

# FAQs from OCP's May 2023 Communications Survey



In May 2023, OCP surveyed medical and adult use cannabis program participants about the resources, materials, and informal opportunities that OCP offers. The Office received a number of similar questions and comments in the open-ended response fields of the survey. Given that many of the survey responses were submitted anonymously, OCP is sharing this document to provide clarity and answer many of the frequent questions and comments voiced through the survey. OCP's responses include links to existing resources and helpful information on topics such as program data and differences, online payment limitations, compliance checklists, and more.

## Questions regarding medical program data

Data for the Maine Medical Use of Cannabis Program (MMCP) is available on the OCP website under the "[Open Data](#)" tab. More detailed information about the medical program can also be found in [OCP's annual reports](#). However, because there is no statewide inventory tracking of medical cannabis and medical cannabis products, OCP does not have any wholesale or retail sales data for the medical program. Due to strict confidentiality laws, OCP is also unable to provide a registry of caregivers or a database of individuals with a registry identification card (RIC) in Maine's medical cannabis program.

Sales tax data for both cannabis programs is maintained by Maine Revenue Services (MRS) and is now publicly available on the MRS website based on information as filed by tax filers. Visit [this MRS webpage](#) and select "monthly cannabis taxable sales statewide" to see the most recent quarterly report.

## Questions regarding adult use program data

Data for the Adult Use Cannabis Program (AUCP) is available on the OCP website under the "[Open Data](#)" tab. This includes information about current and pending licensees in web and downloadable formats.

By scrolling to the bottom of this page, you will find a continually updated list of municipalities that have opted in for each adult use establishment type. However, there is no requirement that towns inform OCP that they have opted in, so it is possible that OCP is missing some municipalities from its list. If you are aware of a municipality that has opted-in for adult use cannabis establishments but is not listed on the open data page, please [email us](#) to let us know.

## Questions about RICs and IICs

All individuals working in the Maine Medical Use of Cannabis Program (MMCP) must possess a registry identification card (RIC). All individuals working the Adult Use Cannabis Program (AUCP) are required to have an Individual Identification Card (IIC). Information on the number of IICs and RICs issued is published each year in the annual reports for each program, which are [made available here](#).

## Questions about visiting patients

OCP's guidance on visiting patients and a list of approved states can be found [here](#). The list of approved states is updated as additional states authorize their residents to use their state-issued patient credentials while visiting Maine.

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## Questions and comments about OCP's ability to accept online payments

Limited access to banking is an issue for cannabis businesses and regulators nationwide, including OCP. This is a result of the ongoing federal criminalization of cannabis cultivation, manufacturing, transfer, and sale and related federal oversight of banking institutions accepting funds derived from cannabis-related activities. OCP is therefore unable to accept online payments at this time. All payments to OCP must be paid by cashier's check or money order made payable to "Treasurer, State of Maine". Program participants will be notified as soon as OCP is able to accept online payments.

## Questions about renewal notifications

The email you use to apply for your license or registration is the email that OCP sends notifications to. This includes renewal notifications, which OCP starts sending 90 days prior to the expiration of an existing license or registration. If an attorney or a human resources employee used their email address on your application, that is who will receive your notifications. If that is not the person you want receiving your notifications, please contact [Licensing.OCP@maine.gov](mailto:Licensing.OCP@maine.gov) to update your email address and be sure to include your license or registration number.

## Questions about compliance checklists

As a resource to the registered caregiver community, OCP currently provides [a list on its website](#) of common inspection points that OCP compliance staff review when conducting inspections of caregiver operations. OCP is working on developing similar checklists for other registrants and licensees to help participants in both programs.

## Questions about the universal symbol

[This OCP webpage](#) contains information about the standards for the universal symbol on adult use product packaging and labeling as well as edible cannabis products. Medical cannabis registrants are also free to utilize the universal symbol in place of the required "contains harvested cannabis" statement.

## Sharing questions and concerns about Metrc

OCP is hosting a series of Metrc User Calls for adult use licensees to provide their feedback and concerns related to the Metrc software. These calls are based on the recommendations of the Metrc User Workgroup and aim to provide IIC holders with an open format to discuss their experience with the State's inventory tracking system. The subsequent video recordings and reports back to Metrc are made available [on this page](#).

## Searching through OCP guidance documents

OCP's ["Guidance Documents" table](#) is currently sorted by date, with the most recent guidance documents presented first. You can select the arrows next to each table header to sort the table in different ways, such as alphabetically by topic. There is also a search bar above the table, on the right, where you can enter a term and search for relevant guidance documents that way.

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## **Participating in rulemaking**

When the time comes, OCP will communicate updates related to rulemaking to the email address you have on file. Information on how to participate will also be made available on our [website](#). Rulemaking is a collaborative process, and we welcome participation from all stakeholders. You can also learn more about the *Maine Administrative Procedure Act*, which applies uniform requirements to state agencies with rulemaking power and sets minimum standards for agencies to follow in adopting and implementing rules, [on this page](#).

## **Contacting OCP**

[This OCP webpage](#) contains contact information for different divisions of OCP.