Section 2

Learning Objectives

1. You will be able to describe the LHO's overall roles.

    i.   You will understand the differences between
         mandatory duties and those duties that are
         authorized but not mandatory.
    ii. You will learn about the scope of the LHO authority.
    iii. You will test your knowledge of the LHO roles through short knowledge
         checks.

2. You will be able to describe how an LHO addresses commonly occurring situations
    where the nuisance comes with a variety of legal penalties.

    i.   You will understand where the LHO is empowered by the fact
         this course outlines the procedures to follow in these common situations.
    ii. You will test your knowledge of mandatory duties through short knowledge
         checks using brief examples.

3. You will be able to describe nuisances that are more difficult to resolve because they
    are not explicitly covered by Maine law.

    i.   You will understand strategies to use in these non-explicit situations that
         include prevention, consultation, and advice.
    ii. You will review the LHO's role in documenting the facts of cases in an
         unbiased, organized manner.
    iii. You will see that communication, interpersonal skills, and troubleshooting
         skills are important to the LHO success.
    iv. You will test your knowledge by analyzing simulated situations and apply the
         best LHO actions.

4. You will be able to describe appropriate actions in terms of enforcing the law.

    i.   You will understand how each LHO faces different conditions that require an ability to gather and assess information for appropriate actions.

    ii.   You will understand how to get the support of others as you carry out your LHO duties.

    iii.   You will test your knowledge to help you consider ways to be a more effective LHO.

5. You will learn about resources and contacts that will enable you to do your job more confidently.

    i.   You will be able to effectively find and apply resources.

    ii.   You will be able to identify and associate issues with the appropriate contact information to accomplish your work