

## Update on Selected Priorities and Activities since the 2019 Community Health Needs Assessment - Washington County

In response to the 2019 Community Health Need Assessment (CHNA) along with community input, hospitals and local districts developed their own three-year strategies and plans. Below are these organization's updates on their selected priorities and activities since the 2019 Community Health Needs Assessment. One full year of implementation has taken place to date in 2020. 2021 implementation work is currently underway with 2022 work on the horizon for implementation activity in these identified areas.

For a number of organizations listed in this document priority work spans across multiple counties throughout Maine though their physical location may be in one county.

Priority	Activities	Partners	Key Accomplishments
<b>Organization – Downeast District Public Health Improvement Plan</b>			
Palliative Care and Hospice Services	In 2020 the Council assessed the palliative care and hospice services in the two counties.	Maine CDC Comprehensive Cancer, Hospice Council of Maine, MDI Hospital Palliative Care, Northern Light Palliative Care, Healthy Acadia, Beth Wright Cancer Center, Community Caring Collaborative	In 2020 the Council hosted a summit to better understand the strengths, gaps, missing resources and organizations, and best practices for promoting palliative care and hospice in the two counties.
	In 2021 the Council reviewed different data sources that listed organizations that provided accredited palliative care services in the two counties and Maine and worked to make the information consistent and more easily available to consumers.	Maine CDC Comprehensive Cancer, Hospice Council of Maine, MDI Hospital Palliative Care, Northern Light Palliative Care, Healthy Acadia, Beth Wright Cancer Center, Community Caring Collaborative, United Way 211 Service	In 2021 the Council developed an agreement with a statewide service (211) to better coordinate palliative care services.
Healthy Aging	In 2020 the Council researched a model for providing resources and assets to communities to promote Healthy Aging.	Next Step Domestic Violence, Eastern Area Agency on Aging, Hospice Council of Maine, Hancock County Sheriff, Maine State Police, Mount Desert Police, Deer Isle Community, Friends in Action, Healthy Peninsula, Legal Services for the Elderly, MDI Hospital, Peninsula Ambulance	In 2020 the Council hosted the Waldo County Sheriff presentation on their current model of a Triad.
	In 2021 the Council had organizational meetings, presentations, and discussions in forming a Triad model.	Next Step Domestic Violence, Eastern Area Agency on Aging, Hospice Council of Maine, Hancock County Sheriff, Maine State Police, Mount Desert Police, Deer Isle Community, Friends in Action, Healthy Peninsula, Legal Services for the Elderly, MDI Hospital, Peninsula Ambulance	In 2021 after meeting with a number of Healthy Aging Communities and law enforcement, a draft agreement was reviewed and the language adapted using language that was more age positive and getting staff support from the Hancock County Sheriff's Office.
Emergency Preparedness	In 2020 the Council implemented a workplan to develop a district wide Medical Reserve Corp Unit	Hancock Counth Emergency Management Agency, Maine Responds Volunteer Network, Maine CDC, Healthcare Coalition, Atlantic Partners EMS.	In 2020, technical support and resources were procured through a MRC Operational Readiness Awards through National Association of City and County Health Officials (NACCHO) and ASPR.
	In 2021 the Council continued to work on the MRC Unit through outreach, trainings, and meetings.	Hancock County Emergency Management Agency, Maine Responds Volunteer Network, Maine CDC, Healthcare Coalition, Atlantic Partners EMS.	In 2021, a committee was formed to develop strategic planning, immediate goals, leadership roles and structure, and plans for opportunities for the unit to participate in community events.

