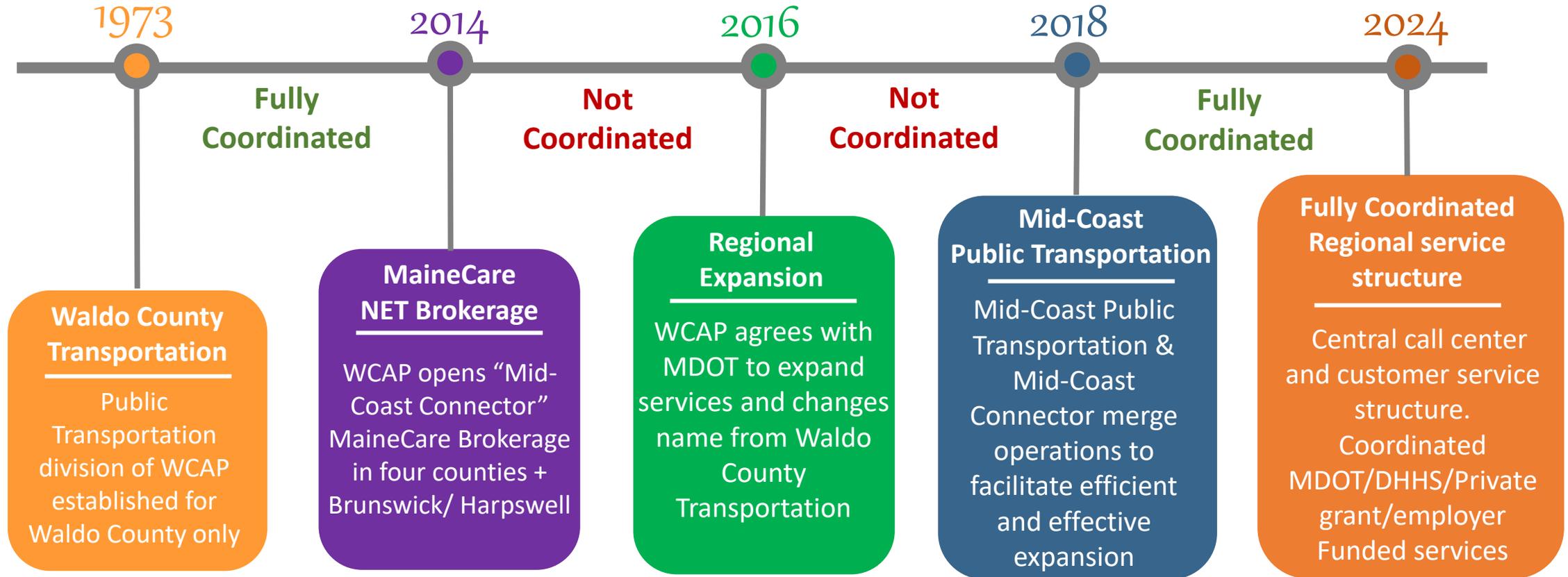


The system is managed by Waldo Community Action Partners (WCAP), a non-profit 501(3)c Community Action Partnership based in Belfast.

Mid-Coast Public Transportation and the MidCoast Connector NEMT brokerage serves Waldo, Knox, Lincoln & Sagadahoc Counties as well as the municipalities of Brunswick and Harpswell.

The mission of Mid-Coast Public Transportation is to provide safe, reliable and courteous public transportation to everyone in Mid-Coast Maine for the purpose of advancing equal access for everyone and increase economic opportunities in our communities.

