



### **MJRP College and Career Success Coordinators (CCSC) Data**

- **1,615** learners have been served by College and Career Success Coordinators (from August 15, 2022-September 30, 2023)
- **80% of referrals** to Adult Education enroll
- **42%** of learners enrolled in the CCSC program are multi-lingual learners (MLL); a much higher percentage (over 70) in southern Maine
- **100%** satisfaction rate from learner anonymous surveys
- **454** learners have created academic and career plans with Success Coordinators
- **137** of their learners have entered or completed workforce training

### **Program Highlights**

- College and Career Success Coordinators meet learners where they're at. If they're in college but underprepared, they help them create a path to their goal that's attainable. With Free College and multiple measures, more students are enrolling in MCCS and there are several that are underprepared. The Success Coordinators is a program that can help students who need extra support and keep them from falling through the cracks.
- They utilize resources in adult education, community colleges, and partner agencies (top referrals include Maine Education Opportunity Center (MEOC), Maine Community Foundation, and housing resources)
- At **SMCC**, the Coordinator arranged for MCCA to offer [TEAS](#) exam for pre-nursing and radiography students. This class filled up in one day and had a long waiting list. After the college saw its success, they agreed to pay the teacher for the next semester (since MCCA funds were not available).
- At **NMCC**, they asked the Success Coordinator if Adult Ed could help their allied health program prospective students who did not have their Chemistry high school requirement for admittance. AE created the curriculum and taught the required chemistry in the summer so the students could be admitted to their program that fall (as long as they passed).
- Students who are eligible for Free College still use their Pell Grant if they qualify; by completing remedial work at adult education, they do not have to use their Pell and have the individualized support AE offers.

## Quotes from MCCS and Learners

### **MCCS Feedback**

*The CCSC is very easy to work with and always is willing to go the extra mile for any student! I truly believe that the partnership we are building is creating more avenues for more of our students to succeed. I look forward to continuing our great work! –MCCS Dean*

*I wanted to let you know that the student (you have been helping) finished his Portfolio 2 essay, and he did a nice job. Thank you for helping him throughout the semester. He said he had considered withdrawing from the class but with your support, he decided to continue. He is a wonderful person, and I am happy that he persevered and did well. One more essay to go! -MCCS Faculty*

### **Learner Feedback**

*I have been out of school a long time and I am grateful that I encountered the Success Coordinator. She points me in every direction and provides me with all the necessary information and advice needed for my career choice. In my opinion she has been a big help in my success and a great addition to this program.*

*The Success Coordinator has been the best resource I have had at Kennebec Valley Community College. She has given me support on balancing a heavy school load and working a full-time job, reviewed assignments and given constructive feedback, and has given advice. I am an online student, and meeting with her weekly to help organize my workload has been super helpful. If she hasn't been able to help me with something, she has directed me to other contacts who have been great.*

*I am so thankful for all of the direction and guidance she has given me. I have been put in touch with the right people to assist me in finding schooling and funding for my upcoming career change.*

*She's great! I feel comfortable going to her for help.*

*Audrey Kimball does amazing work! She knows all the resources, and she is a non-judgmental source of advice for juggling a lot of different things. She has provided great guidance for time management, but mostly, I enjoy the support she provides for taking advantage of existing resources.*

*I appreciate the Success Coordinator's help. She motivates me to continue college. Likewise, she was a shoulder to cry on when I needed it. She knows all about every resource, and she provides an amazing service to students of all demographics.*

The Success Coordinator is my number one support!! I honestly do not believe I would have made it this far without her help. I was considering quitting about 2 weeks in but her guidance, patience and kindness helped me to reframe the way I was handling being back at school after so many years. She is so important for students like me to be successful!

The Success Coordinator is such a help to me. Although I do well in my courses, before meeting with Audrey I had great difficulty studying for exams. She improved my methods through clear and simple redirection and now I find studying much less challenging.

The Success Coordinator was very helpful during my Quantitative Reasoning class. And I know if I ever need help, I can always go to her. She was always so positive even if I felt negative about the class. She



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reassured me that I would complete it successfully. With her help, I was able to do just that! I highly recommend her!!

\*Data Sources: MJRP enrollment report, MaineSTARS database and MJRP Quarterly narrative reports, State Educational Representative ([lane.sawyer@maine.gov](mailto:lane.sawyer@maine.gov)),