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Cancer and Health Literacy	In 2020 the Council coordinated meetings and overlapping goals with Downeast Cancer Patient Navigation Project to review cancer data and better understand barriers to care and supports for cancer patients and their families.	Healthy Acadia, Beth Wright Resource Center, Sarah's House, Christine B Foundation, Down East Community Hospital, Regional Medical Center at Lubec, Swans Island Community, Maine CDC Breast and Cervical Health program	Workplace initiative at community hospital that created opportunities for employees to get breast cancer screening and meet this preventive care measure.
	In 2021 the Council researched and discussed best practices and programs for building health literacy, from trainings for health providers to digital learning for consumers to a health literacy curriculum for K-12 schools.	Healthy Acadia, Swans Island Community, Maine Digital Learning Network, Community Caring Collaborative, University of Maine Machias, Maine CDC Breast and Cervical Health Program.	Ongoing regional media campaign to increase breast cancer awareness and increase breast cancer screening rates.
COVID-19	In 2020 the Council kept its six meetings on alternate months via zoom and provided COVID updates at each meeting	District Council Members and Stakeholders	Coordinated COVID Vaccine clinics in island communities in Hancock County with multiple partners including Maine Seacoast Mission.
	In 2021 the Council helped in the coordination of community vaccine efforts, including the FEMA Mobile Unit. The Council was also a starting partner for a consumer health navigation system in Washington County.	EMS Providers in both counties, FEMA, National Guard, Peace Corp and other Volunteers, Washington County Emergency Management Agency, Mano en Mano, Community Volunteers; Rotary of Calais, Community Caring Collaborative	Completed successful vaccine clinics using FEMA Mobile Clinic with three-day drive up vaccine clinics in Milbridge and Calais.
<p><b>Additional information on the Downeast District Public Health Improvement Plan priority activity can be found at:</b>  <a href="http://www.maine.gov/dhhs/mecdc/public-health-systems/lphd/district7/district-public-health-improvement-plan.shtml">http://www.maine.gov/dhhs/mecdc/public-health-systems/lphd/district7/district-public-health-improvement-plan.shtml</a>            Contact: Alfred J. May, Jr., Public Health Liaison, Division of Public Health Operations 207-255-2017 or <a href="mailto:Alfred.May@maine.gov">Alfred.May@maine.gov</a></p>			
<b>Organization - Calais Community Hospital</b>			
Substance Abuse	In 2020: Continue providing support and space for Pain Management Clinic. Providing initial outpatient detox services for alcohol through the ED. Explored ability to begin initial suboxone treatment in ED.	Dr. Jonathan Herland, AMHC, Groups	Trained a Nurse Practitioner staff member to conduct office assessments prior to retirement of PA to ensure continuation of services. Coordinated detox with AMHC. Working with Groups of Calais for transition of patients into Suboxone program.
	In 2021: No new services in 2021		
Cardiovascular Disease	In 2020: Our Dietitian took part in Healthy Living for Me program to assist community members with chronic diseases and making healthy choices. Provided public service announcements, press releases on topics of maintaining health and activity during pandemic.	Area newspaper, radio	Dietitian instructed classes for patients as well as took part in professional training. Regular updates and health information was disbursed via the media, hospital social media and website. Education on maintaining health and continuing to seek care when needed was provided.

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Cardiovascular Disease	In 2021: Provided community health information/article regarding healthy diets, Assist area agencies who provide exercise programs, sports or events	Hospital Dietitian, Eastport Health Care, Down East Community Hospital, Calais Little League, Calais Boosters	Dietitian participated in article regarding athletes diets; Dietitian wrote an article for the public on healthy diets that was run in the local paper, With Down East Community Hospital support was able to provide assistance to local little league and summer baseball team.
Diabetes	In 2020: We sponsored Diabetic Support Group which typically met 9 months a year (reduced meetings due to pandemic). Our Dietitian took part in Diabetes Self Management Education classes as an instructor in partnership with Eastport Health Care. The Dietitian took part in Healthy Living for Me program to assist community members with chronic diseases and making healthy choices. The Dietitian spoke at Diabetic Support Group providing education on shopping. Provided public service announcements, press releases on topics of maintaining health and activity during pandemic.	Hospital Dietitian, Eastport Health Care, Area newspaper, radio	Diabetic support group meetings were reduced due to pandemic. Dietitian provided education through a variety of programs. Regular updates and health information was disbursed via the media, hospital social media and website.
	In 2021: Provided community health information/article regarding healthy diets, Assist area agencies who provide exercise programs, sports or events	Hospital Dietitian, Down East Community Hospital, Calais Little League, Calais Boosters	Dietitian participated in article regarding athletes diets; Dietitian wrote an article for the public on healthy diets that was run in the local paper, With Down East Community Hospital support was able to provide assistance to local little league and summer baseball team.
Cancer	In 2020: No new programs due to COVID-19		
	In 2021: Taking part in Breast Cancer Screening program with local CDC rep.	Maine CDC	
Access	In 2020: Recruited new primary care provider to begin 2021. Promoted telehealth and telephone visits with primary care patients to ensure access to providers was maintained. We became a Swab and Send site for COVID-19 testing. We provided COVID-19 vaccines.	CRMS Primary Care Office providers and staff; Maine CDC	New primary care provider, completing fellowship in geriatric care, was recruited. Access to providers was maintained through pandemic via office visits, telephone and telehealth visits. Hospital served as a Swab and Send site for COVID-19 testing providing access each week day.
	In 2021: We expanded COVID-19 vaccines to local area healthcare providers and community members. Hospital was assumed by Downeast Community Hospital to ensure facility remained open	Maine CDC; Washington County Community College; Down East Community Hospital	We developed a public vaccine clinic for area healthcare providers and then the community at large. Hospital was assumed by DECH and brought out of Chapter 11.
Elder Care & Services	In 2020: Recruited new primary care doctor completing fellowship in Geriatric Care.	Dr. Sarha Bin Khalaf	New primary care provider to begin in August 2021, upon completion of Geriatric Fellowship, will provide additional access to a provider specially trained in Geriatric health issues.

