



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

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Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 3

Jan, Feb, Mar, 2015

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, CRS and BHH)
- both class members and non-class members

Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need category were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 3

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

CSN		Distinct People
CSN 1	Aroostook	403
CSN 2	Hancock, Penobscot, Piscataquis & Washington	1,890
CSN 3	Kennebec & Somerset	2,140
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	892
CSN 5	Androscoggin, Franklin & Oxford	1,935
CSN 6	Cumberland	2,080
CSN 7	York	776
Not Assigned	No legal address	376
Statewide		10,492

Table 2: Distinct People and Unmet Resource Needs across four Quarters

	2014 Q4			2015 Q1			2015 Q2			2015 Q3		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	131	434	30.2%	135	461	29.3%	150	429	35.0%	148	403	36.7%
CSN 2	465	1,896	24.5%	473	1,935	24.4%	463	1,942	23.8%	502	1,890	26.6%
CSN 3	354	2,149	16.5%	422	2,266	18.6%	410	2,280	18.0%	402	2,140	18.8%
CSN 4	256	887	28.9%	289	930	31.1%	273	947	28.8%	237	892	26.6%
CSN 5	596	2,115	28.2%	604	2,128	28.4%	648	2,109	30.7%	601	1,935	31.1%
CSN 6	643	2,052	31.3%	620	2,154	28.8%	617	2,269	27.2%	580	2,080	27.9%
CSN 7	335	867	38.6%	342	872	39.2%	9	842	1.1%	286	776	36.9%
N/A	126	460	27.4%	131	459	28.5%	126	435	29.0%	110	376	29.3%
Total	2,906	10,860	26.8%	3,016	11,205	26.9%	3,011	11,253	26.8%	2,866	10,492	27.3%

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Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 3

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

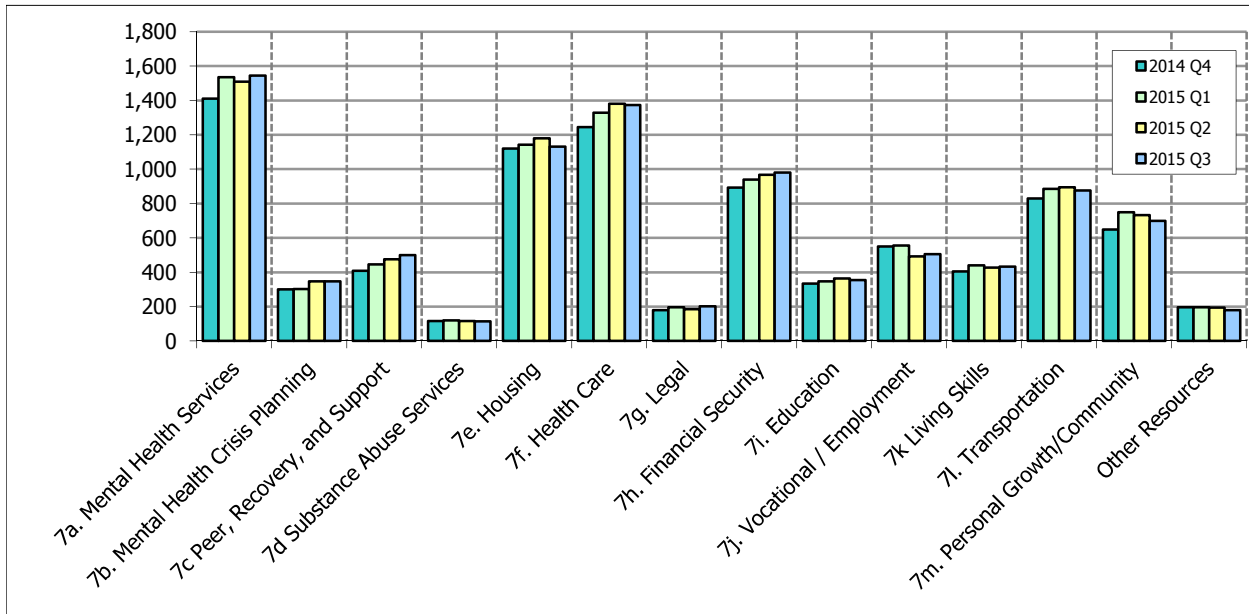


Table 3: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q4	2015 Q1	2015 Q2	2015 Q3
7a. Mental Health Services	1,411	1,535	1,509	1,545
7b. Mental Health Crisis Planning	301	302	348	348
7c. Peer, Recovery, and Support	408	445	475	500
7d. Substance Abuse Services	117	119	116	114
7e. Housing	1,121	1,142	1,179	1,131
7f. Health Care	1,244	1,328	1,380	1,374
7g. Legal	180	197	186	202
7h. Financial Security	892	939	968	980
7i. Education	334	348	364	355
7j. Vocational / Employment	550	555	492	505
7k. Living Skills	405	440	428	433
7l. Transportation	830	886	895	877
7m. Personal Growth/Community	648	749	732	700
Other Resources	196	196	194	179
Total Statewide Unmet Needs	8,637	9,181	9,266	9,243

Report Run: Jul 13, 2015



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Report of Unmet Resource Needs
Statewide
 (Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 3
 (Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	10,860	11,205	11,253	10,492
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	101	96	50	29
7a-iii Dialectical Behavioral Therapy	66	72	79	78
7a-iv Family Psycho-Educational Treatment	12	19	15	20
7a-v Group Counseling	53	64	64	75
7a-vi Individual Counseling	571	605	626	655
7a-vii Inpatient Psychiatric Facility	8	5	5	5
7a-viii Intensive Case Management	55	68	62	66
7a-x Psychiatric Medication Management	545	606	608	617
Total Unmet Resource Needs	1,411	1,535	1,509	1,545
Distinct Clients with Unmet Resource Needs	1,057	1,153	1,162	1,142
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	235	237	275	265
7b-ii Mental Health Advance Directives	66	65	73	83
Total Unmet Resource Needs	301	302	348	348
Distinct Clients with Unmet Resource Needs	273	272	316	308
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	51	44	58	57
7c-ii Recovery Workbook Group	5	7	5	7
7c-iii Social Club	145	163	184	184
7c-iv Peer-Run Trauma Recovery Group	34	33	34	41
7c-v Wellness Recovery and Action Planning	35	35	38	51
7c-vi Family Support	138	163	156	160
Total Unmet Resource Needs	408	445	475	500
Distinct Clients with Unmet Resource Needs	321	355	375	394
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	96	102	103	95
7d-ii Residential Treatment Substance Abuse Services	21	17	13	19
Total Unmet Resource Needs	117	119	116	114
Distinct Clients with Unmet Resource Needs	113	115	114	109

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Report of Unmet Resource Needs
Statewide
(Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	10,860	11,205	11,253	10,492
7e. Housing				
7e-i Supported Apartment	130	125	142	128
7e-ii Community Residential Facility	41	38	43	42
7e-iii Residential Treatment Facility (group home)	20	24	31	22
7e-iv Assisted Living Facility	66	52	60	48
7e-v Nursing Home	3	4	4	3
7e-vi Residential Crisis Unit	3	1	4	2
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	858	898	895	886
Total Unmet Resource Needs	1,121	1,142	1,179	1,131
Distinct Clients with Unmet Resource Needs	1,018	1,050	1,075	1,036
7f. Health Care				
7f-i Dental Services	635	660	685	672
7f-ii Eye Care Services	236	251	256	271
7f-iii Hearing Services	43	45	42	36
7f-iv Physical Therapy	49	53	48	51
7f-v Physician/Medical Services	281	319	349	344
Total Unmet Resource Needs	1,244	1,328	1,380	1,374
Distinct Clients with Unmet Resource Needs	927	988	1,036	999
7g. Legal				
7g-i Advocate	120	139	127	146
7g-ii Guardian (private)	45	44	43	37
7g-iii Guardian (public)	15	14	16	19
Total Unmet Resource Needs	180	197	186	202
Distinct Clients with Unmet Resource Needs	169	189	171	189
7h. Financial Security				
7h-i Assistance with Managing Money	506	554	581	575
7h-ii Assistance with Securing Public Benefits	337	339	344	353
7h-iii Representative Payee	49	46	43	52
Total Unmet Resource Needs	892	939	968	980
Distinct Clients with Unmet Resource Needs	773	821	846	838

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Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	10,860	11,205	11,253	10,492
7i. Education				
7i-i Adult Education (other than GED)	70	80	96	95
7i-ii GED	90	92	92	82
7i-iii Literacy Assistance	34	39	36	38
7i-iv Post High School Education	122	118	120	122
7i-v Tuition Reimbursement	18	19	20	18
Total Unmet Resource Needs	334	348	364	355
Distinct Clients with Unmet Resource Needs	293	302	326	308
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	43	46	34	45
7j-ii Club House and/or Peer Vocational Support	47	46	42	37
7j-iii Competitive Employment (no supports)	109	98	91	90
7j-iv Supported Employment	59	64	53	63
7j-v Vocational Rehabilitation	292	301	272	270
Total Unmet Resource Needs	550	555	492	505
Distinct Clients with Unmet Resource Needs	464	466	423	435
7k. Living Skills				
7k-i Daily Living Support Services	263	295	294	293
7k-ii Day Support Services	32	37	30	32
7k-iii Occupational Therapy	12	15	12	16
7k-iv Skills Development Services	98	93	92	92
Total Unmet Resource Needs	405	440	428	433
Distinct Clients with Unmet Resource Needs	356	381	386	381
7l. Transportation				
7l-i Transportation to ISP-Identified Services	419	469	464	450
7l-ii Transportation to Other ISP Activities	209	233	249	247
7l-iii After Hours Transportation	202	184	182	180
Total Unmet Resource Needs	830	886	895	877
Distinct Clients with Unmet Resource Needs	578	610	609	595

