

STATE OF MAINE REQUEST FOR INSURANCE RFI SUBMITTED QUESTIONS & ANSWERS SUMMARY

	Agent/Broker Services for Data Breach Insurance #2018-2
RFI NUMBER AND TITLE:	Part Two
SUBMITTED QUESTIONS DUE DATE:	01/15/2019
QUESTION & ANSWER SUMMARY ISSUED:	01/16/2019
RFI ISSUED BY:	Department of Administrative Services-Risk Management

Unless specifically addressed below, all other provisions and clauses of the RFI remain unchanged.

Provided below are submitted written questions received and the Department's answers

Question #	Question	Answer
1	Part 1, Page 4 Is there an enabling statute that allows for a group purchase of cyber insurance by Maine Office of Information Technology, Marine Maritime Academy, Maine Public Employees Retirement System, Casco Bay Island District and the Finance Authority of Maine?	No, there is not.
2	Part 1, Page 4 Would you like to achieve one renewal date for all of the existing cyber policies? If so, what's the preferred renewal date?	Yes, we are open to this, but not in the months of June or July.
3	Are all state agencies on separate computer networks	No; the State's policy lists everyone that is on the State's network.
4	Are there plans to upgrade the unsupported software and hardware mentioned in last renewal's application? If not, are their mitigating controls in place?	Yes, there are plans to upgrade.
5	Can you share the recovery time objective (RTO) for the core computer networks for those entities seeking cyber coverage?	Generally, the RTO is less than 24 hours.
6	Do the entities seeking cyber coverage have cybersecurity awareness training including anti-phishing education?	Yes, the State utilizes SANS training for all network users. As noted on their cyber applications, Marine Maritime Academy, Maine Public Employees Retirement System, Casco Bay Island District and the Finance Authority of Maine require some form of training.

	Has the Maine Office of Information	
7	Technology set a minimum security standard	Yes.
	for all state entities seeking cyber coverage?	