

Substance Abuse and Mental Health Services

41 Anthony Ave, Augusta, ME 04333

Tel: (207)-287-4243 or (207)-287-4250

<http://www.maine.gov/dhhs/mh/index.shtml>

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Quarter 4

(April, May, June 2013)

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, and CRS)
- both class members and non-class members

Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need category were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Report Run: Oct 10, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q4

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

CSN	Counties	Distinct People
CSN 1	Aroostook	380
CSN 2	Hancock, Penobscot, Piscataquis & Washington	1,864
CSN 3	Kennebec & Somerset	2,090
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	844
CSN 5	Androscoggin, Franklin & Oxford	2,076
CSN 6	Cumberland	2,124
CSN 7	York	542
Not Assigned	No legal address	303
Statewide		10,223

Table 2: Distinct People and Unmet Resource Needs across four Quarters

	2013 Q1			2013 Q2			2013 Q3			2013 Q4		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	101	348	29.0%	116	386	30.1%	137	395	34.7%	128	380	33.7%
CSN 2	476	1,767	26.9%	460	1,707	26.9%	432	1,763	24.5%	435	1,864	23.3%
CSN 3	326	1,972	16.5%	357	1,985	18.0%	358	2,008	17.8%	377	2,090	18.0%
CSN 4	228	809	28.2%	238	815	29.2%	237	837	28.3%	222	844	26.3%
CSN 5	656	1,891	34.7%	626	1,939	32.3%	617	1,934	31.9%	638	2,076	30.7%
CSN 6	554	1,956	28.3%	592	1,958	30.2%	608	2,028	30.0%	648	2,124	30.5%
CSN 7	157	460	34.1%	179	549	32.6%	153	544	28.1%	176	542	32.5%
N/A	102	356	28.7%	96	325	29.5%	100	330	30.3%	88	303	29.0%
Total	2,600	9,559	27.2%	2,664	9,664	27.6%	2,642	9,839	26.9%	2,712	10,223	26.5%

Report Run: Oct 10, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q4

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

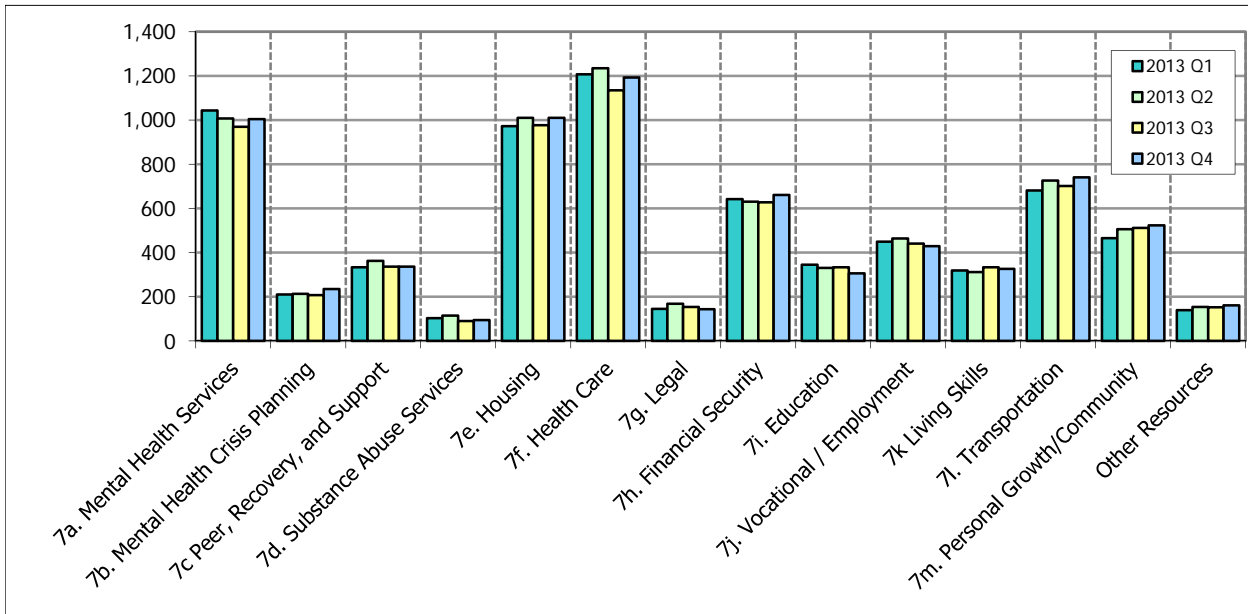


Table 3: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q1	2013 Q2	2013 Q3	2013 Q4
7a. Mental Health Services	1,044	1,007	970	1,005
7b. Mental Health Crisis Planning	210	214	207	235
7c. Peer, Recovery, and Support	334	363	337	337
7d. Substance Abuse Services	103	115	91	95
7e. Housing	972	1,011	977	1,010
7f. Health Care	1,207	1,235	1,135	1,193
7g. Legal	146	168	154	144
7h. Financial Security	642	630	628	661
7i. Education	346	331	334	306
7j. Vocational / Employment	450	464	441	429
7k. Living Skills	319	312	334	326
7l. Transportation	682	726	701	741
7m. Personal Growth/Community	465	506	512	524
Other Resources	140	154	153	162
Total Statewide Unmet Needs	2,600	2,664	2,642	2,712

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	9,559	9,664	9,839	10,223
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	36	36	49	59
7a-iii Dialectical Behavioral Therapy	34	32	31	39
7a-iv Family Psycho-Educational Treatment	8	8	11	16
7a-v Group Counseling	36	32	41	34
7a-vi Individual Counseling	454	429	396	408
7a-vii Inpatient Psychiatric Facility	5	2	5	6
7a-viii Intensive Case Management	21	22	26	24
7a-x Psychiatric Medication Management	486	482	460	478
Total Unmet Resource Needs	1,044	1,007	970	1,005
Distinct Clients with Unmet Resource Needs	832	801	788	846
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	159	160	149	179
7b-ii Mental Health Advance Directives	51	54	58	56
Total Unmet Resource Needs	210	214	207	235
Distinct Clients with Unmet Resource Needs	192	192	186	220
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	51	45	42	40
7c-ii Recovery Workbook Group	1	3	4	4
7c-iii Social Club	116	127	112	109
7c-iv Peer-Run Trauma Recovery Group	36	39	36	34
7c-v Wellness Recovery and Action Planning	18	22	25	24
7c-vi Family Support	112	127	118	126
Total Unmet Resource Needs	334	363	337	337
Distinct Clients with Unmet Resource Needs	279	301	271	277
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	86	97	71	77
7d-ii Residential Treatment Substance Abuse Services	17	18	20	18
Total Unmet Resource Needs	103	115	91	95
Distinct Clients with Unmet Resource Needs	97	111	86	93

Report Run: Oct 10, 2013



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Mary C. Mayhew, Commissioner

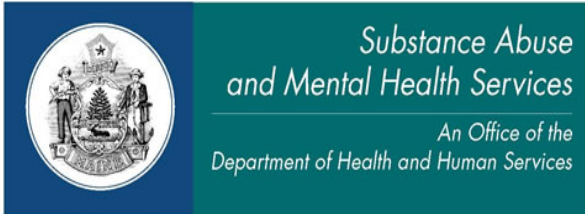
Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	9,559	9,664	9,839	10,223
7e. Housing				
7e-i Supported Apartment	117	112	118	115
7e-ii Community Residential Facility	37	31	35	35
7e-iii Residential Treatment Facility (group home)	17	15	13	13
7e-iv Assisted Living Facility	40	47	43	42
7e-v Nursing Home	4	5	4	4
7e-vi Residential Crisis Unit	1	2	2	2
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	756	799	762	799
Total Unmet Resource Needs	972	1,011	977	1,010
Distinct Clients with Unmet Resource Needs	898	937	896	932
7f. Health Care				
7f-i Dental Services	620	639	597	616
7f-ii Eye Care Services	254	253	227	231
7f-iii Hearing Services	64	58	57	62
7f-iv Physical Therapy	35	39	38	38
7f-v Physician/Medical Services	234	246	216	246
Total Unmet Resource Needs	1,207	1,235	1,135	1,193
Distinct Clients with Unmet Resource Needs	878	914	873	920
7g. Legal				
7g-i Advocate	84	100	95	93
7g-ii Guardian (private)	47	52	42	40
7g-iii Guardian (public)	15	16	17	11
Total Unmet Resource Needs	146	168	154	144
Distinct Clients with Unmet Resource Needs	134	155	146	136
7h. Financial Security				
7h-i Assistance with Managing Money	382	367	358	365
7h-ii Assistance with Securing Public Benefits	222	222	230	254
7h-iii Representative Payee	38	41	40	42
Total Unmet Resource Needs	642	630	628	661
Distinct Clients with Unmet Resource Needs	573	570	560	589