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Statewide
 (Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 3
 (Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	10,860	11,205	11,253	10,492
7m. Personal Growth/Community				
7m-i Avocational Activities	27	40	32	31
7m-ii Recreation Activities	175	191	194	192
7m-iii Social Activities	376	434	422	408
7m-iv Spiritual Activities	70	84	84	69
Total Unmet Resource Needs	648	749	732	700
Distinct Clients with Unmet Resource Needs	457	515	506	487
Other Resources				
Other Resources	196	196	194	179
Total Unmet Resource Needs	196	196	194	179
Distinct Clients with Unmet Resource Needs	196	196	194	179
Statewide Totals				
Total Unmet Resource Needs	8,637	9,181	9,266	9,243
Distinct Clients With any Unmet Resource Need	2,906	3,016	3,011	2,866
Distinct Clients with a RDS	10,860	11,205	11,253	10,492

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Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 3

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q4			2015 Q1			2015 Q2			2015 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
131	434	30.2%	135	461	29.3%	150	429	35.0%	148	403	36.7%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

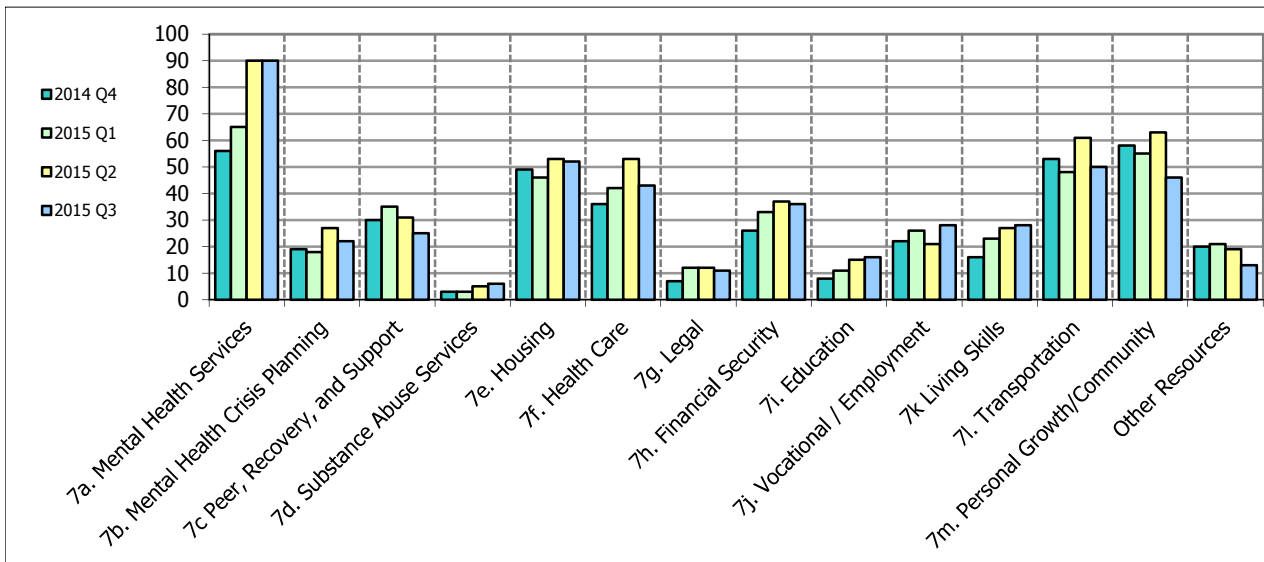


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q4	2015 Q1	2015 Q2	2015 Q3
7a. Mental Health Services	56	65	90	90
7b. Mental Health Crisis Planning	19	18	27	22
7c Peer, Recovery, and Support	30	35	31	25
7d. Substance Abuse Services	3	3	5	6
7e. Housing	49	46	53	52
7f. Health Care	36	42	53	43
7g. Legal	7	12	12	11
7h. Financial Security	26	33	37	36
7i. Education	8	11	15	16
7j. Vocational / Employment	22	26	21	28
7k Living Skills	16	23	27	28
7l. Transportation	53	48	61	50
7m. Personal Growth/Community	58	55	63	46
Other Resources	20	21	19	13
Total CSN 1 Unmet Needs	403	438	514	466

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Report of Unmet Resource Needs

**CSN 1
(Aroostook)**

**Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)**

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	434	461	429	403
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	1	2	1	3
7a-iii Dialectical Behavioral Therapy	6	4	5	5
7a-iv Family Psycho-Educational Treatment	1	2	2	2
7a-v Group Counseling	6	10	8	6
7a-vi Individual Counseling	14	19	41	34
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	2	3	4	4
7a-x Psychiatric Medication Management	26	25	29	36
Total Unmet Resource Needs	56	65	90	90
Distinct Clients with Unmet Resource Needs	46	56	68	69
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	16	16	25	21
7b-ii Mental Health Advance Directives	3	2	2	1
Total Unmet Resource Needs	19	18	27	22
Distinct Clients with Unmet Resource Needs	17	17	26	21
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	2	1	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	19	19	19	17
7c-iv Peer-Run Trauma Recovery Group	3	4	2	1
7c-v Wellness Recovery and Action Planning	2	2	2	2
7c-vi Family Support	4	9	8	5
Total Unmet Resource Needs	30	35	31	25
Distinct Clients with Unmet Resource Needs	24	27	27	23
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	3	3	5	6
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
Total Unmet Resource Needs	3	3	5	6
Distinct Clients with Unmet Resource Needs	3	3	5	6

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	434	461	429	403
7e. Housing				
7e-i Supported Apartment	10	10	13	14
7e-ii Community Residential Facility	2	3	1	2
7e-iii Residential Treatment Facility (group home)	2	2	5	2
7e-iv Assisted Living Facility	5	3	4	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	1	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	30	28	29	30
Total Unmet Resource Needs	49	46	53	52
Distinct Clients with Unmet Resource Needs	43	39	44	41
7f. Health Care				
7f-i Dental Services	16	19	25	22
7f-ii Eye Care Services	8	10	13	8
7f-iii Hearing Services	0	0	0	0
7f-iv Physical Therapy	2	1	2	2
7f-v Physician/Medical Services	10	12	13	11
Total Unmet Resource Needs	36	42	53	43
Distinct Clients with Unmet Resource Needs	27	32	39	34
7g. Legal				
7g-i Advocate	5	7	10	9
7g-ii Guardian (private)	1	4	2	2
7g-iii Guardian (public)	1	1	0	0
Total Unmet Resource Needs	7	12	12	11
Distinct Clients with Unmet Resource Needs	7	12	12	11
7h. Financial Security				
7h-i Assistance with Managing Money	14	15	18	17
7h-ii Assistance with Securing Public Benefits	12	18	19	19
7h-iii Representative Payee	0	0	0	0
Total Unmet Resource Needs	26	33	37	36
Distinct Clients with Unmet Resource Needs	24	29	32	31

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CSN 1
(Aroostook)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	434	461	429	403
7i. Education				
7i-i Adult Education (other than GED)	0	1	2	2
7i-ii GED	3	2	2	2
7i-iii Literacy Assistance	1	2	3	4
7i-iv Post High School Education	4	6	7	7
7i-v Tuition Reimbursement	0	0	1	1
Total Unmet Resource Needs	8	11	15	16
Distinct Clients with Unmet Resource Needs	8	11	15	14
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	2	1	3
7j-ii Club House and/or Peer Vocational Support	1	1	1	1
7j-iii Competitive Employment (no supports)	2	2	0	3
7j-iv Supported Employment	7	6	5	7
7j-v Vocational Rehabilitation	10	15	14	14
Total Unmet Resource Needs	22	26	21	28
Distinct Clients with Unmet Resource Needs	16	22	16	21
7k. Living Skills				
7k-i Daily Living Support Services	7	11	12	12
7k-ii Day Support Services	0	2	2	5
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	9	10	13	11
Total Unmet Resource Needs	16	23	27	28
Distinct Clients with Unmet Resource Needs	14	19	24	24
7l. Transportation				
7l-i Transportation to ISP-Identified Services	24	22	28	24
7l-ii Transportation to Other ISP Activities	11	8	15	10
7l-iii After Hours Transportation	18	18	18	16
Total Unmet Resource Needs	53	48	61	50
Distinct Clients with Unmet Resource Needs	34	35	42	39

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	434	461	429	403
7m. Personal Growth/Community				
7m-i Avocational Activities	3	1	2	0
7m-ii Recreation Activities	15	13	15	11
7m-iii Social Activities	36	38	43	32
7m-iv Spiritual Activities	4	3	3	3
Total Unmet Resource Needs	58	55	63	46
Distinct Clients with Unmet Resource Needs	42	41	48	37
Other Resources				
Other Resources	20	21	19	13
Total Unmet Resource Needs	20	21	19	13
Distinct Clients with Unmet Resource Needs	20	21	19	13
CSN 1 Totals				
Total Unmet Resource Needs	403	438	514	466
Distinct Clients With any Unmet Resource Need	131	135	150	148
Distinct Clients with a RDS	434	461	429	403

