



Synergy - Student Personal Upload Guide

- This upload will enter student personal information into Synergy.
- Complete the Student Personal upload **after** the Student Enrollment upload has been successfully uploaded.

Contents

File Preparation:..... 1

File Upload: 2

Results:..... 5

File Preparation:

Option 1: use your local Student Information System such as Infinite Campus, Power School or Web2School to export a file. You will need to work with your local SIS for assistance in downloading the file from their system.

Option 2: Fill out the Student Personal sample file which can be downloaded from here:

https://www.maine.gov/doe/data/student/Synergy_upload.html


(Note: the sample file has example students that you will need to delete.)

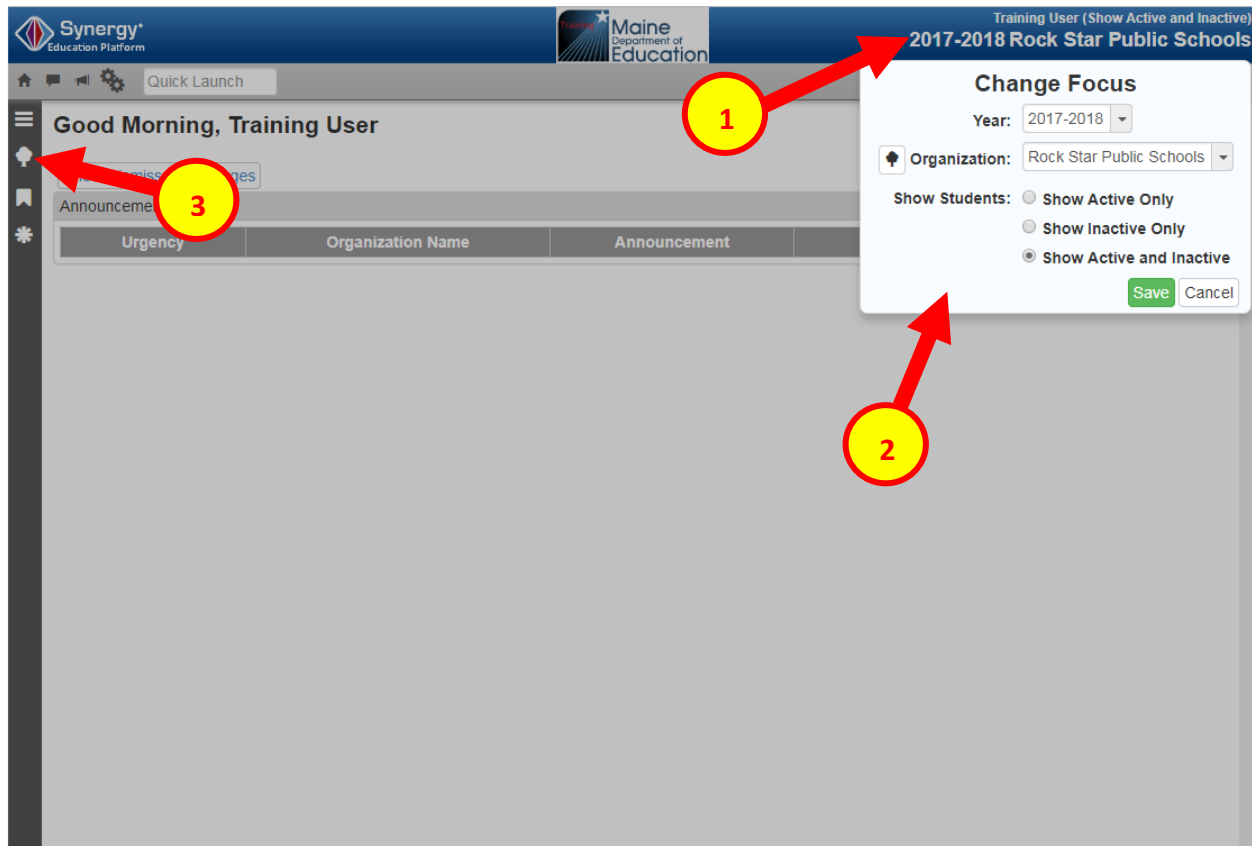
The upload file needs to be in either CSV or TXT format. You cannot upload an XLSX (excel) file. The sample file can be edited in excel but must be saved as a CSV.

