

PRESS RELEASE

Department of Administrative and Financial Services

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Maine Revenue Services Announces Public Access Limited To Only Accepting Tax Payments

Taxpayers may still seek assistance via telephone.



AUGUSTA – To prevent the spread of the COVID-19 virus, Maine Revenue Services (“MRS”), a part of the Department of Administrative and Financial Services, is announcing it is limiting public access to MRS facilities. This change goes into effect Thursday, March 19, 2020.

This limitation is made with regard to the latest Maine CDC guidelines. MRS’ facilities at 51 Commerce Drive in Augusta will only be available to the public for purposes of accepting tax payments. MRS’ facilities at 135 Presumpscot Street in Portland continue to be closed to the public.

Taxpayers seeking telephone assistance may still call MRS during normal telephone-assistance hours from 9:00 a.m. to 4:00 p.m. All MRS telephone and email contact information is available at: www.maine.gov/revenue/contact.html. This includes the Taxpayer Service Center at (207) 624-9784 and the Property Tax Division at (207) 624-5600.

MRS has not determined a date to resume normal building access. At this moment, MRS does not expect the COVID-19 situation to significantly impact tax return processing.

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