Report Run: Jul 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 3

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q4			2015 Q1			2015 Q2			2015 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
465	1,896	24.5%	473	1,935	24.4%	463	1,942	23.8%	502	1,890	26.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

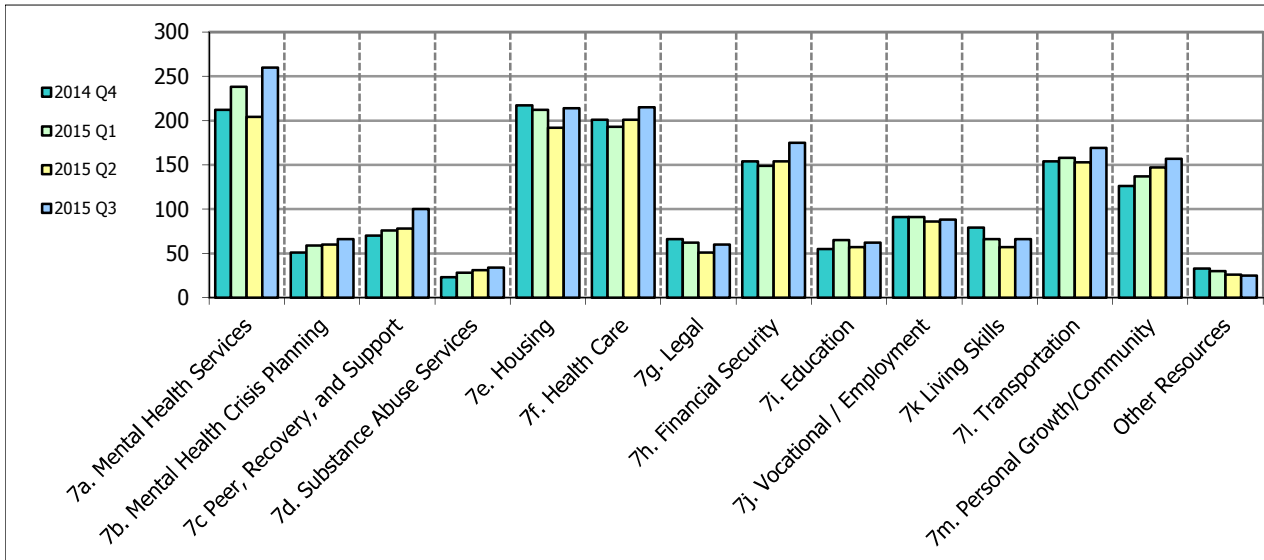


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q4	2015 Q1	2015 Q2	2015 Q3
7a. Mental Health Services	212	238	204	260
7b. Mental Health Crisis Planning	51	59	60	66
7c Peer, Recovery, and Support	70	76	78	100
7d. Substance Abuse Services	23	28	31	34
7e. Housing	217	212	192	214
7f. Health Care	201	193	201	215
7g. Legal	66	62	51	60
7h. Financial Security	154	149	154	175
7i. Education	55	65	57	62
7j. Vocational / Employment	91	91	86	88
7k Living Skills	79	66	57	66
7l. Transportation	154	158	153	169
7m. Personal Growth/Community	126	137	147	157
Other Resources	33	30	26	25
Total CSN 2 Unmet Needs	1,532	1,564	1,497	1,691

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Report of Unmet Resource Needs

CSN 2
(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	1,896	1,935	1,942	1,890
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	5	3	3
7a-iii Dialectical Behavioral Therapy	1	4	1	4
7a-iv Family Psycho-Educational Treatment	4	5	1	3
7a-v Group Counseling	9	10	6	18
7a-vi Individual Counseling	98	112	100	116
7a-vii Inpatient Psychiatric Facility	1	1	2	2
7a-viii Intensive Case Management	6	7	4	7
7a-x Psychiatric Medication Management	89	94	87	107
Total Unmet Resource Needs	212	238	204	260
Distinct Clients with Unmet Resource Needs	146	165	157	190
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	40	47	45	44
7b-ii Mental Health Advance Directives	11	12	15	22
Total Unmet Resource Needs	51	59	60	66
Distinct Clients with Unmet Resource Needs	46	51	53	56
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	6	5	3	3
7c-ii Recovery Workbook Group	1	1	0	2
7c-iii Social Club	18	25	32	30
7c-iv Peer-Run Trauma Recovery Group	8	6	4	9
7c-v Wellness Recovery and Action Planning	7	7	6	20
7c-vi Family Support	30	32	33	36
Total Unmet Resource Needs	70	76	78	100
Distinct Clients with Unmet Resource Needs	49	56	61	78
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	18	25	28	27
7d-ii Residential Treatment Substance Abuse Services	5	3	3	7
Total Unmet Resource Needs	23	28	31	34
Distinct Clients with Unmet Resource Needs	22	27	30	32

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Report of Unmet Resource Needs

CSN 2
(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	1,896	1,935	1,942	1,890
7e. Housing				
7e-i Supported Apartment	20	18	15	19
7e-ii Community Residential Facility	3	3	4	4
7e-iii Residential Treatment Facility (group home)	1	1	1	2
7e-iv Assisted Living Facility	14	14	15	14
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	3	1	1	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	176	175	156	175
Total Unmet Resource Needs	217	212	192	214
Distinct Clients with Unmet Resource Needs	200	197	182	199
7f. Health Care				
7f-i Dental Services	78	75	84	89
7f-ii Eye Care Services	46	41	48	42
7f-iii Hearing Services	7	8	6	7
7f-iv Physical Therapy	13	14	10	13
7f-v Physician/Medical Services	57	55	53	64
Total Unmet Resource Needs	201	193	201	215
Distinct Clients with Unmet Resource Needs	139	136	145	151
7g. Legal				
7g-i Advocate	29	29	17	30
7g-ii Guardian (private)	33	30	30	25
7g-iii Guardian (public)	4	3	4	5
Total Unmet Resource Needs	66	62	51	60
Distinct Clients with Unmet Resource Needs	63	60	46	55
7h. Financial Security				
7h-i Assistance with Managing Money	92	84	91	100
7h-ii Assistance with Securing Public Benefits	55	58	58	66
7h-iii Representative Payee	7	7	5	9
Total Unmet Resource Needs	154	149	154	175
Distinct Clients with Unmet Resource Needs	123	121	126	139

Report Run: Jul 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 3

(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	1,896	1,935	1,942	1,890
7i. Education				
7i-i Adult Education (other than GED)	9	13	11	12
7i-ii GED	9	9	9	11
7i-iii Literacy Assistance	0	3	3	3
7i-iv Post High School Education	30	32	27	31
7i-v Tuition Reimbursement	7	8	7	5
Total Unmet Resource Needs	55	65	57	62
Distinct Clients with Unmet Resource Needs	49	52	49	55
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	11	11	9	9
7j-ii Club House and/or Peer Vocational Support	6	4	7	5
7j-iii Competitive Employment (no supports)	25	24	25	20
7j-iv Supported Employment	12	14	12	16
7j-v Vocational Rehabilitation	37	38	33	38
Total Unmet Resource Needs	91	91	86	88
Distinct Clients with Unmet Resource Needs	73	72	67	72
7k. Living Skills				
7k-i Daily Living Support Services	47	44	38	43
7k-ii Day Support Services	3	4	3	4
7k-iii Occupational Therapy	2	3	1	2
7k-iv Skills Development Services	27	15	15	17
Total Unmet Resource Needs	79	66	57	66
Distinct Clients with Unmet Resource Needs	66	57	52	58
7l. Transportation				
7l-i Transportation to ISP-Identified Services	76	84	80	84
7l-ii Transportation to Other ISP Activities	34	36	39	45
7l-iii After Hours Transportation	44	38	34	40
Total Unmet Resource Needs	154	158	153	169
Distinct Clients with Unmet Resource Needs	103	106	101	115

Report Run: Jul 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2
(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	1,896	1,935	1,942	1,890
7m. Personal Growth/Community				
7m-i Avocational Activities	6	13	12	11
7m-ii Recreation Activities	37	42	46	45
7m-iii Social Activities	69	69	74	86
7m-iv Spiritual Activities	14	13	15	15
Total Unmet Resource Needs	126	137	147	157
Distinct Clients with Unmet Resource Needs	82	91	95	106
Other Resources				
Other Resources	33	30	26	25
Total Unmet Resource Needs	33	30	26	25
Distinct Clients with Unmet Resource Needs	33	30	26	25
CSN 2 Totals				
Total Unmet Resource Needs	1,532	1,564	1,497	1,691
Distinct Clients With any Unmet Resource Need	465	473	463	502
Distinct Clients with a RDS	1,896	1,935	1,942	1,890

Report Run: Jul 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 3

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q4			2015 Q1			2015 Q2			2015 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
354	2,149	16.5%	422	2,266	18.6%	410	2,280	18.0%	402	2,140	18.8%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

