

**Dorothea Dix Psychiatric Center
Quarterly Dashboard
2Q2019 • October-December 2018**

I. Patient Injury Rate

Description: Number of patient injury events with a severity level of more than minor first aid that occurred for every 1000 inpatient days.

	October 2018	November 2018	December 2018
DDPC	0.00	0.00	1.09
National Average	0.34	0.41	0.36

December 2018: 1 injury

Note: Hospitals aren't required to submit patient and staff injuries to The Joint Commission or CMS, so the national average is only from hospitals that voluntarily submit their data.

II. Staff Injury Rate

Description: Number of staff injury events with a severity level of more than minor first aid that occurred for every 1000 inpatient days.

	October 2018	November 2018	December 2018
DDPC	0.00	1.96	0.00
National Average	0.69	0.58	0.23

November 2018: 2 injuries - both allergic reactions

Note: Hospitals aren't required to submit patient and staff injuries to The Joint Commission or CMS, so the national average is only from hospitals that voluntarily submit their data.

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III. Seclusion Hours

Description: Number of hours patients spent in seclusion for every 1,000 inpatient hours.

	October 2018	November 2018	December 2018
DDPC	0.06	0.19	0.16
National Average	0.47	0.53	0.23

IV. Percent of Patients Secluded

Description: Percent of unique patients who were secluded at least once.

	October 2018	November 2018	December 2018
DDPC	2.17	2.44	2.44
National Average	2.74	2.70	3.40

- **October 2018:** 1 patient secluded 1 time
- **November 2018:** 1 patient secluded 3 times
- **December 2018:** 1 patient secluded 2 times

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V. Restraint Hours

Description: Number of hours patients spent in restraint for every 1,000 inpatient hours.

	October 2018	November 2018	December 2018
DDPC	0.07	0.09	0.01
National Average	0.47	0.46	0.40

VI. Percent of Patients Restrained

Description: Percent of unique patients who were restrained at least once.

	October 2018	November 2018	December 2018
DDPC	6.52	4.88	4.88
National Average	7.36	7.20	6.91

- **October 2018:** 3 patients, 4 restraints (3 physical holds, 1 mechanical)
- **November 2018:** 2 patients, 10 restraints (9 physical holds, 1 mechanical)
- **December 2018:** 2 patients, 8 restraints (8 physical holds, 0 mechanical)

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VII. 30-Day Readmissions

Description: Percent of discharges from the hospital that returned within 30 days of discharge. Patients discharged to a medical hospital and re-admitted are excluded.

	October 2018	November 2018	December 2018
DDPC	0.00	9.09	0.00
National Average	4.37	3.39	4.05

November 2018: 1 patient was readmitted from jail after being discharged there 30 days prior.

VIII. Elopement Rate

Description: Number of elopements that occurred for every 1000 inpatient days.

	October 2018	November 2018	December 2018
DDPC	0.00	0.00	0.00
National Average	0.10	0.07	0.05

No elopements

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IX. Medication Errors

Description: Number of medication error events that occurred for every 100 episodes of care.

	October 2018	November 2018	December 2018
DDPC	13.04	7.14	9.52
National Average	2.41	2.01	2.36

October 2018 - 6 errors:

- 3 omissions
- 2 extra doses
- 1 wrong time

November 2018 – 3 errors:

- 3 omissions (2 were same patient on different day)

December 2018 - 4 errors:

- 1 omission
- 2 wrong time (same patient on same day)
- 1 wrong drug

X. Admission Screening

Description: Percent of patients screened within 3 days of admission for: risk of violence to self and others, psychological trauma, substance use, and patient strengths.

	October 2018	November 2018	December 2018
DDPC	100%	100%	100%
National Average	92.40%	93.75%	92.30%

All admitted patients screened within 3 days of admission.

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XI. Multiple Antipsychotic Medications at Discharge with Appropriate Justification

Description: Percent of patients with appropriate justification for being discharged on multiple antipsychotic medications.

	October 2018	November 2018	December 2018
DDPC	N/A	100%	N/A
National Average	64.95%	63.67%	68.32%

- **October 2018:** No patients discharged on multiple antipsychotics.
- **November 2018:** 1 patient was discharged on multiple antipsychotics with appropriate justification, history of 3 or more failed trials of monotherapy.
- **December 2018:** No patients discharged on multiple antipsychotics.

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Patient Discharge Survey

I. Response Rate

October 2018	November 2018	December 2018	2Q2019
55% (6/11)	45% (5/11)	55% (6/11)	52% (17/33)

II. Survey Results

Domain	October 2018	November 2018	December 2018	2Q2019 Average
Outcome of Care	50%	60%	50%	53%
Dignity	100%	60%	83%	81%
Rights	83%	50%	50%	61%
Participation in Treatment	83%	60%	67%	70%
Facility Environment	50%	60%	50%	53%
Empowerment	67%	60%	60%	62%

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Contract Management

Contract	Contract Administrator	Summary of Performance
Affiliated Laboratory	Christine Bellatty, RN, BSN Acting Director of Nursing	Met Standards
Comprehensive Pharmacy Services	Christine Bellatty, RN, BSN Acting Director of Nursing	Met Standards
Disability Rights Maine	Carolyn Dimek, RN, MS Acting Superintendent	Met Standards
Liberty Healthcare Physicians and/or Mid-Levels on Call	Dr. Michelle Gardner, MD Clinical Director	Met Standards
Liberty Healthcare Psychiatric Nurse Practitioner	Dr. Michelle Gardner, MD Clinical Director	Met Standards
Penobscot Community Health Care (PCHC)	Dr. Michelle Gardner, MD Clinical Director	Failed 1 Standard: Provide 40 hours of onsite medical services weekly (only 73% of contracted hours fulfilled)
Pine Tree Legal	Dr. Michelle Gardner, MD Clinical Director	Not utilized
Project Staffing	Carol Davis Business Manager	Met Standards
Securitas	Mark Faulkner Director of Facilities	Met Standards
Vista Staffing	Dr. Michelle Gardner, MD Clinical Director	Failed Only Standard: Didn't recruit any candidates for DDPC.
Worldwide Travel Staffing	Christine Bellatty, RN, BSN Acting Director of Nursing	Met Standards