**April 1 Enrollment**

**Webinar 3/21/2023**

**Q&A**

|  |
| --- |
|  **Should you start the Oct and April reporting with Enrollment or personal first?** |
|  You'll always want to ensure your enrollments are up to date prior to trying to enter Personal information. Otherwise you'll get "no student found" errors during Personal. :) |
|  **So if a student's last day is March 31 with us and starts April 3rd at another ME school, who is supposed to get the count?** |
|  Nope, if you know their last day of instruction with you is 3/31, it should stay as 3/31. |
|  You would exit the student for 3/31, and the New school should ensuring they are enrolling for 4/1 and not 4/3. |
|  **In the Details Report, it says 'no data to display for this report criteria' - what do I do to see the Details Report?** |
|  The reports can't populate until we reach April 1st, so you'll want to check back once we hit April.  |
|  **Then the other school enrolls them on April 1st (Saturday) instead of April 3 (Monday)** |
|  That is correct, the new district would have the enrollment |
|  **Does any of the homeless information need to be updated for the April 1 count?** |
|  If a student has a new homeless status then we would want to see that updated as much as possible throughout the year.  |
|  **Do families that filled out the maine economic status form eligible for P-EBT?** |
|  If a student is qualified as free/reduced lunch price based on the Free/reduced lunch form or the alternate economic status form, the student would need 5 consecutive days of excused in person attendance or present remote attendance in order to qualify for P-EBT |
|  **Does any of the homeless information need to be updated for the April 1 count?** |
|  Yes, please ensure all student demographics are up to date for the April 1 count.  |
|  **Is there any advice you can give on dealing with the Fatal errors in Synergy for uploads? Especially with April reports coming up..** |
|  Yes! Synergy should have the majority of those errors resolved for us either this week or next and things should be working much smoother soon! |
|  **Are there still issues with the imports to Synergy** |
| See above |
|  **Can we have a copy of this presentation to print?** |
|  This presentation will be on our website under Webinars and Presentations tile. Feel free to print or use it digitally, however you prefer :) |