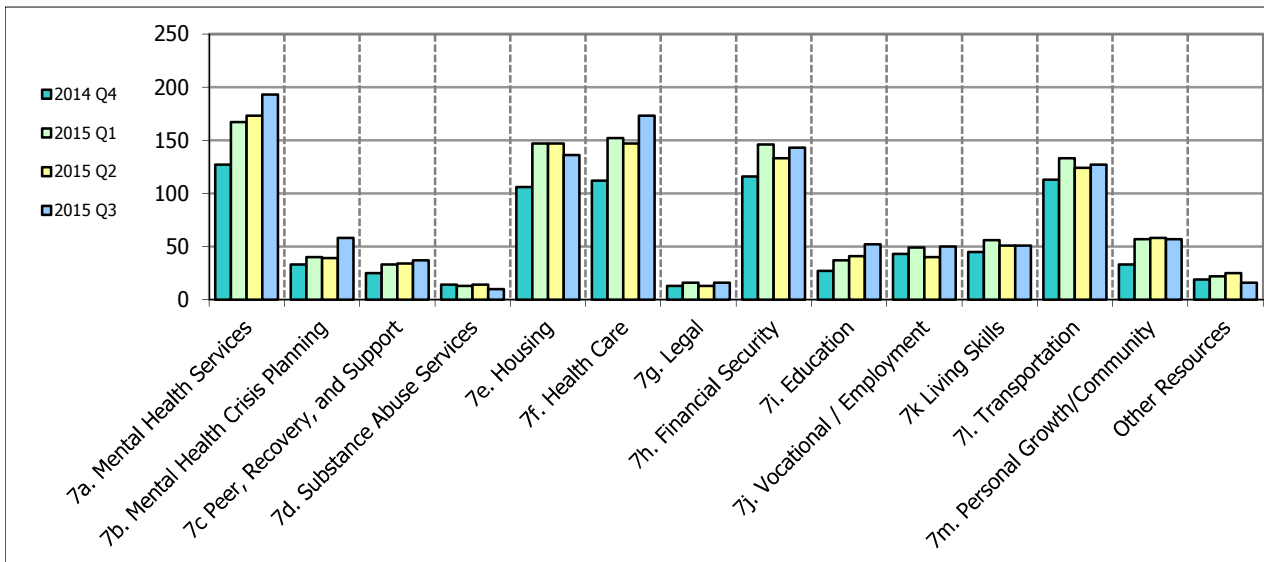


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q4	2015 Q1	2015 Q2	2015 Q3
7a. Mental Health Services	127	167	173	193
7b. Mental Health Crisis Planning	33	40	39	58
7c Peer, Recovery, and Support	25	33	34	37
7d. Substance Abuse Services	14	13	14	10
7e. Housing	106	147	147	136
7f. Health Care	112	152	147	173
7g. Legal	13	16	13	16
7h. Financial Security	116	146	133	143
7i. Education	27	37	41	52
7j. Vocational / Employment	43	49	40	50
7k Living Skills	45	56	51	51
7l. Transportation	113	133	124	127
7m. Personal Growth/Community	33	57	58	57
Other Resources	19	22	25	16
Total CSN 3 Unmet Needs	826	1,068	1,039	1,119

Report Run: Jul 13, 2015



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	2,149	2,266	2,280	2,140
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	2	2	1
7a-iii Dialectical Behavioral Therapy	3	2	2	3
7a-iv Family Psycho-Educational Treatment	0	1	1	1
7a-v Group Counseling	5	7	6	7
7a-vi Individual Counseling	51	66	64	77
7a-vii Inpatient Psychiatric Facility	2	2	1	1
7a-viii Intensive Case Management	4	5	3	3
7a-x Psychiatric Medication Management	60	82	94	100
Total Unmet Resource Needs	127	167	173	193
Distinct Clients with Unmet Resource Needs	98	128	141	150
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	24	28	30	45
7b-ii Mental Health Advance Directives	9	12	9	13
Total Unmet Resource Needs	33	40	39	58
Distinct Clients with Unmet Resource Needs	28	34	34	51
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	4	4	3	3
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	7	9	13	20
7c-iv Peer-Run Trauma Recovery Group	3	3	4	3
7c-v Wellness Recovery and Action Planning	2	1	1	0
7c-vi Family Support	9	16	13	11
Total Unmet Resource Needs	25	33	34	37
Distinct Clients with Unmet Resource Needs	21	28	29	30
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	10	9	11	7
7d-ii Residential Treatment Substance Abuse Services	4	4	3	3
Total Unmet Resource Needs	14	13	14	10
Distinct Clients with Unmet Resource Needs	12	11	13	9

Report Run: Jul 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	2,149	2,266	2,280	2,140
7e. Housing				
7e-i Supported Apartment	7	8	11	7
7e-ii Community Residential Facility	3	5	7	4
7e-iii Residential Treatment Facility (group home)	2	4	5	2
7e-iv Assisted Living Facility	3	5	6	6
7e-v Nursing Home	2	2	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	89	123	117	116
Total Unmet Resource Needs	106	147	147	136
Distinct Clients with Unmet Resource Needs	100	138	138	130
7f. Health Care				
7f-i Dental Services	55	68	67	80
7f-ii Eye Care Services	18	24	20	28
7f-iii Hearing Services	6	5	4	5
7f-iv Physical Therapy	1	4	1	3
7f-v Physician/Medical Services	32	51	55	57
Total Unmet Resource Needs	112	152	147	173
Distinct Clients with Unmet Resource Needs	94	130	127	139
7g. Legal				
7g-i Advocate	7	10	9	9
7g-ii Guardian (private)	3	2	1	2
7g-iii Guardian (public)	3	4	3	5
Total Unmet Resource Needs	13	16	13	16
Distinct Clients with Unmet Resource Needs	9	14	12	16
7h. Financial Security				
7h-i Assistance with Managing Money	52	78	73	84
7h-ii Assistance with Securing Public Benefits	57	59	50	46
7h-iii Representative Payee	7	9	10	13
Total Unmet Resource Needs	116	146	133	143
Distinct Clients with Unmet Resource Needs	101	124	114	124

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	2,149	2,266	2,280	2,140
7i. Education				
7i-i Adult Education (other than GED)	5	10	11	13
7i-ii GED	7	8	7	6
7i-iii Literacy Assistance	5	6	7	9
7i-iv Post High School Education	8	10	13	19
7i-v Tuition Reimbursement	2	3	3	5
Total Unmet Resource Needs	27	37	41	52
Distinct Clients with Unmet Resource Needs	24	32	36	43
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	2	0	1
7j-ii Club House and/or Peer Vocational Support	10	12	7	10
7j-iii Competitive Employment (no supports)	2	2	2	5
7j-iv Supported Employment	4	4	4	6
7j-v Vocational Rehabilitation	24	29	27	28
Total Unmet Resource Needs	43	49	40	50
Distinct Clients with Unmet Resource Needs	37	44	37	42
7k. Living Skills				
7k-i Daily Living Support Services	30	41	39	42
7k-ii Day Support Services	4	4	2	2
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	11	11	10	7
Total Unmet Resource Needs	45	56	51	51
Distinct Clients with Unmet Resource Needs	43	55	51	49
7l. Transportation				
7l-i Transportation to ISP-Identified Services	74	86	75	68
7l-ii Transportation to Other ISP Activities	26	33	33	39
7l-iii After Hours Transportation	13	14	16	20
Total Unmet Resource Needs	113	133	124	127
Distinct Clients with Unmet Resource Needs	84	98	91	89

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	2,149	2,266	2,280	2,140
7m. Personal Growth/Community				
7m-i Avocational Activities	3	2	3	4
7m-ii Recreation Activities	7	11	12	14
7m-iii Social Activities	22	40	42	38
7m-iv Spiritual Activities	1	4	1	1
Total Unmet Resource Needs	33	57	58	57
Distinct Clients with Unmet Resource Needs	25	42	46	41
Other Resources				
Other Resources	19	22	25	16
Total Unmet Resource Needs	19	22	25	16
Distinct Clients with Unmet Resource Needs	19	22	25	16
CSN 3 Totals				
Total Unmet Resource Needs	826	1,068	1,039	1,119
Distinct Clients With any Unmet Resource Need	354	422	410	402
Distinct Clients with a RDS	2,149	2,266	2,280	2,140

Report Run: Jul 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 3

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q4			2015 Q1			2015 Q2			2015 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
256	887	28.9%	289	930	31.1%	273	947	28.8%	237	892	26.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