# THE JOURNEY SO FAR

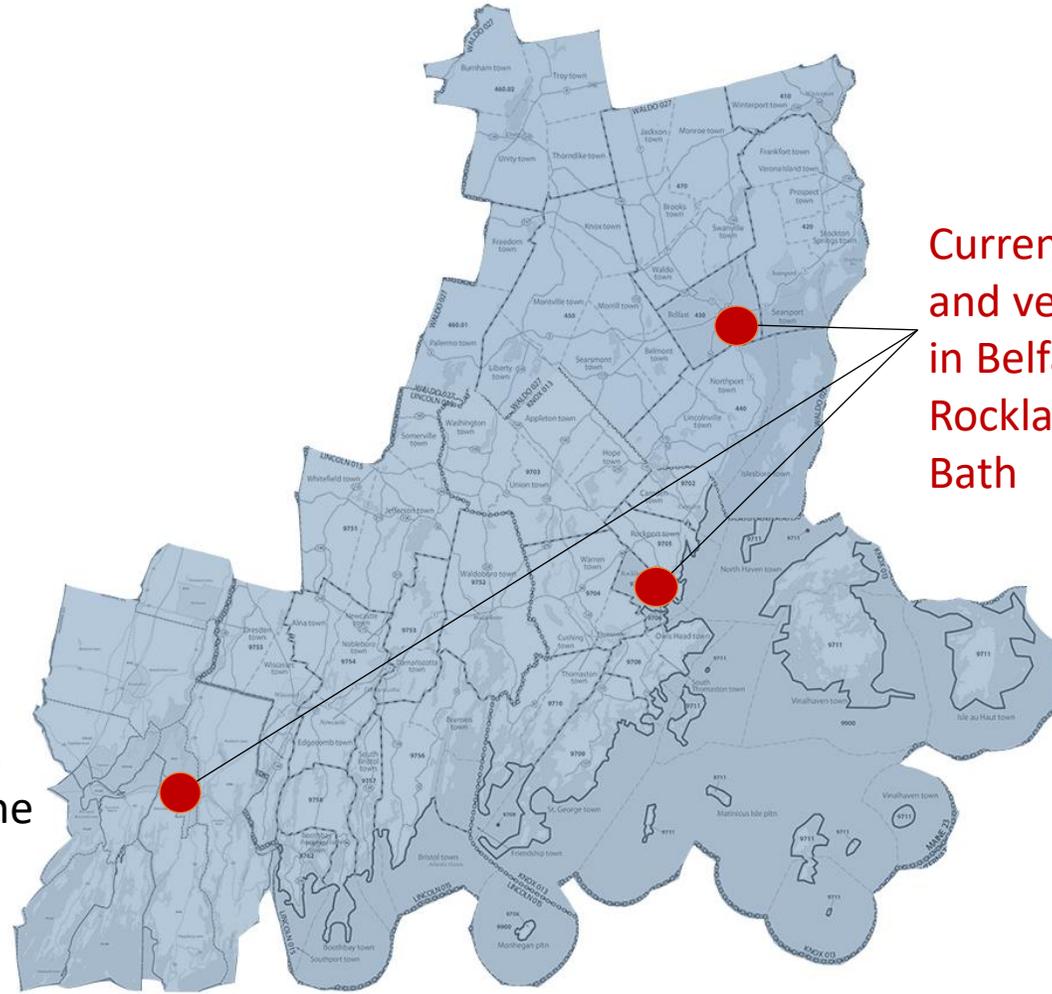


# COORDINATED FUNDING SEGMENTS

Passenger Segments	Segment Profile	Transportation Type	Funding Sources	Vehicle Resources	Annual Trip Volume
Public transportation Passengers	General public transportation for all <u>general public</u>	Coordinated deviated flex routes and demand response	Federal Transit Admin/ Co-pay/ Cost share	Approx. 40	Approx. 250,000 trips annually in Waldo, Knox, Lincoln and Sagadahoc Counties + Brunswick and Harpswell.
Disability Services Passengers	Transportation requests referred from Disability Services	Coordinated Curb to curb response	Disability services	Approx. 35 + volunteer network	
OADS Passengers	Transportation requests referred from Office of Aging and Disability Service	Coordinated Curb to curb response	Office of Aging & Disabilities	Approx. 35 + volunteer network	
MaineCare NET Passengers	MaineCare eligible individuals traveling to MaineCare eligible non-emergency medical appointment.	Self drive mileage reimbursement + Coordinated curb to curb	MaineCare NET	Approx. 120 + volunteer network	
CDS (Dept. of Education) Passengers	Early childhood intervention and child development transportation requests	Coordinated Curb to curb response	Child Development Services	Approx. 35 + volunteer network	
OCFS (DHHS) Passengers	Low-income seniors, Child and family services referrals from DHHS	Coordinated Curb to curb response	Department of Health & Human Services	Approx. 35 + volunteer network	
Transportation Support Program	Local partnership programs, grants with various eligibility requirements.	Coordinated Curb to curb	Mix of donor program	Approx. 75 + volunteer network	
Charter Passengers	Individuals and organizations in need of charters. May not compete with commercial providers	As needed. Only in compliance with FTA regulations.	Charter Passenger	Approx. 35	

