

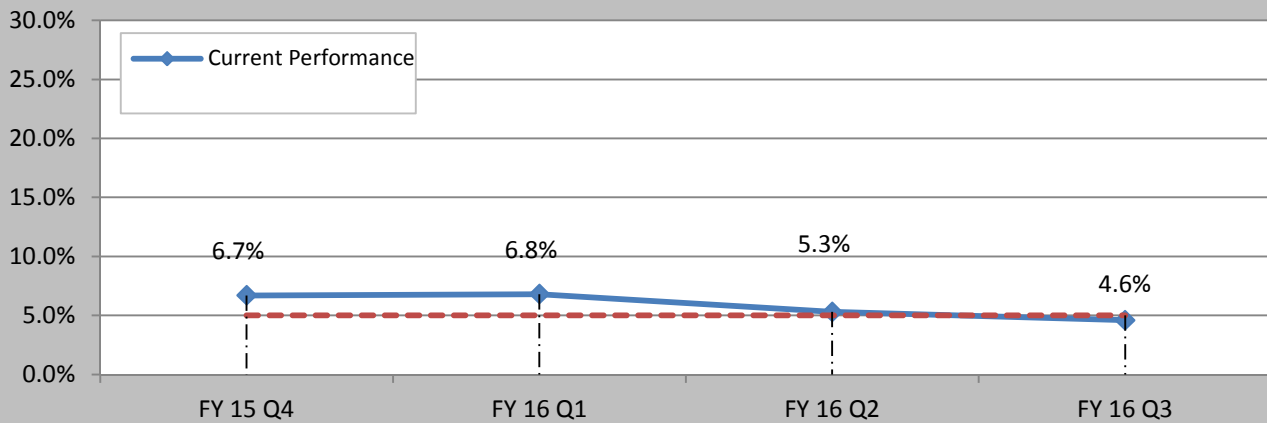
Community Resources and Treatment Services

Standard 21 - An array of mental health treatment services are available and sufficient to meet ISP needs of class members and the needs of hospitalized class members ready for discharge.

Standard 21.1

Measurement	Class members with ISPs with unmet mental health treatment needs.
Standard	Compliance: 5% or fewer (3 out of 4 quarters)
Data Source	ISP RDS Data
Current Level	4.6% (38 out of 825)

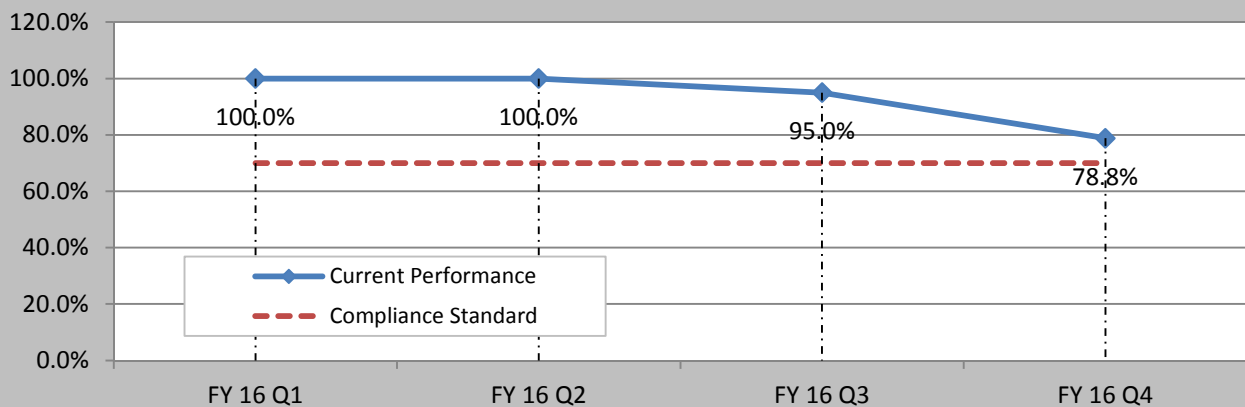
Treatment Services - Standard 21.1



Standard 21.2

Measurement	Percentage of patients at Riverview determined to be ready for discharge who are discharged within 7 days of that determination.
Standard	Compliance: 70% (within 7 days of that determination)
Data Source	Riverview Psychiatric Center Discharge Data
Current Level	78.8% FY16 Q4 (Lack of mental health treatment did not impede discharge for any patients within 7 days)

