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Governor

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Commissioner



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Office of MaineCare Services, Member Services
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MaineCare Member Copayments

MaineCare is waiving copayments during the COVID-19 Public Health Emergency (PHE). This means you do not need to pay a copay until the PHE is declared over. It is currently in effect until at least January 20, 2021.

You may need to pay for part of the cost of some MaineCare services. What you pay is called a copayment, or copay.

What is the copay for my service?

What you pay for a co-payment is based upon how much MaineCare pays for the service.

| When MaineCare pays . . . | Your copay is... |
|---------------------------|------------------|
| \$10.00 or less | \$0.50 |
| \$10.01 - \$25.00 | \$1.00 |
| \$25.01 - \$50.00 | \$2.00 |
| \$50.01 – more | \$3.00 |

Do I have to pay a copayment?

Members **do not have** copay when they are:

- Under 21 years old
- Pregnant (including 3 months after the pregnancy ends)
- In state custody
- Under state guardianship
- Native American members and eligible to receive services funded by Contract Health Services or Indian Health Services Tribal Union
- Living in one of the following institutions and paying for part of their care:
 - Hospital (inpatient)
 - Skilled nursing facility
 - Nursing facility
 - Intermediate Care Facility for Individuals with Intellectual Disability (ICF-IID)
 - Private Non-Medical Institution (PNMI), Appendix C or F
 - Other medical institution

What services don't have a copay?

The following services do not have copays:

- Services provided in Indian Health Services facilities
- Family planning services and supplies
- Emergency services
- Hospice services
- Tobacco cessation services and products
- Prescription medication if you order a 90-day supply through a mail order pharmacy

Is there a limit to how much money I spend on copays?

Yes, there is a copay limit. This means that once you pay 5% of your monthly income in copays, you will no longer be required to pay a copay for that month. After the monthly copay limit is reached for a service, you're not be required to make additional copays for that service.

There is also a limit on the amount you pay in copayments for a service each day and each month. The following is a list of maximum copays you have to pay by service.

| Non-Emergency Service | Copayments | |
|--|---------------------|---------------|
| | Per day max | Per month max |
| Ambulance | \$3.00 | \$30.00 |
| Chiropractor | \$2.00 | \$20.00 |
| Consumer Directed Attendant | \$3.00 | \$5.00 |
| Durable Medical Equipment | \$3.00 | \$30.00 |
| Federally Qualified Health Centers | \$3.00 | \$30.00 |
| Home Health Services | \$3.00 | \$30.00 |
| Hospital (inpatient and/or outpatient) | \$3.00 | \$30.00 |
| Laboratory | \$1.00 | \$10.00 |
| Occupational Therapy | \$2.00 | \$20.00 |
| Opticians | \$2.00 | \$20.00 |
| Optometrists | \$3.00 | \$30.00 |
| Physical Therapy | \$2.00 | \$20.00 |
| Podiatrist | \$2.00 | \$20.00 |
| Prescription Drugs | \$3.00/prescription | \$30.00 |
| Private Duty Nursing | \$3.00 | \$5.00 |
| Rural Health Center | \$3.00 | \$30.00 |
| Speech | \$2.00 | \$20.00 |
| Behavioral Health Services | \$2.00 | \$20.00 |
| X-rays/Medical Imaging | \$1.00 | \$10.00 |

What if I have discounts on my drugs from the Drugs for the Elderly (DEL) program?

Individuals with DEL and other pharmacy programs may have lower copays than what is listed above.

If I have coverage through the HIV/AIDS waiver, do I have to pay for the copayments listed above?

- Yes, individuals with coverage through the HIV/AIDS waiver have mandatory copays. You must pay all the copays shown above **except** for prescription drugs. You must also pay for a \$10.00 copay for physician visits and there is no daily limit on copayments for physician visits.
- Co-payment for generic prescription drugs is \$10.00 for a 30-day supply.

Who do I call with questions?

For questions about copayments for prescription drugs, call the Pharmacy Help Desk at 1-866-796-2463. Call MaineCare Member Services at 1-800-977-6740 for questions about all other services.

What if my provider asks for a copay but I don't think I am supposed to pay one, or the amount doesn't seem right?

If you believe that you are exempt from a copayment, believe the amount you are asked to pay is wrong, or were denied a service for failure to make a copayment, contact MaineCare.

Complaints should be directed to:

Office of MaineCare Services
Attention: Director
11 State House Station
Augusta, Maine 04333-0011