## SERVICES AREA AND SERVICE

- **Flex Routes & coordinated** demand response service in Waldo County and between Waldo County and Knox County. DASH city bus in Rockland and Belfast.
- **Coordinated demand response** service in Knox, Lincoln, Sagadahoc Counties + Brunswick/Harpswell.
- **Coordination between funders** and with other operators / modes: Ferries to Islesboro, Vinalhaven, Monhegan, Criehaven, Ilse Au Haut, Owls Head airport, Brunswick rail, Western Maine transportation in Brunswick and Bath, Metro Breeze in Brunswick, Concord Trailways, commercial provider network.



Current offices  
and vehicles  
in Belfast,  
Rockland and  
Bath

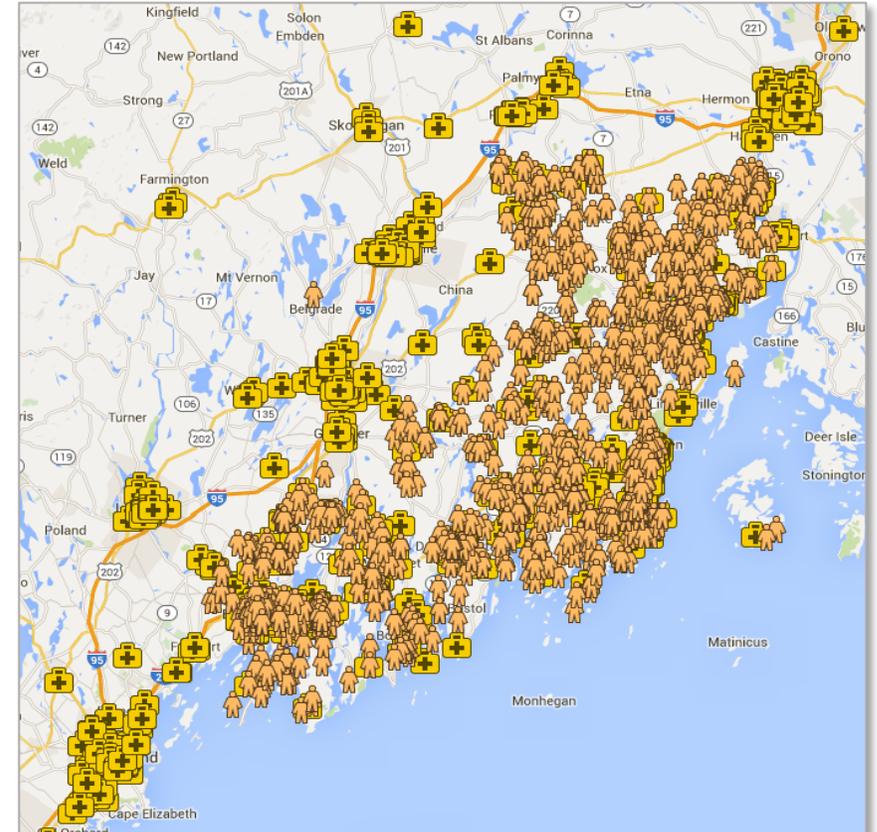
## FLEET & STAFF

- Currently 40 agency vehicles + Volunteer fleet of approx. 18 Commercial providers of approx. 100
- Agency vehicles primarily 12+2 cut out / 8 + 2 Ford Transit vehicles
- Partnership mix of FTA 5310 and organization WCAP funded vehicles
- 28 full time drivers, 20 part time drivers, 20 volunteer drivers, commercial network of approx. 120 drivers
- Central office with 22 FTE (Admin, Finance, Compliance, Customer service, Fleet, Dispatch. Provider relations



