# **Redemption Procedures**

# S3 Merchant App

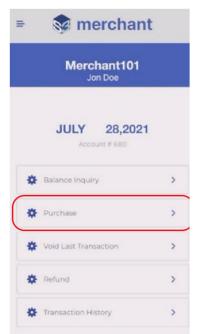


1. WIC customer must provide Farmer's Market Barcode (generated by their mobile app or printed).



Do not use WIC Card number.





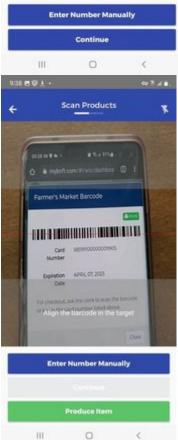
2. On you smart phone open S3 Merchant Link mobile app. Select *Purchase* from the main menu.



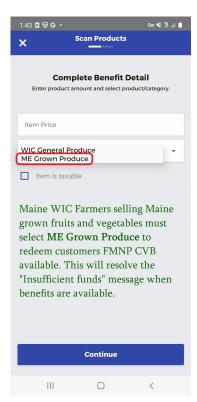
3. Purchase screen displays transaction tips. Once read, select Continue.



4. **Card Scanner** screen displays. Scan the cardholder's barcode on their Bnft mobile app or from a printout (obtained from the cardholder portal) and select **Continue**.



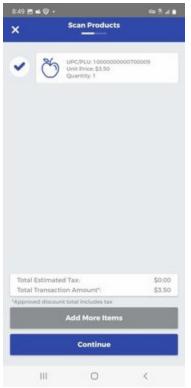
5. **Scan Products** screen displays at the bottom of screen select **Produce** *Item*.



6. **Scan Products** screen displays complete benefit detail. Enter the Item *Price* and select the appropriate *Produce/Category* from the list. ME Grown Produce or WIC General Produce select **Continue.** 

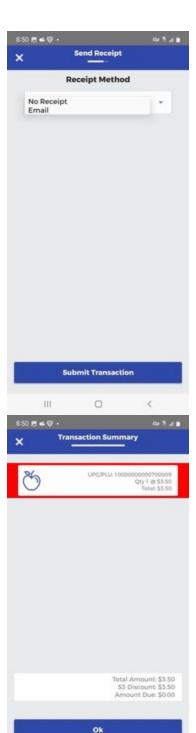
Farmers that sell their own grown Maine produce are to select **Maine Grown Produce**.

Farmers that see Lemons, Pineapples etc. select WIC General Produce.



7. **Scan Products** screen displays the entered produce and price for verification.

To enter more items, select **Add More Items** and repeat previous step, or to complete the transaction, select **Continue**.



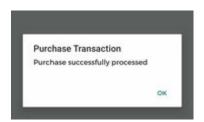
8. **Send Receipt** screen displays. Enter receipt method *email* or *no receipt*. Select option and **submit transaction.** 

9. Transaction Summary screen displays.

Select one of the following options:

- **OK** Select this option if all items are eligible for the purchase (i.e., displayed in green) and the cardholder wants to proceed
- Void Transaction Select this option if an item is ineligible (i.e., displayed in red) or the cardholder wants to void the transaction for whatever reason

10. Pop-up screen will display selected option.



- Purchase Transaction Purchase successfully processed
- Void Last Transaction -You are requesting to void the last transaction with a value of \$#.00 completed on MM/DD/YY at hh:mm.

## **Farmers Market Nutrition Program Benefits**

Authorized WIC farmers are to redeem the Maine **FMNP** Benefits during FMNP season July 1 – Oct 31 and may be redeemed for Maine grown fresh fruits and vegetables.

## **FMNP Approved Fruits and Vegetable**

### Allowed:

 Any Maine Grown Unprocessed Fresh Fruits or Vegetables.

### **Examples:**

Berries, Tomatoes, Potatoes, Peppers, Lettuce, Pumpkins, Apples

### Not Allowed:

Other non-local produce/processed foods/ animal products

## Examples:

Backed Goods, Cheese, Eggs, Oranges, Bananas, Cider, Maple Syrup, Honey, Jams/Jellies, Plants/Seeding

## Maine WIC Fruit and Vegetable Benefits

Authorized WIC farmers are to redeem the Maine WIC Fruit and Vegetable Benefit, also known as a Cash Value Benefit (CVB). These benefits are distributed to WIC participants **year-round** and may be redeemed during winter market, including at farm stands for approved fruits and vegetables.

If you sell your produce during the winter season, please help us advertise this to your WIC customers. Enter hours of operations details in the Farmer Portal.

Any produce not grown by you must be labeled that it was grown by someone else with the name and location of where it was grown.

## **WIC Approved Fruit and Vegetable**

#### Allowed:

 Any variety of fresh fruits and vegetables, including all varieties of potatoes

### Examples:

Oranges, Bananas, Pineapple,

### Not Allowed:

- Fruit baskets or cut vegetables with dip
- Decorative or dried fruits or vegetables or mixed fruit and nuts
- Herbs and spices like basil, parsley, or chives

