

Janet T. Mills
Governor

Jeanne M. Lambrew, Ph.D.
Commissioner



Maine Department of Health and Human Services
Office of MaineCare Services
11 State House Station
Augusta, Maine 04333-0011
Tel: (207) 287-3707; Fax: (207) 287-2675
TTY: Dial 711 (Maine Relay)

Letter Date

Contact First Middle Last Name
Contact Address1
Contact Address2
Contact City, Contact State, Contact Zip

Patient First Middle Last
Name Patient DOB:
Patient Medicaid ID:

Dear Contact Name,

MaineCare is a program that pays for benefits including health and dental care. **This is a letter about MaineCare Member Services for members under age 21.**

This is what MaineCare Member Services will do for you:

- Send you letters to remind you to set up an appointment for «PAT_FIRST_NAME» to see a health care provider or dentist. In every letter, there will be a card you can use to get in touch with MaineCare Member Services.

Call us or send in the card that comes with your letter. MaineCare Member Services can help you:

- Find a provider.
- Set up appointments and get rides for your child to get to appointments.
- Answer your questions about MaineCare.
- Understand any orders or treatments a provider gives you.
- Get some things that MaineCare does not usually pay for and the provider says your child needs.
- MaineCare must approve services or supplies not usually covered.

Remember, all of the MaineCare Member Services are at no cost to you.

We are open Monday through Friday 7:00 am -6:00 pm. Our number is 1-800-977-6740, or the TDD/TTY for the deaf or hard of hearing, call 711.

Wishing you good health,

MaineCare Member Services