Treatment Services - 21.2



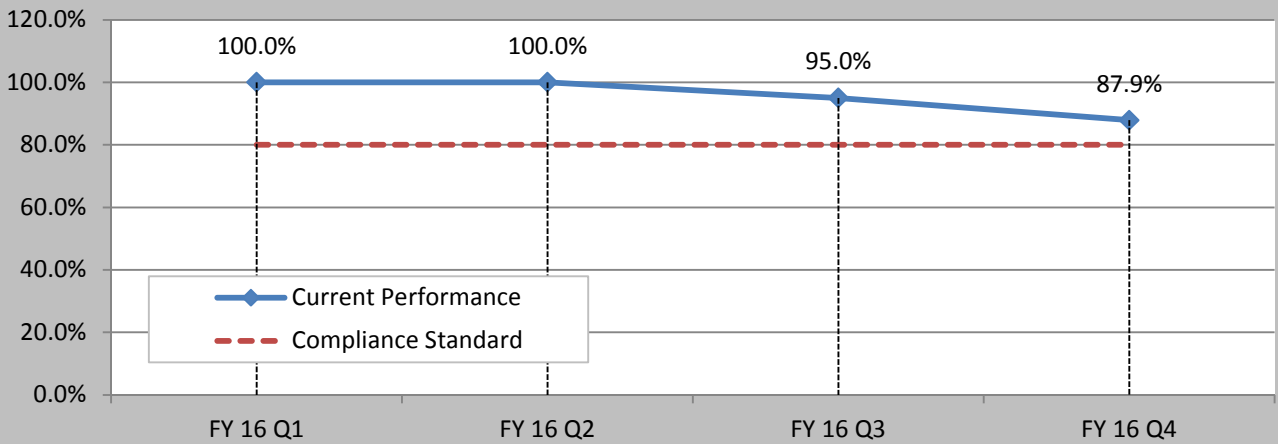
DHHS Office of Substance Abuse and Mental Health Services

Community Resources and Treatment Services

Standard 21.3

Measurement	Percentage of patients at Riverview determined to be ready for discharge who are discharged within 30 days of that determination.
Standard	Performance: 96% (within 30 days of that determination) Compliance: 80% (within 30 days of that determination)
Data Source	Riverview Psychiatric Center Discharge Data
Current Level	87.9% FY16 Q4 (Lack of mental health treatment did not impede discharge for any patients within 30 days)

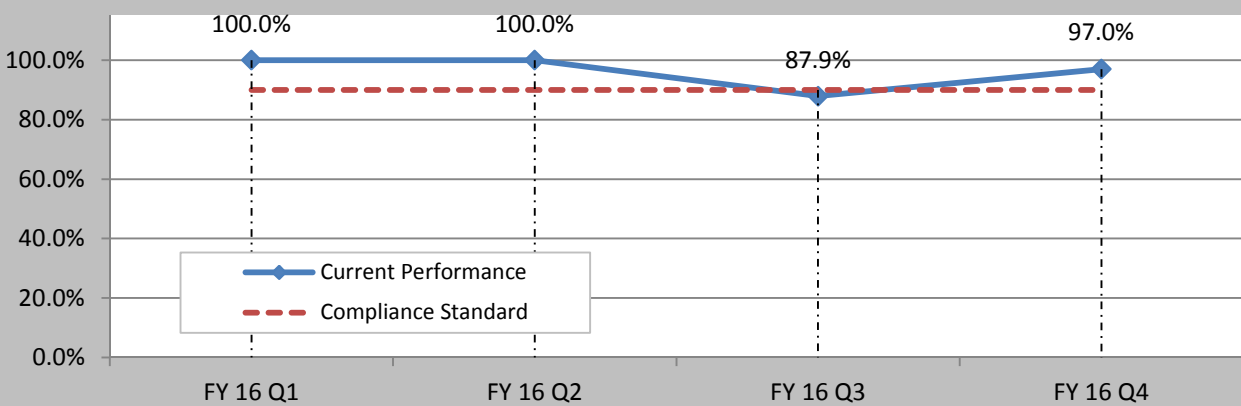
Treatment Services - Standard 21.3



Standard 21.4

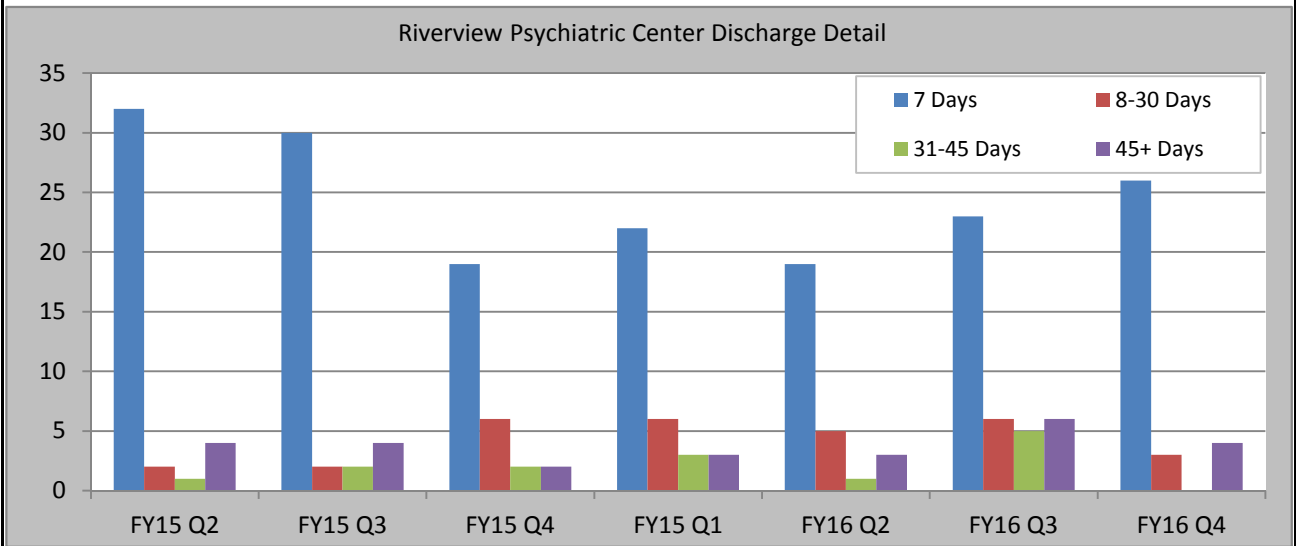
Measurement	Percentage of patients at Riverview determined to be ready for discharge who are discharged within 7 days of that determination.
Standard	Performance: 100% (within 45 days of that determination) Compliance: 90% (within 45 days of that determination)
Data Source	Riverview Psychiatric Center Discharge Data
Current Level	97.0% FY16 Q4 (Lack of mental health treatment did not impede discharge for any patients within 45 days)

