






## COVID-19 Vaccine Provider Storage and Handling Resources

### COVID-19 Vaccine Routine Storage and Handling

- [COVID19 Vaccine Quick Reference Guide \(PDF\)](#)
- [Janssen Storage and Handling Label \(PDF\)](#)
- [Janssen Storage and Handling Summary \(PDF\)](#)
- [Pfizer Storage and Handling Summary \(PDF\)](#)
- [Moderna Storage and Handling Summary \(PDF\)](#)
- [Pfizer Beyond-Use Date/Time \(BUD\) Tracking Label](#)
- [CDC's Vaccine Storage and Handling Toolkit](#) 
- [Checklist for Safe Vaccine Storage and Handling \(PDF\)](#)
- [Moderna COVID-19 Vaccine Beyond-Use Date/Time \(BUD\) Tracking Label \(PDF\)](#)

### COVID-19 Vaccine Transporting/Clinic Storage and Handling

- [COVID-19 Vaccine Transfer Form \(PDF\)](#)
- [Janssen Transportation Guidance \(PDF\)](#)
- [Transport Temperature Log \(PDF\)](#)
- [Guidance for Planning Vaccination Clinics Held at Satellite, Temporary or Off-Site Locations](#) 
- [Vaccination Guidance During a Pandemic](#) 
- [Transporting Vaccines \(PDF\)](#)

### COVID-19 Vaccine Temperature Logs

- [COVID-19 Refrigerator Temperature Log \(PDF\)](#)
- [COVID-19 Freezer Temperature Log \(PDF\)](#)
- [COVID-19 Hourly Clinic Temperature Log \(PDF\)](#)

## **COVID-19 Vaccine Manufacturer Contact Information**

- McKesson Specialty Distributed COVID Vaccine (Any issues with vaccine other than viability, damaged shipment, missing supplies, etc)  
**Issues must be reported on the same day as delivery.**  
Phone (833) 272-6635 Monday – Friday, 8 a.m. - 8 p.m. ET
- Pfizer Customer Service viability questions:  
800-666-7248 (option 8)
- Moderna Customer Service viability questions:  
866-MOD-ERNA or 1-866-663-3762
- Janssen Customer Service: 1-800-JANSSEN or 1-800-526-7736

## **Maine Integrated Health Management Solution (MIHMS)**

### **Maine Integrated Health Management Solution (MIHMS):**

- For enrollment in MIHMS, please call: 866-690-5585.