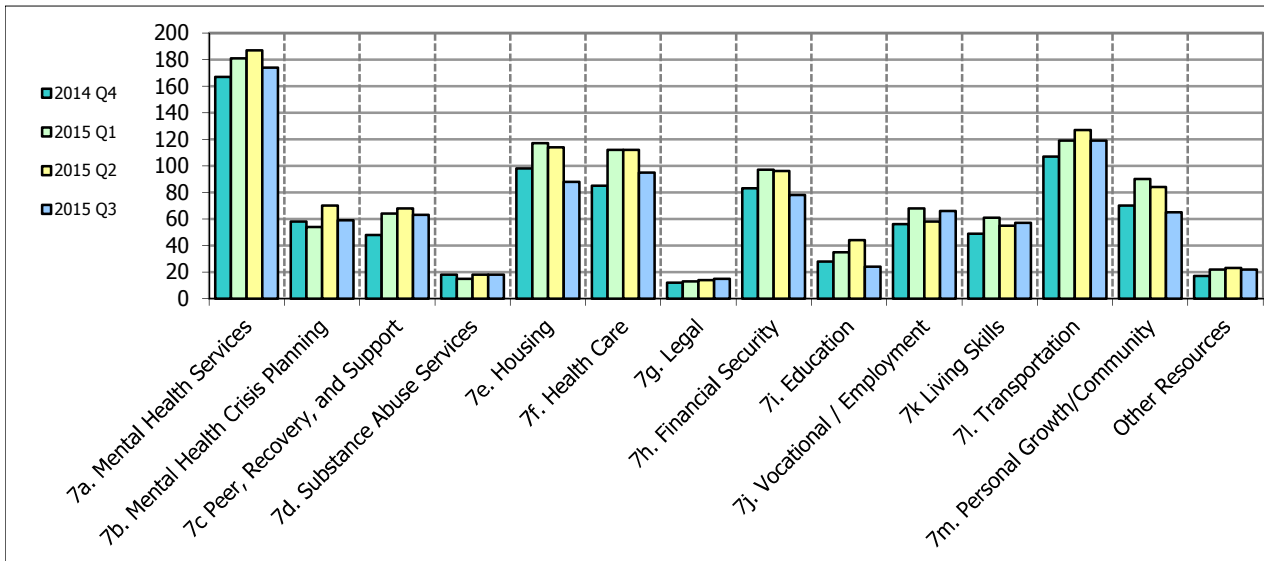


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q4	2015 Q1	2015 Q2	2015 Q3
7a. Mental Health Services	167	181	187	174
7b. Mental Health Crisis Planning	58	54	70	59
7c Peer, Recovery, and Support	48	64	68	63
7d. Substance Abuse Services	18	15	18	18
7e. Housing	98	117	114	88
7f. Health Care	85	112	112	95
7g. Legal	12	13	14	15
7h. Financial Security	83	97	96	78
7i. Education	28	35	44	24
7j. Vocational / Employment	56	68	58	66
7k Living Skills	49	61	55	57
7l. Transportation	107	119	127	119
7m. Personal Growth/Community	70	90	84	65
Other Resources	17	22	23	22
Total CSN 4 Unmet Needs	896	1,048	1,070	943

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Paul R. LePage, Governor

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Report of Unmet Resource Needs

CSN 4
(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	887	930	947	892
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	23	19	14	11
7a-iii Dialectical Behavioral Therapy	1	2	4	5
7a-iv Family Psycho-Educational Treatment	3	5	6	7
7a-v Group Counseling	5	9	9	8
7a-vi Individual Counseling	81	85	75	72
7a-vii Inpatient Psychiatric Facility	1	0	0	0
7a-viii Intensive Case Management	3	3	10	8
7a-x Psychiatric Medication Management	50	58	69	63
Total Unmet Resource Needs	167	181	187	174
Distinct Clients with Unmet Resource Needs	125	126	126	114
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	48	45	56	43
7b-ii Mental Health Advance Directives	10	9	14	16
Total Unmet Resource Needs	58	54	70	59
Distinct Clients with Unmet Resource Needs	55	50	61	52
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	8	6	7	11
7c-ii Recovery Workbook Group	0	0	1	2
7c-iii Social Club	15	23	27	16
7c-iv Peer-Run Trauma Recovery Group	0	2	3	4
7c-v Wellness Recovery and Action Planning	3	4	4	4
7c-vi Family Support	22	29	26	26
Total Unmet Resource Needs	48	64	68	63
Distinct Clients with Unmet Resource Needs	40	57	55	49
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	18	15	18	17
7d-ii Residential Treatment Substance Abuse Services	0	0	0	1
Total Unmet Resource Needs	18	15	18	18
Distinct Clients with Unmet Resource Needs	18	15	18	17

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4
(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	887	930	947	892
7e. Housing				
7e-i Supported Apartment	16	15	19	9
7e-ii Community Residential Facility	3	5	2	2
7e-iii Residential Treatment Facility (group home)	4	5	8	6
7e-iv Assisted Living Facility	8	5	5	4
7e-v Nursing Home	0	0	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	67	87	79	66
Total Unmet Resource Needs	98	117	114	88
Distinct Clients with Unmet Resource Needs	85	105	97	80
7f. Health Care				
7f-i Dental Services	46	57	58	52
7f-ii Eye Care Services	14	17	17	14
7f-iii Hearing Services	3	3	1	1
7f-iv Physical Therapy	1	1	2	2
7f-v Physician/Medical Services	21	34	34	26
Total Unmet Resource Needs	85	112	112	95
Distinct Clients with Unmet Resource Needs	67	90	86	72
7g. Legal				
7g-i Advocate	9	13	12	13
7g-ii Guardian (private)	2	0	1	0
7g-iii Guardian (public)	1	0	1	2
Total Unmet Resource Needs	12	13	14	15
Distinct Clients with Unmet Resource Needs	11	13	13	14
7h. Financial Security				
7h-i Assistance with Managing Money	47	56	59	44
7h-ii Assistance with Securing Public Benefits	29	36	34	31
7h-iii Representative Payee	7	5	3	3
Total Unmet Resource Needs	83	97	96	78
Distinct Clients with Unmet Resource Needs	68	87	82	67

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 3

(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	887	930	947	892
7i. Education				
7i-i Adult Education (other than GED)	5	6	8	1
7i-ii GED	9	11	14	8
7i-iii Literacy Assistance	2	4	4	3
7i-iv Post High School Education	12	14	16	12
7i-v Tuition Reimbursement	0	0	2	0
Total Unmet Resource Needs	28	35	44	24
Distinct Clients with Unmet Resource Needs	26	33	40	24
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	5	4	8
7j-ii Club House and/or Peer Vocational Support	0	0	1	0
7j-iii Competitive Employment (no supports)	10	12	8	6
7j-iv Supported Employment	5	4	3	8
7j-v Vocational Rehabilitation	38	47	42	44
Total Unmet Resource Needs	56	68	58	66
Distinct Clients with Unmet Resource Needs	47	61	52	57
7k. Living Skills				
7k-i Daily Living Support Services	41	49	45	41
7k-ii Day Support Services	1	2	1	2
7k-iii Occupational Therapy	0	1	0	4
7k-iv Skills Development Services	7	9	9	10
Total Unmet Resource Needs	49	61	55	57
Distinct Clients with Unmet Resource Needs	45	54	52	52
7l. Transportation				
7l-i Transportation to ISP-Identified Services	63	72	74	69
7l-ii Transportation to Other ISP Activities	30	33	39	35
7l-iii After Hours Transportation	14	14	14	15
Total Unmet Resource Needs	107	119	127	119
Distinct Clients with Unmet Resource Needs	69	79	80	74

Report Run: Jul 13, 2015



*Substance Abuse
and Mental Health Services*

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Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 3

(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	887	930	947	892
7m. Personal Growth/Community				
7m-i Avocational Activities	0	0	0	0
7m-ii Recreation Activities	17	24	24	24
7m-iii Social Activities	42	50	46	35
7m-iv Spiritual Activities	11	16	14	6
Total Unmet Resource Needs	70	90	84	65
Distinct Clients with Unmet Resource Needs	46	57	50	41
Other Resources				
Other Resources	17	22	23	22
Total Unmet Resource Needs	17	22	23	22
Distinct Clients with Unmet Resource Needs	17	22	23	22
CSN 4 Totals				
Total Unmet Resource Needs	896	1,048	1,070	943
Distinct Clients With any Unmet Resource Need	256	289	273	237
Distinct Clients with a RDS	887	930	947	892

Report Run: Jul 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 3

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q4			2015 Q1			2015 Q2			2015 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
596	2,115	28.2%	604	2,128	28.4%	648	2,109	30.7%	601	1,935	31.1%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

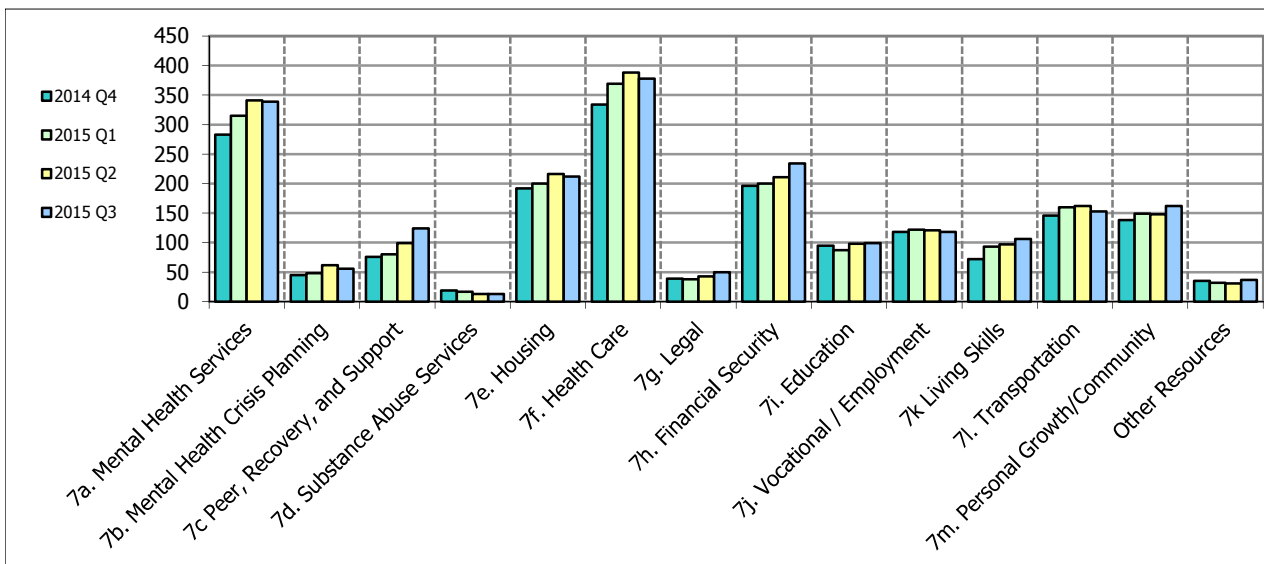


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q4	2015 Q1	2015 Q2	2015 Q3
7a. Mental Health Services	283	315	341	339
7b. Mental Health Crisis Planning	45	48	62	56
7c Peer, Recovery, and Support	76	80	99	124
7d. Substance Abuse Services	19	17	13	13
7e. Housing	192	200	216	212
7f. Health Care	334	369	388	378
7g. Legal	39	38	43	50
7h. Financial Security	196	200	211	234
7i. Education	95	87	98	99
7j. Vocational / Employment	118	122	121	118
7k Living Skills	72	93	97	106
7l. Transportation	146	160	162	153
7m. Personal Growth/Community	138	149	148	162
Other Resources	35	32	31	37
Total CSN 5 Unmet Needs	1,788	1,910	2,030	2,081