Treatment Services - 21.4



Community Resources and Treatment Services

Treatment Services



Riverview Psychiatric Center Discharge Detail to amplify data presented in Standards 12.2, 12.3, 12.4:

33 Civil Patients discharged in quarter

26 discharged at 7 days (78.8%)

3 discharged 8-30 days (9.1%)

0 discharged 31-45 days (0.0%)

4 discharged post 45 days (12.1%)

Treatment services did not impede discharge for any patient post clinical readiness for discharge.

Community Resources and Treatment Services

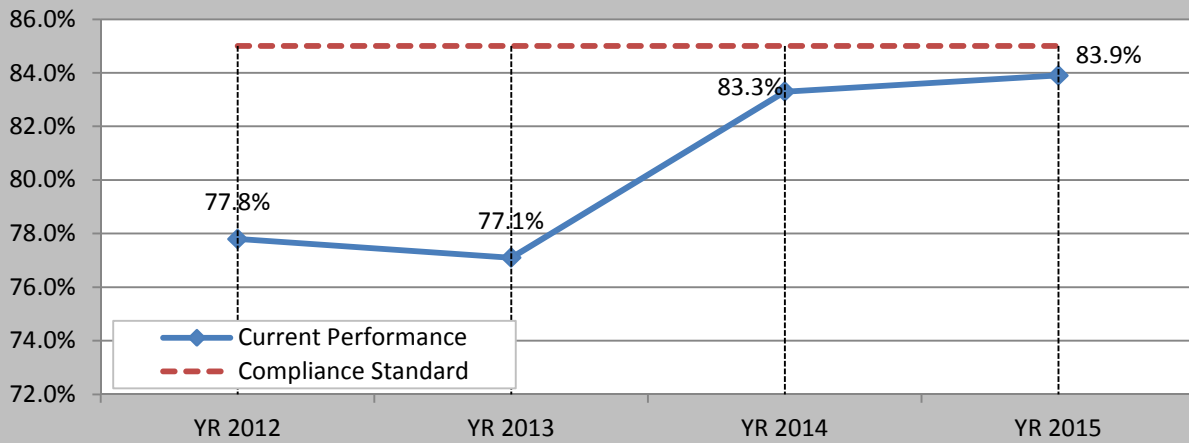
Treatment Services

Standard 22 - Class members satisfied with access and quality of MH treatment services received.

Standard 22.1

Measurement	Domain average of positive responses in the Perception of access domain.
Standard	Performance: At or above 85% Compliance: OAMHS conducts review, takes action if results fall below defined levels.
Data Source	Adult Mental Health and Well Being Survey
Current Level	83.9% (1019 out of 1215)

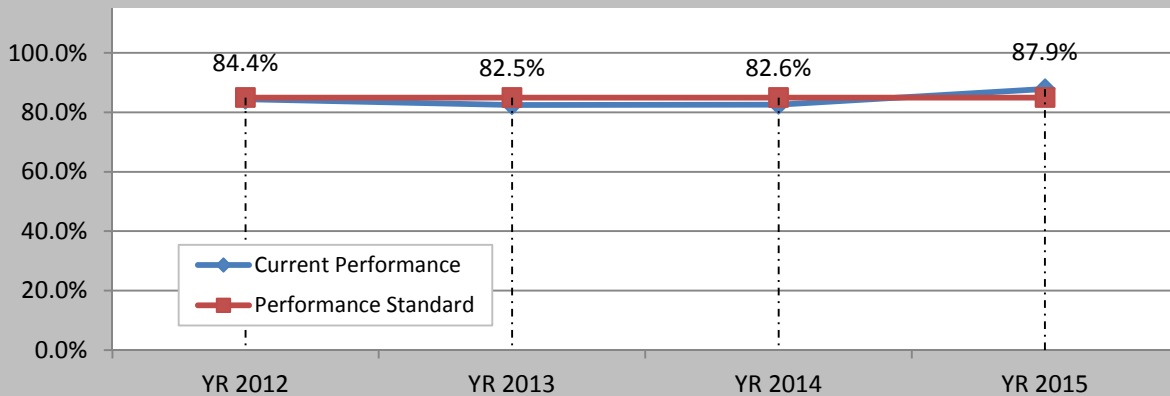
Treatment Services - Standard 22.1



Standard 22.2

Measurement	Domain average of positive responses in the General Satisfaction domain.
Standard	Performance: at or above 85%
Data Source	Adult Mental Health and Well Being Survey
Current Level	87.9% (1068 out of 1215)