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Elder Care & Services	In 2021: New primary care doctor completing fellowship in Geriatric Care will begin seeing patients in late summer.	Dr. Sarha Bin Khalaf	New primary care provider to begin in August 2021, upon completion of Geriatric Fellowship, will provide additional access to a provider specially trained in Geriatric health issues.
COVID-19	In 2020: We became an official Swab and Send site of the Maine CDC.	Maine CDC	
	In 2021: We maintained Swab and Send site and provided public vaccine clinics through May.	Maine CDC; Washing County Community College	Hospital served as an official Swab and Send site of the Maine CDC providing access to COVID-19 testing each week day.
<p><b>Additional information on the Calais Community Hospital's priority activity can be found at:</b>  <a href="http://www.calaishospital.org">www.calaishospital.org</a>            Contact: DeeDee Travis, Director, Community Relations, Calais Community Hospital 207-454-9227 or <a href="mailto:deedee@calaishospital.org">deedee@calaishospital.org</a></p>			
<b>Organization - Down East Community Hospital (DECH)</b>			
Substance Abuse	In 2020: Donate to local agencies that provide recovery & prevention services.	Healthy Acadia, Arise Addiction Recovery	Donated fund to Arise and Safe Harbor for Women & Children; maintained MAT services at AMMC and Women's Center. Donated to the Calais Children's Project. Donated to DownEast Team Leadership Camp
	In 2021: Donate to local agencies that provide recovery & prevention services and provide assistance when possible.	Healthy Acadia, Arise Addiction Recovery	Provided access to 68 providers in the Calais and Machias area with a survey to prioritize efforts to better understand the needs of health care providers to help reduce opioid and stimulant misuse. Engaged our Maine Families Director to participate in Healthy Acadia's PROSPER (Pre/Peri/Post-natal and Parenting Resources and Other Support Systems for Pregnant Women/Families Engaging in Recovery) Initiative. That director will be a conduit for information to flow to and from our providers. Donated to Arise Addiction Recovery to help towards transporting individuals to care not available in our area.
Cardiovascular Disease	In 2020: Provide schools with some tools for physical activity during COVID. Assist area agencies who provide exercise programs, sports, or events.	Area schools, Down East Coastal Conservancy, MBACC	DECH donated resistance bands and jump ropes for all students in 12 area elementary schools. Donated to Downeast Coastal Conservancy and provided first aid supplies for a trail run. Sponsored the Machias ice skating rink.

