



Operated By
NEWSME Landfill Operations, LLC

December 15th, 2020

Mike Barden
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Barden:

During the month of November 2020 Juniper Ridge Landfill received two complaints from area residents regarding landfill operations. Both complaints have been confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
November 2020**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
11/10/20	8:20 AM	Odor	Gas smell	Laura Sanborn	2845 Bennoch Rd. Alton, ME	Yes	SW/3 MPH	Yes	A call back/site visit was performed by the Compliance Manager at 8:41 AM and 8:45 AM respectfully.	Landfill	0 ppb	Yes	The caller stated that she had smelled old trash and H2S lingering in the air for several days. JRL staff discovered a problem was the screen in the Thiopaq carbon tank. The issue was resolved.
11/10/20	2:12 PM	Odor	Sludge smell	Steve Stone	2922 Bennoch Rd. Alton, ME	Yes	SW/5 MPH	Yes	No call back was requested.	Landfill	0 ppb	Yes	The caller stated that it smelled like sewer. JRL staff were made aware of the complaint and will try and get the sludge covered immediately.

Month Total Complaints: 2

Number of Complaints Confirmed to be Landfill Related: 2

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0

2020 MONTH	COMPLAINT CATEGORY						MONTH TOTAL
	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	
JAN.	0	0	0	0	0	0	0
FEB.	1	0	0	0	0	0	1
MAR.	1	1	0	0	0	0	2
APR.	1	0	0	0	0	0	1
MAY	0	1	0	0	0	0	1
JUN.	0	0	0	0	0	0	0
JUL.	0	1	0	1	0	0	2
AUG.	3	0	0	0	0	0	3
SEP.	1	0	0	0	0	0	1
OCT.	1	0	0	0	0	0	1
NOV.	2	0	0	0	0	0	2
DEC.							0
TOTALS	10	3	0	1	0	0	14