

IMPORTANT NOTICE TO EMPLOYERS SUBMITTING CHILD SUPPORT PAYMENTS-VIA-ELECTRONIC FUNDS TRANSFER (EFT) / AUTOMATED CLEARING HOUSE (ACH)

The State of Maine will enter into a new agreement with US Bank, Effective July 1, 2012. Consequently, the bank account information used for the Division of Support Enforcement and Recovery payments will change. On July 1, 2012 the bank account information that you have been using to submit payments via EFT/ACH will no longer be valid. **IN ORDER TO AVOID ANY UNNECESSARY DELAYS IN THE DELIVERY OF CHILD SUPPORT PAYMENTS TO THEIR INTENDED RECIPIENTS.**

Please be advised that the new account information for your EFT/ACH Child Support payments will be:

BANK: US Bank

ADDRESS: 10 West Broad Street, 12th Floor (CN-OH-BD12)
Columbus, Ohio 43215
1-800-285-8585

BANK ROUTING #: 021052053

UPIC ACCOUNT #: 16686549

**The above address is for EFT/ACH payments only. This does not include wire transfers.*

Checks/money orders should be mailed to: IVD Cashiers PO BOX 1098 AUGUSTA, ME 04332

Please notify the Division of Support Enforcement and Recovery EFT/ACH Contact staff to assist you with this change. If you have any other questions or concerns, please contact us by email:

Maine Department of Human Services
Division of Support Enforcement and Recovery
Attn: EFT Info Requests
Maine.NewHire@maine.gov

With your assistance we expect to make the transition to our new bank without any disruption in service to the children of Maine.

If you are an employer and not using EFT/ACH to make child support payments

Here is a quick list of the benefits.

- Eliminate the cost of manually processing checks
- Eliminate the cost of postage
- Reduction in delays due to lost or misdirected mail
- Reduction in delays due to missing signatures, dates, or other information
- Reduction in delays due to data entry errors
- Reduction in calls to customer service for assistance
- Maine's Families receive payments quicker

If you are interested in using, or learning more about the EFT/ACH process, please contact us by email:

Maine.NewHire@maine.gov

Another option using the Internet (Expert Pay)

Expert Pay is a web-based solution for employers to submit child support withholdings. The Expert Pay solution is similar to a bank draft since Expert Pay debits your company's bank account each pay period and transfers the funds to the state disbursement unit (SDU). With Expert Pay, payments can be easily submitted to every state to which you submit child support. This system enables you to track, manage, and print reports on all child support withholdings.

To find out more information or to register, go to www.ExpertPay.com.