

Care Coordination for Children with Special Healthcare Needs



Pam Martin
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Care Coordinators Help Children and Families

- Navigate the health care systems
- Insurance appeals
- Complete Applications
- Get Referrals
- Find resources
- Connect to support from parents of children with similar healthcare needs
- Advocacy



Who can get care coordination services?

Families with children from birth through age 21 that have, or are at risk for:

- chronic medical conditions
- behavioral and emotional conditions

Care providers can also access our services for support, information, and professional networking.



What is the cost for this Service?

Free! Absolutely no charge!

- Services provided are always free of charge, regardless of income or insurance status.
- No eligibility requirements
- No forms to fill out
- Just call us 1-800-698-3624



Family Support Navigator Maine Parent Federation (MPF)

- Trained Family Support Navigators (FSN) at no cost to you
- Experienced parents from your area who are available for one-on-one support
- A confidential ear that will listen to you and your family
- Attend meetings with you at your school, doctor, or service provider to offer support
- Help locate and understand the resources and services available to your family

For more about the FSN program, contact:

- Maine Parent Federation www.mpf.org
- Call: 1-(800) 870-7746, email: parentconnect@mpf.org

EPSDT


Early and Periodic Screening, Diagnostic and Treatment (EPSDT)

- Federally mandated service to provide preventative and comprehensive health services for Medicaid-eligible children.
- The purpose of EPSDT is to discover and treat childhood health conditions before they become serious or disabling.
- Serves children from birth to age 21.

Requirements:

- For billing purposes, it may require a Prior Authorization or additional documentation
- Medically necessary (not experimental)
- Not described or covered by any other MaineCare regulation.
- Exceeds in frequency or duration covered by other regulation.
- Cannot be custodial, academic, educational, vocational, recreational, or social.

Specialty Clinics

Does your  practice have a child with cleft, cystic fibrosis or inborn error of metabolism diagnosis?



Ask us about our specialty clinics and Assistance Program.

Resources

MaineCare

<https://www.maine.gov/dhhs/ofi/applications-forms>

Affordable Care Act

<https://www.obamacareusa.org>

Provider Relations Specialist

https://www.maine.gov/dhhs/sites/maine.gov.dhhs/files/documents/pdfs_doc/resrcs/PRS-Assignment-List.pdf

Bureau of Insurance

<https://www.maine.gov/pfr/insurance/>

Public Health Nursing

<https://www.maine.gov/dhhs/mecdc/public-health-nursing/index.shtml>

Child Development Services

<https://www.maine.gov/doe/learning/cds>

Maine Parent Federation

<http://mpf.org/>

Questions?

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1-800-821-5821 24-hour Reporting

TTY: Call 711 (Maine Relay)