## MICRO TRANSIT COORDINATION

- The coordinated system of all available funding sources allows the system to coordinate needs of the maximum feasible number of passenger needs at any given time. Essentially the system can often provide service to individuals based on other passenger needing service in the same area.
- The system relies on FTA vehicle and equipment and 5311 / 5310 / 5339 funding and strong MDOT technical support, structure and standards. OMS NET Brokerage services and other funders provide a significant portion of the passenger funding.
- Examples of results coordinated partnership transit model:
  - Allows central coordination and transit services center for residents
  - Access to transit in the rural region without significant population density and is expandable with funding levels being the only restriction
  - Ability to provide both flex routes and micro transit.
  - Creates significant economic impact by using commercial transit network



Passenger geographic distribution, 2022. Approx. 209,000 coordinated trips.

# EXAMPLES FLEX ROUTE SERVICES

### ROCKLAND CITY BUS SCHEDULE

Customer Service: (855) 930 7900 - Midcoastpublictransportation.org

Daily schedule Monday through Friday Effective April 10, 2023

RANKIN CENTER	MCH SUMMER STREET	STELLA MARIS	MARITIME Rt. 1	WALMART	CUSTOM PLACE	FERRY TERMINAL	BREAKWATER MARKETPLACE	HARBOR PLAZA	PEN BAY MED	HANNAFORD
8:00	8:05	8:10	Flag*	8:15	8:20	8:25	8:30	8:35	8:40	8:55
9:00	9:05	9:10	Flag*	9:15	9:20	9:25	9:30	9:35	9:40	9:55
10:00	10:05	10:10	Flag*	10:15	10:20	10:25	10:30	10:35	10:40	10:55
11:00	11:05	11:10	Flag*	11:15	11:20	11:25	11:30	11:35	11:40	11:55
12:00	No Service									
1:00	1:05	1:10	Flag*	1:15	1:20	1:25	1:30	1:35	1:40	1:55
2:00	2:05	2:10	Flag*	2:15	2:20	2:25	2:30	2:35	2:40	2:55
3:00	3:05	3:10	Flag*	3:15	3:20	3:25	3:30	3:35	3:40	3:55
4:00	No Service									

### BELFAST CITY BUS SCHEDULE

Customer Service: (855) 930 7900 - Midcoastpublictransportation.org

Daily schedule Monday through Friday Effective April 10, 2023

VOA	AMBASSADOR	FAMILY DOLLAR	McCleods	FIELD STREET	BELFAST HARBOR	LIBRARY	SCHOOL STREET	HANNAFORD	RENY	SOUP KITCHEN	SEAPORT	YMCA	WCGH	WIGHT STREET
8:00	8:04	8:07	Flag*	8:12	8:15	Flag*	8:21	8:26	8:30	Flag*	8:36	8:39	8:45	Flag*
9:00	9:04	9:07	Flag*	9:12	9:15	Flag*	9:21	9:26	9:30	Flag*	9:36	9:39	9:45	Flag*
10:00	10:04	10:07	Flag*	10:12	10:15	Flag*	10:21	10:26	10:30	Flag*	10:36	10:39	10:45	Flag*
11:00	11:04	11:07	Flag*	11:12	11:15	Flag*	11:21	11:26	11:30	Flag*	11:36	11:39	11:45	Flag*
12:00	No Service													
1:00	1:04	1:07	Flag*	1:12	1:15	Flag*	1:21	1:26	1:30	Flag*	1:36	1:39	1:45	Flag*
2:00	2:04	2:07	Flag*	2:12	2:15	Flag*	2:21	2:26	2:30	Flag*	2:36	2:39	2:45	Flag*
3:00	3:04	3:07	Flag*	3:12	3:15	Flag*	3:21	3:26	3:30	Flag*	3:36	3:39	3:45	Flag*
4:00	No Service													

## FLEX-ROUTE SCHEDULE

CALL US TO SCHEDULE YOUR RIDE

### 1 TO WATERVILLE (1st & 3rd Monday of the month)

FROM	DEPART	RETURN	ONE-WAY FARE
BELFAST	9:00 a.m.	1:00 p.m.	\$3.50
WALDO	9:10 a.m.	1:00 p.m.	\$3.50
BROOKS	9:20 a.m.	1:00 p.m.	\$3.00
KNOX	9:30 a.m.	1:00 p.m.	\$3.00
THORNDIKE	9:40 a.m.	1:00 p.m.	\$3.00
UNITY	9:50 a.m.	1:00 p.m.	\$2.50
BURNHAM	10:00 a.m.	1:00 p.m.	\$2.00

