Dear Contact Name,

MaineCare is a program that pays for benefits including health and dental care.  This is a letter about MaineCare Member Services for members under age 21.

This is what MaineCare Member Services will do for you:

• Send you letters to remind you to set up an appointment for «PAT_FIRST_NAME» to see a health care provider or dentist. In every letter, there will be a card you can use to get in touch with MaineCare Member Services.

Call us or send in the card that comes with your letter. MaineCare Member Services can help you:

• Find a provider.
• Set up appointments and get rides for your child to get to appointments.
• Answer your questions about MaineCare.
• Understand any orders or treatments a provider gives you.
• Get some things that MaineCare does not usually pay for and the provider says your child needs.
• MaineCare must approve services or supplies not usually covered.

Remember, all of the MaineCare Member Services are at no cost to you.

We are open Monday through Friday 7:00 am -6:00 pm.

Our number is 1-800-977-6740, or the TDD/TTY for the deaf or hard of hearing, call 711.

Wishing you good health
MaineCare Member Services