



Operated By  
NEWSME Landfill Operations, LLC

January 15<sup>th</sup>, 2026

Lane Gould  
Bureau of General Services  
77 State House Station  
Augusta, Maine 04333

**RE: Monthly Report of Landfill Complaints**

Dear Mr. Gould:

During the month of December 2025 Juniper Ridge Landfill received seven complaints from area residents regarding landfill operations. Three complaints were confirmed to be landfill related and the other four could not be confirmed and may/may not have been landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-7105.

Sincerely,  
NEWSME Landfill Operations, LLC

*Wendy Plissey*

Wendy Plissey  
Controller

enc.

**JUNIPER RIDGE LANDFILL  
-LANDFILL COMPLAINT RECORD FORM-  
December 2025**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
12/01/25	9:19 AM	Other	Traffic	John Belding	Route 16/Route 43	Yes	N/A	N/A	Operations Manager	N/A	N/A	N/A	On 12/1/25 at 9:19 A.M. a traffic complaint was emailed in from Mr. Belding. Mr. Belding stated that an 3rd Party tractor trailer truck did not stop and rolled onto Route 16, bypassed the weigh station, and blew through a second stop sign onto Route 43 towards I-95. The Operations Manager responded to the complaint on 12/1/25 at 9:36 A.M. The Operations Manager confronted the 3rd Party driver and suspended him for 7 days. JRL management has notified the driver as well as the company in regard to JRL not tolerating any future incidences of this matter.
12/05/25	2:25 PM	Odor	Unspecified	Steve Stone	2922 Bennoch Road, Alton, ME	Yes	SW @ 0 MPH	Yes	Site Supervisor - Site Visit	Unknown	0.0 PPB	No	On 12/5/25 at 2:25 P.M., an odor complaint was called in from Mr. Stone. Mr. Stone stated that he experienced a nasty smell but couldn't detect what kind of smell it was at his residence at 1:30 P.M. Mr. Stone did not request a call back or a site visit. The Site Supervisor conducted a site visit on 12/5/25 at 2:45 P.M. The Site Supervisor did not detect an odor on the Bennoch Road at the end of Mr. Stone's driveway when he arrived at the residence. The wind direction at the time of the visit was out of the South at 0 MPH. No immediate action was taken by JRL personnel as odors could not be detected during the site visit. Odors will continue to be monitored and addressed as needed.
12/06/25	1:36 PM	Odor	Rotten Eggs	Douglas Shorey	2454 Bennoch Road, Old Town, ME	Yes	S @ 0 MPH	Yes	Operations Manager - Call Back Gas Plant Manager - Site Visit	Unknown	5.3 PPB (Access Rd)	Yes	On 12/6/25 at 1:36 P.M., an odor complaint was called in from Mr. Shorey. Mr. Shorey stated that he experienced a rotten egg-like odor at his residence at 12:45 P.M. There was a reading on the facility H2S monitor at the access road of 5.3 PPB confirming the odor. Mr. Shorey requested a call back but not a site visit. The Operations Manager called Mr. Shorey on 12/6/25 at 2:03 P.M. The Gas Plant Manager conducted a site visit at his residence on 12/6/25 at 2:04 P.M. The Gas Plant Manager did not detect an odor on the Bennoch Road at the end of Mr. Shorey's driveway when he arrived at the residence. This wind direction at the time of the visit was out of the Southwest at 3 MPH. JRL personnel will continue to monitor for odors and make adjustment to the well field if needed.
12/06/25	4:58 PM	Odor	Rotten Eggs / Landfill Gas	Ed Spencer	Route 43 Old Town, ME	Yes	S @ 0 MPH	Yes	Operations Manager - Call Back Operations Manager - Site Visit	Unknown	3.8 PPB (552 W. Old Town Road)	Yes	On 12/6/25 at 4:58 P.M., an odor complaint was called in from Mr. Spencer. Mr. Spencer stated that he experienced a rotten-egg, landfill gas-like odor on Route 43 at 4:45 P.M. There was a reading on the facility H2S monitor at 552 W. Old Town Road of 3.8 PPB confirming the odor. Mr. Spencer requested a call back on Monday and requested a site visit. The Operations Manager called Mr. Spencer on 12/8/25 at 10:15 A.M. and did not receive an answer so a message was left. The Operations Manager conducted a site visit on Route 43 on 12/6/25 at 5:15 P.M. The Operations Manager did not detect an odor on Route 43 during his visit. The wind direction at the time of the visit was out of the South at 3 MPH. JRL personnel will continue to monitor for odors and make adjustment to the well field if needed.

