

# Technical Assistance for Value-Based Purchasing Programs

The MaineCare Value-Based Purchasing (VBP) team provides Technical Assistance (TA) to participating Primary Care, Community Care Team (CCT), Behavioral Health Home (BHH), and Opioid Health Home (OHH) providers. While providers may proactively initiate any type of TA, MaineCare also offers specific types of TA engagement based on program requirements and/or performance for applicable quality measures. Please email [HH-BHH-Services.DHHS@maine.gov](mailto:HH-BHH-Services.DHHS@maine.gov) for more information or visit the VBP website at <http://www.maine.gov/dhhs/oms/vbp/index.html>.

## Technical Assistance Offerings

### New Provider Baseline Assessments

- VBP staff meet with new providers for an overview of:
  - Primary Care/BHH/OHH programs and policies.
  - The Value-Based Purchasing Management System (VMS) portal.
- Quarterly follow-up for tracking Core Standards identified at the baseline assessment as being in-process/not met.
- Creation of guidance plans:
  - A second quarterly follow-up with providers to identify any assistance for Core Standards still not achieved.

### Quality Measure Support

- On-site assessments for providers with quality metric(s) falling below the program-wide average, which include:
  - Reviewing clinical processes and suggesting best practices.
  - Identifying areas of opportunity and processes needing adjustment.
- Providers that exceed the quality metric program-wide average also complete process/best practice questionnaires, which VBP staff compile into a playbook to share with all providers.

### Provider Initiated TA

- VMS portal access and trainings
- Operational/compliance/policy Q&A
- Performance Data Review

### Working Groups Meetings

- Quarterly meetings conducted by providers, and assisted by VBP staff, to facilitate networking and peer learning among program participants. VBP gains valuable feedback on areas for improvement and opportunity for future work at these sessions. Sessions include:
  - Group discussion on relevant topics.
  - Presentations by other entities including other State of Maine offices.
  - Peer presentation specific to topic area.
- VBP encourages continued communication between the programs in their specific service areas.

### Regional Forums

- Includes guest speakers, such as state and national experts around areas of focus.
- Peer practices present on quality assurance processes, community resources, patient care, collaboration, etc.
- VBP team facilitates networking efforts in sub-groups by:
  - Gathering minutes from collaboration.
  - Answering questions.
  - Identifying best practices, and possible areas of improvement.
- Attendance is required.

