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**\*\*Attention Pharmacies\*\***  
**Important Information for MaineCare Members**  
**MaineCare COVID-19 activities effective Wednesday, March 18, 2020**

In response to the COVID-19 emergency and to ensure that MaineCare members are able to access to the medications they need, the Office of MaineCare Services (OMS) is implementing the following point of sale changes, effective March 18, 2020:

**EARLY REFILLS**

OMS has added submission clarification code (**SCC**) **13** to the list of accepted National Council for Prescription Drug Programs (NCPDP) SCCs in the adjudication of pharmacy claims. This code indicates that an override is needed based on an emergency/disaster situation recognized for patients in response to COVID-19. To utilize this SCC, the dispensing pharmacist must add the code when processing an early refill for the patient. The use of SCC 13 will override a Reject 79 (Refill too soon). The code should not be used at this time for controlled substances. The code will NOT override either Reject 75 (prior authorization required) or Reject 76 (plan limits exceeded). See Prior Authorizations section below for more information. **MaineCare will monitor claims using this SCC 13 to ensure it is used only when medically necessary.**

**CO-PAYS**

Co-pays are being waived for all medications during this current outbreak of COVID-19, regardless of whether the use of the medication is related to COVID-19. The Department will return to standard co-pays for MaineCare members when we are no longer in an emergency situation, and we will notify providers when that decision has been made.

**PRIOR AUTHORIZATIONS**

MaineCare is adding additional preferred products by waiving PA requirements for all Albuterol-based inhalers for the acute treatment of respiratory function in association with COVID-19 and PA requirements related to immunotherapies like Neupogen.

For questions, please contact the Change Healthcare Pharmacy Help Desk at **1-888-420-9711**.

MaineCare providers can also send inquiries via email to [PBA\\_helpdesk@changehealthcare.com](mailto:PBA_helpdesk@changehealthcare.com)