



Operated By
NEWSME Landfill Operations, LLC

December 15th, 2021

Mike Barden/William Longfellow
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Barden/Mr. Longfellow:

During the month of November 2021 Juniper Ridge Landfill received four complaints from area residents regarding landfill operations. All four complaints have been confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
November 2021**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
11/16/21	7:07 AM	Odor	Landfill Gas Odor	David Mclaughlin	2220 Bennoch Rd Alton, ME / Golf Course	Yes	SW/4 MPH	Yes	No call back/site visit was requested.	Landfill	0 ppb	Yes	The caller stated that he has smelled landfill gas odor on/off for the last few months both at his residence and at the golf course. The Compliance Manager notified the Gas Treatment Plant Manager and the Well Tuner. An odor scan and additional well tuning was performed.
11/18/21	4:14 PM	Odor	Trash Odor	Ron Dupris	159 W. Old Town Rd.	Yes	0 MPH	Yes	A call back was performed by the Compliance Manager at 4:21 PM.	Landfill	0 ppb	Yes	The caller said that he smelled a trash smell at his house at roughly 4:00 PM. Operators were made aware of the complaint and deodorizer was applied with the water truck to neutralize the smell.
11/26/21	7:30 AM	Odor	Landfill Smell	Laura Sanborn	I-95	Yes	Mobile complaint	Yes	A call back was performed by the General Manager at 10:54 AM.	Landfill	0 ppb	Yes	Odor was confirmed by JRL staff on the I-95. The Assistant Site Supervisor was notified of the complaint.
11/26/21	3:09 PM	Odor	Landfill Gas Odor	Cheryl Spencer	1140 Kirkland Road	Yes	0 MPH	Yes	A call back was performed by the General Manager at roughly 4:32 PM.	Landfill	2.4 ppb	Yes	Odor was confirmed by JRL staff. The Assistant Site Supervisor and Landfill Technician were notified of the complaint. Additional well tuning was performed to help eliminate the odor.

Month Total Complaints: 4

Number of Complaints Confirmed to be Landfill Related: 4

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0

2021 MONTH	COMPLAINT CATEGORY						MONTH TOTAL
	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	
JAN.	3	0	0	0	0	0	3
FEB.	1	0	0	0	0	0	1
MAR.	1	0	0	0	0	0	1
APR.	0	0	0	0	0	0	0
MAY	0	0	0	0	0	0	0
JUN.	0	0	0	0	0	0	0
JUL.	1	0	0	0	0	0	1
AUG.	2	0	0	0	0	0	2
SEP.	2	1	0	0	0	0	3
OCT.	4	0	0	0	0	0	4
NOV.	4	0	0	0	0	0	4
DEC.							0
TOTALS	18	1	0	0	0	0	19

**One additional non-enforceable off-site traffic related complaint was received*