Treatment Services - 22.2



Community Resources and Treatment Services

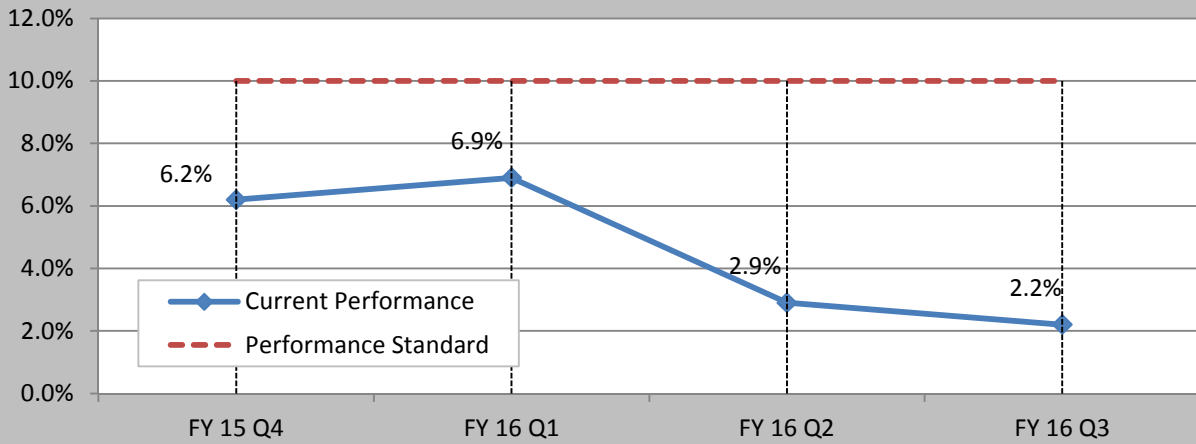
Vocational Employment Services

Standard 26 - Reasonable efforts to provide array of vocational opportunities to meet ISP needs

Standard 26.1

Measurement	Class members with ISP identified unmet vocational/employment support needs.
Standard	Performance: 10% or fewer
Data Source	ISP RDS Data
Current Level	2.2% (18 out of 825)

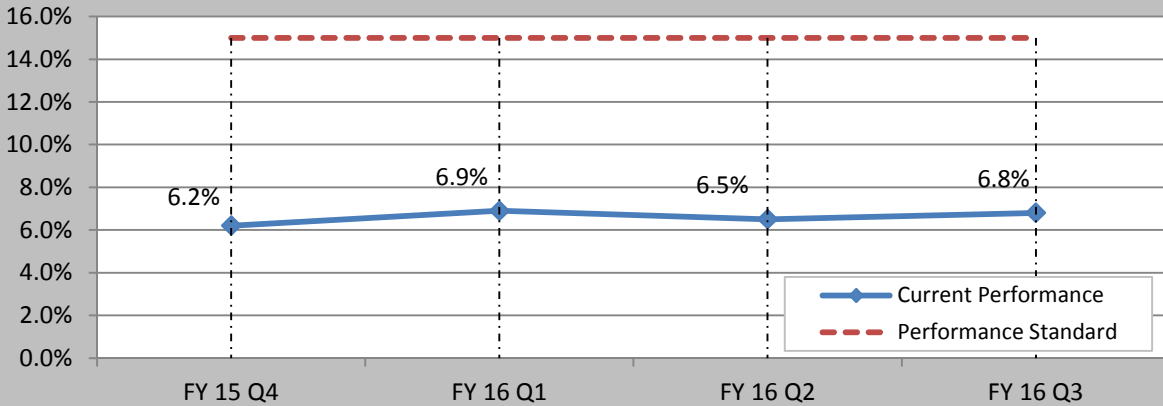
Vocational Employment Services - Standard 26.1



Standard 26.2

Measurement	Domain average of positive responses in the General Satisfaction domain.
Standard	Performance: 15% of class members employed in competitive employment.
Data Source	ISP RDS Data
Current Level	6.8% (83 out of 1229)