Report Run: Jul 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	2,115	2,128	2,109	1,935
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	17	15	4	7
7a-iii Dialectical Behavioral Therapy	24	27	27	26
7a-iv Family Psycho-Educational Treatment	1	3	2	4
7a-v Group Counseling	5	9	13	16
7a-vi Individual Counseling	112	111	141	149
7a-vii Inpatient Psychiatric Facility	2	1	1	1
7a-viii Intensive Case Management	8	11	11	7
7a-x Psychiatric Medication Management	114	138	142	129
Total Unmet Resource Needs	283	315	341	339
Distinct Clients with Unmet Resource Needs	227	256	274	254
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	29	31	43	40
7b-ii Mental Health Advance Directives	16	17	19	16
Total Unmet Resource Needs	45	48	62	56
Distinct Clients with Unmet Resource Needs	42	45	59	49
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	6	5	15	14
7c-ii Recovery Workbook Group	2	3	3	2
7c-iii Social Club	24	30	34	44
7c-iv Peer-Run Trauma Recovery Group	6	3	6	11
7c-v Wellness Recovery and Action Planning	7	4	7	7
7c-vi Family Support	31	35	34	46
Total Unmet Resource Needs	76	80	99	124
Distinct Clients with Unmet Resource Needs	67	73	84	100
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	16	15	11	12
7d-ii Residential Treatment Substance Abuse Services	3	2	2	1
Total Unmet Resource Needs	19	17	13	13
Distinct Clients with Unmet Resource Needs	19	17	13	13

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Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	2,115	2,128	2,109	1,935
7e. Housing				
7e-i Supported Apartment	11	17	17	20
7e-ii Community Residential Facility	3	3	3	3
7e-iii Residential Treatment Facility (group home)	2	1	1	1
7e-iv Assisted Living Facility	3	2	2	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	173	177	193	185
Total Unmet Resource Needs	192	200	216	212
Distinct Clients with Unmet Resource Needs	183	191	207	200
7f. Health Care				
7f-i Dental Services	172	181	184	176
7f-ii Eye Care Services	74	83	82	88
7f-iii Hearing Services	14	16	20	14
7f-iv Physical Therapy	12	17	12	19
7f-v Physician/Medical Services	62	72	90	81
Total Unmet Resource Needs	334	369	388	378
Distinct Clients with Unmet Resource Needs	237	246	272	259
7g. Legal				
7g-i Advocate	37	37	41	48
7g-ii Guardian (private)	1	0	1	1
7g-iii Guardian (public)	1	1	1	1
Total Unmet Resource Needs	39	38	43	50
Distinct Clients with Unmet Resource Needs	39	38	42	50
7h. Financial Security				
7h-i Assistance with Managing Money	112	123	125	135
7h-ii Assistance with Securing Public Benefits	78	71	82	92
7h-iii Representative Payee	6	6	4	7
Total Unmet Resource Needs	196	200	211	234
Distinct Clients with Unmet Resource Needs	177	184	192	201

Report Run: Jul 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 3

(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	2,115	2,128	2,109	1,935
7i. Education				
7i-i Adult Education (other than GED)	24	23	28	28
7i-ii GED	32	31	31	32
7i-iii Literacy Assistance	11	7	6	10
7i-iv Post High School Education	22	22	31	26
7i-v Tuition Reimbursement	6	4	2	3
Total Unmet Resource Needs	95	87	98	99
Distinct Clients with Unmet Resource Needs	76	75	91	84
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	9	8	6	10
7j-ii Club House and/or Peer Vocational Support	12	12	12	10
7j-iii Competitive Employment (no supports)	16	19	22	19
7j-iv Supported Employment	10	12	11	13
7j-v Vocational Rehabilitation	71	71	70	66
Total Unmet Resource Needs	118	122	121	118
Distinct Clients with Unmet Resource Needs	103	102	110	106
7k. Living Skills				
7k-i Daily Living Support Services	47	64	70	78
7k-ii Day Support Services	7	10	8	7
7k-iii Occupational Therapy	1	4	3	4
7k-iv Skills Development Services	17	15	16	17
Total Unmet Resource Needs	72	93	97	106
Distinct Clients with Unmet Resource Needs	67	77	90	92
7l. Transportation				
7l-i Transportation to ISP-Identified Services	54	71	78	73
7l-ii Transportation to Other ISP Activities	45	49	46	42
7l-iii After Hours Transportation	47	40	38	38
Total Unmet Resource Needs	146	160	162	153
Distinct Clients with Unmet Resource Needs	95	101	108	104

Report Run: Jul 13, 2015



Substance Abuse
and Mental Health Services
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 3

(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	2,115	2,128	2,109	1,935
7m. Personal Growth/Community				
7m-i Avocational Activities	5	7	4	3
7m-ii Recreation Activities	32	32	37	43
7m-iii Social Activities	77	86	85	94
7m-iv Spiritual Activities	24	24	22	22
Total Unmet Resource Needs	138	149	148	162
Distinct Clients with Unmet Resource Needs	96	103	105	114
Other Resources				
Other Resources	35	32	31	37
Total Unmet Resource Needs	35	32	31	37
Distinct Clients with Unmet Resource Needs	35	32	31	37
CSN 5 Totals				
Total Unmet Resource Needs	1,788	1,910	2,030	2,081
Distinct Clients With any Unmet Resource Need	596	604	648	601
Distinct Clients with a RDS	2,115	2,128	2,109	1,935

Report Run: Jul 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 3

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q4			2015 Q1			2015 Q2			2015 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
643	2,052	31.3%	620	2,154	28.8%	617	2,269	27.2%	580	2,080	27.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

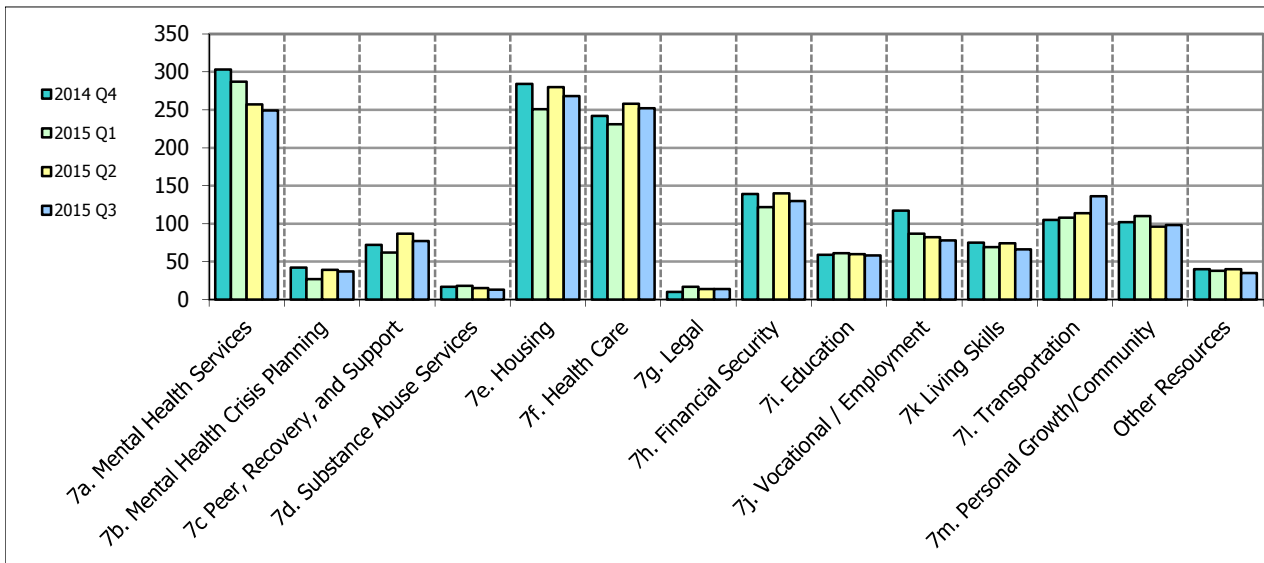


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q4	2015 Q1	2015 Q2	2015 Q3
7a. Mental Health Services	303	287	257	249
7b. Mental Health Crisis Planning	42	27	39	37
7c. Peer, Recovery, and Support	72	62	87	77
7d. Substance Abuse Services	17	18	15	13
7e. Housing	284	251	280	268
7f. Health Care	242	231	258	252
7g. Legal	10	17	14	14
7h. Financial Security	139	122	140	130
7i. Education	59	61	60	58
7j. Vocational / Employment	117	87	82	78
7k. Living Skills	75	69	74	66
7l. Transportation	105	108	114	136
7m. Personal Growth/Community	102	110	96	98
Other Resources	40	38	40	35
Total CSN 6 Unmet Needs	1,607	1,488	1,556	1,511

