



Operated By
NEWSME Landfill Operations, LLC

December 15th, 2025

Lane Gould
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Gould:

During the month of November 2025 Juniper Ridge Landfill received five complaints from area residents regarding landfill operations. Two complaints were confirmed to be landfill related and the other three could not be confirmed and may/may not have been landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-7105.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey

Wendy Plissey
Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
November 2025**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
11/10/25	5:20 PM	Odor	Landfill	Chuck Leithiser	Route 43 Old Town, ME	Yes	N @ 3 MPH	Yes	Operations Manager - Site Visit	Landfill	N/A	Yes	On 11/10/25 at 5:20 PM, an odor complaint was called in from Mr. Leithiser. Mr. Leithiser stated that he experienced a landfill odor on Route 43 by the golf course at 5:15 PM, but did not experience an odor at his residence. Mr. Leithiser did not request a call back or a site visit. The Operations Manager conducted a site visit on Route 43 by the golf course on 11/10/25 at 5:30 PM. The Operations Manager detected an MSW odor in the vicinity of the complaint when he arrived at the site. The wind direction at the time of the site visit was out of the North at 3 MPH. JRL personnel have been notified of the odor verification and will continue to monitor for odors and properly apply cover materials at the end of the working day.
11/14/25	3:00 PM	Odor	Rotten Eggs / Methane	Dave McLaughlin	2220 Bennoch Road, Old Town, ME	Yes	NW @ 9.6 MPH	No	Operations Manager - Call Back JRL Odor Responder - Site Visit	Unknown	3.1 PPB 552 W. Old Town Road	No	On 11/14/25 at 3:00 PM, an odor complaint was called in from Mr. McLaughlin. Mr. McLaughlin stated that he experienced a rotten egg, methane like odor at his residence at 3:00 PM. Mr. McLaughlin requested a call back but not a site visit. The Operations Manager called Mr. McLaughlin on 11/17/25 at 9:06 AM, but there was no answer. The JRL Odor Responder conducted a site visit at his residence on 11/14/25 at 3:10 PM. The JRL Odor Responder did not detect an odor on the Bennoch Road at the end of Mr. McLaughlin's driveway when she arrived at the residence. The wind direction at the time of the site visit was out of the Northwest at 7 MPH. An H2S reading of 3.1 ppb was recorded in a different direction to the caller's residence. JRL personnel did not detect any odors during the site visit. H2S odors will continue to be monitored and addressed as needed.
11/20/25	2:25 PM	Odor	Rotten Eggs	Doug Shorey	2454 Bennoch Road, Old Town, ME	Yes	SW @ 2 MPH	Yes	Operations Supervisor - Call Back Operations Supervisor - Site Visit	Unknown	3.1 PPB 552 W. Old Town Road	No	On 11/20/25 at 2:25 PM, an odor complaint was called in from Mr. Shorey. Mr. Shorey stated that he experienced a rotten egg-like odor at his residence at 2:15 PM. There was a reading on the facility H2S monitor at 522 W. Old Town Road of 3.1 PPB. Mr. Shorey requested a call back and site visit. The Operations Supervisor called Mr. Shorey on 11/20/25 at 2:40 PM. The Operations Supervisor conducted a site visit at his residence on 11/20/25 at 2:50 PM. The Site Supervisor did not detect an odor on the Bennoch Road at the end of Mr. Shorey's driveway when he arrived at the residence. The wind direction at the time of the visit was out of the Southwest at 2 MPH. H2S odors will continue to be monitored and addressed as needed.
11/28/25	7:50 AM	Other	Traffic	Steve Stone	Route 16 Alton, ME	Yes	N/A	N/A	N/A	N/A	N/A	N/A	On 11/28/25 at 7:50 AM, a traffic complaint was called in from Mr. Stone. Mr. Stone stated that an MBI tractor trailer truck blew through the stop sign at the end of the road of the Juniper Ridge Landfill, cutting off traffic. The JRL Operations Manager responded to the complaint on 11/28/25 at 8:13 AM. Mr. Brown confronted the MBI driver and suspended the driver for 7 days. JRL management has notified the driver as well as the company in regard to JRL not tolerating any future incidences of this matter.
11/28/25	9:30 AM	Odor	Fecal / Trash / Rotten Eggs	Rita Vingault	2915 Bennoch Road, Alton, ME	Yes	SW @ 5 MPH	Yes	Operations Manager - Call Back Operations Manager - Site Visit	Unknown	N/A	No	On 11/28/25 at 9:30 AM, an odor complaint was called in from Mrs. Vingault. Mrs. Vingault stated that she experienced an awful stench, fecal smell, trash smell, and rotten egg-like odor at her residence at 9:00 AM. Mrs. Vingault requested a call back and a site visit. The JRL Operations Manager called Mrs. Vingault on 11/28/25 at 10:00 AM. The JRL Operations Manager conducted a site visit on 11/28/25 at 9:50 AM. The JRL Operations Manager did not detect an odor on Bennoch Road at the end of Mrs. Vingault's driveway when he arrived at the residence. The wind direction at the time of the visit was out of the Southwest at 5 MPH. No immediate action was taken by JRL personnel as odors could not be detected during the site visit. Odors will continue to be monitored and addressed as needed.

Month Total Complaints: 5

JUNIPER RIDGE LANDFILL
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November 2025

Number of Complaints Confirmed to be Landfill Related: 2

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 3

2025	LANDFILL RELATED COMPLAINT CATEGORY						MONTH
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL
JAN.	7	0	0	0	0	0	7
FEB.	6	0	0	0	0	0	6
MAR.	3	0	0	0	0	0	3
APR.	2	0	0	0	0	0	2
MAY	6	0	0	0	0	0	6
JUN.	10	1	0	0	0	0	11
JUL.	11	0	0	0	0	0	11
AUG.	12	0	0	0	0	0	12
SEP.	10	0	0	0	0	1	11
OCT.	4	0	0	0	0	0	4
NOV.	4	0	0	0	0	1	5
DEC.							0
TOTALS	75	1	0	0	0	2	78