Vocational Employment Services - Standard 26.2



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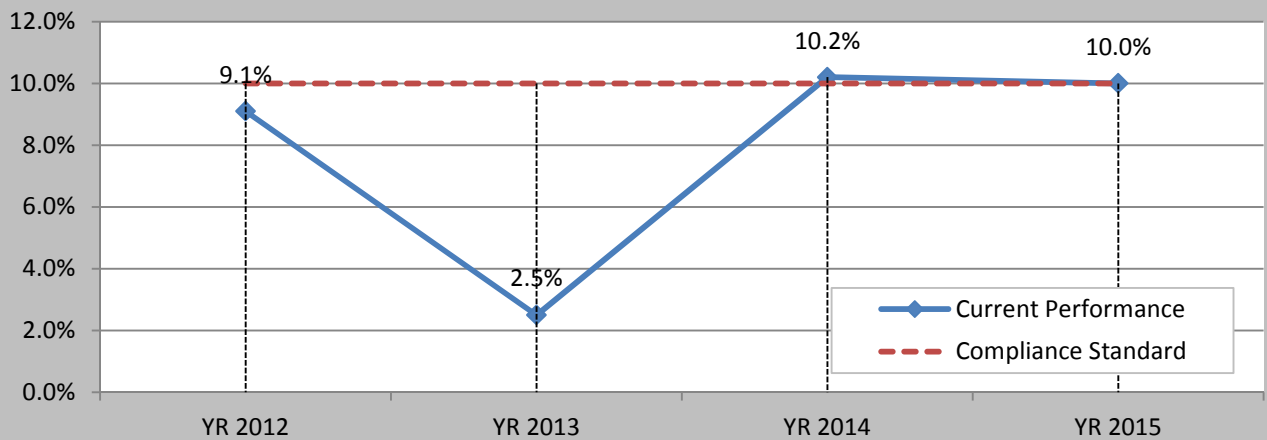
Community Resources and Treatment Services

Vocational Employment Services

Standard 26.3

Measurement	Consumers under age 62 in supported and competitive employment (part or full time)
Standard	Performance: 15% in either competitive or supported employment Compliance: If number falls below 10%, Department conducts further review and takes appropriate action.
Data Source	Adult Mental Health and Well Being Survey
Current Level	10% (98 out of 981)

Vocational Employment Services - Standard 26.3



Community Resources and Treatment Services

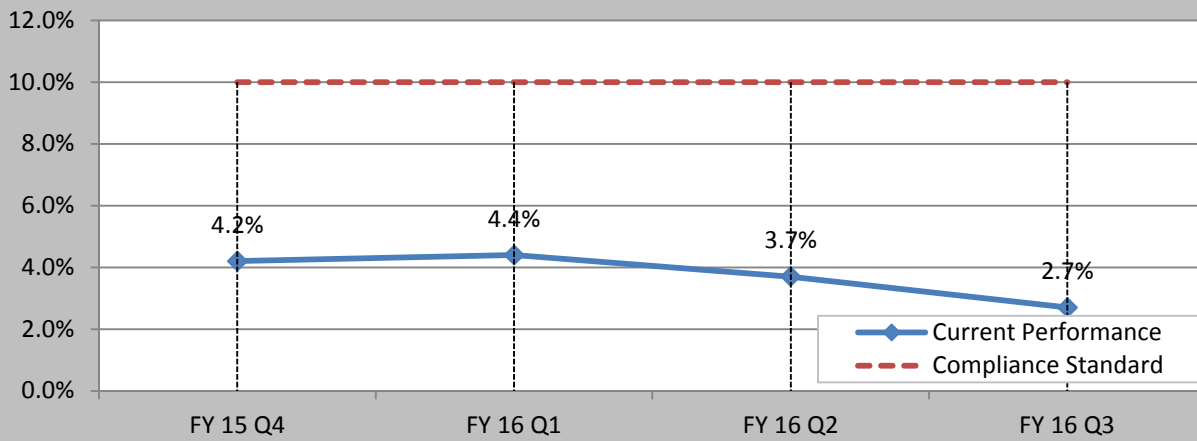
Transportation

Standard 28 - Reasonable efforts to identify and resolve transportation problems that may limit access to services.

Standard 28.1

Measurement	Percentage of class members with ISP identified unmet transportation needs.
Standard	Compliance: 10% or fewer (3 out of 4 quarters)
Data Source	ISP RDS Data
Current Level	2.7% (22 out of 825)

Transportation - Standard 28.1

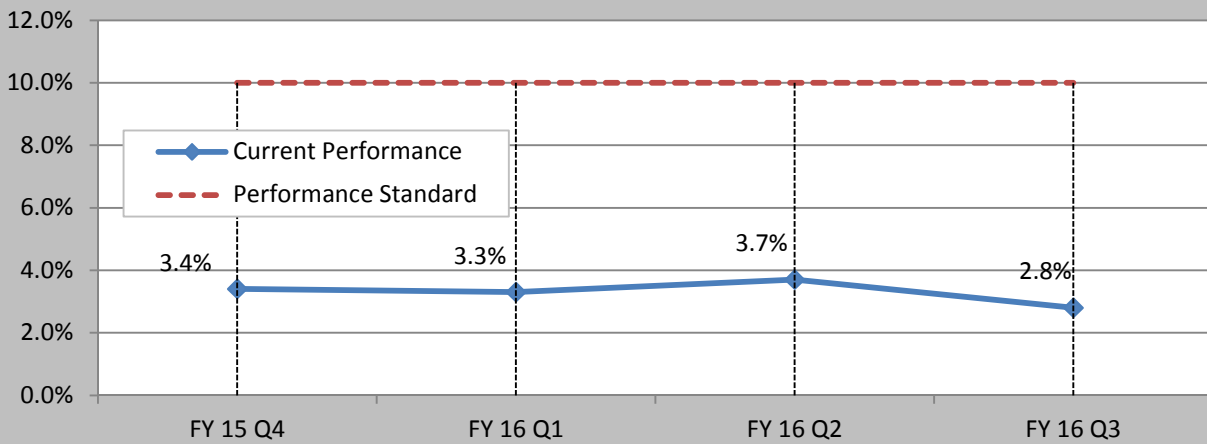


Standard 31 - Class member involvement in personal growth activities and community life