Report Run: Oct 10, 2013



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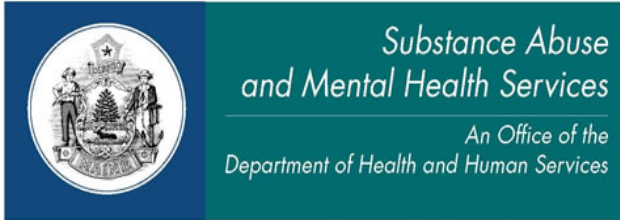
Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	9,559	9,664	9,839	10,223
7i. Education				
7i-i Adult Education (other than GED)	64	74	80	66
7i-ii GED	82	87	95	85
7i-iii Literacy Assistance	30	34	29	29
7i-iv Post High School Education	141	110	105	102
7i-v Tuition Reimbursement	29	26	25	24
Total Unmet Resource Needs	346	331	334	306
Distinct Clients with Unmet Resource Needs	319	305	310	283
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	49	45	42	43
7j-ii Club House and/or Peer Vocational Support	27	26	22	26
7j-iii Competitive Employment (no supports)	65	69	67	64
7j-iv Supported Employment	42	41	46	42
7j-v Vocational Rehabilitation	267	283	264	254
Total Unmet Resource Needs	450	464	441	429
Distinct Clients with Unmet Resource Needs	399	411	394	378
7k. Living Skills				
7k-i Daily Living Support Services	207	217	226	222
7k-ii Day Support Services	32	26	29	31
7k-iii Occupational Therapy	10	13	8	9
7k-iv Skills Development Services	70	56	71	64
Total Unmet Resource Needs	319	312	334	326
Distinct Clients with Unmet Resource Needs	291	289	308	304
7l. Transportation				
7l-i Transportation to ISP-Identified Services	341	365	356	361
7l-ii Transportation to Other ISP Activities	183	196	191	195
7l-iii After Hours Transportation	158	165	154	185
Total Unmet Resource Needs	682	726	701	741
Distinct Clients with Unmet Resource Needs	494	511	509	526
7m. Personal Growth/Community				
7m-i Avocational Activities	25	20	23	24

Report Run: Oct 10, 2013



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Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	9,559	9,664	9,839	10,223
7m. Personal Growth/Community				
7m-ii Recreation Activities	129	137	138	141
7m-iii Social Activities	258	289	297	311
7m-iv Spiritual Activities	53	60	54	48
Total Unmet Resource Needs	465	506	512	524
Distinct Clients with Unmet Resource Needs	345	367	372	391
Other Resources				
Other Resources	140	154	153	162
Total Unmet Resource Needs	140	154	153	162
Distinct Clients with Unmet Resource Needs	140	154	153	162
Statewide Totals				
Total Unmet Resource Needs	7,060	7,236	6,974	7,168
Distinct Clients With any Unmet Resource Need	2,600	2,664	2,642	2,712
Distinct Clients with a RDS	9,559	9,664	9,839	10,223

Report Run: Oct 10, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q4

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q1			2013 Q2			2013 Q3			2013 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
101	348	29.0%	116	386	30.1%	137	395	34.7%	128	380	33.7%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

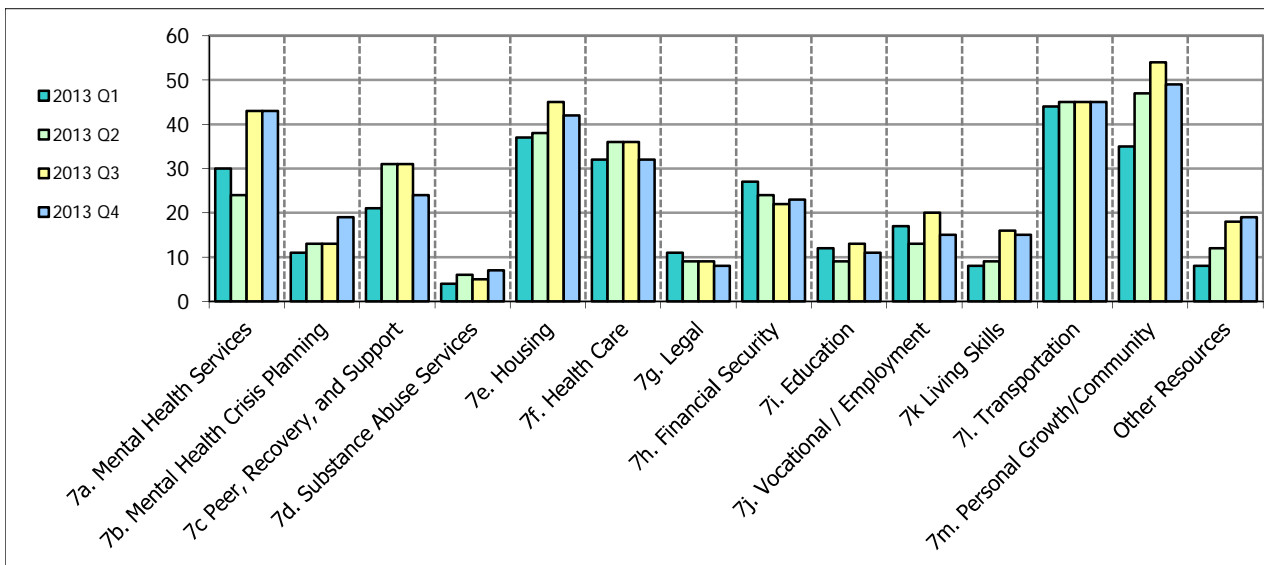


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q1	2013 Q2	2013 Q3	2013 Q4
7a. Mental Health Services	30	24	43	43
7b. Mental Health Crisis Planning	11	13	13	19
7c Peer, Recovery, and Support	21	31	31	24
7d. Substance Abuse Services	4	6	5	7
7e. Housing	37	38	45	42
7f. Health Care	32	36	36	32
7g. Legal	11	9	9	8
7h. Financial Security	27	24	22	23
7i. Education	12	9	13	11
7j. Vocational / Employment	17	13	20	15
7k Living Skills	8	9	16	15
7l. Transportation	44	45	45	45
7m. Personal Growth/Community	35	47	54	49
Other Resources	8	12	18	19
Total CSN 1 Unmet Needs	297	316	370	352

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	348	386	395	380
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	0	0	0	0
7a-iii Dialectical Behavioral Therapy	3	3	6	7
7a-iv Family Psycho-Educational Treatment	0	0	1	2
7a-v Group Counseling	1	0	5	3
7a-vi Individual Counseling	9	4	7	8
7a-vii Inpatient Psychiatric Facility	1	1	1	0
7a-viii Intensive Case Management	0	0	1	0
7a-x Psychiatric Medication Management	16	16	22	23
Total Unmet Resource Needs	30	24	43	43
Distinct Clients with Unmet Resource Needs	25	20	36	36
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	7	10	8	15
7b-ii Mental Health Advance Directives	4	3	5	4
Total Unmet Resource Needs	11	13	13	19
Distinct Clients with Unmet Resource Needs	9	12	11	18
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	1	2	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	13	20	20	14
7c-iv Peer-Run Trauma Recovery Group	0	3	2	2
7c-v Wellness Recovery and Action Planning	2	1	1	2
7c-vi Family Support	5	6	6	6
Total Unmet Resource Needs	21	31	31	24
Distinct Clients with Unmet Resource Needs	19	26	26	21
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	3	5	5	7
7d-ii Residential Treatment Substance Abuse Services	1	1	0	0
Total Unmet Resource Needs	4	6	5	7
Distinct Clients with Unmet Resource Needs	4	6	5	7

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	348	386	395	380
7e. Housing				
7e-i Supported Apartment	8	7	11	10
7e-ii Community Residential Facility	0	0	0	1
7e-iii Residential Treatment Facility (group home)	4	3	2	1
7e-iv Assisted Living Facility	3	2	1	2
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	22	26	31	28
Total Unmet Resource Needs	37	38	45	42
Distinct Clients with Unmet Resource Needs	31	35	39	36
7f. Health Care				
7f-i Dental Services	9	10	14	14
7f-ii Eye Care Services	4	7	3	2
7f-iii Hearing Services	3	2	1	1
7f-iv Physical Therapy	2	1	2	2
7f-v Physician/Medical Services	14	16	16	13
Total Unmet Resource Needs	32	36	36	32
Distinct Clients with Unmet Resource Needs	27	32	33	29
7g. Legal				
7g-i Advocate	8	8	7	6
7g-ii Guardian (private)	1	0	2	2
7g-iii Guardian (public)	2	1	0	0
Total Unmet Resource Needs	11	9	9	8
Distinct Clients with Unmet Resource Needs	11	8	9	7
7h. Financial Security				
7h-i Assistance with Managing Money	15	13	12	13
7h-ii Assistance with Securing Public Benefits	12	11	10	10
7h-iii Representative Payee	0	0	0	0
Total Unmet Resource Needs	27	24	22	23
Distinct Clients with Unmet Resource Needs	24	23	22	22

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	348	386	395	380
7i. Education				
7i-i Adult Education (other than GED)	2	1	4	2
7i-ii GED	4	5	4	4
7i-iii Literacy Assistance	2	2	1	1
7i-iv Post High School Education	3	1	3	3
7i-v Tuition Reimbursement	1	0	1	1
Total Unmet Resource Needs	12	9	13	11
Distinct Clients with Unmet Resource Needs	12	9	13	11
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	4	1	2	1
7j-ii Club House and/or Peer Vocational Support	1	1	1	1
7j-iii Competitive Employment (no supports)	0	1	2	1
7j-iv Supported Employment	4	2	6	2
7j-v Vocational Rehabilitation	8	8	9	10
Total Unmet Resource Needs	17	13	20	15
Distinct Clients with Unmet Resource Needs	14	11	16	14
7k. Living Skills				
7k-i Daily Living Support Services	4	5	6	5
7k-ii Day Support Services	2	1	2	2
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	2	3	8	8
Total Unmet Resource Needs	8	9	16	15
Distinct Clients with Unmet Resource Needs	8	8	15	14
7l. Transportation				
7l-i Transportation to ISP-Identified Services	23	21	25	24
7l-ii Transportation to Other ISP Activities	7	8	8	10
7l-iii After Hours Transportation	14	16	12	11
Total Unmet Resource Needs	44	45	45	45
Distinct Clients with Unmet Resource Needs	35	32	36	34
7m. Personal Growth/Community				
7m-i Avocational Activities	2	0	1	0

