

CONTACT LIST

The following contact information may be useful while operating a child care or during the child care licensing/certification process:

Children’s Licensing and Investigation Services- contact the Central Office at **287-9300 or (800) 791-4080** for licensing information or to report licensing violations. You may also contact the local licensing worker at the number listed for the specific child care provider by searching for that information on the Child Care Choices web page: <https://www.childcarechoices.me/SearchForChildcare.aspx>

Center for Community Inclusion and Disability Studies - for consultation regarding children’s special needs, call 877-475-4800 or visit <https://ccids.umaine.edu/>

Center for Disease Control and Prevention – for information about illnesses, public health information on autism, brain injury, smoking, etc., call (800) 232-4636 or visit <https://www.maine.gov/dhhs/mecdc/>.

Division of Infectious Disease – to report an outbreak of an infectious disease, call **1-800-821-5821**. Information around what must be reported can be found at <https://www.maine.gov/dhhs/mecdc/infectious-disease/epi/disease-reporting/index.shtml>.

Division of Public Health Systems – for information about water testing or to order water or radon test kits online, call (207) 287-2727 or visit <https://www.maine.gov/dhhs/mecdc/public-health-systems/health-and-environmental-testing/standard.htm>

Maine Immunization Program – Resources for providers, including ImmPact2 (Immunization Registry), forms, contact information and the Immunization ListServ can be found at <https://www.maine.gov/dhhs/mecdc/infectious-disease/immunization/> or by calling (800) 867-4775; 287-3746.

Maine Injury Prevention Program – call 287-5359 or visit <https://www.maine.gov/dhhs/mecdc/population-health/inj/>.

Child Care Choices – to search For child care providers, locate parent resources, learn about Quality for ME (Maine’s Quality Rating and Improvement System), or research a provider’s licensing history, go oline at <https://www.childcarechoices.me/Home.aspx>

Department of Health and Human Services. Office of Child and Family Services

Child Care-for more information on child care subsidies, quality providers, and resources visit <https://www.maine.gov/dhhs/ocfs/ec/occhs/child-care.html>

Child Care and Adult Care Food Programs –to apply, receive technical assistance, or learn about program guidelines, call the Office of Child and Family Services at 624-7900 or locate online resources at <https://www.maine.gov/dhhs/ocfs/ec/occhs/food-pgm-contacts.htm>

Child Protective Records Search – for child protective background checks for center and nursery school staff, call 207-626-8620 and select option 2..

Child Protective Services – the 24-hour intake number to report suspected child abuse or neglect is **800-452-1999**; people with hearing loss may use **Maine Relay 711**. For more information about proecting child welfare, visit <https://www.maine.gov/dhhs/ocfs/cw/abuse.shtml>.

Head Start - for more information about Head Start, visit <https://www.maine.gov/dhhs/ocfs/ec/occhs/headstart.htm> or call 624-7900

Children’s Behavioral Health Services- behavioral health treatment and services for children from birth up

to their 21st birthday. Services include providing information and assistance with referrals for children and youth with developmental disabilities/delays, intellectual disability, Autism Spectrum Disorders, and mental health disorders. Call 624-7900 or go online at <https://www.maine.gov/dhhs/ocfs/cbhs/index.shtml>.

Department of Environmental Protection, Lead Hazard Prevention – call 287-7722 or visit <https://www.maine.gov/dep/waste/lead/index.html>. Additional information on Childhood Lead Poisoning is available online from the Maine CDC at <https://www.maine.gov/dhhs/mecdc/environmental-health/eohp/lead/>

Department of Education – for all-day kindergarten programs, call (800) 624-6600 or visit <https://www.maine.gov/doe/schools/alldayklist.html>. To find public pre-K programs, visit <https://www.maine.gov/doe/publicpreschool/>. You can learn more about early education in Maine at <https://www.maine.gov/doe/teaching/early.html>.

Child Development Services (CDS) –for local CDS phone numbers for parents to obtain free evaluations and services regarding their child’s development up to age five, visit <https://www.maine.gov/doe/cds/>

Department of Public Safety

Office of State Fire Marshal – call 626-3880, select “Inspections” option for information or to leave a message for a fire marshal. A guide to child care fire regulations is available at <https://www.maine.gov/dps/fmo/inspections/nursery.html>

Maine Department of Public Safety, Maine State Police - Maine Criminal History Record and Juvenile Crime Information Request Service – <https://www5.informe.org/online/pcr/>

Maine Bureau of Insurance – call 624-8475 or (800) 300-5000 or visit <https://www.maine.gov/pfr/insurance/>

Maine Internal Revenue Service – <https://www.maine.gov/revenue/>. A complete list of telephone contacts numbers can be found at <https://www.maine.gov/revenue/contact.html>.