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Cardiovascular Disease	In 2021: Assist area agencies who provide exercise programs, sports, or events.	Elm Street School, Calais H.S., Machias Area Little League, DYSA, Wesley Foundation, Calais Boosters	Sponsor the Elm Street Pee Wee and volleyball tournament. Sponsored the Calais Little League on behalf of Calais Community Hospital. Provided first aid kits and ice packs to the Machias Area Little League. Sponsored DYSA. Sponsored the Wesley Fun Run and provided a first aid tent. Sponsored the Calais Blue Devils baseball team
Diabetes	In 2020: Provide schools with some tools for physical activity during COVID; DECH will continue to work with MRHIN and MedTronics, Inc. through a cooperative grant to provide continuous glucose monitoring devices (implantable) to 3 or more DECH patients. Expand Clinical Care Coordinator Services. Assist area agencies who provide exercise programs, sports, or events	Medtronic, local area schools, Down East Coastal Conservancy	Our Clinical Care Coordinator talks with patient about their current A1C and what it means and what our goal is for each patient. She educates patients on carb counting, healthy diabetic foods, diabetic foot care, medication management and possible side effects of medications, and how to check their blood sugars and how often daily. She also places CGM's on patients in the office, which is a program through Medtronic used for diagnostics purpose to determine if a patient is running low or high in a 24 hour period. This is very helpful for patients who run low while they are sleeping and are not symptomatic. We currently work with 10 Medtronic Pump patients. Some come in every few months to have downloads done in the office to have reports evaluated and discuss results. Some do uploads at home and coordinator reviews them and makes recommendations. Donated resistance bands and jump ropes for all students at 12 area elementary schools. Donated to Downeast Coastal Conservancy and provided first aid supplies for trail run. Sponsored the Machias ice skating rink.
	In 2021: DECH will continue to work with MRHIN and MedTronics, Inc. through a cooperative grant to provide continuous glucose monitoring devices (implantable) to 3 or more DECH patients. Maintain Clinical Care Coordinator Services. Assist area agencies who provide exercise programs, sports, or events	Medtronic, Elm Street School, Calais Boosters, Machias Area Little League, DYSA, Calais H.S., Wesley Foundation	Maintained Clinical Care Coordinator position and Medtronic program (see detail from 2020). Sponsored the Elm Street Pee Wee and volleyball tournament. Sponsored the Calais Little League on behalf of CCH. Provided first aid kits and ice packs to the Machias Area Little League. Sponsored DYSA. Sponsored the Wesley Fun Run and provide a first aid tent. Sponsored the Calais Blue Devils baseball team.

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Cancer	In 2020: Donate to local agencies that provide cancer care services. Breast Cancer Awareness Initiative. Accommodate for the increased need of infusion services.	Public Health and Maine Breast & Cervical Cancer, Beth Wright, Sarah's House	Doubled the square footage of our infusion clinic, remodeled the space and added new services. Designed, had printed and posted posters on breast cancer awareness. Piloted a program where our employees could get screened on company time. Sponsored the Eastern Maine Cancer Series. Donated to the Beth Wright Resource Center and Sarah's house, and sponsored the Washington County Cancer Forum.
	In 2021: Breast Cancer Awareness. Update screening equipment		Retained program to provide appointments for mammograms on company time. Purchased and installed a new mammography machine.
Access	In 2020: Maintain and expand access to health care services.	CRH, USDA, DHHS, Area Banks, Shriners, local area schools	Worked with CRH and others to determine the part DECH could play to lift them out of bankruptcy. Doubled the square footage of our infusion clinic, remodeled the space and added new services. . Purchased Suprtek Building in East Machias to make room for the growth of our practices. Provided 400 free immunizations at the annual flu clinic. AMMC provided flu vaccinations for Jonesport Elementary and Beals Elementary. Pediatrics provided flu vaccinations for children at RMG and MMHS. MMC held a flu clinic for its patients. Donated to Shriners Golf Tournament to benefit Shriners Children's Hospital. Donated to Down East Hospice. Added 8 new providers who practice in Machias, Milbridge and Jonesport at MMC and Machias. Two providers became wound care certified. Donated to golf tournament to benefit Shriners Children Hospital.