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	348	386	395	380
7m. Personal Growth/Community				
7m-ii Recreation Activities	8	14	15	16
7m-iii Social Activities	22	29	35	31
7m-iv Spiritual Activities	3	4	3	2
Total Unmet Resource Needs	35	47	54	49
Distinct Clients with Unmet Resource Needs	27	35	42	38
Other Resources				
Other Resources	8	12	18	19
Total Unmet Resource Needs	8	12	18	19
Distinct Clients with Unmet Resource Needs	8	12	18	19
CSN 1 Totals				
Total Unmet Resource Needs	297	316	370	352
Distinct Clients With any Unmet Resource Need	101	116	137	128
Distinct Clients with a RDS	348	386	395	380

Report Run: Oct 10, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q4

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q1			2013 Q2			2013 Q3			2013 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
476	1,767	26.9%	460	1,707	26.9%	432	1,763	24.5%	435	1,864	23.3%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

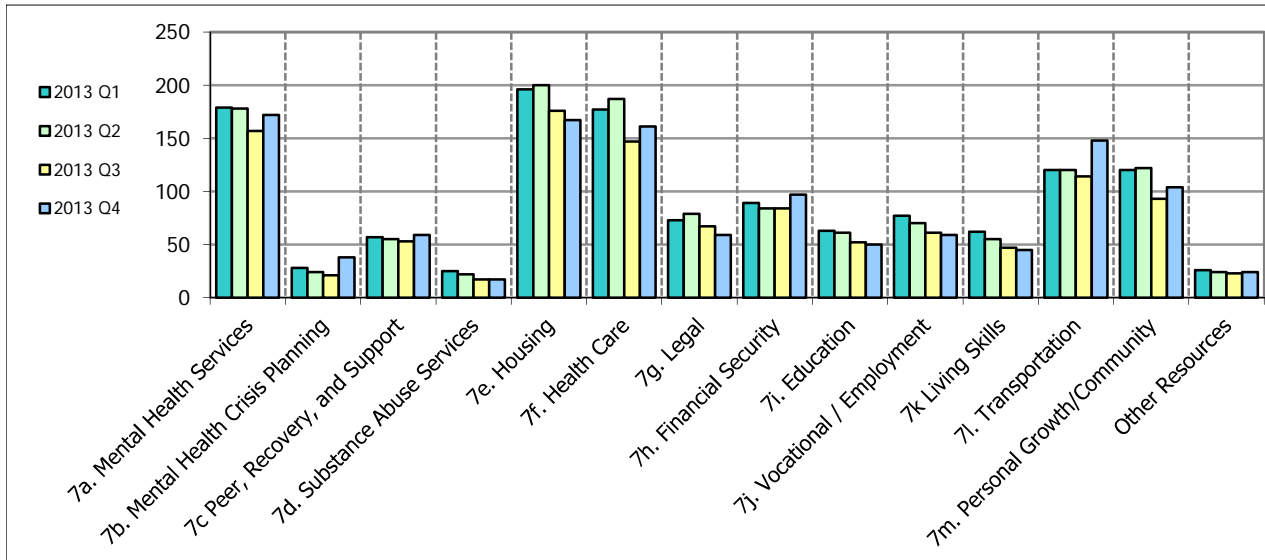


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q1	2013 Q2	2013 Q3	2013 Q4
7a. Mental Health Services	179	178	157	172
7b. Mental Health Crisis Planning	28	24	21	38
7c Peer, Recovery, and Support	57	55	53	59
7d. Substance Abuse Services	25	22	17	17
7e. Housing	196	200	176	167
7f. Health Care	177	187	147	161
7g. Legal	73	79	67	59
7h. Financial Security	89	84	84	97
7i. Education	63	61	52	50
7j. Vocational / Employment	77	70	61	59
7k Living Skills	62	55	47	45
7l. Transportation	120	120	114	148
7m. Personal Growth/Community	120	122	93	104
Other Resources	26	24	23	24
Total CSN 2 Unmet Needs	1,292	1,281	1,112	1,200

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2013 Quarter 4

(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,767	1,707	1,763	1,864
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	2	2	3
7a-iii Dialectical Behavioral Therapy	2	2	1	2
7a-iv Family Psycho-Educational Treatment	2	4	4	5
7a-v Group Counseling	8	9	9	6
7a-vi Individual Counseling	88	87	72	74
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	1	1	1
7a-x Psychiatric Medication Management	76	73	68	81
Total Unmet Resource Needs	179	178	157	172
Distinct Clients with Unmet Resource Needs	137	135	123	133
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	26	22	18	34
7b-ii Mental Health Advance Directives	2	2	3	4
Total Unmet Resource Needs	28	24	21	38
Distinct Clients with Unmet Resource Needs	28	23	19	36
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	6	6	6	6
7c-ii Recovery Workbook Group	0	1	1	1
7c-iii Social Club	21	14	16	13
7c-iv Peer-Run Trauma Recovery Group	8	11	11	12
7c-v Wellness Recovery and Action Planning	8	8	6	7
7c-vi Family Support	14	15	13	20
Total Unmet Resource Needs	57	55	53	59
Distinct Clients with Unmet Resource Needs	43	38	36	41
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	24	19	13	14
7d-ii Residential Treatment Substance Abuse Services	1	3	4	3
Total Unmet Resource Needs	25	22	17	17
Distinct Clients with Unmet Resource Needs	24	20	15	15

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2013 Quarter 4

(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,767	1,707	1,763	1,864
7e. Housing				
7e-i Supported Apartment	21	23	13	16
7e-ii Community Residential Facility	6	4	6	5
7e-iii Residential Treatment Facility (group home)	1	1	0	1
7e-iv Assisted Living Facility	6	9	9	7
7e-v Nursing Home	1	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	161	163	148	138
Total Unmet Resource Needs	196	200	176	167
Distinct Clients with Unmet Resource Needs	180	186	166	156
7f. Health Care				
7f-i Dental Services	76	89	63	67
7f-ii Eye Care Services	53	44	37	33
7f-iii Hearing Services	5	5	7	5
7f-iv Physical Therapy	7	7	7	7
7f-v Physician/Medical Services	36	42	33	49
Total Unmet Resource Needs	177	187	147	161
Distinct Clients with Unmet Resource Needs	121	134	118	125
7g. Legal				
7g-i Advocate	31	30	31	25
7g-ii Guardian (private)	38	44	32	31
7g-iii Guardian (public)	4	5	4	3
Total Unmet Resource Needs	73	79	67	59
Distinct Clients with Unmet Resource Needs	62	69	61	54
7h. Financial Security				
7h-i Assistance with Managing Money	54	47	43	49
7h-ii Assistance with Securing Public Benefits	32	36	40	43
7h-iii Representative Payee	3	1	1	5
Total Unmet Resource Needs	89	84	84	97
Distinct Clients with Unmet Resource Needs	84	77	73	84

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2013 Quarter 4

(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,767	1,707	1,763	1,864
7i. Education				
7i-ii GED	10	7	5	4
7i-iii Literacy Assistance	4	5	5	3
7i-iv Post High School Education	33	30	25	26
7i-v Tuition Reimbursement	7	12	8	9
Total Unmet Resource Needs	63	61	52	50
Distinct Clients with Unmet Resource Needs	59	53	48	46
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	10	8	7	8
7j-ii Club House and/or Peer Vocational Support	3	2	2	2
7j-iii Competitive Employment (no supports)	16	17	18	19
7j-iv Supported Employment	7	7	7	8
7j-v Vocational Rehabilitation	41	36	27	22
Total Unmet Resource Needs	77	70	61	59
Distinct Clients with Unmet Resource Needs	67	60	52	50
7k. Living Skills				
7k-i Daily Living Support Services	42	36	35	31
7k-ii Day Support Services	5	3	3	4
7k-iii Occupational Therapy	2	2	1	1
7k-iv Skills Development Services	13	14	8	9
Total Unmet Resource Needs	62	55	47	45
Distinct Clients with Unmet Resource Needs	52	47	40	39
7l. Transportation				
7l-i Transportation to ISP-Identified Services	63	58	52	66
7l-ii Transportation to Other ISP Activities	21	22	25	36
7l-iii After Hours Transportation	36	40	37	46
Total Unmet Resource Needs	120	120	114	148
Distinct Clients with Unmet Resource Needs	94	92	85	96
7m. Personal Growth/Community				
7m-i Avocational Activities	7	7	7	9

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 2

Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2013 Quarter 4

(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,767	1,707	1,763	1,864
7m. Personal Growth/Community				
7m-ii Recreation Activities	38	41	31	33
7m-iii Social Activities	68	67	51	57
7m-iv Spiritual Activities	7	7	4	5
Total Unmet Resource Needs	120	122	93	104
Distinct Clients with Unmet Resource Needs	84	81	63	71
Other Resources				
Other Resources	26	24	23	24
Total Unmet Resource Needs	26	24	23	24
Distinct Clients with Unmet Resource Needs	26	24	23	24
CSN 2 Totals				
Total Unmet Resource Needs	1,292	1,281	1,112	1,200
Distinct Clients With any Unmet Resource Need	476	460	432	435
Distinct Clients with a RDS	1,767	1,707	1,763	1,864

