



Operated By
NEWSME Landfill Operations, LLC

December 15th, 2023

William Longfellow
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Longfellow:

During the month of November 2023 Juniper Ridge Landfill received six complaints from area residents regarding landfill operations. Of which four complaints were confirmed to be landfill related and two were confirmed to be non-landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey

Wendy Plissey
Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
November 2023**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
11/06/23	8:33 AM	odor	landfill gas	Ed Spencer	1140 Kirkland Rd., Old Town, ME	yes	NE / 3 mph	yes	Environmental Analyst	landfill	2.4 ppb	yes	On 11-06-2023 at 08:33 AM, an odor complaint was called in from 1140 Kirkland Road. The caller stated they smelled an odor likely coming from the Juniper Ridge Landfill. The odor smelled like landfill gas. Caller noticed the odor at 08:30 AM at their residence. Caller requested a phone call, no site visit requested. The Environmental Analyst (EA) returned the phone call on 11-06-2023 at 08:47 AM and left a message on the caller's answering machine. In the message, the EA explained that JRL personnel were investigating where the landfill gas odors were being emitted in order to take the appropriate measures to mitigate odors.
11/07/23	5:00 PM	odor	sewer smell	Steven Stone	2922 Bennoch Rd., Alton, ME	yes	SW / 0 mph	yes	Environmental Manager	landfill	N/A	yes	On 11-07-2023 at 5:00 PM, an odor complaint was called in from 2922 Bennoch Road. The caller stated that the odor was detected at his residence all day. The caller stated that the odor was terribly bad and smelled like a sewer. The caller had requested a call back and no site visit. The Environmental Manager (EM) returned the phone call on 11-07-2023 at 5:12 PM. The EM stated that the odor of sludge was bad and informed the complainant that the Site Supervisor was made aware of the complaint. The EM said that JRL personnel would try to cover the waste as soon as it arrives at the facility and run the facility odor neutralizing sprayers to help mitigate the odor.
11/13/23	9:17 AM	odor	landfill gas/some sludge	Ed Spencer	1140 Kirkland Rd., Old Town, ME	yes	NE / 1 mph	yes	Environmental Analyst	landfill	3.2 ppb	yes	On 11-13-2023 at 09:17 AM, an odor complaint was called in from 1140 Kirkland Road. The caller stated they smelled an odor likely coming from the Juniper Ridge Landfill. The odor smelled like landfill gas and some sludge. Caller noticed the odor at 09:15 AM at their residence. Caller requested a phone call, no site visit requested. The Environmental Analyst (EA) returned the phone call on 11-13-2023 at 09:47 AM and left a message on the caller's answering machine. In the message, the EA explained that JRL personnel were investigating where the landfill gas odors were being emitted in order to take the appropriate measures to mitigate odors.
11/16/23	6:10 PM	odor	dump smell	Chuck Leithiser	394 Fort St., Old Town, ME	yes	S/SW / 1.1 mph	yes	Environmental Analyst	unknown	NA	no	On 11-16-2023 at 6:10 PM, an odor complaint was called in from an Old Town resident. The caller stated that they were driving along the 250 to 550 addressed section of Gilman Falls Ave, Old Town, and Interstate 95 and "tried not to puke." The caller added "if you want to check the smell you can, (it) smelled like the dump and made their eyes sting and burn." Caller did not give a time when they noticed the odor and did not request a call back or a site visit. At approximately 6:30 PM, two JRL personnel who received the complaint first traveled all the way around the landfill and on top of the landfill. Then they traveled down the Bennoch Road to the four corners by Dysart's, took a left and traveled down Gilman falls to the airport and turned around. Dysart's is located approximately at 500 Gilman Falls Avenue and the airport is located approximately at 250 Gilman Falls Avenue (the area of the complaint). JRL personnel stated that they noticed some odor directly beside JRL's Cell 15 to the north. They also had a couple small hints of odor up on top of the landfill. They reported that they experienced zero odor off site and reported they could not detect any odor as they traveled down the Bennoch Road nor down the complained section of Gilman Falls Avenue.

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11/22/23	4:43 PM	odor	landfill gas/sludge	Ed Spencer	1140 Kirkland Rd., Old Town, ME	yes	NE / 5 mph	yes	Environmental Analyst	landfill	NA	yes	On 11-22-2023 at 4:43 PM, an odor complaint was called in from 1140 Kirkland Road. The caller stated they smelled an odor likely coming from the Juniper Ridge Landfill. The odor smelled like landfill gas and some sludge, but it was "not really bad." Caller noticed the odor at 4:20 PM at their residence. Caller requested a phone call, no site visit requested. The Environmental Analyst (EA) returned the phone call on 11-22-2023 at 5:38 PM and left a message on the caller's answering machine. In the message, the EA explained that JRL personnel were investigating where the landfill gas odors were being emitted in order to take the appropriate measures to mitigate odors.
11/26/23	9:30 AM	odor	chemical smell	Sheryl Spencer	1140 Kirkland Rd., Old Town, ME	yes	NE / 0-1 mph	yes	Environmental Analyst	unknown	2.7 ppb	no	On 11-26-2023 at 9:30 AM, an odor complaint was received from 1140 Kirkland Road. The caller stated they smelled a "chemical smell." Caller noticed the odor at 9:30 AM at their residence. No phone call or site visit was requested. The Environmental Analyst (EA) asked the scale house attendant if he could detect any chemical odors at the landfill site, and he replied he did not. The source of the odor could not be verified by JRL personnel at the time the complaint call was received. It is unknown if the odor originated from the landfill.

Month Total Complaints: 6

Number of Complaints Confirmed to be Landfill Related: 4

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 2

2023	LANDFILL RELATED COMPLAINT CATEGORY						MONTH
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL
JAN.	4	0	0	0	0	0	4
FEB.	2	0	0	0	0	0	2
MAR.	1	0	0	0	0	0	1
APR.	0	0	0	0	1	1	2
MAY	0	0	0	0	0	3	3
JUN.	2	2	0	0	0	0	4
JUL.	2	0	0	0	0	0	2
AUG.	1	0	0	0	0	0	1
SEP.	9	0	0	0	0	0	9
OCT.	6	0	0	0	0	0	6
NOV.	6	0	0	0	0	0	6
DEC.							0
TOTALS	33	2	0	0	1	4	40

*Two additional non-enforceable off-site vector related complaints was received. They were not landfill related.