### 2 TO AUGUSTA (2nd & 4th Monday of the month)

FROM	DEPART	RETURN	ONE-WAY FARE
BELFAST	9:10 a.m.	1:00 p.m.	\$3.50
BELMONT	9:15 a.m.	1:00 p.m.	\$3.25
MORRILL	9:25 a.m.	1:00 p.m.	\$3.25
SEARSMONT	9:35 a.m.	1:00 p.m.	\$3.25
MONTVILLE	9:45 a.m.	1:00 p.m.	\$3.25
LIBERTY	9:50 a.m.	1:00 p.m.	\$3.25
PALERMO	10:00 a.m.	1:00 p.m.	\$2.75

### 3 TO ROCKLAND (2nd & 4th Tuesday of the month)

FROM	DEPART	RETURN	ONE-WAY FARE
BELFAST	9:00 a.m.	1:00 p.m.	\$3.00
NORTHPORT	9:15 a.m.	1:00 p.m.	\$2.75
LINCOLNVILLE	9:30 a.m.	1:00 p.m.	\$2.50

### 4 TO BANGOR (Every Friday)

FROM	DEPART	RETURN	ONE-WAY FARE
BELFAST	9:10 a.m.	1:00 p.m.	\$3.50
SEARSPORT	9:20 a.m.	1:00 p.m.	\$3.50
STOCKTON SPRINGS	9:30 a.m.	1:00 p.m.	\$3.00
PROSPECT	9:40 a.m.	1:00 p.m.	\$2.75
FRANKFORT	9:50 a.m.	1:00 p.m.	\$2.50
WINTERPORT	10:00 a.m.	1:00 p.m.	\$2.25

### 5 TO BELFAST (Monday through Friday)

FROM	DEPART	RETURN	ONE-WAY FARE
SEARSPORT	8:00 a.m.	10:30 a.m.	\$2.00

### 6 TO BELFAST (Every Tuesday)

FROM	DEPART	RETURN	ONE-WAY FARE
TROY	7:30 a.m.	11:30 a.m.	\$2.50
UNITY	7:45 a.m.	11:30 a.m.	\$2.50
THORNDIKE	8:00 a.m.	11:30 a.m.	\$2.50
FREEDOM	8:15 a.m.	11:30 a.m.	\$2.50
KNOX	8:20 a.m.	11:30 a.m.	\$2.50
JACKSON	8:35 a.m.	11:30 a.m.	\$2.50
BROOKS	8:45 a.m.	11:30 a.m.	\$2.50
WALDO	8:55 a.m.	11:30 a.m.	\$2.00

### 7 TO BELFAST (Every Wednesday)

FROM	DEPART	RETURN	ONE-WAY FARE
SWANVILLE	9:00 a.m.	11:30 a.m.	\$2.25
MONROE	9:12 a.m.	11:30 a.m.	\$2.00
JACKSON	9:25 a.m.	11:30 a.m.	\$2.50
BROOKS	9:35 a.m.	11:30 a.m.	\$2.50
WALDO	9:45 a.m.	11:30 a.m.	\$2.00

### 8 TO BELFAST (Every Wednesday)

FROM	DEPART	RETURN	ONE-WAY FARE
WINTERPORT	9:40 a.m.	12:30 p.m.	\$2.50
FRANKFORT	9:50 a.m.	12:30 p.m.	\$2.50
PROSPECT	10:00 a.m.	12:30 p.m.	\$2.50
STOCKTON SPRINGS	10:10 a.m.	12:30 p.m.	\$2.50
SEARSPORT	10:20 a.m.	12:30 p.m.	\$2.00