Standard 31.1

Measurement	ISP identified class member unmet needs in recreational, social, avocational, and spiritual areas.
Standard	Performance: 10% or fewer
Data Source	ISP RDS Data
Current Level	2.8% (23 out of 825)

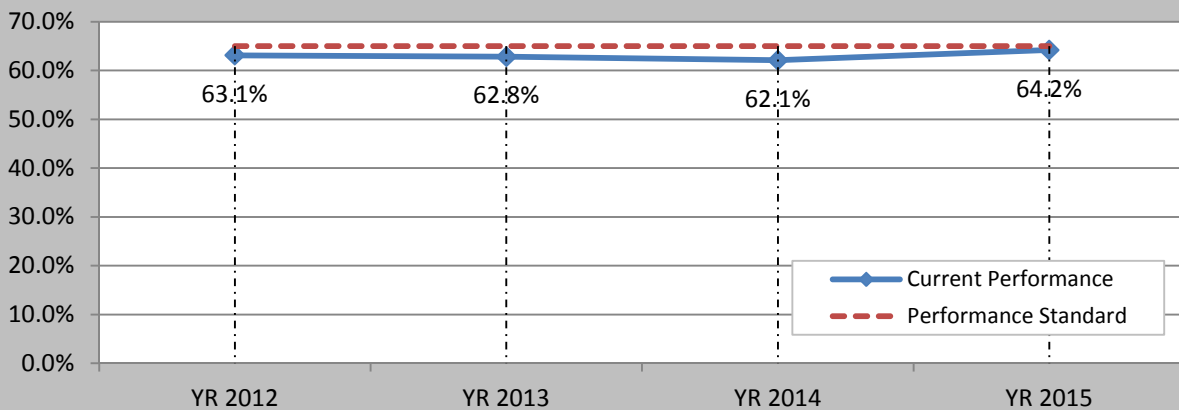
Recreation/Social/Avocational/Spiritual Opportunities - Standard 31.1



Standard 31.2

Measurement	Domain average of positive responses in the Social Connectedness domain.
Standard	Performance: At or above 65%
Data Source	Adult Mental Health and Well Being Survey
Current Level	62.7% (760 out of 1215)

Recreation/Social/Avocational/Spiritual Opportunities - Standard 31.1



System Outcomes: Supporting the Recovery of Adults with Mental Illness

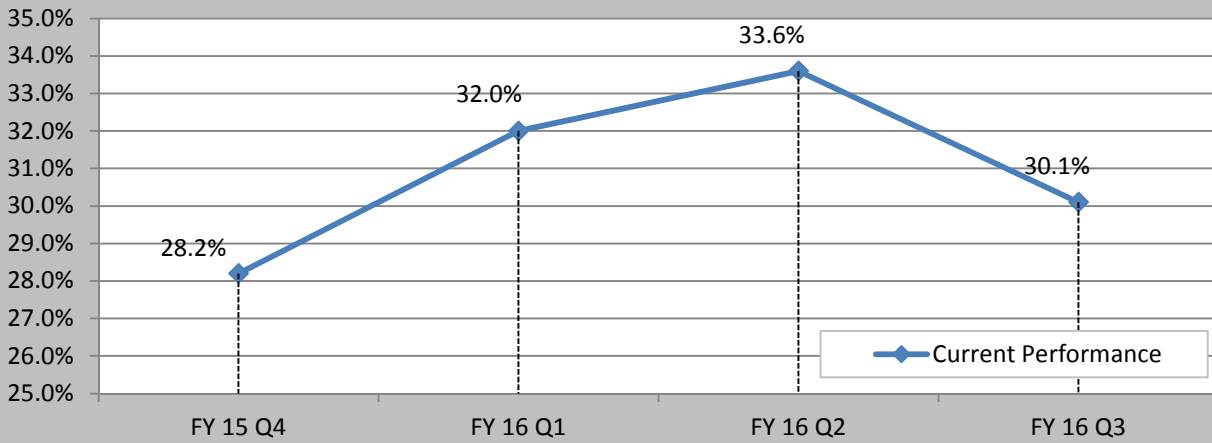
Recovery

Standard 32 - Functional improvements in the lives of class members receiving services

Standard 32.1

Measurement	Class members demonstrating functional improvement on LOCUS between baseline and 12 month re-certification
Standard	Standard to be established.
Data Source	Enrollment data (Based on overall composite score)
Current Level	30.1% (370 out of 1228)