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Access	In 2021: Maintain and expand access to health care services.	USDA, DHHS, Area Banks, CHCS, Shriners	Acquired Calais Regional Hospital. Recruited a Urologist that provides advanced services. Began Urology telehealth services to expand access to our Urologist. Remodeled the inside and outside of the Suprtek building to ready it for opening in August 2021. To accommodate more patients, additions are being built onto the Orthopedics building in Machias and Milbridge Medical Center. Sponsored Cobscook Bay Race for Down East Hospice. Sponsored the Shriners Golf tournament to benefit Shriners Children's Hospital.
Elder Care & Services	In 2020: No new programs due to COVID; support food banks and other efforts that combat food insecurity.	Area agencies that provide services to seniors, food pantry, Healthy Acadia, Hospice	Donated to the Turkey-A-Thon. In 2019 we installed 3 informational kiosks for seniors for the Thriving In Place Initiative. One in the Main Lobby of the Hospital, one in the Waiting Room in the Reid Emery Building, and one in the Waiting Room at AMMC. The kiosks contained information for seniors from multiple agencies. Due to COVID, they are not in use at this time. Free Balance classes established in 2019 were cancelled due to COVID. DECH donated to Down East Hospice. Donated to local food pantries. Provided COVID vaccinations for some smaller assisted living organizations and several homebound patients as well.
	In 2021: No new programs due to COVID	Hospice	Sponsor for the Cobscook Bay Race for Down East Hospice. Recruited a Urologist that provides advanced services who sees patients in his office in Machias and through telehealth.
COVID-19	In 2020: COVID Vaccination Clinics, Covid Tests	Agencies with health care front line workers, Maine CDC	Provided clinics for health care front line workers. Purchased the LEOT test system to perform in-house Covid Testing for ED and Inpatients. Also purchased the Cepheia system that tests for COVID, flu, and Strep A.

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COVID-19	In 2021: COVID Vaccination Clinics	Maine CDC, Volunteers, Ed Pellon	Provided over 2,700 employee hours to deliver over 5,000 COVID vaccinations to the community. Provided vaccinations for some smaller assisted living organizations and several homebound patients as well.
<p><b>Information related to Down East Community Hospital's priority activity can be found by contacting:</b>  <a href="http://www.dech.org">www.dech.org</a>                      Julie Hixson, Director Marketing &amp; Communications, Down East Community Hospital 207-255-0433 or <a href="mailto:jhixson@dech.org">jhixson@dech.org</a></p>			
<b>Organization - Northern Light Acadia Hospital</b>			
Mental Health	In 2020, Acadia Hospital worked to increase the number of CARES packages distributed.	Over 20+ statewide school districts; Northern Light Health member organizations; The University of Maine; Maine Child Welfare Education; Adoptive and Foster Families of Maine; GEAR Parent Network; Community Compass; Maine Children's Trust	Successfully brought expertise and assistance to schools, teachers, support staff, and agency staff during the incredibly challenging time of COVID-19. During the last 6 months of FY20, we made ourselves as available as much as possible to support youth and families AND the teams from schools and provider agencies who caring for kids and families experiencing emotional challenges due to the pandemic.
	In 2021, Acadia hospital continues to work on increasing the number of CARES packages distributed.	Northern Light Mayo Hospital; Northern Light Sebasticook Valley Hospital	Fiscal Year 2021 priority activity updates will be available at the end of the fiscal year and posted online via our Progress Report to Our Community.
Food Insecurity	In 2020, Acadia worked to increase the number of patients screened for food insecurity and referred to Community resources.	Various Northern Light Health departments; Good Shepherd Food Bank	Increased the visibility of food insecurity among its patient population and has helped to inform a developing collaboration between Acadia and the Good Shepherd Food Bank which will begin in fiscal year 2021
	In 2021, Acadia continues to work on increasing the number of patients screened for food insecurity and referred to community resources.	Good Shepherd Food Bank	Fiscal Year 2021 priority activity updates will be available at the end of the fiscal year and posted online via our Progress Report to Our Community.
Substance Use	In 2020, Acadia worked to increase the number of community members able to access an existing primary care Medication-Assisted Treatment option and increase the Northern Light Acadia Hospital's daily dosing Suboxone program	Northern Light Eastern Maine Medical Center Emergency Department; Northern Light Eastern Maine Medical Center Primary Care – Dr. Billings-Lindsey	Widened the array of understanding of the depth and breadth of services our Opioid Health Home (OHH)/daily dosing Suboxone program offers to other non-Northern Light agencies within the greater Bangor region.