Report Run: Oct 10, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q4

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q1			2013 Q2			2013 Q3			2013 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
326	1,972	16.5%	357	1,985	18.0%	358	2,008	17.8%	377	2,090	18.0%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

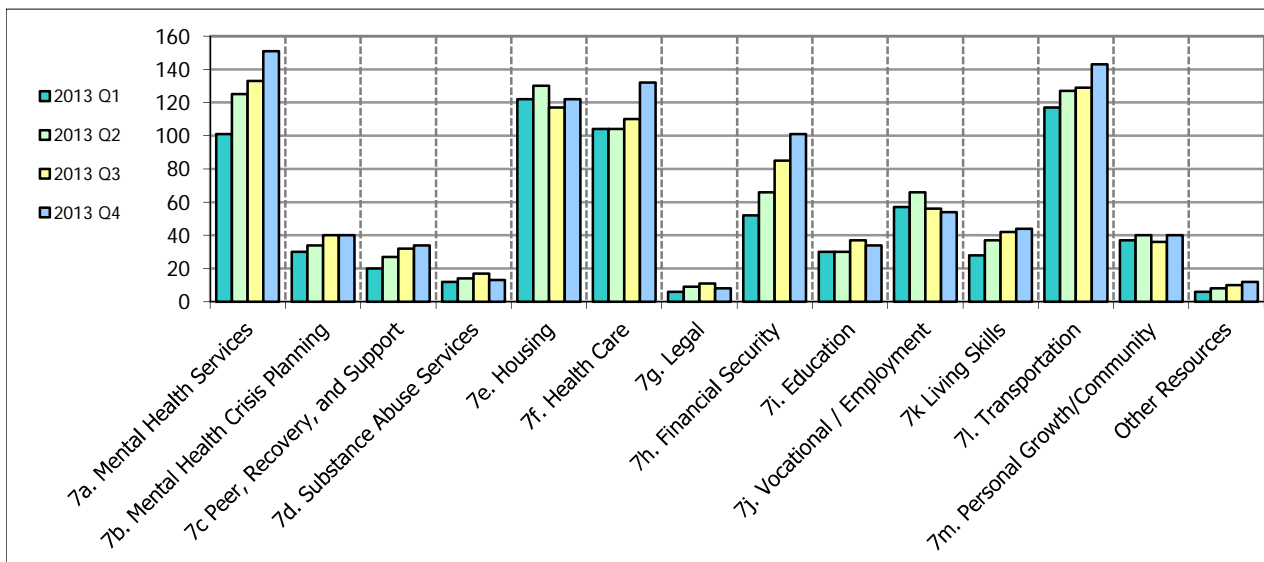


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q1	2013 Q2	2013 Q3	2013 Q4
7a. Mental Health Services	101	125	133	151
7b. Mental Health Crisis Planning	30	34	40	40
7c Peer, Recovery, and Support	20	27	32	34
7d. Substance Abuse Services	12	14	17	13
7e. Housing	122	130	117	122
7f. Health Care	104	104	110	132
7g. Legal	6	9	11	8
7h. Financial Security	52	66	85	101
7i. Education	30	30	37	34
7j. Vocational / Employment	57	66	56	54
7k Living Skills	28	37	42	44
7l. Transportation	117	127	129	143
7m. Personal Growth/Community	37	40	36	40
Other Resources	6	8	10	12
Total CSN 3 Unmet Needs	722	817	855	928

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,972	1,985	2,008	2,090
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	3	5	4	2
7a-iii Dialectical Behavioral Therapy	0	0	0	3
7a-iv Family Psycho-Educational Treatment	2	1	1	1
7a-v Group Counseling	2	2	3	4
7a-vi Individual Counseling	41	52	55	65
7a-vii Inpatient Psychiatric Facility	1	1	1	1
7a-viii Intensive Case Management	1	0	2	1
7a-x Psychiatric Medication Management	51	64	67	74
Total Unmet Resource Needs	101	125	133	151
Distinct Clients with Unmet Resource Needs	76	96	104	113
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	23	24	27	30
7b-ii Mental Health Advance Directives	7	10	13	10
Total Unmet Resource Needs	30	34	40	40
Distinct Clients with Unmet Resource Needs	26	27	32	35
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	3	4	4
7c-ii Recovery Workbook Group	0	1	1	1
7c-iii Social Club	6	11	9	10
7c-iv Peer-Run Trauma Recovery Group	3	0	1	1
7c-v Wellness Recovery and Action Planning	0	1	2	1
7c-vi Family Support	10	11	15	17
Total Unmet Resource Needs	20	27	32	34
Distinct Clients with Unmet Resource Needs	19	25	29	31
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	7	10	10	9
7d-ii Residential Treatment Substance Abuse Services	5	4	7	4
Total Unmet Resource Needs	12	14	17	13
Distinct Clients with Unmet Resource Needs	12	14	15	13

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,972	1,985	2,008	2,090
7e. Housing				
7e-ii Community Residential Facility	5	4	4	3
7e-iii Residential Treatment Facility (group home)	1	2	3	2
7e-iv Assisted Living Facility	3	2	2	1
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	105	112	100	110
Total Unmet Resource Needs	122	130	117	122
Distinct Clients with Unmet Resource Needs	114	122	109	117
7f. Health Care				
7f-i Dental Services	53	53	57	63
7f-ii Eye Care Services	14	18	21	24
7f-iii Hearing Services	10	7	8	12
7f-iv Physical Therapy	1	1	1	3
7f-v Physician/Medical Services	26	25	23	30
Total Unmet Resource Needs	104	104	110	132
Distinct Clients with Unmet Resource Needs	88	87	92	108
7g. Legal				
7g-i Advocate	3	4	5	4
7g-ii Guardian (private)	1	2	2	2
7g-iii Guardian (public)	2	3	4	2
Total Unmet Resource Needs	6	9	11	8
Distinct Clients with Unmet Resource Needs	6	7	9	6
7h. Financial Security				
7h-i Assistance with Managing Money	32	36	35	41
7h-ii Assistance with Securing Public Benefits	17	26	42	52
7h-iii Representative Payee	3	4	8	8
Total Unmet Resource Needs	52	66	85	101
Distinct Clients with Unmet Resource Needs	46	60	72	89

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,972	1,985	2,008	2,090
7i. Education				
7i-i Adult Education (other than GED)	4	3	5	6
7i-ii GED	10	12	17	11
7i-iii Literacy Assistance	7	6	5	8
7i-iv Post High School Education	7	7	8	7
7i-v Tuition Reimbursement	2	2	2	2
Total Unmet Resource Needs	30	30	37	34
Distinct Clients with Unmet Resource Needs	28	27	35	30
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	5	7	4	3
7j-ii Club House and/or Peer Vocational Support	9	7	6	11
7j-iii Competitive Employment (no supports)	6	4	3	1
7j-iv Supported Employment	1	4	2	3
7j-v Vocational Rehabilitation	36	44	41	36
Total Unmet Resource Needs	57	66	56	54
Distinct Clients with Unmet Resource Needs	49	56	51	48
7k. Living Skills				
7k-i Daily Living Support Services	23	30	39	39
7k-ii Day Support Services	0	1	1	2
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	5	6	2	3
Total Unmet Resource Needs	28	37	42	44
Distinct Clients with Unmet Resource Needs	28	37	42	43
7l. Transportation				
7l-i Transportation to ISP-Identified Services	68	85	85	87
7l-ii Transportation to Other ISP Activities	30	26	25	32
7l-iii After Hours Transportation	19	16	19	24
Total Unmet Resource Needs	117	127	129	143
Distinct Clients with Unmet Resource Needs	84	98	101	104
7m. Personal Growth/Community				
7m-i Avocational Activities	0	1	1	0

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,972	1,985	2,008	2,090
7m. Personal Growth/Community				
7m-ii Recreation Activities	9	7	6	5
7m-iii Social Activities	25	30	28	35
7m-iv Spiritual Activities	3	2	1	0
Total Unmet Resource Needs	37	40	36	40
Distinct Clients with Unmet Resource Needs	29	34	31	37
Other Resources				
Other Resources	6	8	10	12
Total Unmet Resource Needs	6	8	10	12
Distinct Clients with Unmet Resource Needs	6	8	10	12
CSN 3 Totals				
Total Unmet Resource Needs	722	817	855	928
Distinct Clients With any Unmet Resource Need	326	357	358	377
Distinct Clients with a RDS	1,972	1,985	2,008	2,090

Report Run: Oct 10, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q4

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q1			2013 Q2			2013 Q3			2013 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
228	809	28.2%	238	815	29.2%	237	837	28.3%	222	844	26.3%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

