



Operated By
NEWSME Landfill Operations, LLC

September 15th, 2020

Mike Barden
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Barden:

During the month of August 2020 Juniper Ridge Landfill received three complaints from area residents regarding landfill operations. All three complaints have been confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
August 2020**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
08/10/20	1:42 PM	Odor	Trash/sludge odor from trucks leaving the landfill	Barry Bennett	7 Southgate Road, Alton, ME	Yes	W / 3 mph	NA	A call back was performed by the Compliance Manager at 2:01 PM.	Trucks	0 ppb	Yes	Odor was caused by trucks leaving the landfill and traveling down the Bennoch Road. JRL staff will continue to remind drivers to be courteous, make sure trucks are leaving tarped, and to use the I-95.
08/15/20	9:40 AM	Odor	Trash odor from the landfill	Sandy Daniel	439 W. Old Town Rd. Old Town, ME	Yes	NW / 3 mph	Yes	A call back was performed by the Compliance Manager at 9:58 AM and a site visit 10:05 AM.	Landfill	3.1 ppb	Yes	Light trash odor was detected. The Site Supervisor and General Manager were made aware of the complaint. JRL staff will continue to use odor sprayers and try to cover trash immediately.
08/25/20	10:23 AM	Odor	Sewage/sludge smell on and off during the week	Andre Vigneault	2915 Bennoch Rd. Alton, ME	Yes	SW / 5 mph	NA	A call back or site visit was not requested.	Trucks	0 ppb	Yes	JRL staff will continue to remind drivers to be courteous, make sure trucks are leaving tarped, and to use the I-95 instead of the Bennoch Road. Sludge Haulers were also notified.

Month Total Complaints: 3

Number of Complaints Confirmed to be Landfill Related: 3

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0

2020	COMPLAINT CATEGORY						MONTH
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL
JAN.	0	0	0	0	0	0	0
FEB.	1	0	0	0	0	0	1
MAR.	1	1	0	0	0	0	2
APR.	1	0	0	0	0	0	1
MAY	0	1	0	0	0	0	1
JUN.	0	0	0	0	0	0	0
JUL.	0	1	0	1	0	0	2
AUG.	3	0	0	0	0	0	3
SEP.							0
OCT.							0
NOV.							0
DEC.							0
TOTALS	6	3	0	1	0	0	10