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Substance Use	In 2021, Acadia continues to work increase the number of community members able to access an existing Medication-Assisted Treatment option for opioid use through Acadia's Opioid Health Home Program	Northern Light Eastern Maine Medical Center Emergency Department; Northern Light Eastern Maine Medical Center Primary Care – Dr. Billings-Lindsey. Working with Wellpath/ME Dept of Corrections for continuing treatment as inmates are released from incarceration; AMHC	Fiscal Year 2021 priority activity updates will be available at the end of the fiscal year and posted online via our Progress Report to Our Community.
COVID-19	In 2020 and 2021, during the pandemic, provided mental wellness and resilience education and support to businesses including leadership and topical trainings	Many businesses and forums such as Bangor Region Leadership Institute, Bangor Rotary and Bangor Chamber	Provided resilience leadership training to over 1,700 leaders. Provided numerous topical trainings to business, consortiums and community audiences
<p><b>Additional information on Northern Light Acadia Hospital's priority activity can be found at:</b>  <a href="https://northernlighthealth.org/2019-Community-Health-Strategy">https://northernlighthealth.org/2019-Community-Health-Strategy</a>            Contact: Rick Redmond, Associate Vice President, Community Partnerships and Service Line Dev., Acadia Hospital 207-973-6811 or <a href="mailto:rredmond@northernlight.org">rredmond@northernlight.org</a></p>			
<b>Organization - Northern Light Eastern Maine Medical Center (EMMC)</b>			
Mental Health	In 2020, EMMC worked to increase educational programs to raise awareness, readiness and access to mental health services.	Northern Light Acadia Hospital	The partnership with Acadia increased the number consults in primary care and provided easier access to the provider at Acadia in an active provider model.
	In 2021, EMMC continues working to increase educational programs to raise awareness, readiness and access to mental health services.	Northern Light Acadia Hospital; NAMI	Fiscal Year 2021 priority activity updates will be available at the end of the fiscal year and posted online via our Progress Report to Our Community.
Social Determinants of Health	In 2020, EMMC worked to increase the number of patients screened for food insecurity and referred to community resources.	Good Shepherd Food Bank	Built a program to assist patients in need with food bags and/or referrals to other community partners. Over 24,000 screens performed, over 1,000 patients identified as food insecure, and 421 patients provided food bags or referrals to other community partners.
	In 2021, EMMC continues working to increase the number of patients screened for food insecurity and referred to community resources	Good Shepherd Food Bank; United Way	Fiscal Year 2021 priority activity updates will be available at the end of the fiscal year and posted online via our Progress Report to Our Community.
Substance Use	In 2020, EMMC worked to increase the number of Medication-Assisted Treatment (MAT) options for opioid use readily available in local communities.	SAMHSA for MAT training Program (PCSS Module)	First year residency program, which includes MAT training, continues to be an excellent approach to expand capabilities within our community. The Residency Program performs well on training physicians as first year residents and embedding that expertise into our primary care practices.

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Substance Use	In 2021, EMMC continues working to increase the number of Medication-Assisted Treatment options for opioid use readily available in local communities.	Northern Light Acadia Hospital; Bangor Area Recovery Network	Fiscal Year 2021 priority activity updates will be available at the end of the fiscal year and posted online via our Progress Report to Our Community.
Access to Care	In 2020, EMMC worked to increase the number of primary care locations accepting new patients.	WellSpring Inc.; Michael Reid, VP Physician Services; Dr. James Clarke, SVP Physicians Medical Group; Dr. Billings-Lindsey, Physician Chair, Northern Light Health Medical Group; Northern Light EMMC Primary Care Managers, Northern Light EMMC Executive Leadership, and Northern Light EMMC Primary Care Steering Committees.	Opened six of seven primary care practices to new patients and saw an increased volume of 2,072 new patients over the last year, thus creating additional access for those we serve.
	In 2021, EMMC continues to maintain the number of primary care locations accepting new patients.		Fiscal Year 2021 priority activity updates will be available at the end of the fiscal year and posted online via our Progress Report to Our Community.
Physical Activity, Nutrition, Weight	In 2020, EMMC worked to increase the number of evidence-based programs focused on access to and availability of activities to improve overall health through a variety of different nutritional and/or physical activity options.	Bangor school system; Orono school system; Hampden school system	Provided instructional videos, online social interactions, work out videos, as well as worked directly with schools and coaches to determine best methods to support Phase 1 restart as specified by the State of Maine.
	In 2021, EMMC continues working to increase the number of evidence-based programs focused on increasing access to and availability of physical activity.	Bangor, Orono, and Hampden School Systems	Fiscal Year 2021 priority activity updates will be available at the end of the fiscal year and posted online via our Progress Report to Our Community.