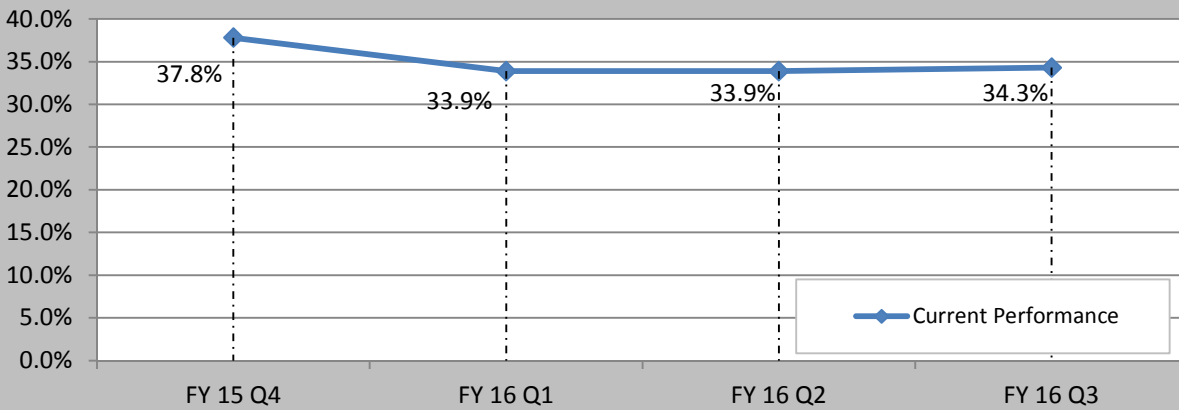
Individual Outcomes - Standard 32.1



Standard 32.2

Measurement	How the standard is measured.
Standard	
Data Source	Enrollment data (Based on overall composite score)
Current Level	34.3% (421 out of 1228)

Individual Outcomes - Standard 32.2



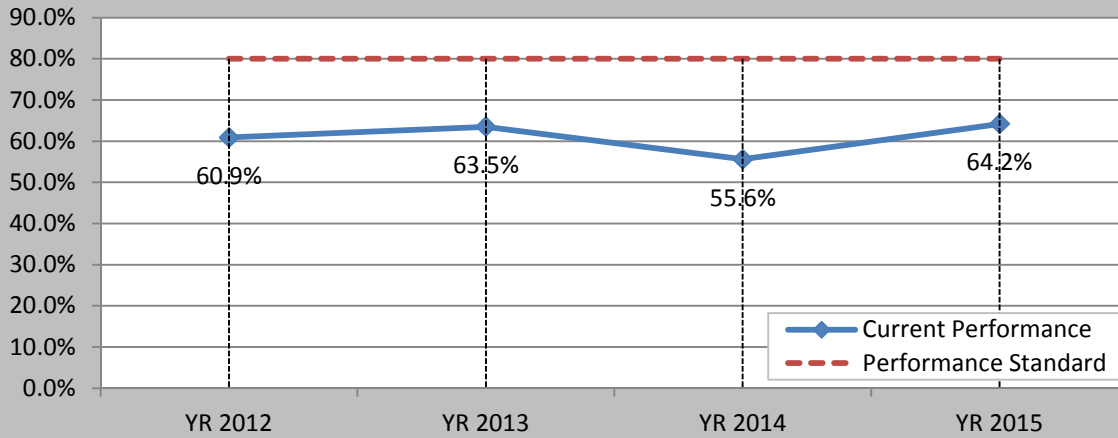
System Outcomes: Supporting the Recovery of Adults with Mental Illness

Recovery

Standard 32.3

Measurement	Consumers reporting positively on functional outcomes on Adult Mental Health and Well Being Survey outcome items.
Standard	Performance: 80%
Data Source	Adult Mental Health and Well Being Survey
Current Level	54.6% (663 out of 1215)