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12/10/25	2:40 PM	Odor	H2S	Ed Spencer	1140 Kirkland Road, Old Town, ME	Yes	NE @ 0 MPH	Yes	Operations Manager - Call Back Gas Plant Manager - Site Visit	Unknown	0.0 PPB	No	On 12/10/25 at 2:40 P.M., an odor complaint was called in from Mr. Spencer. Mr. Spencer stated that he experienced a H2S-like odor at his residence at 2:30 P.M. There were no readings on the facility H2S monitors at that time. Mr. Spencer requested a call back but did not request a site visit. The Operations Manager called Mr. Spencer on 12/10/25 at 2:55 P.M. The Gas Plant Manager conducted a site visit at his residence on 12/10/25 at 3:05 P.M. The Gas Plant Manager did not detect an odor on the Kirkland Road at the end of Mr. Spencer's driveway when he arrived at the residence. The wind direction at the time of the visit was out of the Northeast at 0 MPH. JRL personnel will continue to monitor for odors. Well tuning was performed on 12-11. Adjustment were made as needed.
12/14/25	11:30 AM	Odor	Sludge	Steve Stone	2922 Bennoch Road, Alton, ME	Yes	NW @ 0 MPH	No	JRL Odor Responder - Site Visit	Unknown	0.0 PPB	No	On 12/14/25 at 11:30 A.M., an odor complaint was called in from Mr. Stone. Mr. Stone stated that he experienced a sludge-like odor at his residence at 11:30 A.M. There were no readings on the facility H2S monitors. Mr. Stone did not request a call back or a site visit. The JRL Odor Responder conducted a site visit at his residence on 12/14/25 at 11:46 A.M. The JRL Odor Responder did not detect an odor on the Bennoch Road at the end of Mr. Stone's driveway when she arrived at the residence. The wind direction at the time of the visit was out of the Northwest at 2 MPH. No immediate action was taken by JRL personnel as odors could not be detected during the site visit. Odors will continue to be monitored and addressed as needed.
12/27/25	5:34 PM	Odor	Unspecified	Laura Sanborn	I-95 North	Yes	NW @ 1 MPH	No	Operations Manager - Call Back Operations Manager - Site Visit	Unknown	0.0 PPB	No	On 12/27/25 at 5:34 P.M., an odor complaint was called in from Mrs. Sanborn. Mrs. Sanborn stated that she experienced an odor but did not specify what the odor was on I-95 North at 5:34 P.M. There were no readings on the facility H2S monitors. Mrs. Sanborn requested a call back but did not request a site visit. The Operations Manager called Mrs. Sanborn on 12/27/25 at 6:14 P.M. The Operations Manager conducted a site visit on I-95 North at 6:12 P.M. The Operations Manager did not detect an odor on I-95 North. The wind direction at the time of the visit was out of the Northwest at 1 MPH. No immediate action was taken by JRL personnel as odors could not be detected during the site visit. Odors will continue to be monitored and addressed as needed.

Month Total Complaints: 7

Number of Complaints Confirmed to be Landfill Related: 3

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 4

<b>2025</b>	LANDFILL RELATED COMPLAINT CATEGORY						MONTH
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL
JAN.	7	0	0	0	0	0	7
FEB.	6	0	0	0	0	0	6
MAR.	3	0	0	0	0	0	3
APR.	2	0	0	0	0	0	2
MAY	6	0	0	0	0	0	6
JUN.	10	1	0	0	0	0	11
JUL.	11	0	0	0	0	0	11
AUG.	12	0	0	0	0	0	12
SEP.	10	0	0	0	0	1	11
OCT.	4	0	0	0	0	0	4
NOV.	4	0	0	0	0	1	5
DEC.	6	0	0	0	0	1	7
<b>TOTALS</b>	<b>81</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>85</b>