

Frequently Asked Questions

Children with Special Health Needs (CSHN) Assistance Program Changes

What changes are happening in the CSHN Program?

- New eligibility rules will be put in place that may affect the assistance you receive.

Who will be covered under the new Program?

- Applicants who meet the income guidelines, *and*
- Are age 21 and younger, *and*
- Have no medical insurance or have medical insurance that does not cover the allowable expenses outlined below, *and*
- Are enrolled in either the Bangor or Portland metabolic clinics, *and*
- Have a diagnosis of Inborn Error of Metabolism.

What are the new income guidelines?

- Eligibility for assistance is a formula that takes into consideration household size (number of people) and household income. Click [HERE](#) for the income guidelines.
- Please call 287-5349 to find out if you are eligible.

What will be covered under the new program?

- Low-protein foods and/or metabolic formula.
- Mileage (\$0.40c per mile) over 100 miles in one trip or in a month's time to medical appointments related to the diagnosis.
- Lodging for trips over 100 miles from residence.

What if I/my family does not qualify for assistance?

- Please call Maine CDC's Care Coordinator, Pamala Martin, at 287-5349 to learn about other assistance that may be available.

When will these changes happen?

- The changes will be effective as of November 1, 2019.
- Reimbursement requests under the old guidelines will be accepted up to 11/30/2019.

How do I enroll?

- If you are currently enrolled, please submit a new application by 9/15/19.
- After that, you must enroll every year.
- New applicants can enroll at any time.
- Call 287-5349 to request enrollment forms. Use this same number if you have questions or need help with your application.