Individual Outcomes - Standard 32.3



System Outcomes: Supporting the Recovery of Adults with Mental Illness

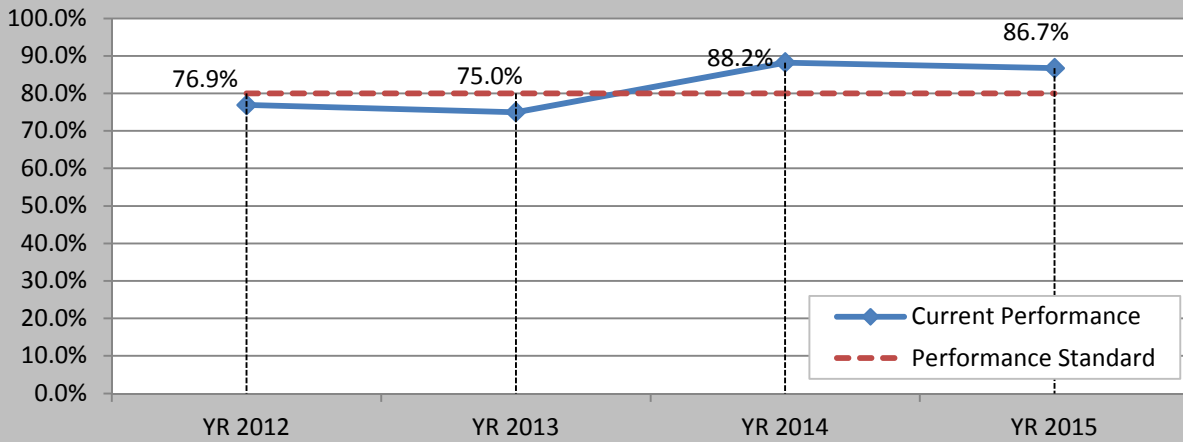
Recovery

Standard 33 - Demonstrate that consumers are supported in their recovery process

Standard 33.2

Measurement	Consumers reporting that agency staff believe that they can grow, change and recover.
Standard	Performance: 80%
Data Source	Adult Mental Health and Well Being Survey
Current Level	86.7% (1054 out of 1215)

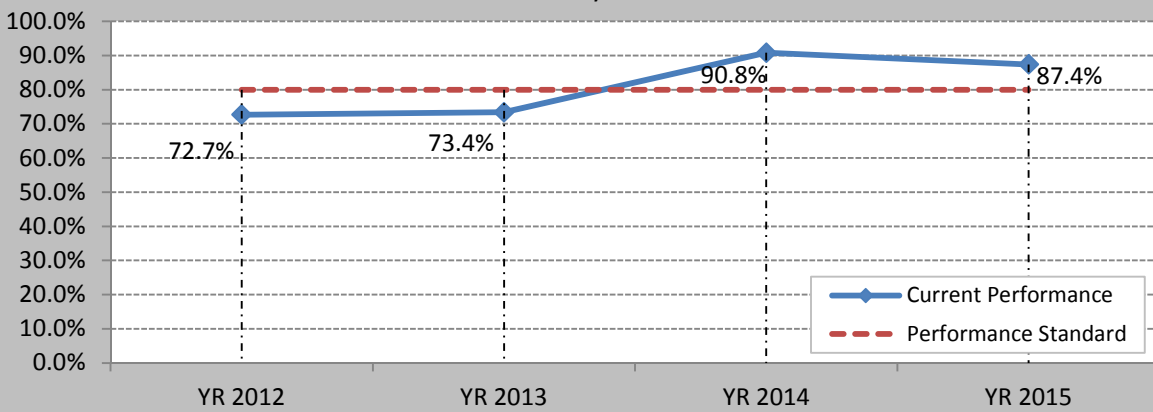
Recovery - Standard 33.2



Standard 33.3

Measurement	Consumers reporting that agency services and staff supported their recovery and wellness efforts and beliefs.
Standard	Performance: 80%
Data Source	Adult Mental Health and Well Being Survey Q15
Current Level	87.4% (1062 out of 1215)

Recovery - Standard 33.3



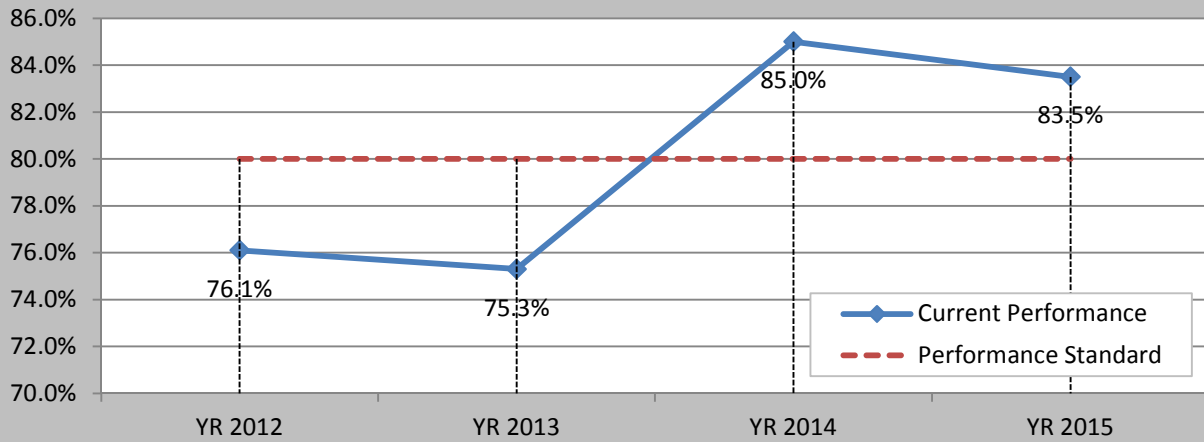
System Outcomes: Supporting the Recovery of Adults with Mental Illness

Recovery

Standard 33.4

Measurement	Consumers reporting that providers offered opportunities to learn skills to strengthen and maintain wellness.
Standard	Performance: 80%
Data Source	Adult Mental Health and Well Being Survey
Current Level	83.5% (1014 out of 1215)

Recovery - Standard 33.4



Standard 33.6

Measurement	Consumers reporting that service providers offered mutual support or recovery-oriented groups run by peers.
Standard	Performance: 80%
Data Source	Adult Mental Health and Well Being Survey
Current Level	87.4% (1062 out of 1215)

Recovery - Standard 33.6

