

Janet T. Mills
Governor

Jeanne M. Lambrew, Ph.D.
Commissioner



Maine Department of Health and Human Services
Office of MaineCare Services - Value-Based Purchasing
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| Meeting name: | HH/BHH Working Group | | |
| Date of meeting: | December 9, 2019 | Time: | 12-2 P.M. |
| Minutes prepared by: | Angelica Booker | Location: | St. Mary's Lewiston |
| Meeting Objective | | | |
| Discuss coordination of care, referrals, and current quality measures | | | |
| Attendees | | | |
| Angelica Booker, Charyl Malik – MaineCare Assistance Plus, DFD Russell, Health Affiliates, Maine Behavioral Healthcare, Maine Health Franklin Peds, Midcoast Medical Group, Spurwink, Community Counseling Services, St. Mary's, Sweetser, Tri-County Mental Health, Woodfords | | | |
| Notes, Decisions, Issues | | | |
| Topic | Discussion | | Follow-up |
| Coordination of Care | <p>Use of the bi-directional communication has opened the door to better communication/collaboration. Placing the attention of a Nurse Care Manager/Care Manager on the bi-directional communication form seems to be working well for some agencies to reach correct person in PCP's office.</p> <p>Attendees recommend setting up notifications in HealthInfoNet (HIN) for when a client is in the Emergency Department (ED) or admitted inpatient and checking daily.</p> <p>Attendees concerned that ED usage is high because MaineCare transportation doesn't cover travel to urgent care facilities as an alternative. Patients are not fully educated of options, though some don't use alternatives when they are aware of the options.</p> <p>Mid Coast states there is a waitlist for services with Maine Behavioral Healthcare and Sweetser. Attendees suggesting looking at their Memorandum of Understanding (MOU) affiliations for where else to refer patients.</p> | | <p>Angelica will check whether MaineCare covers transportation to Urgent Care.</p> <p>Yes, Mainecare will cover transportation to an urgent care facility through NET services. They advise to "talk to the broker about what is allowed for urgent transportation" as some policies may be broker specific.</p> |

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| <p>Referrals Between HH/BHH</p> | <p>Larger organizations share information/referrals through Electronic Health Records (EHR). Externally, BHHs often receive referrals through call or fax.</p> <p>There are concerns about length of processing time of MOUs and legal complexities.</p> | <p>Holly Cavna to send Tri-County workflow for referrals/client contact</p> |
| <p>Quality Measures</p> | <p>Current measures are HbA1c/fasting blood glucose tests annually for patients on antipsychotics (Pay-for-Performance) and adolescent well-care visits annually.</p> <p>Attendee suggested best practices: list the quality measure as a health goal on treatment plan and check pre-visit; have nurse care manager monitor quality measures and create lists of patients needing to be contacted; enter well-visits on bi-directional documents; BHH checking in with PCP during comprehensive assessment and adding to the treatment plan, if appropriate</p> | <p>VBP to verify how the timing of the 21st birthday may affect the AWC data</p> |
| <p>Next Meeting</p> | <p>First or Second week in March on a Monday from 1:30-3:30. Tri-County to host and facilitate per Holly Cavana.</p> <p>Attendees would like to share examples of welcome packets.</p> <p>How are practices/agencies using telehealth?</p> | <p>March meeting cancelled due to COVID-19. Next meeting TBD in July.</p> <p>Attendees to bring examples of their welcome packets to next meeting.</p> |