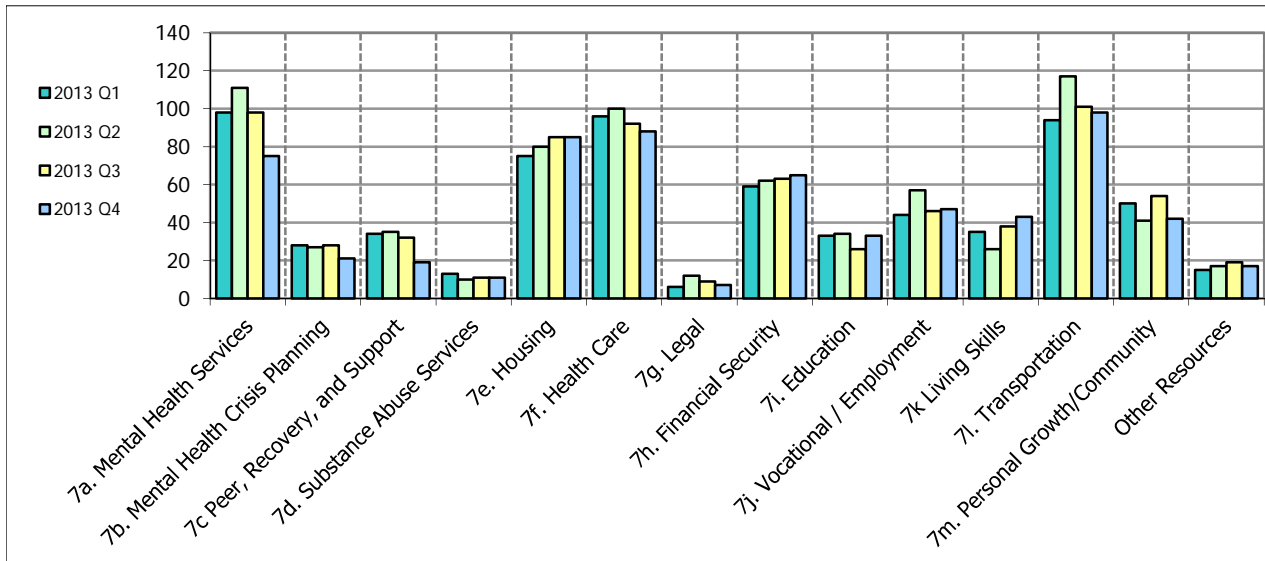


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q1	2013 Q2	2013 Q3	2013 Q4
7a. Mental Health Services	98	111	98	75
7b. Mental Health Crisis Planning	28	27	28	21
7c Peer, Recovery, and Support	34	35	32	19
7d. Substance Abuse Services	13	10	11	11
7e. Housing	75	80	85	85
7f. Health Care	96	100	92	88
7g. Legal	6	12	9	7
7h. Financial Security	59	62	63	65
7i. Education	33	34	26	33
7j. Vocational / Employment	44	57	46	47
7k Living Skills	35	26	38	43
7l. Transportation	94	117	101	98
7m. Personal Growth/Community	50	41	54	42
Other Resources	15	17	19	17
Total CSN 4 Unmet Needs	680	729	702	651

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2013 Quarter 4

(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	809	815	837	844
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	6	3	3
7a-iii Dialectical Behavioral Therapy	1	1	1	0
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	4	3	1	2
7a-vi Individual Counseling	42	49	47	40
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	0	1	2
7a-x Psychiatric Medication Management	46	52	45	28
Total Unmet Resource Needs	98	111	98	75
Distinct Clients with Unmet Resource Needs	75	82	72	62
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	22	22	23	15
7b-ii Mental Health Advance Directives	6	5	5	6
Total Unmet Resource Needs	28	27	28	21
Distinct Clients with Unmet Resource Needs	25	25	26	20
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	10	6	3	2
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	8	7	9	4
7c-iv Peer-Run Trauma Recovery Group	5	4	5	3
7c-v Wellness Recovery and Action Planning	0	0	0	0
7c-vi Family Support	11	18	15	10
Total Unmet Resource Needs	34	35	32	19
Distinct Clients with Unmet Resource Needs	31	32	27	18
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	11	8	9	10
7d-ii Residential Treatment Substance Abuse Services	2	2	2	1
Total Unmet Resource Needs	13	10	11	11
Distinct Clients with Unmet Resource Needs	12	9	10	11

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2013 Quarter 4

(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	809	815	837	844
7e. Housing				
7e-i Supported Apartment	13	8	13	9
7e-ii Community Residential Facility	1	1	2	3
7e-iii Residential Treatment Facility (group home)	3	3	2	3
7e-iv Assisted Living Facility	4	5	6	6
7e-v Nursing Home	0	0	2	2
7e-vi Residential Crisis Unit	0	0	1	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	54	63	59	61
Total Unmet Resource Needs	75	80	85	85
Distinct Clients with Unmet Resource Needs	70	77	74	75
7f. Health Care				
7f-i Dental Services	58	53	52	46
7f-ii Eye Care Services	15	16	23	19
7f-iii Hearing Services	5	7	4	6
7f-iv Physical Therapy	4	4	1	1
7f-v Physician/Medical Services	14	20	12	16
Total Unmet Resource Needs	96	100	92	88
Distinct Clients with Unmet Resource Needs	77	77	71	70
7g. Legal				
7g-i Advocate	4	9	6	5
7g-ii Guardian (private)	2	3	3	2
7g-iii Guardian (public)	0	0	0	0
Total Unmet Resource Needs	6	12	9	7
Distinct Clients with Unmet Resource Needs	6	12	9	7
7h. Financial Security				
7h-i Assistance with Managing Money	36	40	44	36
7h-ii Assistance with Securing Public Benefits	17	16	14	21
7h-iii Representative Payee	6	6	5	8
Total Unmet Resource Needs	59	62	63	65
Distinct Clients with Unmet Resource Needs	52	56	57	57

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2013 Quarter 4

(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	809	815	837	844
7i. Education				
7i-i Adult Education (other than GED)	3	7	5	5
7i-ii GED	10	10	8	12
7i-iii Literacy Assistance	0	0	0	1
7i-iv Post High School Education	15	11	10	13
7i-v Tuition Reimbursement	5	6	3	2
Total Unmet Resource Needs	33	34	26	33
Distinct Clients with Unmet Resource Needs	32	32	24	32
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	4	6	4	5
7j-ii Club House and/or Peer Vocational Support	0	1	0	1
7j-iii Competitive Employment (no supports)	8	9	10	9
7j-iv Supported Employment	3	5	4	5
7j-v Vocational Rehabilitation	29	36	28	27
Total Unmet Resource Needs	44	57	46	47
Distinct Clients with Unmet Resource Needs	42	52	43	40
7k. Living Skills				
7k-i Daily Living Support Services	28	21	32	33
7k-ii Day Support Services	2	2	1	3
7k-iii Occupational Therapy	0	0	1	1
7k-iv Skills Development Services	5	3	4	6
Total Unmet Resource Needs	35	26	38	43
Distinct Clients with Unmet Resource Needs	33	26	36	39
7l. Transportation				
7l-i Transportation to ISP-Identified Services	51	61	51	52
7l-ii Transportation to Other ISP Activities	34	42	37	32
7l-iii After Hours Transportation	9	14	13	14
Total Unmet Resource Needs	94	117	101	98
Distinct Clients with Unmet Resource Needs	58	69	59	62
7m. Personal Growth/Community				
7m-i Avocational Activities	3	2	2	4

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2013 Quarter 4

(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	809	815	837	844
7m. Personal Growth/Community				
7m-ii Recreation Activities	12	8	10	10
7m-iii Social Activities	28	26	37	27
7m-iv Spiritual Activities	7	5	5	1
Total Unmet Resource Needs	50	41	54	42
Distinct Clients with Unmet Resource Needs	37	33	42	34
Other Resources				
Other Resources	15	17	19	17
Total Unmet Resource Needs	15	17	19	17
Distinct Clients with Unmet Resource Needs	15	17	19	17
CSN 4 Totals				
Total Unmet Resource Needs	680	729	702	651
Distinct Clients With any Unmet Resource Need	228	238	237	222
Distinct Clients with a RDS	809	815	837	844

Report Run: Oct 10, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q4

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q1			2013 Q2			2013 Q3			2013 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
656	1,891	34.7%	626	1,939	32.3%	617	1,934	31.9%	638	2,076	30.7%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

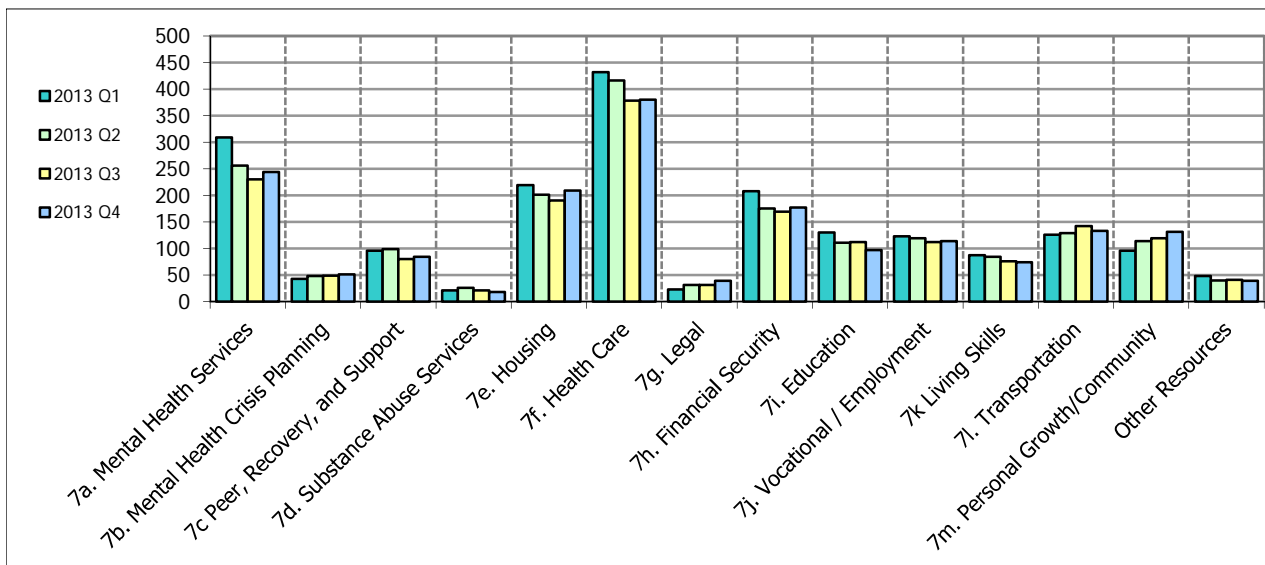


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q1	2013 Q2	2013 Q3	2013 Q4
7a. Mental Health Services	309	256	230	244
7b. Mental Health Crisis Planning	43	48	49	51
7c. Peer, Recovery, and Support	96	99	80	84
7d. Substance Abuse Services	21	26	21	18
7e. Housing	219	201	190	209
7f. Health Care	432	416	378	380
7g. Legal	23	31	31	39
7h. Financial Security	208	175	169	177
7i. Education	130	111	112	97
7j. Vocational / Employment	123	119	112	114
7k. Living Skills	87	84	76	74
7l. Transportation	126	129	142	133
7m. Personal Growth/Community	96	114	119	131
Other Resources	48	40	41	39
Total CSN 5 Unmet Needs	1,961	1,849	1,750	1,790

