



Maine CDC; WIC Nutrition Program
11 State House Station
Augusta, Maine 04333-011
Tel. (207) 287-3991 or (800) 437-9300
TTY Users: Dial 711 (Maine Relay)
Fax: (207) 287-3993

Cashier WIC Training

Test your WIC knowledge. The following are WIC transaction scenarios. Circle the correct response.

1. A customer has a WIC check for fruits and vegetables with a value of \$8.00 and they select fresh white potatoes, frozen carrots, bananas, and fresh spinach. The total of the sale comes to \$9.57. What do you do?
 - a. Tell the customer the total is \$9.57.
 - b. Politely tell the customer they cannot purchase the white potatoes because they are not allowed and ask if they would like to select another item
 - c. Tell the customer to take something out total amount has to be under \$8.00.
 - d. Tell customer to enter \$8.00 on the WIC check and ask how they would like to pay for the remainder.

2. A customer you see in the store each week comes in to purchase their WIC food but forgot to bring in their WIC ID folder and asks you if they can use your WIC booklet. What do you do?
 - a. Give them one of your store's WIC Vendor booklets;
 - b. Tell the customer you will help them pick out the items they need;
 - c. Politely tell the WIC customer that you cannot accept their WIC check without their WIC ID folder;
 - d. Ask for their driver's license or photo ID and accept the WIC check.

3. Your store is out of 16 ounce loaves of WIC-approved bread. A customer has a check that expires today, and wants to purchase bread. Which items can be offered to the customer instead?
 - a. 20 ounce wheat bread
 - b. 16 oz. McCann's Steel cut Irish Oatmeal, 16 oz. Chi Chi's Whole Wheat Tortillas, 16 oz. Ronzoni Healthy Pasta Whole Grain Rotini, or 14 oz. Brown Rice
 - c. Provide the customer a raincheck to pick up at a later date
 - d. None. Substitutions are never allowed.

4. A customer has a WIC check allowing 36 ounces of breakfast cereal. Assume that your store has these cereals in these sizes. Which of the following can the customer select?
 - a. Two 15 ounce boxes of Kellogg's Corn Flakes and one 12 ounce box of Kellogg's Rice Krispies;
 - b. Three 12 ounce boxes of Post Alpha Bits;
 - c. Three 14 ounce box of General Mills Kix;
 - d. One 8 oz. box of Kellogg's Corn Flakes, one 12 oz. box of Rice Krispies, and one 12oz. box of Cheerios.



5. A WIC customer is redeeming the following WIC check:

ACCT#
802054

MAINE WIC NUTRITION PROGRAM Department of Health and Human Services
11 SHS, Augusta, Maine 04333 - 1-800-437-9300 - www.WICforME.com

NAME OF PARTICIPANT					FIRST DAY TO USE	LAST DAY TO USE	CHECK NUMBER
Monty Moose					11/4/2099	12/3/2099	03891318
PARTICIPANT I.D.	AGENCY	CLINIC	FOOD PACKAGE	FI TYPE	STAMP BELOW		
10000168							
FOR PURCHASE OF APPROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):					AMOUNT		
3	12.4oz cans powder Similac Advance 55958			\$			
XXX END OF ORDER XXX					DEPOSIT WITHIN 60 DAYS OF FIRST DAY TO USE PAY TO THE ORDER OF MAINE WIC VENDOR		
VOID					X		SIGNATURE OF AUTHORIZED REPRESENTATIVE OR PROXY

Which of the following items is allowed for purchase?

a.



Similac Sensitive®
1 qt Ready to feed

b.



Similac® Advance®
8 fl oz On-the-Go

c.



Similac® Advance®
12.4 oz Powder

d.



Similac® Advance®
NON-GMO Powder
1.45lb

6. Which item cannot be purchased on a WIC check for fruits and vegetables with a value of \$8.00?

a.



Canned Fruit Cocktail
in heavy syrup

b.



Fresh Cut Watermelon

c.



Canned Carrots

d.



Frozen Broccoli