The Student Personal upload file must have the 33 required columns. The Student Personal Upload requirements document lists the columns and the order they must be in. The Student Personal Upload requirements document can be downloaded from here:

https://www.maine.gov/doe/data/student/Synergy_upload.html

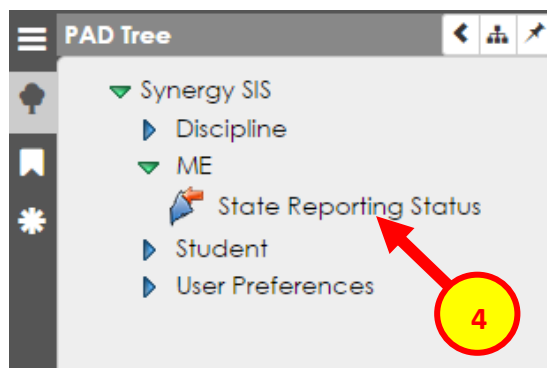
File Upload:

- In the top right, click the school year or school/district name and the Change Focus box appears.
- Select the following in the Change Focus box and click **Save**:
 - Year:** Select the current school year (the example picture shows 2017-2018)
 - Organization:** Choose your district (the example picture shows Rock Star Public Schools)
 - Show Students:** Show Active and Inactive
- Click on the PAD Tree icon. 



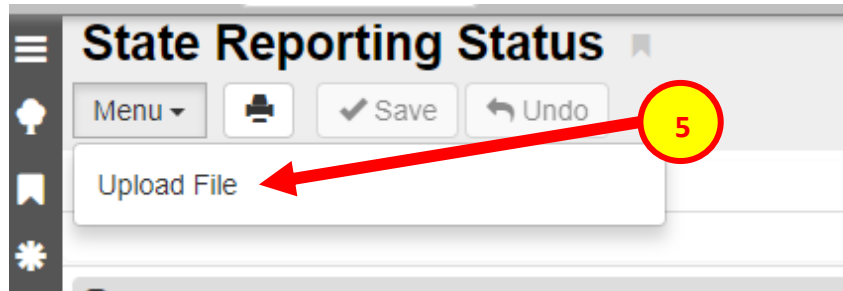
The screenshot shows the Synergy Education Platform interface. The top right corner displays the user's role as 'Training User (Show Active and Inactive)' and the current school year/district as '2017-2018 Rock Star Public Schools'. A 'Change Focus' dialog box is open, allowing the user to select the current school year (2017-2018), the organization (Rock Star Public Schools), and the student selection options (Show Active Only, Show Inactive Only, Show Active and Inactive). The 'Save' button is highlighted in green. Red arrows and yellow circles with numbers 1, 2, and 3 point to the school year/district name, the 'Save' button, and the PAD Tree icon respectively.

- Click the arrow next to Synergy SIS to expand the section.
 - Click the arrow next to ME to expand the section.
 - Click State Reporting Status.