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 5

(Androscoffin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)
Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,891	1,939	1,934	2,076
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	9	3	5	8
7a-iii Dialectical Behavioral Therapy	18	11	11	15
7a-iv Family Psycho-Educational Treatment	2	1	2	4
7a-v Group Counseling	10	3	9	6
7a-vi Individual Counseling	120	106	88	84
7a-vii Inpatient Psychiatric Facility	1	0	2	2
7a-viii Intensive Case Management	2	1	0	4
7a-x Psychiatric Medication Management	147	131	113	121
Total Unmet Resource Needs	309	256	230	244
Distinct Clients with Unmet Resource Needs	252	209	191	211
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	21	26	23	27
7b-ii Mental Health Advance Directives	22	22	26	24
Total Unmet Resource Needs	43	48	49	51
Distinct Clients with Unmet Resource Needs	38	43	46	49
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	12	10	10	10
7c-ii Recovery Workbook Group	0	0	1	1
7c-iii Social Club	23	27	18	22
7c-iv Peer-Run Trauma Recovery Group	14	8	5	3
7c-v Wellness Recovery and Action Planning	1	2	4	6
7c-vi Family Support	46	52	42	42
Total Unmet Resource Needs	96	99	80	84
Distinct Clients with Unmet Resource Needs	83	89	69	76
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	18	25	19	16
7d-ii Residential Treatment Substance Abuse Services	3	1	2	2
Total Unmet Resource Needs	21	26	21	18
Distinct Clients with Unmet Resource Needs	20	26	21	18

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 5

(Androscoffin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)
Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,891	1,939	1,934	2,076
7e. Housing				
7e-ii Community Residential Facility	7	5	4	4
7e-iii Residential Treatment Facility (group home)	3	1	1	2
7e-iv Assisted Living Facility	6	7	4	5
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	1	1	1	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	189	175	167	183
Total Unmet Resource Needs	219	201	190	209
Distinct Clients with Unmet Resource Needs	209	191	179	198
7f. Health Care				
7f-i Dental Services	234	226	202	200
7f-ii Eye Care Services	91	85	76	83
7f-iii Hearing Services	28	25	24	22
7f-iv Physical Therapy	10	12	16	13
7f-v Physician/Medical Services	69	68	60	62
Total Unmet Resource Needs	432	416	378	380
Distinct Clients with Unmet Resource Needs	292	290	271	277
7g. Legal				
7g-i Advocate	19	29	26	34
7g-ii Guardian (private)	2	1	1	1
7g-iii Guardian (public)	2	1	4	4
Total Unmet Resource Needs	23	31	31	39
Distinct Clients with Unmet Resource Needs	22	31	31	39
7h. Financial Security				
7h-i Assistance with Managing Money	121	111	110	111
7h-ii Assistance with Securing Public Benefits	78	55	50	58
7h-iii Representative Payee	9	9	9	8
Total Unmet Resource Needs	208	175	169	177
Distinct Clients with Unmet Resource Needs	186	162	158	163

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)
Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,891	1,939	1,934	2,076
7i. Education				
7i-i Adult Education (other than GED)	24	27	27	23
7i-ii GED	28	31	39	32
7i-iii Literacy Assistance	10	10	10	7
7i-iv Post High School Education	57	38	28	27
7i-v Tuition Reimbursement	11	5	8	8
Total Unmet Resource Needs	130	111	112	97
Distinct Clients with Unmet Resource Needs	116	104	103	89
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	9	6	9	8
7j-ii Club House and/or Peer Vocational Support	11	10	9	8
7j-iii Competitive Employment (no supports)	14	12	10	10
7j-iv Supported Employment	12	11	12	11
7j-v Vocational Rehabilitation	77	80	72	77
Total Unmet Resource Needs	123	119	112	114
Distinct Clients with Unmet Resource Needs	111	109	101	105
7k. Living Skills				
7k-i Daily Living Support Services	60	61	52	56
7k-ii Day Support Services	10	9	9	8
7k-iii Occupational Therapy	5	8	3	3
7k-iv Skills Development Services	12	6	12	7
Total Unmet Resource Needs	87	84	76	74
Distinct Clients with Unmet Resource Needs	80	77	72	72
7l. Transportation				
7l-i Transportation to ISP-Identified Services	48	47	54	45
7l-ii Transportation to Other ISP Activities	39	43	48	45
7l-iii After Hours Transportation	39	39	40	43
Total Unmet Resource Needs	126	129	142	133
Distinct Clients with Unmet Resource Needs	95	88	102	95
7m. Personal Growth/Community				
7m-i Avocational Activities	4	3	3	3

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2013 Quarter 4

(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,891	1,939	1,934	2,076
7m. Personal Growth/Community				
7m-iii Social Activities	45	57	59	71
7m-iv Spiritual Activities	20	26	21	24
Total Unmet Resource Needs	96	114	119	131
Distinct Clients with Unmet Resource Needs	69	74	77	92
Other Resources				
Other Resources	48	40	41	39
Total Unmet Resource Needs	48	40	41	39
Distinct Clients with Unmet Resource Needs	48	40	41	39
CSN 5 Totals				
Total Unmet Resource Needs	1,961	1,849	1,750	1,790
Distinct Clients With any Unmet Resource Need	656	626	617	638
Distinct Clients with a RDS	1,891	1,939	1,934	2,076

Report Run: Oct 10, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q4

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q1			2013 Q2			2013 Q3			2013 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
554	1,956	28.3%	592	1,958	30.2%	608	2,028	30.0%	648	2,124	30.5%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

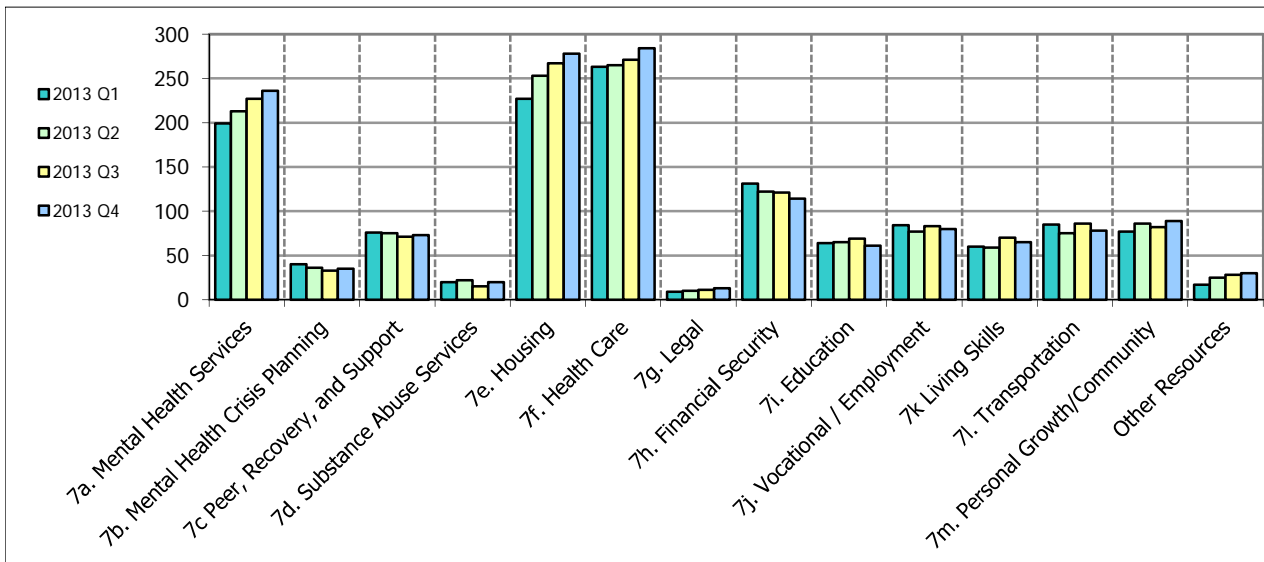


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q1	2013 Q2	2013 Q3	2013 Q4
7a. Mental Health Services	199	213	227	236
7b. Mental Health Crisis Planning	40	36	33	35
7c Peer, Recovery, and Support	76	75	71	73
7d. Substance Abuse Services	20	22	15	20
7e. Housing	227	253	267	278
7f. Health Care	263	265	271	284
7g. Legal	9	10	11	13
7h. Financial Security	131	122	121	114
7i. Education	64	65	69	61
7j. Vocational / Employment	84	77	83	80
7k Living Skills	60	59	70	65
7l. Transportation	85	75	86	78
7m. Personal Growth/Community	77	86	82	89
Other Resources	17	25	28	30
Total CSN 6 Unmet Needs	1,352	1,383	1,434	1,456

