

Janet T. Mills
Governor



Jeanne M. Lambrew, Ph.D.
Commissioner

Maine Department of Health and Human Services
Division of Licensing and Certification
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December 18, 2019

To stakeholders of the Personal Support Specialist training program:

The Division of Licensing and Certification (DLC) has extended the deadline date for transition to the new Personal Support Specialist (PSS) curriculum from December 31, 2019 to April 1, 2020.

The content of the PSS website maintained by the DLC for trainers was updated with the new curriculum content, curriculum crosswalks, and corresponding documents on October 1, 2019. This was also migrated to the current URL, <https://www.maine.gov/dhhs/dlc/protected/pss/index.htm> on October 1st, 2019. The old curriculum and related materials and forms will remain accessible through the protected site until April 1, 2020.

PSS who are currently certified do not have to be retrained. The PSS certificate issued and downloaded from the DLC website will indicate if a PSS has been certified under the former curriculum or trained under the new curriculum.

There will be no changes to existing processes for searching for certified staff, locating a training date/site, locating a trainer, searching for licensed providers, or other web-based functions.

If you have any questions about this transition, please contact the Division of Licensing and Certification, Workforce Development Program, at 207-287-9300 or by email at DLC_CRMA_PSS.DHHS@maine.gov.

Sincerely,

Robert Carr
Workforce Development Program Manager
DHHS/Division of Licensing and Certification