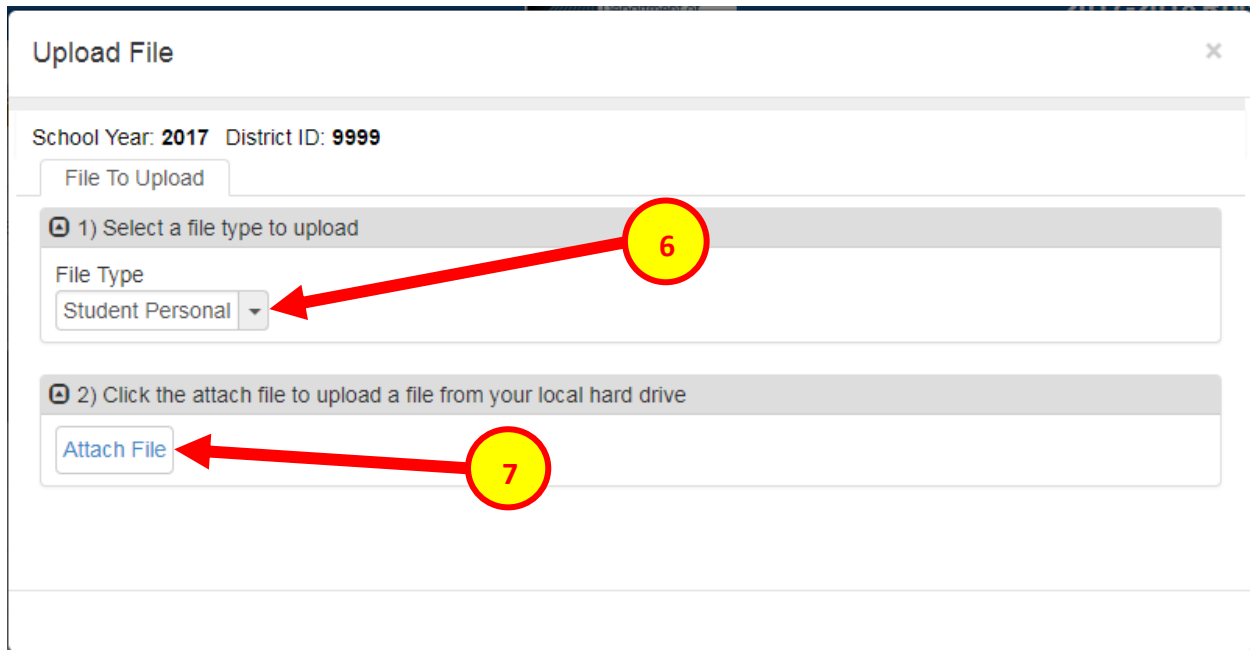


The screenshot shows the PAD Tree navigation pane. The tree structure is as follows: Synergy SIS (expanded), Discipline, ME (expanded), State Reporting Status (selected), Student, and User Preferences. A red arrow and yellow circle with the number 4 point to the State Reporting Status item.

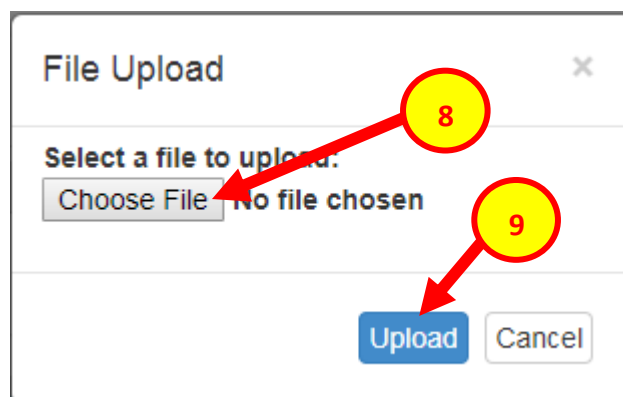
- In the State Reporting Status page, hover over the Menu drop down. Click **Upload File**:




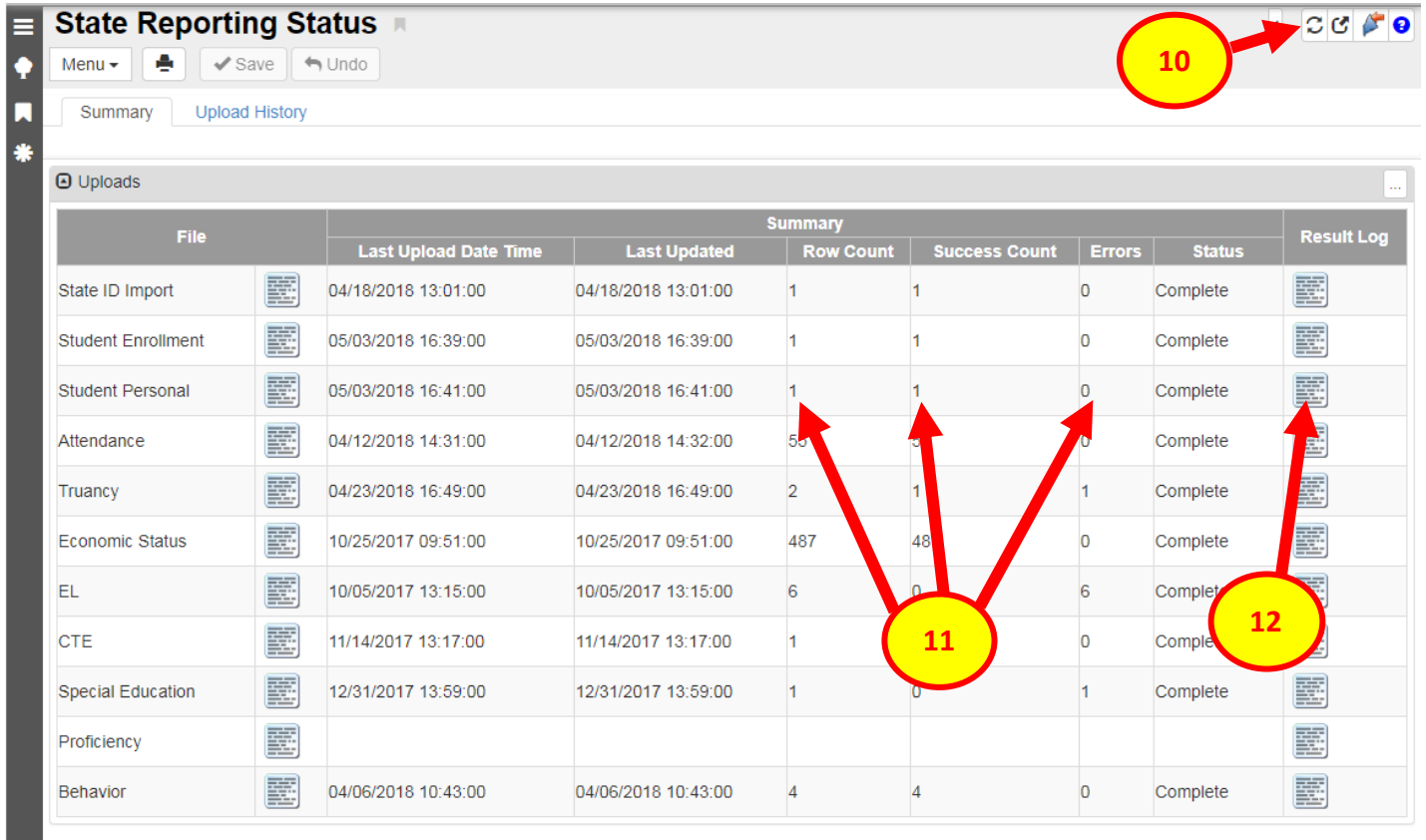
- In the Upload File box, click the File Type drop down. Select **Student Personal**.
- Click the **Attach File** button.