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,956	1,958	2,028	2,124
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	13	13	29	37
7a-iii Dialectical Behavioral Therapy	4	8	6	3
7a-iv Family Psycho-Educational Treatment	0	1	2	2
7a-v Group Counseling	9	11	10	10
7a-vi Individual Counseling	80	77	72	78
7a-vii Inpatient Psychiatric Facility	2	0	0	2
7a-viii Intensive Case Management	13	15	19	15
7a-x Psychiatric Medication Management	78	88	89	89
Total Unmet Resource Needs	199	213	227	236
Distinct Clients with Unmet Resource Needs	146	160	165	189
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	34	30	30	30
7b-ii Mental Health Advance Directives	6	6	3	5
Total Unmet Resource Needs	40	36	33	35
Distinct Clients with Unmet Resource Needs	37	33	31	33
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	18	15	13	16
7c-ii Recovery Workbook Group	1	1	1	0
7c-iii Social Club	33	32	27	29
7c-iv Peer-Run Trauma Recovery Group	3	5	5	6
7c-v Wellness Recovery and Action Planning	7	8	9	7
7c-vi Family Support	14	14	16	15
Total Unmet Resource Needs	76	75	71	73
Distinct Clients with Unmet Resource Needs	58	57	52	55
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	16	17	11	14
7d-ii Residential Treatment Substance Abuse Services	4	5	4	6
Total Unmet Resource Needs	20	22	15	20
Distinct Clients with Unmet Resource Needs	18	22	15	20

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,956	1,958	2,028	2,124
7e. Housing				
7e-i Supported Apartment	43	46	53	48
7e-ii Community Residential Facility	13	13	14	16
7e-iii Residential Treatment Facility (group home)	4	3	3	3
7e-iv Assisted Living Facility	16	17	17	18
7e-v Nursing Home	2	2	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	149	172	179	192
Total Unmet Resource Needs	227	253	267	278
Distinct Clients with Unmet Resource Needs	204	225	237	249
7f. Health Care				
7f-i Dental Services	142	145	152	169
7f-ii Eye Care Services	54	54	48	47
7f-iii Hearing Services	10	10	11	12
7f-iv Physical Therapy	7	6	7	5
7f-v Physician/Medical Services	50	50	53	51
Total Unmet Resource Needs	263	265	271	284
Distinct Clients with Unmet Resource Needs	196	201	210	226
7g. Legal				
7g-i Advocate	6	6	7	11
7g-ii Guardian (private)	1	1	1	1
7g-iii Guardian (public)	2	3	3	1
Total Unmet Resource Needs	9	10	11	13
Distinct Clients with Unmet Resource Needs	9	10	11	13
7h. Financial Security				
7h-i Assistance with Managing Money	80	72	65	62
7h-ii Assistance with Securing Public Benefits	39	38	43	42
7h-iii Representative Payee	12	12	13	10
Total Unmet Resource Needs	131	122	121	114
Distinct Clients with Unmet Resource Needs	117	114	110	106

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,956	1,958	2,028	2,124
7i. Education				
7i-i Adult Education (other than GED)	19	22	23	17
7i-ii GED	14	15	15	13
7i-iii Literacy Assistance	6	6	6	7
7i-iv Post High School Education	22	21	24	23
7i-v Tuition Reimbursement	3	1	1	1
Total Unmet Resource Needs	64	65	69	61
Distinct Clients with Unmet Resource Needs	58	60	63	57
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	10	8	8	8
7j-ii Club House and/or Peer Vocational Support	2	2	3	2
7j-iii Competitive Employment (no supports)	16	16	16	15
7j-iv Supported Employment	8	6	7	7
7j-v Vocational Rehabilitation	48	45	49	48
Total Unmet Resource Needs	84	77	83	80
Distinct Clients with Unmet Resource Needs	75	71	77	70
7k. Living Skills				
7k-i Daily Living Support Services	31	34	38	36
7k-ii Day Support Services	6	6	8	8
7k-iii Occupational Therapy	3	3	1	2
7k-iv Skills Development Services	20	16	23	19
Total Unmet Resource Needs	60	59	70	65
Distinct Clients with Unmet Resource Needs	56	56	64	59
7l. Transportation				
7l-i Transportation to ISP-Identified Services	41	38	47	45
7l-ii Transportation to Other ISP Activities	24	20	24	16
7l-iii After Hours Transportation	20	17	15	17
Total Unmet Resource Needs	85	75	86	78
Distinct Clients with Unmet Resource Needs	64	61	67	66
7m. Personal Growth/Community				
7m-i Avocational Activities	4	3	3	2

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	1,956	1,958	2,028	2,124
7m. Personal Growth/Community				
7m-ii Recreation Activities	20	22	23	25
7m-iii Social Activities	42	47	43	52
7m-iv Spiritual Activities	11	14	13	10
Total Unmet Resource Needs	77	86	82	89
Distinct Clients with Unmet Resource Needs	60	67	64	70
Other Resources				
Other Resources	17	25	28	30
Total Unmet Resource Needs	17	25	28	30
Distinct Clients with Unmet Resource Needs	17	25	28	30
CSN 6 Totals				
Total Unmet Resource Needs	1,352	1,383	1,434	1,456
Distinct Clients With any Unmet Resource Need	554	592	608	648
Distinct Clients with a RDS	1,956	1,958	2,028	2,124

Report Run: Oct 10, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q4

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q1			2013 Q2			2013 Q3			2013 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
157	460	34.1%	179	549	32.6%	153	544	28.1%	176	542	32.5%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

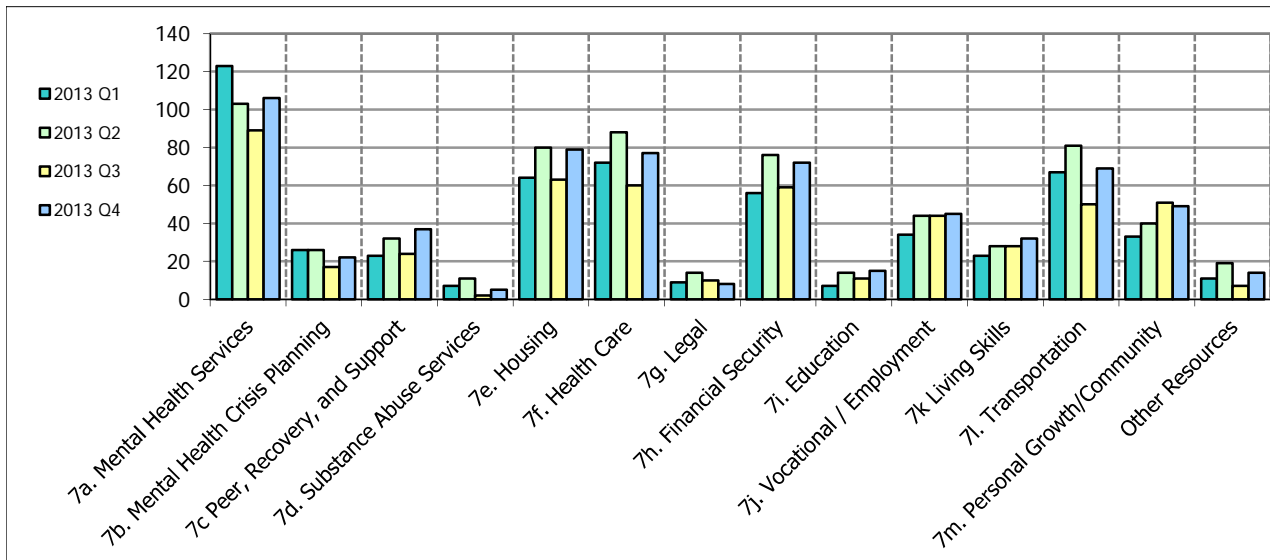


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q1	2013 Q2	2013 Q3	2013 Q4
7a. Mental Health Services	123	103	89	106
7b. Mental Health Crisis Planning	26	26	17	22
7c Peer, Recovery, and Support	23	32	24	37
7d. Substance Abuse Services	7	11	2	5
7e. Housing	64	80	63	79
7f. Health Care	72	88	60	77
7g. Legal	9	14	10	8
7h. Financial Security	56	76	59	72
7i. Education	7	14	11	15
7j. Vocational / Employment	34	44	44	45
7k Living Skills	23	28	28	32
7l. Transportation	67	81	50	69
7m. Personal Growth/Community	33	40	51	49
Other Resources	11	19	7	14
Total CSN 7 Unmet Needs	555	656	515	630

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	460	549	544	542
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	7	3	5
7a-iii Dialectical Behavioral Therapy	2	4	4	7
7a-iv Family Psycho-Educational Treatment	2	1	1	1
7a-v Group Counseling	1	4	4	3
7a-vi Individual Counseling	57	41	37	42
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	2	2	1	0
7a-x Psychiatric Medication Management	55	44	39	48
Total Unmet Resource Needs	123	103	89	106
Distinct Clients with Unmet Resource Needs	86	72	64	76
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	24	23	15	21
7b-ii Mental Health Advance Directives	2	3	2	1
Total Unmet Resource Needs	26	26	17	22
Distinct Clients with Unmet Resource Needs	25	24	16	21
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	2	2	4	2
7c-ii Recovery Workbook Group	0	0	0	1
7c-iii Social Club	10	12	5	12
7c-iv Peer-Run Trauma Recovery Group	1	7	6	6
7c-v Wellness Recovery and Action Planning	0	2	2	1
7c-vi Family Support	10	9	7	15
Total Unmet Resource Needs	23	32	24	37
Distinct Clients with Unmet Resource Needs	19	25	20	29
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	6	9	2	5
7d-ii Residential Treatment Substance Abuse Services	1	2	0	0
Total Unmet Resource Needs	7	11	2	5
Distinct Clients with Unmet Resource Needs	6	10	2	5

