

MaineCare Telehealth and Telephonic Evaluation and Management Codes
Updated March 12, 2021

	<i>Code</i>	<i>Description</i>	<i>Usage</i>
TELEHEALTH SERVICES			
<i>MaineCare-Covered Services</i>	Use usual CPT code for covered service, plus GT modifier Place modifier last, following any other modifiers required by the relevant section of policy	MaineCare will continue to provide payment for existing covered services (e.g. evaluation and management (E/M) visits or other office visits, mental health counseling, preventive health screenings) when conducted via telehealth	<ul style="list-style-type: none"> When clinically appropriate, MaineCare covered services can be delivered using Telehealth Services and billed by using the usual CPT code plus GT modifier Visits conducted via telehealth are generally expected to be delivered as Interactive Telehealth Services using real-time audiovisual interaction; these services may be delivered via telephone only when Interactive Telehealth Services are unavailable (e.g. member does not have internet access, or does not have a computer or smart phone; provider does not have capacity for interactive service)
<i>Evaluation of Recorded Video or Image</i> <i>(Newly covered by Medicare, effective March 18, 2020)</i>	G2250	Remote assessment of recorded video and/or images submitted by an established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related service provided within the previous 7 days nor leading to a service or procedure within the next 24 hours or soonest available appointment. Rate: 7.55\$ 5.71 (facility)	<ul style="list-style-type: none"> This code is intended for use when clinician conducts a brief review of recorded video or a photograph submitted by a patient* in order to determine whether an office visit is needed

	Code	Description	Usage
Brief, Virtual Check-in (Newly covered by Medicare, effective March 18, 2020)	G2251	Brief communication technology-based service, e.g. virtual check-in, by a qualified health care professional who cannot report evaluation and management services, provided to an established patient, not originating from a related service provided within the previous 7 days nor leading to a service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of clinical discussion Rate: \$8.81 \$8.00 (facility)	<ul style="list-style-type: none"> Virtual check-ins can be conducted with a broader range of communication methods, such as responding to a patient's concern by telephone, audio/video, secure text messaging, email, or use of a patient portal, unlike Medicare telehealth visits which require audio and visual capabilities for real-time communication Do not need to use GT modifier
TELEPHONE SERVICES			
Telephone Evaluation & Management (E/M) Services Use of Qualified Non-Physician Codes (MaineCare temporarily covering for duration of COVID-19 emergency, effective March 18, 2020)	99441	Telephone E/M service provided by <u>a physician or other qualified health professional</u> ; 5-10 minutes of medical discussion Rate: \$11.89	<ul style="list-style-type: none"> These codes are intended to be used when conducting a brief medical discussion via telephone with a patient* to evaluate new complaints, symptoms, or issues that can be appropriately managed through a brief phone conversation Examples might include evaluation of a patient's* new symptom or complaint and providing recommendations for treatment that do not require an urgent visit Can be used when services are provided to a patient,* parent, or guardian not originating from a related E/M service provided within the previous 7 days, nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment.
	99442	Telephone E/M service provided by a <u>physician or other qualified health professional</u> ; 11-20 minutes of medical discussion Rate: \$23.16	
	99443	Telephone E/M service provided by a <u>physician or other qualified health professional</u> ; 21-30 minutes of medical discussion Rate: \$33.95	
	98966	Telephone assessment and management service provided by a <u>qualified nonphysician health care professional</u> ; 5-10 minutes of medical discussion Rate: \$11.89	

	Code	Description	Usage
	98967	Telephone assessment and management service provided by a <u>qualified nonphysician health care professional</u> ; 11-20 minutes of medical discussion Rate: \$23.16	
	98968	Telephone assessment and management service provided by a <u>qualified nonphysician health care professional</u> ; 21-30 minutes of medical discussion Rate: \$33.95	
ONLINE DIGITAL EVALUATION ("E-visits")			
Online Digital Evaluation & Management Services: "E-visits" between Member and Provider through online patient portal (Covered effective March 18, 2020)	99421	Online digital E/M service for up to 7 days, cumulative time during the 7 days: 5-10 minutes Rate: \$10.33 \$8.95 (facility)	<ul style="list-style-type: none"> • These codes are intended to be used to cover time spent reviewing or responding to patient communications with their provider using an online patient portal • Services need to be initiated by the patient; however, practitioners may educate beneficiaries on the availability of the service prior to patient initiation • Does not need to us GT modifier
	99422	Online digital E/M service for up to 7 days, cumulative time during the 7 days: 11-20 minutes Rate: \$20.59 \$18.29 (facility)	
	99423	Online digital E/M service for up to 7 days, cumulative time during the 7 days: 21 or more minutes Rate: \$33.27 \$29.13 (facility)	
	98970	Qualified nonphysician health care professional online digital assessment and management, for an established patient, for up to 7 days, cumulative time during the 7 days; 5-10 minutes Rate: \$7.04	

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	98971	Qualified nonphysician health care professional online digital assessment and management, for an established patient, for up to 7 days, cumulative time during the 7 days; 11-20 minutes Rate: \$12.56	
	98972	Qualified nonphysician health care professional online digital assessment and management, for an established patient, for up to 7 days, cumulative time during the 7 days; 21 or more minutes Rate: \$19.80 \$19.59 (facility)	
FQHCs and RHCs			
<i>For use only by Federally Qualified Health Centers (FQHCs) and Rural Health Clinics (RHCs)</i> <i>(Covered effective March 18, 2020)</i>	G0071	<i>Five minutes or more of a virtual/technology-based (non-face-to-face) communication between an FQHC or RHC practitioner and FQHC or RHC patient, or five minutes or more of remote evaluation of recorded video and/or images by an FQHC or RHC practitioner, occurring in lieu of an office visit</i> Rate: \$9.17	

After the COVID-19 emergency period, please note that these codes will be limited to **established patients.*

For more information on how the Centers for Medicare and Medicaid Services is responding to the COVID-19 emergency, please see their latest [guidance](#) (April 16, 2020) as well as the [CMS Coronavirus Waivers and Flexibilities](#) (updated 2/3/21).