- In the File Upload box, click **Choose File**.
- Locate your file and then click the **Upload** button.



10. On the State Reporting Status page, click the refresh button in the top right. 
11. The upload is complete when numbers appear in the Row Count, Success Count and Error columns. (You may need to click the refresh button multiple times).
12. Click on the **Result Log** to the right and download the file.



The screenshot shows the 'State Reporting Status' page. At the top right, a refresh button is circled in yellow and labeled '10'. Below the navigation tabs, the 'Uploads' section contains a table with columns for File, Last Upload Date Time, Last Updated, Summary (Row Count, Success Count, Errors), Status, and Result Log. Red arrows point from a yellow circle labeled '11' to the Row Count, Success Count, and Errors columns. Another red arrow points from a yellow circle labeled '12' to the Result Log column of the 'Special Education' row.

File	Summary							Result Log
	Last Upload Date Time	Last Updated	Row Count	Success Count	Errors	Status		
State ID Import	04/18/2018 13:01:00	04/18/2018 13:01:00	1	1	0	Complete		
Student Enrollment	05/03/2018 16:39:00	05/03/2018 16:39:00	1	1	0	Complete		
Student Personal	05/03/2018 16:41:00	05/03/2018 16:41:00	1	1	0	Complete		
Attendance	04/12/2018 14:31:00	04/12/2018 14:32:00	55	55	0	Complete		
Truancy	04/23/2018 16:49:00	04/23/2018 16:49:00	2	1	1	Complete		
Economic Status	10/25/2017 09:51:00	10/25/2017 09:51:00	487	487	0	Complete		
EL	10/05/2017 13:15:00	10/05/2017 13:15:00	6	0	6	Complete		
CTE	11/14/2017 13:17:00	11/14/2017 13:17:00	1	0	0	Complete		
Special Education	12/31/2017 13:59:00	12/31/2017 13:59:00	1	0	1	Complete		
Proficiency								
Behavior	04/06/2018 10:43:00	04/06/2018 10:43:00	4	4	0	Complete		

Results:

If all Student Personal data was successfully upload you will receive this message in the result log:

```
Personal Import Error Log  
All Records completed successfully
```

If not all Student Personal data was uploaded, the result log will have 5 columns:

Row Number: corresponds to the row in the upload file that had the error.

SAU ID: is the SAU ID found in the upload file

School ID: the ID used in your local SIS

State Student Number: The student's State ID

Error: a message about why the data was not uploaded

The following Error messages indicate there was an issue processing the student's data:

ERROR	RESOLUTION
Student has no enrollment in the current year.	The Student Enrollment upload must be completed prior to the Student Personal upload. OR The student has already transferred out.
The SAU ID 28 does not match the user current focus SAU ID 860	The SAU ID in the file is incorrect. The SAU ID in the upload file should be of the SAU they are attending. SAU Codes can be found here: https://www.maine.gov/doe/data/student/Synergy_upload.html
Birth Date "9-30-07" is not in expected format: YYYYMMDD	Birth Date must be in format YYYYMMDD
File is invalid. Errors: Expected field count in line 0 (32) does not match definition expected field count of 33 for map.	The upload file is missing a column. OR The upload file is in the wrong file format. Upload files must be in either CSV or TXT format only (not XLSX) OR The incorrect File Type was selected on the upload screen.
Unable to find student "13008819"	State ID in the upload file is incorrect. State IDs are 9 digits.