Maine Roads to Quality – to plan and access training for professional development call (888) 900-0055 or visit <https://muskie.usm.maine.edu/maineroads/contact.htm>

Maine Secretary of State:

Bureau of Corporations, Elections, and Commissions – call 624-7736 or visit <https://www.maine.gov/sos/cec/corp/index.html> for information about incorporation.

Small Business Resources – <https://www.maine.gov/sos/cec/corp/smallbusiness.html>

New England Poison Control Center – your source for fast information and expert advice. Call (800) 222-1222 or visit <https://www.nnepc.org/>.

Quality for ME - to register for the four-step program designed to increase awareness of the basic standards of early care, to recognize and support providers who are providing care above and beyond those standards, and to educate the community of the benefits of higher quality care:

<https://www.maine.gov/dhhs/ocfs/ec/occhs/qualityforme.htm>

Provider Organizations:

Maine Child Care Association – for training opportunities, monthly newsletter, or networking, call June Holman at 321-1634 or visit <https://mainechildcareassociation.wordpress.com/>.

Maine Shared Services Alliance - <https://www.sharedservicesforme.org/default.aspx>

Maine Association of the Education of Young Children - The purpose of MaineAEYC is to serve and act on the behalf of the needs, rights, and well-being of all young children in Maine and their families, with special emphasis on developmental and educational services and resources. <https://www.maineaeyc.org/>

National Resources:

Administration for Children & Families (ACF) - is a division of the Department of Health & Human Services. ACF promotes the economic and social well-being of families, children, individuals and communities. <https://www.acf.hhs.gov/>

American Academy of Pediatrics - The Healthy Child Care America & Health Partnership is a collaborative effort of health professionals and child care providers working to improve the early education and health and safety of children in out-of-home child care. <https://www.healthychildcare.org/StandardsRegulations.html>

American Heart Association – for CPR and First Aid Training call 289-2382 or 1 (877) AHA-4CPR (1-877-242-4277) or visit: https://www.heart.org/HEARTORG/Affiliate/Scarborough/Maine/Home_UCM_FDA006_AffiliatePage.jsp

American Red Cross – call local chapter (<https://www.redcross.org/find-your-local-chapter>) for CPR and First Aid Training.

Americans with Disabilities Act- Americans with Disabilities Act is under the United States Department of Justice, Civil Rights Division. This is a link to commonly asked questions as it pertains to child care providers: https://www.ada.gov/2010_regs.htm. Questions and answers for child care providers can be found at <https://www.ada.gov/childqanda.htm>.

Caring for Our Children - National Health and Safety Performance Standards Guidelines for Early Care and Education Programs (CFOC3) is a collection of 686 national standards that represent the best evidence, expertise, and experience in the country on quality health and safety practices and policies. <https://cfoc.nrckids.org/>

Child Care Aware <https://childcareaware.org/>

For providers: Find useful tools and resources to begin your career as a child care provider. For Parents: Find and learn about high-quality child care.

Healthy Child Care America – Resource library: <https://www.healthychildcare.org/resourcelibrary.html>

National Association for the Education of Young Children (NAEYC) - The National Association for the Education of Young Children (NAEYC) is a professional membership organization that works to promote high-quality early learning for all young children, birth through age 8, by connecting early childhood practice, policy, and research. <https://www.naeyc.org/>

National Association for Family Child Care The National Association for Family Child Care (NAFCC) is the only professional association dedicated specifically to promoting high-quality early childhood experiences in the unique environment of family child care programs. NAFCC works on behalf of the one million family child care providers operating nationwide. <https://www.nafcc.org/>

National Association for Playground Safety –call 1-800-554-PLAY or visit <https://playgroundsafety.org/>.

Occupational Safety & Health Administration – call 1-800-321-OSHA (6742), 626-9160 (Augusta), or 941-8177 (Bangor) for information about OSHA rules for child care centers, standards for handling blood, chemical cleaners, etc., or visit <https://www.osha.gov/>.

U.S. Consumer Products Safety Commission – 800-638-2772 or <https://www.cpsc.gov/>