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COVID-19	<p>During 2020 and 2021, EMMC engaged with many community partners to provide education, support, and vaccinations to the community. Prior the vaccination effort, EMMC provided education around PPE and engaged in mask collections for community agencies. Once vaccination became available, EMMC held initial clinics on site at the hospital for 80+ prior to many places having availability, and transitioned to one of the first mass vaccination sites at the Bangor Cross Center. EMMC leveraged community volunteers, staff members, and community partners to ensure the needed volume was available. EMMC and NLH leadership also hosted and supported virtual learning for schools, community, and businesses around safe practices for operating during COVID. EMMC provided support to various community organizations on exposure and employee processes and procedures. EMMC created and maintained a testing site for symptomatic community members, as well as a respiratory assessment clinic to limit exposure for other patients. In 2021, EMMC has begun to transition testing, assessments, and vaccination into all of their primary care offices.</p>	<p>Northern Light Health Pharmacy and Home Office, City of Bangor, State of Maine, Cross Center, Penobscot Community Health Care, St. Joseph Hospital, and other community partners.</p>	<p>13,000 doses of vaccination given at the medical center, 108,000 doses of vaccination given at the cross insurance center, 5,000 doses given at Union Street. Over 1,000 new community volunteers to support the cross insurance center trained and oriented to the roles. Significant labor investment for paid EMMC employees supporting the testing, vaccination, and assessment processes.</p>

**Additional information on Northern Light Eastern Maine Medical Center's priority activity can be found at:**

<https://northernlighthealth.org/2019-Community-Health-Strategy>

Contact: Ali Worster, VP Human Resources & Patient Experience, Northern Light Eastern Maine Medical Center 207-973-7067 or [aworster@northernlight.org](mailto:aworster@northernlight.org)

### Organization - **Healthy Acadia**

**Additional information on Healthy Acadia's priority activity can be found at:**

<https://healthyacadia.org/>

Contact: Angela Fochesato, Community Health Program Manager & Cancer Patient Navigator, Healthy, Acadia [angela@healthyacadia.org](mailto:angela@healthyacadia.org)

### Organization - **Community Caring Collaborative**

**Additional information on Community Caring Collaborative's priority activity can be found at:**

<https://www.cccmaine.org/>

Contact: Charley Martin-Berry, Executive Director, [cmartinberry@cccmaine.org](mailto:cmartinberry@cccmaine.org)

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<b>Organization - Harrington Family Health Center</b>			
<p><b>Additional information on Harrington Family Health Center's priority activity can be found at:</b>  <a href="https://hfhc.healthcare/">https://hfhc.healthcare/</a>                      Contact: Belinda Fletcher, Chief Executive Officer, belinda.fletcher@hfhcme.org</p>			
<b>Organization - Maine Seacoast Mission</b>			
<p><b>Additional information on Maine Seacoast Mission's priority activity can be found at:</b>  <a href="https://www.seacoastmission.org/">https://www.seacoastmission.org/</a>                      Contact: Wendy Harrington, Director of Service Programs, wharrington@seacoastmission.org</p>			
<b>Organization - Sunrise County Economic Council</b>			
<p><b>Additional information on Sunrise County Economic Council's priority activity can be found at:</b>  <a href="https://sunrisecounty.org/">https://sunrisecounty.org/</a>                      Contact: Jennifer Peters, Assistant Director, scec@sunrisecounty.org</p>			
<b>Organization - University of Maine at Machias</b>			
<p><b>Additional information on University of Maine at Machias's priority activity can be found at:</b>  <a href="https://machias.edu/">https://machias.edu/</a>                      Contact: Lois-Ann Kuntz, Chair of Arts and Letters Division, lkuntz@maine.edu</p>			