



Paul LePage
GOVERNOR

MAINE WELL DRILLER'S COMMISSION

DEPARTMENT OF HEALTH & HUMAN SERVICES
286 Water Street, 3rd Floor 11
State House Station Augusta, ME
04333-0011
Phone (207) 287-5699 Fax (207) 287-4172

MEMBERS
Dwight Doughty, Chair, DOT-Hydrogeologist
Mike Otley, Public Member
Frank Hegarty, Master Driller
Joe Gallant, Master WD/PI
David Braley, MeCDC-Senior Geologist
Daniel Locke, Maine Geological Survey
Glenn Dyer, Master Driller

Complaint Form

Log #: _____

NAME: _____

ADDRESS: _____

CITY: _____ ZIP: _____

TELEPHONE: (____) - _____

DATE SERVICE PERFORMED ON: _____

SERVICE PERFORMED BY (Licensee Name): _____

COMPANY NAME: _____

Please include the following information if available:

1. Copy of contract.
2. Copy of invoice.
3. Copy of any water test results taken.
4. A description of the work performed and any other information that you feel is pertinent to the complaint.

Complaint:

Property drawing:

Once the Commission has received your written complaint, along with the supporting documentation requested above, the Commission shall initiate an investigation.

Please note the following:

- The above named licensee will be notified of the complaint.
 - The complaint will be discussed at the next regularly scheduled Commission meeting.
 - If required, the Commission will send out an independent inspector to perform a video inspection of the site and may take water samples.
 - The independent inspector's report will be reviewed at a subsequent meeting.
 - Based on information provided throughout the process, the Commission may make a final conclusion and determine corrective action, including repairs or alterations, be made.
 - By state law, (144A CMR 232 Page 30, Chapter 9, Section 900.5), corrective action is required to be completed within 60 days.
 - The inspector shall perform a final inspection to ensure the corrective action has been successful.
 - You are encouraged to participate in the process by calling the Commission at 287-5699.
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