



Operated By
NEWSME Landfill Operations, LLC

April 15th, 2020

John Blais
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Blais:

During the month of March 2020 Juniper Ridge Landfill received two complaints from area residents regarding landfill operations. Both complaints have been confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey
Assistant Controller

enc.

JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
March 2020

| Date | Time | Nature of Complaint | Description of Complaint | Caller | Location of Complaint | Real Time? | Wind Direction / Speed at JRL | Complaint Downwind from JRL? | Call or Site Visit Made By | Potential Odor Source? | Off-site H2S reading (if applicable) | Landfill Odor Confirmed? | Caller / Responder Comments |
|----------|----------|---------------------|---|---------------|----------------------------|------------|-------------------------------|------------------------------|--|------------------------|--------------------------------------|--------------------------|---|
| 03/06/20 | 10:38 AM | Odor | Odor from the leachate tanker leaving the facility. | Laura Sanborn | 2845 Bennoch Rd. Alton, ME | Yes | NE / 0 mph | Yes | No call back or site visit was requested. | Leachate Tanker | NA | Yes | Leachate hauler, Site Supervisor, and General Manager were informed about the complaint. |
| 03/12/20 | 9:00 AM | Noise | Wood cutting equipment near the landfill entrance. | Laura Sanborn | 2845 Bennoch Rd. Alton, ME | Yes | NA | NA | A call back was performed by the General Manager at 9:00 AM. Site visit performed by Site Supervisor at 9:05 AM. | NA | NA | NA | Tree cutting equipment used to cut trees due to tree size. Trees cut to install new fiber optic line. |

Month Total Complaints: 2

Number of Complaints Confirmed to be Landfill Related: 2

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0

| 2020 | COMPLAINT CATEGORY | | | | | | MONTH |
|---------------|--------------------|----------|----------|----------|----------|----------|----------|
| MONTH | ODOR | NOISE | LIGHTS | DUST | BIRDS | OTHER | TOTAL |
| JAN. | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| FEB. | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| MAR. | 1 | 1 | 0 | 0 | 0 | 0 | 2 |
| APR. | | | | | | | 0 |
| MAY | | | | | | | 0 |
| JUN. | | | | | | | 0 |
| JUL. | | | | | | | 0 |
| AUG. | | | | | | | 0 |
| SEP. | | | | | | | 0 |
| OCT. | | | | | | | 0 |
| NOV. | | | | | | | 0 |
| DEC. | | | | | | | 0 |
| TOTALS | 2 | 1 | 0 | 0 | 0 | 0 | 3 |