



Operated By  
NEWSME Landfill Operations, LLC

October 15th, 2021

Mike Barden/Lou Pizzuti  
Bureau of General Services  
77 State House Station  
Augusta, Maine 04333

**RE: Monthly Report of Landfill Complaints**

Dear Mr. Barden/Mr. Pizzuti:

During the month of September 2021 Juniper Ridge Landfill received three complaints from area residents regarding landfill operations. Two of the three complaints have been confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,  
NEWSME Landfill Operations, LLC

Wendy Plissey  
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL  
-LANDFILL COMPLAINT RECORD FORM-  
September 2021**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
09/20/21	8:37 AM	Odor	Ash Smell	Ron Dupris	159 W. Old Town Rd.	Yes	0 MPH	No	A call back was performed by the Compliance Manager at 9:09 AM.	Exit 197 bridge project.	0 ppb	No	The caller said that he smelled an ash smell at his house. After further investigation, JRL staff identified smoke coming from the Exit 197 bridge project. Smoke could be seen from the top of the landfill and was located close to his residence. No ash odors were detected around the landfill.
09/20/21	1:15 PM	Noise	Loud Black Truck	Laura Sanborn	2845 Bennoch Road	Yes	NA	NA	NA	NA	NA	NA	The caller stated that a black truck used their Jake Brake to slow down while entering into the facility. The driver was talked to and reminded about JRL's Jake Brake policy. The Site Supervisor and Compliance Manager were also made aware of the complaint at 1:19 PM and 1:30 PM respectfully.
09/22/21	2:05 PM	Odor	Significant Smell	Kristina Feero	33 Feero Lane	Yes	S/10 MPH	Yes	A call back and site visit was made by Lou Pizzuti of Maine BGS on 09-23-21. He contacted JRL Management on 09-22-21 at 2:09 PM after he received the complaint directly.	Landfill Cell 13 leachate system tie-in excavation	0 ppb	Yes	Odor was confirmed originating from the landfill and present at the callers residence. Lou meet with JRL staff who asked contractors to spray deodorizer on the older waste during excavation of the Cell 13 leachate system tie-in. Excavation was due to be completed that day. Lou informed the caller of his findings.

**Month Total Complaints: 3**

**Number of Complaints Confirmed to be Landfill Related: 2**

**Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 1**

2021 MONTH	COMPLAINT CATEGORY						MONTH TOTAL
	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	
JAN.	3	0	0	0	0	0	3
FEB.	1	0	0	0	0	0	1
MAR.	1	0	0	0	0	0	1
APR.	0	0	0	0	0	0	0
MAY	0	0	0	0	0	0	0
JUN.	0	0	0	0	0	0	0
JUL.	1	0	0	0	0	0	1
AUG.	2	0	0	0	0	0	2
SEP.	2	1	0	0	0	0	3
OCT.							0
NOV.							0
DEC.							0
<b>TOTALS</b>	<b>10</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>11</b>

*\*One additional non-enforceable off-site traffic related complaint was received*