Report Run: Jul 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	2,052	2,154	2,269	2,080
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	42	42	23	2
7a-iii Dialectical Behavioral Therapy	4	8	9	12
7a-iv Family Psycho-Educational Treatment	2	1	1	2
7a-v Group Counseling	13	11	16	13
7a-vi Individual Counseling	114	107	103	114
7a-vii Inpatient Psychiatric Facility	1	1	0	0
7a-viii Intensive Case Management	25	28	22	27
7a-x Psychiatric Medication Management	102	89	83	79
Total Unmet Resource Needs	303	287	257	249
Distinct Clients with Unmet Resource Needs	220	212	198	188
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	37	25	32	28
7b-ii Mental Health Advance Directives	5	2	7	9
Total Unmet Resource Needs	42	27	39	37
Distinct Clients with Unmet Resource Needs	38	25	35	31
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	16	13	19	16
7c-ii Recovery Workbook Group	1	1	0	1
7c-iii Social Club	30	25	36	30
7c-iv Peer-Run Trauma Recovery Group	4	2	4	5
7c-v Wellness Recovery and Action Planning	5	4	6	5
7c-vi Family Support	16	17	22	20
Total Unmet Resource Needs	72	62	87	77
Distinct Clients with Unmet Resource Needs	54	48	60	58
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	11	12	11	9
7d-ii Residential Treatment Substance Abuse Services	6	6	4	4
Total Unmet Resource Needs	17	18	15	13
Distinct Clients with Unmet Resource Needs	17	18	15	13

Report Run: Jul 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	2,052	2,154	2,269	2,080
7e. Housing				
7e-i Supported Apartment	42	37	47	39
7e-ii Community Residential Facility	18	12	16	19
7e-iii Residential Treatment Facility (group home)	7	10	9	6
7e-iv Assisted Living Facility	22	17	19	11
7e-v Nursing Home	1	2	2	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	194	173	187	192
Total Unmet Resource Needs	284	251	280	268
Distinct Clients with Unmet Resource Needs	252	226	250	239
7f. Health Care				
7f-i Dental Services	154	145	159	151
7f-ii Eye Care Services	34	33	41	40
7f-iii Hearing Services	3	7	3	4
7f-iv Physical Therapy	4	3	9	4
7f-v Physician/Medical Services	47	43	46	53
Total Unmet Resource Needs	242	231	258	252
Distinct Clients with Unmet Resource Needs	198	186	207	195
7g. Legal				
7g-i Advocate	7	13	10	11
7g-ii Guardian (private)	1	1	2	2
7g-iii Guardian (public)	2	3	2	1
Total Unmet Resource Needs	10	17	14	14
Distinct Clients with Unmet Resource Needs	10	17	14	14
7h. Financial Security				
7h-i Assistance with Managing Money	78	70	79	73
7h-ii Assistance with Securing Public Benefits	48	39	48	45
7h-iii Representative Payee	13	13	13	12
Total Unmet Resource Needs	139	122	140	130
Distinct Clients with Unmet Resource Needs	127	112	128	118

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Paul R. LePage, Governor

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Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	2,052	2,154	2,269	2,080
7i. Education				
7i-i Adult Education (other than GED)	14	14	22	25
7i-ii GED	14	19	17	15
7i-iii Literacy Assistance	7	9	5	6
7i-iv Post High School Education	21	17	13	11
7i-v Tuition Reimbursement	3	2	3	1
Total Unmet Resource Needs	59	61	60	58
Distinct Clients with Unmet Resource Needs	56	57	56	53
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	9	7	7	8
7j-ii Club House and/or Peer Vocational Support	5	2	2	2
7j-iii Competitive Employment (no supports)	27	16	16	17
7j-iv Supported Employment	14	13	8	7
7j-v Vocational Rehabilitation	62	49	49	44
Total Unmet Resource Needs	117	87	82	78
Distinct Clients with Unmet Resource Needs	97	74	71	70
7k. Living Skills				
7k-i Daily Living Support Services	46	40	46	39
7k-ii Day Support Services	9	9	10	10
7k-iii Occupational Therapy	3	2	2	1
7k-iv Skills Development Services	17	18	16	16
Total Unmet Resource Needs	75	69	74	66
Distinct Clients with Unmet Resource Needs	66	61	64	56
7l. Transportation				
7l-i Transportation to ISP-Identified Services	58	57	55	68
7l-ii Transportation to Other ISP Activities	25	29	36	44
7l-iii After Hours Transportation	22	22	23	24
Total Unmet Resource Needs	105	108	114	136
Distinct Clients with Unmet Resource Needs	84	81	82	90

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	2,052	2,154	2,269	2,080
7m. Personal Growth/Community				
7m-i Avocational Activities	2	5	4	5
7m-ii Recreation Activities	31	27	21	22
7m-iii Social Activities	65	71	62	62
7m-iv Spiritual Activities	4	7	9	9
Total Unmet Resource Needs	102	110	96	98
Distinct Clients with Unmet Resource Needs	82	85	75	70
Other Resources				
Other Resources	40	38	40	35
Total Unmet Resource Needs	40	38	40	35
Distinct Clients with Unmet Resource Needs	40	38	40	35
CSN 6 Totals				
Total Unmet Resource Needs	1,607	1,488	1,556	1,511
Distinct Clients With any Unmet Resource Need	643	620	617	580
Distinct Clients with a RDS	2,052	2,154	2,269	2,080

Report Run: Jul 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 3

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q4			2015 Q1			2015 Q2			2015 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
335	872	38.4%	342	842	40.6%	324	842	38.5%	286	776	36.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

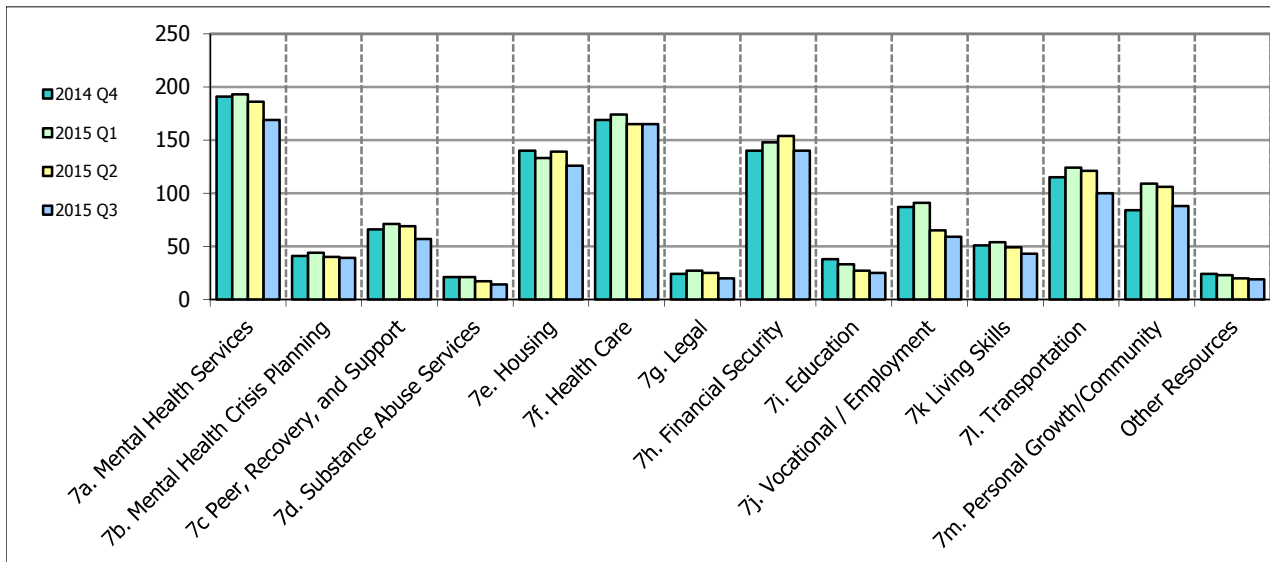


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q4	2015 Q1	2015 Q2	2015 Q3
7a. Mental Health Services	191	193	186	169
7b. Mental Health Crisis Planning	41	44	40	39
7c. Peer, Recovery, and Support	66	71	69	57
7d. Substance Abuse Services	21	21	17	14
7e. Housing	140	133	139	126
7f. Health Care	169	174	165	165
7g. Legal	24	27	25	20
7h. Financial Security	140	148	154	140
7i. Education	38	33	27	25
7j. Vocational / Employment	87	91	65	59
7k. Living Skills	51	54	49	43
7l. Transportation	115	124	121	100
7m. Personal Growth/Community	84	109	106	88
Other Resources	24	23	20	19
Total CSN 7 Unmet Needs	1,191	1,245	1,183	1,064

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Report of Unmet Resource Needs