### 9 TO BELFAST (Every Wednesday and Friday)

FROM	DEPART	RETURN	ONE-WAY FARE
LINCOLNVILLE CTR.	9:40 a.m.	12:00 p.m.	\$2.50
LINCOLNVILLE BEACH	9:50 a.m.	12:00 p.m.	\$2.50
NORTHPORT	10:00 a.m.	12:00 p.m.	\$2.00

### 10 TO BELFAST (Every Thursday)

FROM	DEPART	RETURN	ONE-WAY FARE
PALERMO	7:30 a.m.	11:30 a.m.	\$2.50
FREEDOM	7:45 a.m.	11:30 a.m.	\$2.50
MONTVILLE	8:00 a.m.	11:30 a.m.	\$2.50
LIBERTY	8:15 a.m.	11:30 a.m.	\$2.50
SEARSMONT	8:25 a.m.	11:30 a.m.	\$2.50
MORRILL	8:35 a.m.	11:30 a.m.	\$2.25
BELMONT	8:45 a.m.	11:30 a.m.	\$2.00

**CONTACT US**  
OFFICE HOURS: 8:00 a.m. - 4:00 p.m.  
HOURS OF OPERATION: 7:30 a.m. - 4:30 p.m.  
(800) 439-7865 or (207) 338-4769  
For reservations, call by 4 p.m. 2 business days in advance  
(No reservation necessary for DASH routes)

## FLEX ROUTE DEVELOPMENTS

### Current flex route goal:

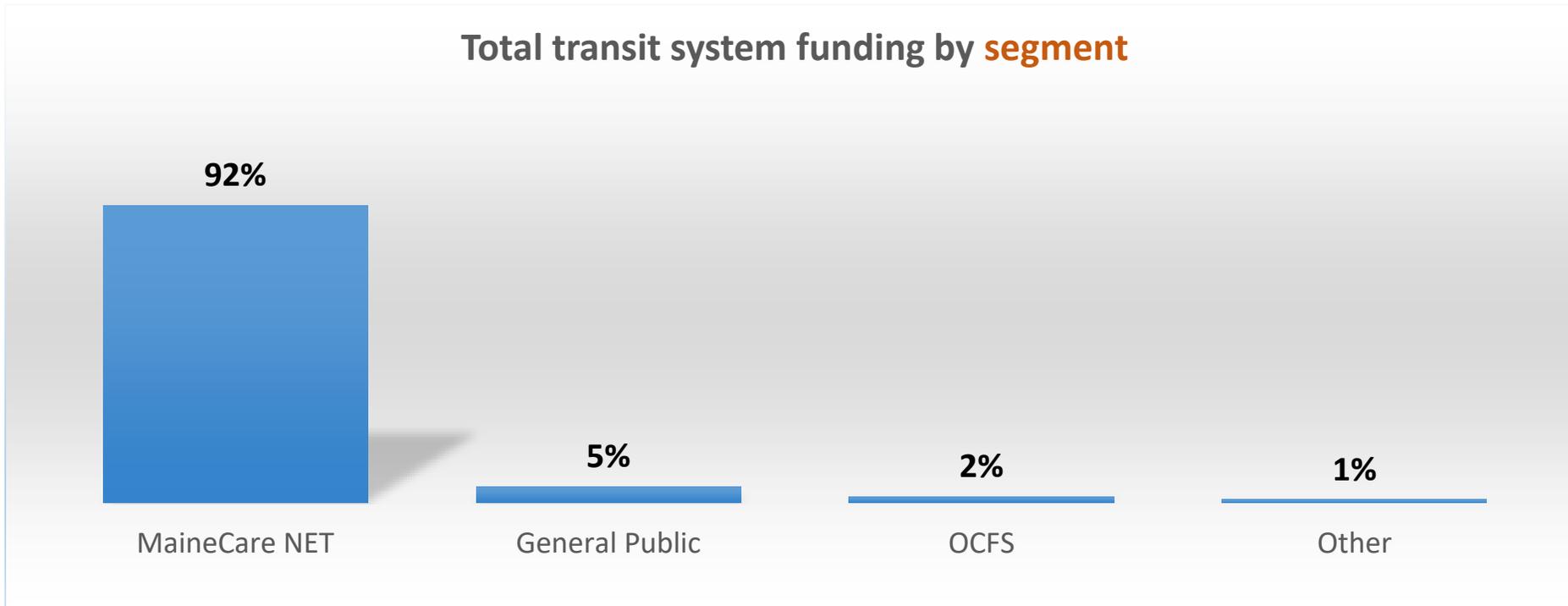
- Optimizing DASH
- Belfast – Thomaston
- Rockland – Augusta
- Rockland – Peninsula
- Rockland – Brunswick
- Damariscotta - Bristol
- Wiscasset – Boothbay
- Wiscasset – Augusta
- Bath – Phippsburg
- Bath - Georgetown
- Brunswick - Harpswell