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	460	549	544	542
7e. Housing				
7e-i Supported Apartment	9	5	5	9
7e-ii Community Residential Facility	2	3	3	2
7e-iii Residential Treatment Facility (group home)	1	2	2	1
7e-iv Assisted Living Facility	2	5	3	2
7e-v Nursing Home	0	2	0	0
7e-vi Residential Crisis Unit	0	1	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	50	62	50	65
Total Unmet Resource Needs	64	80	63	79
Distinct Clients with Unmet Resource Needs	58	72	59	74
7f. Health Care				
7f-i Dental Services	31	41	31	34
7f-ii Eye Care Services	17	18	12	14
7f-iii Hearing Services	3	2	2	4
7f-iv Physical Therapy	4	7	3	7
7f-v Physician/Medical Services	17	20	12	18
Total Unmet Resource Needs	72	88	60	77
Distinct Clients with Unmet Resource Needs	51	64	45	56
7g. Legal				
7g-i Advocate	9	12	9	8
7g-ii Guardian (private)	0	0	0	0
7g-iii Guardian (public)	0	2	1	0
Total Unmet Resource Needs	9	14	10	8
Distinct Clients with Unmet Resource Needs	9	14	10	8
7h. Financial Security				
7h-i Assistance with Managing Money	33	37	38	46
7h-ii Assistance with Securing Public Benefits	20	32	20	24
7h-iii Representative Payee	3	7	1	2
Total Unmet Resource Needs	56	76	59	72
Distinct Clients with Unmet Resource Needs	45	58	45	56

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	460	549	544	542
7i. Education				
7i-i Adult Education (other than GED)	1	4	3	3
7i-ii GED	3	5	2	7
7i-iii Literacy Assistance	1	4	1	2
7i-iv Post High School Education	2	1	4	2
7i-v Tuition Reimbursement	0	0	1	1
Total Unmet Resource Needs	7	14	11	15
Distinct Clients with Unmet Resource Needs	7	13	11	13
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	5	8	7	9
7j-ii Club House and/or Peer Vocational Support	1	2	0	1
7j-iii Competitive Employment (no supports)	3	8	4	6
7j-iv Supported Employment	3	2	5	4
7j-v Vocational Rehabilitation	22	24	28	25
Total Unmet Resource Needs	34	44	44	45
Distinct Clients with Unmet Resource Needs	27	35	35	36
7k. Living Skills				
7k-i Daily Living Support Services	13	22	17	19
7k-ii Day Support Services	1	1	0	1
7k-iii Occupational Therapy	0	0	2	2
7k-iv Skills Development Services	9	5	9	10
Total Unmet Resource Needs	23	28	28	32
Distinct Clients with Unmet Resource Needs	21	26	27	30
7l. Transportation				
7l-i Transportation to ISP-Identified Services	32	40	27	31
7l-ii Transportation to Other ISP Activities	23	26	14	17
7l-iii After Hours Transportation	12	15	9	21
Total Unmet Resource Needs	67	81	50	69
Distinct Clients with Unmet Resource Needs	41	50	36	50
7m. Personal Growth/Community				
7m-i Avocational Activities	4	3	4	4

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	460	549	544	542
7m. Personal Growth/Community				
7m-ii Recreation Activities	10	13	12	11
7m-iii Social Activities	17	22	30	29
7m-iv Spiritual Activities	2	2	5	5
Total Unmet Resource Needs	33	40	51	49
Distinct Clients with Unmet Resource Needs	24	30	37	35
Other Resources				
Other Resources	11	19	7	14
Total Unmet Resource Needs	11	19	7	14
Distinct Clients with Unmet Resource Needs	11	19	7	14
CSN 7 Totals				
Total Unmet Resource Needs	555	656	515	630
Distinct Clients With any Unmet Resource Need	157	179	153	176
Distinct Clients with a RDS	460	549	544	542

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	356	325	330	303
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	1	0	3	1
7a-iii Dialectical Behavioral Therapy	4	3	2	2
7a-iv Family Psycho-Educational Treatment	0	0	0	1
7a-v Group Counseling	1	0	0	0
7a-vi Individual Counseling	17	13	18	17
7a-vii Inpatient Psychiatric Facility	0	0	1	1
7a-viii Intensive Case Management	1	3	1	1
7a-x Psychiatric Medication Management	17	14	17	14
Total Unmet Resource Needs	41	33	42	37
Distinct Clients with Unmet Resource Needs	35	27	33	26
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	2	3	5	7
7b-ii Mental Health Advance Directives	2	3	1	2
Total Unmet Resource Needs	4	6	6	9
Distinct Clients with Unmet Resource Needs	4	5	5	8
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	2	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	2	4	8	5
7c-iv Peer-Run Trauma Recovery Group	2	1	1	1
7c-v Wellness Recovery and Action Planning	0	0	1	0
7c-vi Family Support	2	2	4	1
Total Unmet Resource Needs	7	9	14	7
Distinct Clients with Unmet Resource Needs	7	9	12	6
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	1	4	2	2
7d-ii Residential Treatment Substance Abuse Services	0	0	1	2
Total Unmet Resource Needs	1	4	3	4
Distinct Clients with Unmet Resource Needs	1	4	3	4

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	356	325	330	303
7e. Housing				
7e-i Supported Apartment	2	1	2	3
7e-ii Community Residential Facility	3	1	2	1
7e-iii Residential Treatment Facility (group home)	0	0	0	0
7e-iv Assisted Living Facility	0	0	1	1
7e-v Nursing Home	1	1	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	26	26	28	22
Total Unmet Resource Needs	32	29	34	28
Distinct Clients with Unmet Resource Needs	32	29	33	27
7f. Health Care				
7f-i Dental Services	17	22	26	23
7f-ii Eye Care Services	6	11	7	9
7f-iii Hearing Services	0	0	0	0
7f-iv Physical Therapy	0	1	1	0
7f-v Physician/Medical Services	8	5	7	7
Total Unmet Resource Needs	31	39	41	39
Distinct Clients with Unmet Resource Needs	26	29	33	29
7g. Legal				
7g-i Advocate	4	2	4	0
7g-ii Guardian (private)	2	1	1	1
7g-iii Guardian (public)	3	1	1	1
Total Unmet Resource Needs	9	4	6	2
Distinct Clients with Unmet Resource Needs	9	4	6	2
7h. Financial Security				
7h-i Assistance with Managing Money	11	11	11	7
7h-ii Assistance with Securing Public Benefits	7	8	11	4
7h-iii Representative Payee	2	2	3	1
Total Unmet Resource Needs	20	21	25	12
Distinct Clients with Unmet Resource Needs	19	20	23	12

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2013 Quarter 4
(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	356	325	330	303
7i. Education				
7i-i Adult Education (other than GED)	2	3	4	2
7i-ii GED	3	2	5	2
7i-iii Literacy Assistance	0	1	1	0
7i-iv Post High School Education	2	1	3	1
7i-v Tuition Reimbursement	0	0	1	0
Total Unmet Resource Needs	7	7	14	5
Distinct Clients with Unmet Resource Needs	7	7	13	5
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	1	1	1
7j-ii Club House and/or Peer Vocational Support	0	1	1	0
7j-iii Competitive Employment (no supports)	2	2	4	3
7j-iv Supported Employment	4	4	3	2
7j-v Vocational Rehabilitation	6	10	10	9
Total Unmet Resource Needs	14	18	19	15
Distinct Clients with Unmet Resource Needs	14	17	19	15
7k. Living Skills				
7k-i Daily Living Support Services	6	8	7	3
7k-ii Day Support Services	6	3	5	3
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	4	3	5	2
Total Unmet Resource Needs	16	14	17	8
Distinct Clients with Unmet Resource Needs	13	12	12	8
7l. Transportation				
7l-i Transportation to ISP-Identified Services	15	15	15	11
7l-ii Transportation to Other ISP Activities	5	9	10	7
7l-iii After Hours Transportation	9	8	9	9
Total Unmet Resource Needs	29	32	34	27
Distinct Clients with Unmet Resource Needs	23	21	23	19
7m. Personal Growth/Community				
7m-i Avocational Activities	1	1	2	2

Report Run: Oct 10, 2013



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2013 Quarter 4

(April, May, June 2013)

	2013 Q1	2013 Q2	2013 Q3	2013 Q4
Distinct Clients with a RDS	356	325	330	303
7m. Personal Growth/Community				
7m-ii Recreation Activities	5	4	5	8
7m-iii Social Activities	11	11	14	9
7m-iv Spiritual Activities	0	0	2	1
Total Unmet Resource Needs	17	16	23	20
Distinct Clients with Unmet Resource Needs	15	13	16	14
Other Resources				
Other Resources	9	9	7	7
Total Unmet Resource Needs	9	9	7	7
Distinct Clients with Unmet Resource Needs	9	9	7	7
CSN Not Assigned Totals				
Total Unmet Resource Needs	237	241	285	220
Distinct Clients With any Unmet Resource Need	102	96	100	88
Distinct Clients with a RDS	356	325	330	303

Report Run: Oct 10, 2013