**CSN 7
(York)**

**Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)**

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	867	872	842	776
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	9	9	3	1
7a-iii Dialectical Behavioral Therapy	25	22	30	20
7a-iv Family Psycho-Educational Treatment	1	2	2	1
7a-v Group Counseling	7	4	4	4
7a-vi Individual Counseling	68	71	72	69
7a-vii Inpatient Psychiatric Facility	1	0	1	1
7a-viii Intensive Case Management	3	5	5	6
7a-x Psychiatric Medication Management	77	80	69	67
Total Unmet Resource Needs	191	193	186	169
Distinct Clients with Unmet Resource Needs	143	149	141	123
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	35	37	35	35
7b-ii Mental Health Advance Directives	6	7	5	4
Total Unmet Resource Needs	41	44	40	39
Distinct Clients with Unmet Resource Needs	37	39	37	37
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	9	9	11	10
7c-ii Recovery Workbook Group	1	2	1	0
7c-iii Social Club	26	24	20	20
7c-iv Peer-Run Trauma Recovery Group	8	10	11	8
7c-v Wellness Recovery and Action Planning	5	9	10	9
7c-vi Family Support	17	17	16	10
Total Unmet Resource Needs	66	71	69	57
Distinct Clients with Unmet Resource Needs	51	52	52	43
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	18	19	16	13
7d-ii Residential Treatment Substance Abuse Services	3	2	1	1
Total Unmet Resource Needs	21	21	17	14
Distinct Clients with Unmet Resource Needs	20	20	17	14

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	867	872	842	776
7e. Housing				
7e-i Supported Apartment	19	16	15	17
7e-ii Community Residential Facility	7	4	7	5
7e-iii Residential Treatment Facility (group home)	2	1	2	2
7e-iv Assisted Living Facility	8	5	8	5
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	2	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	104	107	105	96
Total Unmet Resource Needs	140	133	139	126
Distinct Clients with Unmet Resource Needs	123	120	121	114
7f. Health Care				
7f-i Dental Services	80	87	82	79
7f-ii Eye Care Services	30	32	24	40
7f-iii Hearing Services	6	4	6	4
7f-iv Physical Therapy	13	11	9	6
7f-v Physician/Medical Services	40	40	44	36
Total Unmet Resource Needs	169	174	165	165
Distinct Clients with Unmet Resource Needs	121	128	121	112
7g. Legal				
7g-i Advocate	20	23	18	15
7g-ii Guardian (private)	1	2	2	1
7g-iii Guardian (public)	3	2	5	4
Total Unmet Resource Needs	24	27	25	20
Distinct Clients with Unmet Resource Needs	22	25	21	18
7h. Financial Security				
7h-i Assistance with Managing Money	89	101	108	98
7h-ii Assistance with Securing Public Benefits	42	42	39	36
7h-iii Representative Payee	9	5	7	6
Total Unmet Resource Needs	140	148	154	140
Distinct Clients with Unmet Resource Needs	120	126	133	120

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	867	872	842	776
7i. Education				
7i-i Adult Education (other than GED)	5	7	7	7
7i-ii GED	11	7	6	3
7i-iii Literacy Assistance	6	6	6	2
7i-iv Post High School Education	16	12	7	10
7i-v Tuition Reimbursement	0	1	1	3
Total Unmet Resource Needs	38	33	27	25
Distinct Clients with Unmet Resource Needs	35	27	22	19
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	6	8	5	4
7j-ii Club House and/or Peer Vocational Support	12	13	10	8
7j-iii Competitive Employment (no supports)	25	20	15	18
7j-iv Supported Employment	5	9	8	5
7j-v Vocational Rehabilitation	39	41	27	24
Total Unmet Resource Needs	87	91	65	59
Distinct Clients with Unmet Resource Needs	76	72	52	50
7k. Living Skills				
7k-i Daily Living Support Services	32	34	31	26
7k-ii Day Support Services	5	5	4	2
7k-iii Occupational Therapy	5	4	5	4
7k-iv Skills Development Services	9	11	9	11
Total Unmet Resource Needs	51	54	49	43
Distinct Clients with Unmet Resource Needs	38	41	37	35
7l. Transportation				
7l-i Transportation to ISP-Identified Services	51	56	54	50
7l-ii Transportation to Other ISP Activities	27	34	33	27
7l-iii After Hours Transportation	37	34	34	23
Total Unmet Resource Needs	115	124	121	100
Distinct Clients with Unmet Resource Needs	84	86	82	67

Report Run: Jul 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	867	872	842	776
7m. Personal Growth/Community				
7m-i Avocational Activities	4	8	5	6
7m-ii Recreation Activities	24	30	32	27
7m-iii Social Activities	48	57	54	45
7m-iv Spiritual Activities	8	14	15	10
Total Unmet Resource Needs	84	109	106	88
Distinct Clients with Unmet Resource Needs	63	70	69	58
Other Resources				
Other Resources	24	23	20	19
Total Unmet Resource Needs	24	23	20	19
Distinct Clients with Unmet Resource Needs	24	23	20	19
CSN 7 Totals				
Total Unmet Resource Needs	1,191	1,245	1,183	1,064
Distinct Clients With any Unmet Resource Need	335	342	324	286
Distinct Clients with a RDS	867	872	842	776

Report Run: Jul 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	460	459	435	376
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	3	2	0	1
7a-iii Dialectical Behavioral Therapy	2	3	1	3
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	3	4	2	3
7a-vi Individual Counseling	33	34	30	24
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	4	6	3	4
7a-x Psychiatric Medication Management	27	40	35	36
Total Unmet Resource Needs	72	89	71	71
Distinct Clients with Unmet Resource Needs	52	61	57	54
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	6	8	9	9
7b-ii Mental Health Advance Directives	6	4	2	2
Total Unmet Resource Needs	12	12	11	11
Distinct Clients with Unmet Resource Needs	10	11	11	11
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	1	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	6	8	3	7
7c-iv Peer-Run Trauma Recovery Group	2	3	0	0
7c-v Wellness Recovery and Action Planning	4	4	2	4
7c-vi Family Support	9	8	4	6
Total Unmet Resource Needs	21	24	9	17
Distinct Clients with Unmet Resource Needs	15	14	7	13
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	2	4	3	4
7d-ii Residential Treatment Substance Abuse Services	0	0	0	2
Total Unmet Resource Needs	2	4	3	6
Distinct Clients with Unmet Resource Needs	2	4	3	5

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	460	459	435	376
7e. Housing				
7e-i Supported Apartment	5	4	5	3
7e-ii Community Residential Facility	2	3	3	3
7e-iii Residential Treatment Facility (group home)	0	0	0	1
7e-iv Assisted Living Facility	3	1	1	2
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	25	28	29	26
Total Unmet Resource Needs	35	36	38	35
Distinct Clients with Unmet Resource Needs	32	34	36	33
7f. Health Care				
7f-i Dental Services	34	28	26	23
7f-ii Eye Care Services	12	11	11	11
7f-iii Hearing Services	4	2	2	1
7f-iv Physical Therapy	3	2	3	2
7f-v Physician/Medical Services	12	12	14	16
Total Unmet Resource Needs	65	55	56	53
Distinct Clients with Unmet Resource Needs	44	40	39	37
7g. Legal				
7g-i Advocate	6	7	10	11
7g-ii Guardian (private)	3	5	4	4
7g-iii Guardian (public)	0	0	0	1
Total Unmet Resource Needs	9	12	14	16
Distinct Clients with Unmet Resource Needs	8	10	11	11
7h. Financial Security				
7h-i Assistance with Managing Money	22	27	28	24
7h-ii Assistance with Securing Public Benefits	16	16	14	18
7h-iii Representative Payee	0	1	1	2
Total Unmet Resource Needs	38	44	43	44
Distinct Clients with Unmet Resource Needs	33	38	39	38

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	460	459	435	376
7i. Education				
7i-i Adult Education (other than GED)	8	6	7	7
7i-ii GED	5	5	6	5
7i-iii Literacy Assistance	2	2	2	1
7i-iv Post High School Education	9	5	6	6
7i-v Tuition Reimbursement	0	1	1	0
Total Unmet Resource Needs	24	19	22	19
Distinct Clients with Unmet Resource Needs	19	15	17	16
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	0	3	2	2
7j-ii Club House and/or Peer Vocational Support	1	2	2	1
7j-iii Competitive Employment (no supports)	2	3	3	2
7j-iv Supported Employment	2	2	2	1
7j-v Vocational Rehabilitation	11	11	10	12
Total Unmet Resource Needs	16	21	19	18
Distinct Clients with Unmet Resource Needs	15	19	18	17
7k. Living Skills				
7k-i Daily Living Support Services	13	12	13	12
7k-ii Day Support Services	3	1	0	0
7k-iii Occupational Therapy	1	1	1	1
7k-iv Skills Development Services	1	4	4	3
Total Unmet Resource Needs	18	18	18	16
Distinct Clients with Unmet Resource Needs	17	17	16	15
7l. Transportation				
7l-i Transportation to ISP-Identified Services	19	21	20	14
7l-ii Transportation to Other ISP Activities	11	11	8	5
7l-iii After Hours Transportation	7	4	5	4
Total Unmet Resource Needs	37	36	33	23
Distinct Clients with Unmet Resource Needs	25	24	23	17

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Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 3
(Jan, Feb, March 2015)

	2014 Q4	2015 Q1	2015 Q2	2015 Q3
Distinct Clients with a RDS	460	459	435	376
7m. Personal Growth/Community				
7m-i Avocational Activities	4	4	2	2
7m-ii Recreation Activities	12	12	7	6
7m-iii Social Activities	17	23	16	16
7m-iv Spiritual Activities	4	3	5	3
Total Unmet Resource Needs	37	42	30	27
Distinct Clients with Unmet Resource Needs	21	26	18	20
Other Resources				
Other Resources	8	8	10	12
Total Unmet Resource Needs	8	8	10	12
Distinct Clients with Unmet Resource Needs	8	8	10	12
CSN Not Assigned Totals				
Total Unmet Resource Needs	394	420	377	368
Distinct Clients With any Unmet Resource Need	126	131	126	110
Distinct Clients with a RDS	460	459	435	376

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