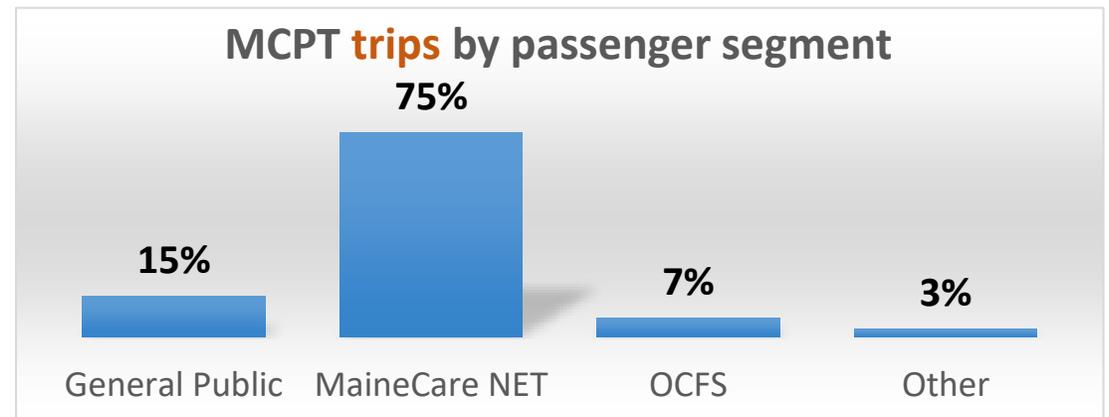
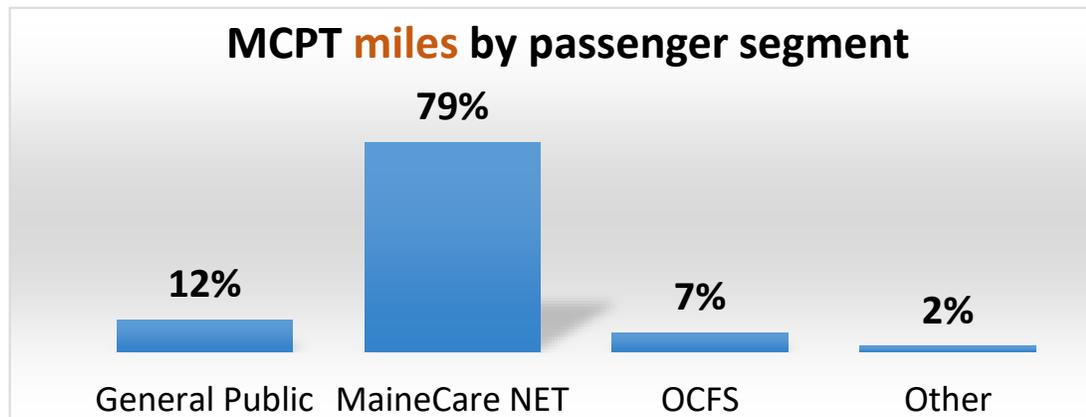
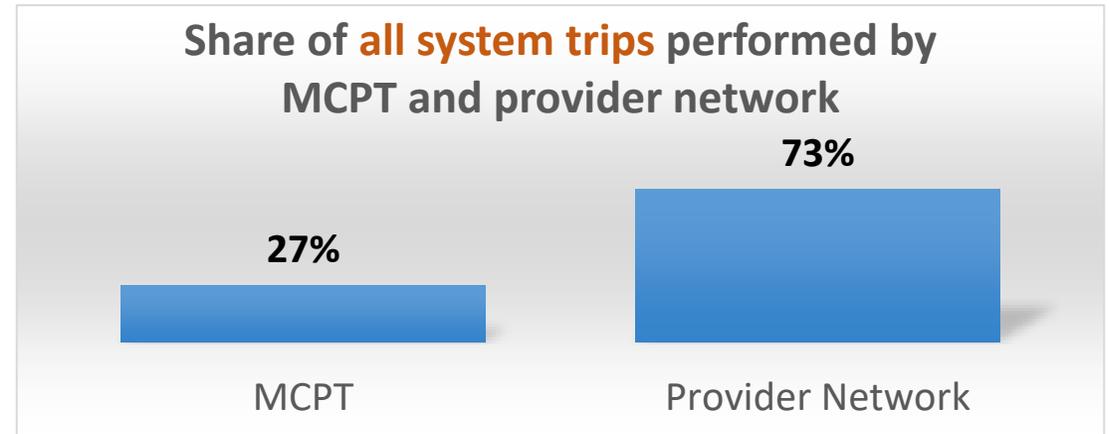
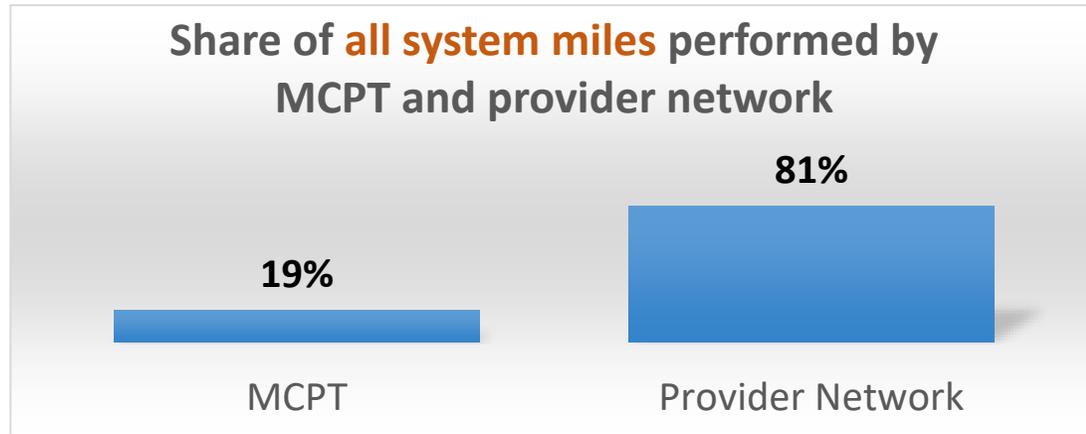
# FUNDING AND TRIP DISTRIBUTION

