



MaineCare Contacts

Office for Family Independence (OFI) Eligibility Offices - To apply for benefits, call 1-855-797-4357. TTY users dial 711.

Consumers for Affordable Health Care (CAHC) - For application questions, call 1-800-965-7476. TTY users dial 1-877-362-9570.

MaineCare Member Services - For questions about covered services, call 1-800-977-6740. TTY users dial 711. You can also email mainecaremember@gainwelltechnologies.com.

Pharmacy Help Desk - For prescription drug benefits, medication prior authorizations, and Medicare Part D questions, call (207) 624-6902 or 1-866-796-2463. TTY users dial 711.

Provider Services - For MIHMS and Health PAS Online Portal questions, call 1-866-690-5585. TTY users dial 711. You can also email mainecareprovider@gainwelltechnologies.com.

Provider Relations - For policy questions, see which representative to contact on the [Provider Relations Staff Assignments](https://www.maine.gov/dhhs/oms/contact-us.shtml) (PDF). <https://www.maine.gov/dhhs/oms/contact-us.shtml>

Third Party Liability - For questions about other insurance, call 1-866-796-2463. TTY users dial 711.

Private Health Insurance Premium (PHIP) - For help paying for private health insurance premiums, call 1-800-977-6740. TTY users dial 711.