As a Language Identification Card customer you have access to over-the-phone interpretation 24 hours a day, 7 days a week. Use this Language Identification Card in a face-to-face situation, to determine which language a person speaks. The Language ID Card lists the languages most frequently encountered in North America, grouped by the geographical region where they are commonly spoken.

- To use the Language ID Card efficiently, locate the geographical region where you believe the limited English speaker may be from. (Pacific Islands, Europe, etc.)
- Show the person the languages listed for that region. The message underneath each language says: “Point to your language. An Interpreter will be called. The interpreter is provided at no cost to you.”

Example:

English
Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.

French
Pointez vers votre langue et on appellera un interprète qui vous sera fourni gratuitement.

Haitian Creole
Longe dwèt ou sou lang ou pale a epi a na rep yon entèpòt pou ou. Nou ba ou sèvis entèpòt la gratis.

Portuguese
Indique o seu idioma. Um intérprete será chamado. A interpretação é fornecida sem qualquer custo para você.

Spanish
Señale su idioma y llamarémos un intérprete. El servicio es gratuito.