9/1/23 through 8/31/24 - \$11,388,226 /237,000 trips

Total transit system funding by segment



## FUNDING AND TRIP DISTRIBUTION



## CHALLENGES

- Recent loss of facility
- Potential loss to the coordinated rural transit partnership model through MaineCare procurement decisions - Need to diversify
- Need for increased coordination and partnership with municipalities to encourage transit - oriented planning including housing, workforce, commercial and recreational aspects
- Need to reframe public transportation conversation from “social services” driven to “equal access to life and economic opportunities
- Driver recruitment and lack of statewide driver training certifications to create unified service level / safety standards and to improve driver career opportunities
- Need to improve coordination and partnership between regional and local operators

## OPPORTUNITIES – Region 5

- Upgrade consumer centric scheduling software for passengers and operator
- Implement GTFS
- Recently kicked off US DOT awarded “Thriving Communities” multi year partnership project capacity building project between WCAP, MidCoast Council of Governments and Lincoln County Regional Planning Commission. This project is designed to explore options to de-silo regionalize transit planning and create regional transit feasibility study.
- Increase engagement with workforce transit
- Re-convening of county focused advisory work group to identify “low hanging” service opportunities
- Construction of regional transit center in Belfast at intersection of Route 1 South, East, North and Route 3 West to Route 95 on 80 acres lot purchased in 2022 by WCAP – Further developing satellite offices in Rockland and Bath to create smaller transit centers

# QUESTIONS & CLARIFICATIONS ?