



Department of Health and Human Services
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Memorandum

Date: July 12, 2013
To: FQHC/RHC Billing Staff
From: Eric N. Spear, Provider Network and Claims Processing Coordinator
Maine CDC Breast and Cervical Health Program (MBCHP)
207-287-4101 or Eric.N.Spear@Maine.gov
Re: MBCHP Claims

Dear Primary Care Provider:

We want to thank you for your ongoing support and commitment to the early detection of breast and cervical cancer.

We are writing this memo to alert you to a problem we are having with some claims submitted for MBCHP services from Federally Qualified Health Centers and Rural Health Centers. As you know, MBCHP claims are submitted to MaineCare and processed through the Maine Integrated Health Management Solution (MIHMS) claims processing system. Because of this, there are some MaineCare system claims rules that apply to MBCHP claims during processing.

One of these is rule 5031, which is specific to FQHC/RHC, as well as, inpatient hospital claims. The rule is set up so if an FQHC/RHC, or hospital inpatient claim, is submitted with more than one line on the claim, all lines on claim must successfully process to a "pay" status for the claim to pay. If one claim line is set to pay, and other lines are set to deny, rule 5031 will cause the entire claim to deny.

This has not been a problem for MBCHP in the past as we mostly get one line claims from our FQHC/RHC providers. These claims are usually billed for office visits, eg., 99213 with a revenue code 0960 (professional services).

This year we started receiving claims with multiple lines. Most of the multi-line claims are being billed with an office visit (which will process to a "pay" status) and a Q0091 with a revenue code 0521 (which will deny as MBCHP does not reimburse for this code. MBCHP reimbursement rates for office visits are "all inclusive" and include a CBE, pelvic exam, Pap test as well as room or facility charges). Because line one is in a "pay" status and line two is set to "deny", rule 5031 fires and will attempt to deny the entire claim. In MIHMS, the claim we see on our end looks like this:

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Services billed:

Services

Select	Claimline	Code	Description	HCPCS /NDC	Approved
<input type="radio"/>	1	0960	PRO FEE	99396 <input type="button" value="..."/>	99396
<input type="radio"/>	2	0521	FS-RURAL/CLINIC	Q0091 <input type="button" value="..."/>	Q0091
<input type="radio"/>	3			<input type="button" value="..."/>	

Edits:

Outstanding Edits

<input type="checkbox"/>	Line #	Edit #	Description	Status	Override By	Override Date	Category
<input type="checkbox"/>	0	5031	FQHC/RHC/Hospital subsequent lines denied	DENY			CLAIM
<input type="checkbox"/>	2	202	No Benefit for Service	DENY	DenyFQHC		BENEFIT

MBCHP has tried to override the edit to force line one to “pay” and line two to “deny” but this causes the claim to get “stuck in a loop” in the system and will not process to a “pay” status at the header level. MBCHP has re-adjudicated these claims so they will now process and deny at the header.

Another scenario involves billing an office visit, e.g., 99204, on line one with T1015 on line two. MBCHP does not use T1015 so line two will deny.

To prevent your claims from denying, we ask that you only bill MBCHP for the office visit on the claim. If there is another MBCHP covered service you need to bill on the same claim, you must use codes MBCHP reimburses for: <http://www.maine.gov/dhhs/mecdc/population-health/bcp/billing-information.htm>. To ensure you are receiving the correct reimbursement, and your claims process cleanly the first time, please bill for program covered services using the MBCHP approved billing CPT and revenue code combinations.

If you have any questions about this memo, please contact me at 207-287-4101 or email Eric.N.Spear@Maine.gov for assistance.

MBCHP Resources

- If you have not joined, we invite you to sign up for our ListServe to receive updates and program changes at: <http://mailman.informe.org/mailman/listinfo/mbchp-provider>
- For current billing information, i.e. reimbursement rates, allowable CPT, diagnosis, and revenue codes MBCHP uses to process claims, please visit our website: <http://www.maine.gov/dhhs/mecdc/population-health/bcp/billing-information.htm>