



Operated By  
NEWSME Landfill Operations, LLC

January 15<sup>th</sup>, 2025

Lane Gould  
Bureau of General Services  
77 State House Station  
Augusta, Maine 04333

**RE: Monthly Report of Landfill Complaints**

Dear Mr. Gould:

During the month of December 2024 Juniper Ridge Landfill received eight complaints from area residents regarding landfill operations. Of which seven complaints were confirmed to be landfill related and one was confirmed to be non-landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,  
NEWSME Landfill Operations, LLC

Wendy Plissey  
Controller

enc.

**JUNIPER RIDGE LANDFILL**  
**-LANDFILL COMPLAINT RECORD FORM-**  
**December 2024**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
12/08/24	10:45 AM	Odor	Trash	No name	Somewhere on Route 16	Yes	SW / 3mph	Yes	No call or site visit requested by caller.	unknown	0	No	On 12/8/2024 at 10:45 AM, an odor complaint was called in from an unnamed person. The caller stated that they experienced an odor of trash while driving on Route 16. No other information was given. JRL staff reported that while out plowing roads around the landfill, no trash odor was noticed around the landfill. JRL staff will continue to do their best covering odiferous waste as it comes in and before the end of the workday.
12/09/24	2:30 PM	Odor	Landfill gas & trash	Ed Spencer	1140 Kirkland Rd., Old Town, ME	Yes	NE / 3 mph	Yes	Environmental Analyst (EA) / Operations Manager	Landfill	0	Yes	The EA left a message on caller's phone that the complaint was received and that JRL staff would investigate. Odor of trash and sludge was noticed by the EA on west side of landfill while completing the site SWPPP inspection. JRL staff were notified and will continue to do their best covering odiferous waste as it comes in and before the end of the workday.
12/11/24	10:45 AM	Odor	Rotten eggs	Ed Spencer	1140 Kirkland Rd., Old Town, ME	Yes	SE / 1 mph	No	Environmental Analyst (EA) / Operations Manager (OM)	Landfill	0	Yes	The EA spoke with Mr. Spencer at 11:07 AM. He stated that the wind still looked to be coming out of the NE, as it was when he called. The JRL OM conducted a drive around the landfill and stated that the odor was possibly from sludge, not landfill gas. JRL staff will continue to do their best covering odiferous waste as it comes in and before the end of the workday.
12/15/24	8:00 PM	Odor	Rotten eggs, sewer, porta potty	Steven Stone	2922 Bennoch Road, Alton, ME	Yes	S, SW / 0 mph	Yes	Scale house attendant (site visit)	Landfill	5.1 ppb	Yes	The caller reported smelling rotten egg, sewer and/or porta potty odor at his residence. The scale house attendant conducted a site visit and reported they did not smell odors around of the caller's residence at the time of the visit. The attendant did state that she smelled a rotten egg odor at work and around the JRL entrance road. JRL staff have been investigating the causes of bad sludge odors at the landfill in an effort to reduce off-site odor complaints. JRL staff will continue to do their best covering odiferous waste as it comes in and before the end of the workday.
12/20/24	3:42 PM	Odor	Odor	Ed Spencer	1140 Kirkland Rd., Old Town, ME	Yes	N, NE / 3.6 mph	Yes	Environmental Analyst (EA) / Operations Manager (OM)	Landfill	0	Yes	The caller specifically stated that the odor was "way, way, way stronger this time and we need to get after it quick". The JRL OM conducted a drive around the landfill and stated that he could not detect any odors at the time of the complaint. The OM stated that JRL staff will continue to do their best covering waste before the end of the workday. The EA did check the waste log for the day of the complaint and found that six (6) MSW bypass deliveries were made to the JRL facility around the time of the odor complaint.

**JUNIPER RIDGE LANDFILL  
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12/27/24	12:50 PM	Odor	Sewer smell, sludge	Steven Stone	2922 Bennoch Road, Alton, ME	Yes	SE, SW / 0 mph	Yes	No call or site visit requested by caller.	Landfill	0	Yes	The caller stated there was a "stench of sludge, can't even walk outside, and it smells like sewer. The odor complaint was not verified by JRL personnel. However, the Environmental Analyst verified that there were four sludge deliveries at JRL within the time period of the complaint. The wind was also blowing in the direction of the caller's residence at that time. It is very likely that the landfill was the source of the odor. JRL Staff were notified and will continue to do their best covering wastes as it comes in and before the end of the working day.
12/27/24	1:13 PM	Odor	Sewer smell, sludge	Lester Labelle	2897 Bennoch Road, Alton, ME	Yes	SE / 0 mph	Yes	No call or site visit requested by caller.	Landfill	0	Yes	The caller stated the odor "smells like sludge" at their residence. The odor complaint was not verified by JRL personnel. However, the Environmental Analyst verified that there were four sludge deliveries to JRL within the time period of the complaint. The wind was also blowing the direction of the caller's residence at that time. It is very likely that the landfill was the source of the odor. JRL Staff were notified and will continue to do their best covering wastes as it comes in and before the end of the working day.
12/28/24	9:05 PM	Odor	Sludge	Andre	2915 Bennoch Road, Alton, ME	Yes	NE / 0 mph	No	Environmental Analyst	Landfill	2.6	Yes	The caller stated the odor "smells like sludge." The caller noticed the odor at 8:45 PM. JRL scale house staff commented that at the time of the complaint there was some H2S odor noticed at the landfill site. This may have been part of what the caller was smelling. JRL staff were notified and will continue to do their best covering wastes as it comes in and before the end of the working day. They will continue to look into the causes of bad sludge odors at the landfill in an effort to reduce off-site odor complaints.

Month Total Complaints: 8

Number of Complaints Confirmed to be Landfill Related: 7

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 1

<b>2024</b>	<b>LANDFILL RELATED COMPLAINT CATEGORY</b>						<b>MONTH</b>
<b>MONTH</b>	<b>ODOR</b>	<b>NOISE</b>	<b>LIGHTS</b>	<b>DUST</b>	<b>BIRDS</b>	<b>OTHER</b>	<b>TOTAL</b>
JAN.	11	0	0	0	0	0	11
FEB.	7	0	0	0	0	0	7
MAR.	5	0	0	0	0	0	5
APR.	5	0	0	0	0	0	5
MAY	1	0	0	0	0	0	1
JUN.	6	0	0	0	0	0	6
JUL.	6	0	0	0	0	0	0
AUG.	1	0	0	0	0	0	1
SEP.	4	0	0	0	0	0	4
OCT.	1	0	0	0	0	0	1
NOV.	0	0	0	0	0	0	0
DEC.	8	0	0	0	0	0	8
<b>TOTALS</b>	<b>55</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>55</b>

\* One additional non-enforceable off-site related complaint was received. It was not landfill related.