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## MaineCare Member and Provider Guidance for use of Rx Open May 13, 2020

In response to the COVID-19 public health emergency, the Office of MaineCare Services' Pharmacy Unit would recommend the use of [Rx Open](#) for members and providers who are looking for nearby open pharmacies in areas impacted by the pandemic.

Healthcare Ready, formerly Rx Response, works to strengthen and support supply chains, bringing the public health and private sectors together to create a clear path forward through problems. As part of this effort, Healthcare Ready activates [Rx Open](#) whenever there is a potential widespread impact to healthcare supply chains and/or community wellbeing. [Rx Open \(rxopen.org\)](#) is a way for the public to locate nearby open pharmacies in a declared emergency-impacted area to gain access to needed medicines. A map marks the location and the pharmacies' operating statuses (open, closed, or unknown). It also provides the location of open Red Cross shelters.

How to use Rx Open:

- Go to [rxopen.org](#).
- Scroll down to use the Individual Pharmacy Map or County Pharmacy Map.
- The Individual Pharmacy Map displays community pharmacies and American Red Cross shelters in the affected area and is color-coded based on operational status.
- The best way to access information in the Individual Pharmacy Map is to click on a dot representing a pharmacy, and then a box containing contact information will appear
- The County Pharmacy Map displays the percent of pharmacies open by county and includes four thresholds:
  - greater than 90% of facilities open
  - 75% to 90% of facilities open
  - 50% to 74% of facilities open

If you are a healthcare facility that would like to provide your operating status, please enroll your facility by emailing: [admin@healthcareready.org](mailto:admin@healthcareready.org).

Additionally, the Office of MaineCare Services will continue to utilize our e-message service to deliver important updates and changes as they happen. If you are not already subscribed, you can do so by visiting: <https://public.govdelivery.com/accounts/MEHHS/subscriber/new?preferences>.

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