

# Key Measures Dashboard FAQ

Thank you for visiting the Office of Child and Family Services' (OCFS) Key Measures dashboard. This document is your one stop for answers to common questions regarding the OCFS dashboard. Have a question not answered below? Send it to us [here](#).

## **Q: There are a lot of acronyms used. Where can I learn what they mean?**

**A:** We've compiled a list of all acronyms used on this dashboard for your convience. This list can be found [here](#). You will also find a link to the acronym list below the definitions section of each measure on the dashboard.

## **Q: How do I download or share this data?**

**A:** Although you are not able to export this data as an Excel or CSV file, you can download the measures as a PDF, image file, or PowerPoint. To do this, select the download icon at the bottom of the dashboard field (shown below in blue) and select your preferred file type. You can also share this dashboard via the Share icon (shown below in red).



## **Q: How do I request additional data that is not listed on the Key Measures dashboard?**

**A:** If you need data that is not on the Key Measures dashboard, you can submit a data request to the Office of Child and Family Services (OCFS). To best serve all incoming requests we ask that you complete the appropriate form below for your request.

- Child Welfare and Child Care Subsidy information - [OCFS Data Request Form](#)
- Children's Behavioral Health information - [CBHS Data Request Form](#)

## **Q: I'd like to provide feedback, report an issue, ask a question, or leave a comment. How do I do this?**

**A:** We welcome all feedback, comments, and questions about our dashboard. To contact us with your feedback, questions, or comments, please select the "[Comments and suggestions](#)" link from the Key Measures homepage. From here you'll be able to submit inquires to us.

- Note – data request should follow the workflow listed in the "**How do I request additional data that is not listed on the Key Measures dashboard?**" section of this FAQ.

**Q: Can I view this dashboard on a mobile device?**

**A:** Yes. You can access the OCFS dashboard on a mobile device. For the best experience while using a mobile device, it is recommended to use landscape mode (shown below). This ensures all functionality is available to you.



**Q: Why were these Measures chosen?**

**A:** Our dashboard shows a mixture of federal measures and measures selected by OCFS leadership to provide transparency, accountability, and general insight into the performance of OCFS to stakeholders and the public.

**Q: Where can I go to learn more about Child Welfare?**

**A:** You can learn more about Child Welfare in Maine [here](#).

**Q: Where can I go to learn more about Children's Behavioral Health?**

**A:** You can learn more about Children's Behavioral Health in Maine [here](#).

**Q: Where can I learn more about Child Care?**

**A:** You can learn more about Child Care in Maine [here](#). For more information on Child Care Subsidy in Maine, click [here](#).